

INQUIRY

INS. CASE OWNER:

Melynn CC6 / AIG1800 1449, Kp63

LKK:

IDAC

Surveyor:

KSC

DOI:

ASSIGNMENT

21/1/18

Date / Time:

21/1/18

Registered in Merimen:

1/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

STS 92200

Name of Insured:

HEN YONG FENG

Insured Tel No.:

HP:

27/01/18

Excess Sec II :\$5

D.O.A.:

Claim No.:

509457173366

Policy No.:

NDD 208646 06

Make / Model:

Volvo

Place of Accident:

SHEWAN ROAD / SHAN SHAN RD

Is driver the owner?

(YES) NO

Nature of Accident:

If NO, Driver Name / Age:

Chen Yung Feng

OI GIA REPORT: YES NO

TP GIA REPORT: YES / NO

Driver Tel No.:

98329081

(V/L) YES / NO

Insured Liability:

Final ? Yes / No

SKS 96892



INSRS:

WSP:

Tel:

Liability:

RMKS:

OPTIMA  
WERKZ

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/2/18

UNT

2/3/18

2/3/18

2/3/18 @ 12.12pm

28/3/18 @ 243pm

29/3/18

29/3/18

SKS 96892 2000/mc/1702/18 2000/1/18  
ST 92200

NO OI GIA sent mt 28 LETTER.

Email to Aik: Request for OIA (if any)

OI GIA uploaded in Merimen.

Called OI, Mr Chen. Not pickup.  
Called OI, Mr Chen. Confirm accident.  
He did received LK letter. Inform tp claim  
OI asked about COR, inform him \$2000.  
He agreed to settle & aware NDD issue.Dvgmt  
Filepass to Shu Re to close

RECEIVED 02 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

28/3/18

After call ltr to OI:

28/03/2018

Documentation Check/ List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

29/3/18

Confirm with:

Sharon

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

\$5

2917.57

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

440.00

x

days)

Loss of Income (LOI):

\$5

(

days)

LOR only ☐ LOU only ☒

\$5

2.00

x

days)

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

Legal Cost:

\$5

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$720 + \$20

Total:

\$5

3319.57

Global Sum \$5:

3310.00

FINAL PAYMENT

Date/Time:

29/3/18

Confirm with:

Sharon

Email

Call

Payee 1:

\$5

3310.00

Name 1:

Optima Werkz Pte Ltd.

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

REF: A247

## ASSIGNMENT

From: Date: 31-01-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: SKS 9689Z  
at/Workshop name: Optima Werkz  
of: 9A Serangoon North Ave 5

Insured:

Policy No:

Claims No:

Sum Insured:

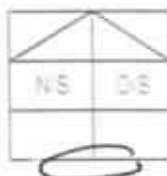
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

IDAC Accident Report: Consistent?: Yes or No

GIA / PR. Seen: Consistent?: Yes or No

Est. Repairs: 02 days Res: Yes or No

Lum Sum: 1.41 % Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Jan To: SKS 9689Z Vt Reg: 05 15

Type: Motor / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover:

Truck / Trailer or

Make: Mer C200 CC: 1991

Colour: M. Grey A/C: Insured / Std / Nil / NA

So Reading: 38153 T Radio: Insured / Std / Nil / NA

Eng No:

C No: WOD 2050422R047956

Gen Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R: 225/50R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / SUMI /

TOYO / YOKO or

Front:

Rear:

R.Bal: 8 mm

R.Bal: 8 mm

L.Bal: 8 mm

L.Bal: 8 mm

D.O.A: 27.1.18

D.O.A: 31.1.18

Survey held at:

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time / Action / Instruction

1/2 File parts to Customer

PIP \$ 222.70 (Reel \$ 1440.70 / 35%).

One Time Fee Paid:

☐

: Prel. Report

☐

: Final Report

One Time Fee Paid:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transport:

Lump Sum:

Other:

Total:

Report Format:

Lump Sum: L.B.

Add Fee:

☐

Site Visit:

☐

Interim:

☐

Test Report:

☐

Re-survey:




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18001999/Kpb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 01-02-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJS 9220D	Veh. Inspected	SKS 9689Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	27/01/2018	Inspection Date	31/01/2018	
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Not Authorised  
1.B.1  
Resurvey B & paint  
2 days

## OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 30 January 2018

Third Party Insurer: AIG

Vehicle No: SKS9689Z

Third Party Veh No: SJS9220D

Model: MERCEDES BENZ C200

Date of Accident: 27/01/18

Chassis: WDD2050422R047956

### ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$	
1	REAR BUMPER	Bu 100	\$1,535.00	✓
1	REAR BUMPER LOWER DIFFUSER	100/100	\$200.00	✓
1	REAR BUMPER CHROME MOULDING		\$225.00	?
10	REAR BUMPER CLIP	\$6.00	100	✓
8	REAR BUMPER RIVET	\$6.00	100	✓
1	REAR BUMPER REINFORCEMENT		\$580.00	?
1	REAR BUMPER TOP RETAINER		\$140.00	?
2	REAR BUMPER SIDE RETAINER L+R	\$54.00	100	X
2	REAR BUMPER LOWER BRACKET L+R	\$35.00	100	X
1	REAR BUMPER LOWER UNDER COVER		100	X
SUB TOTAL			\$3,086.00	
Less 10%			-\$308.60	
PARTS TOTAL			\$2,777.40	

### LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$500.00	250
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$500.00	280
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$280.00	80
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	\$80.00	60
TO