

Asher Sng (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 10 September 2018 2:26 PM
To: Asher Sng (LKKAuto)
Cc: Jenny Toh
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC3086U (OI : QBE - TBA) AND WC5400H (TP : LKK REF - CC6/QBE18002003/Kes3) on 29/01/2018
Attachments: LKK Adjustment.pdf; LKK Inspection.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf
Follow Up Flag: Follow up
Flag Status: Completed

Our ref: VC011138

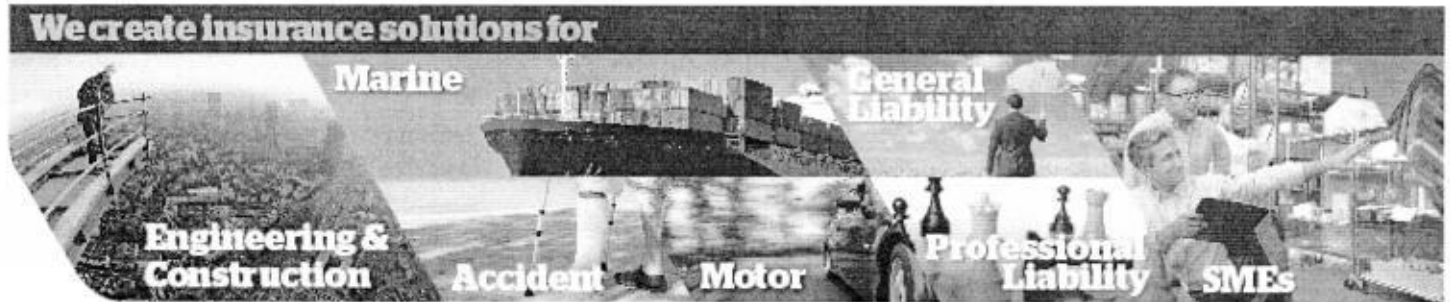
Hi Asher

Please proceed with the settlement.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 10 September, 2018 2:01 PM
To: Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC3086U (OI : QBE - TBA) AND WC5400H (TP : LKK REF - CC6/QBE18002003/Kes3) on 29/01/2018

Your ref : TBC

Our ref : CC6/QBE18002003/Keb3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected

We seek your approval to offer repairer "AUTOEXCEL ENGINEERING PTE LTD" at \$22,367.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 71,370.34	\$ 20,865.00
2. Loss of Use (10days x \$350)	\$ 3,500.00	\$ 1,500.00 (10days x \$150)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 74,872.34	\$ 22,367.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 March 2018 10:45 AM

To: Jenny Toh <jenny.toh@qbe.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: syaheeda.othman@qbe.com; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving WC3086U (OI : QBE - TBA) AND WC5400H (TP : LKK REF - CC6/QBE18002003/Kes3) on 29/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle WC 5400H at M/s AutoExcel Engineering Pte Ltd – Sin Ming.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 10 September 2018 2:01 PM
To: Jenny Toh; 'Joyce Foo'
Cc: syaheeda.othman@qbe.com
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC3086U (OI : QBE - TBA) AND WC5400H (TP : LKK REF - CC6/QBE18002003/Kes3) on 29/01/2018
Attachments: LKK Adjustment.pdf; LKK Inspection.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf

Your ref : TBC
Our ref : CC6/QBE18002003/Keb3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected

We seek your approval to offer repairer "AUTOEXCEL ENGINEERING PTE LTD" at \$22,367.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 71,370.34	\$ 20,865.00
2. Loss of Use (10days x \$350)	\$ 3,500.00	\$ 1,500.00 (10days x \$150)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 74,872.34	\$ 22,367.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 4 April 2018 5:50 PM
To: 'CHEWHONG.SEE@SINMIX.COM.SG'
Subject: ACCIDENT INVOLVING WC 3086U AND WC 5400H ON 29/01/2018

Our Ref: CC6/QBE18002003/Keb3

04 APRIL 2018

SINMIX PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING WC 3086U AND WC 5400H ON 29/01/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORITY & INDEMNITY

To: **AUTOEXCEL ENGINEERING PTE LTD ("AUTOEXCEL")**

ACCIDENT INVOLVING VEHICLE NO. WC 5400H AND WC 3086 U
ON 29/01/18.

1. I/We, the owner of vehicle no. WC 5400H hereby instruct and authorise AUTOEXCEL to commence repairs to the said vehicle.
2. You are authorised to submit my/our claim on my/our behalf, to the insurers of the third party driver to recover the repair cost, loss of use or rental fees as the case may be, survey report fee and any other expenses which are recoverable.
3. AUTOEXCEL is further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his/her insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
4. AUTOEXCEL have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as AUTOEXCEL deem fit. Upon settlement of my/our claim, AUTOEXCEL is authorised to sign any Discharge Voucher or any document to confirm my/our acceptance of the settlement as full and final discharge of my/our claim, on my/our behalf.
5. Upon resolving my/our claim, AUTOEXCEL is authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
6. In the event that I/we and/or the driver of my/our vehicle are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
7. Subject to Clause 8 hereinafter, in the event that my/our claim against the 3rd party is not successful, AUTOEXCEL will write off the repair cost.
8. While my/our vehicle is undergoing repairs, AUTOEXCEL will on my /our behalf rent a vehicle for my/our use and recover the rental fees from the 3rd party driver. If no vehicle is rented for my/our use, AUTOEXCEL will on my/our behalf recover damages for loss of use of vehicle and remit the sum recovered to me/us upon successful recovery.
9. I/we agree to pay AUTOEXCEL the repair cost, rental fees (if applicable), survey report fees and legal costs and disbursements in the event that my/our claim is not successful for any one or more of the following reasons :-
 - a. If the driver of my/our vehicle had committed a traffic offence or driving related offence in the above captioned accident and is convicted in a court of law or is served a traffic summons and has accepted and paid the composition fine stated therein.

- b. If I/we and/or the driver of my/our vehicle fails to render full co-operation to sign or make any court documents and/or to attend court in connection with my/our claim.
- c. If the third party driver is uninsured or fails to report the accident to his or her insurers or fails to co-operate with his/her insurers or commits a breach of policy conditions (including but not limited to drunken driving in respect of the accident) resulting in his or her insurers refusing to entertain my/our claim.
- d. If the driver of my/our vehicle had falsely reported the circumstances of the accident or misled AUTOEXCEL in respect of the circumstances of the accident including but not limited to the identity of the driver of my/our vehicle.

Dated : 31 Month : 01 Year : 18

Signed : X 

Name: Island concrete Pre ltd

NRIC No. 1970003367

Contact No./ Email : _____

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : WC 5400H
Our Reference : VC011138


I/We, **ISLAND CONCRETE (PRIVATE) LIMITED** do hereby acknowledge the sum of Singapore Dollars: **TWENTY TWO THOUSAND THREE HUNDRED AND SIXTY SEVEN ONLY (S\$22,367.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**SINMIX PTE LTD**', over damage to my/our vehicle **WC 5400H** from an accident involving **WC 3086U** at/along **SELETAR AEROSPACE WAY**, which occurred on **29 JAN 2018** at about **14:40hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**SINMIX PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

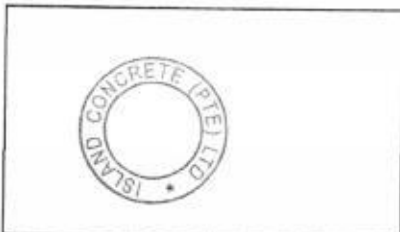
Dated this (day) 08 of (month) 10 (year) 2018

Signature


Island Concrete Private Limited.
Claimant's Name

197000336 Z.
FIN/NRIC No. : ROC

Address



Company stamp if applicable

Witness's Signature

Witness's Name

FIN/NRIC No.

AUTOEXCEL ENGINEERING PTE LTD
160, Sin Ming Drive
Sin Ming Auto City #06-15
Singapore 575722
Tel: 64535654, 64591630
Fax: 64591698

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)



AUTOEXCEL ENGINEERING PTE LTD

160, Sin Ming Drive, Sin Ming Auto City,
#06-15 Singapore 575722

Tel: 6453 5654, 6459 1630 Fax: 6459 1698

Email: aeexcel@singnet.com.sg

TAX INVOICE

GST Reg. No. 19-9603355-R

13/07/2018

INVOICE NO : TP 6303
WC 5400 H

DATE : QBE INSURANCE (SINGAPORE) PTE LTD
TO : 1 RAFFLES QUAY
SOUTH TOWER , # 29 - 10
SINGAPORE 048583

VEH NO :
MODEL :
ISUZU
CYH52S

PAYMENT TERM :

JOB NO :

S/N	DESCRIPTION	AMOUNT S\$
-----	-------------	------------

Accident Date: 29/01/2018

Lump Sum Repair, Supply Parts &
Labour .

\$ 19,500.00

Sub - Total : \$ 19,500.00
GST 7% : \$ 1,365.00

NOTE : All cheques must be crossed and make
payable to Autoexcel Engineering Pte Ltd

RECEIVED VEHICLE IN GOOD ORDER

\$ 20,865.00

TOTAL

for Autoexcel Engineering Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-015781

Date of Request: 30/01/2018

Your Ref No: Online Purchase

Autoexcel Engineering Pte Ltd
160 Sin Ming Drive #06-01,
Sin Ming AutoCity
Singapore 575722

Dear Sir/Madam,

Enquiry Date 30/01/2018
Enquiry By Sih Heng Huat
TP Vehicle No. WC3086U
Accident Date 29/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
WC3086U	QBE Insurance (Singapore) Pte Ltd	22/11/2017-21/11/2018	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-015781
Date of Request: 30/01/2018

Your Ref No: Online Purchase

Autoexcel Engineering Pte Ltd
160 Sin Ming Drive #06-01,
Sin Ming AutoCity
Singapore 575722

Dear Sir/Madam,

Enquiry Date 30/01/2018
Enquiry By Sih Heng Huat
TP Vehicle No. WC3086U
Accident Date 29/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque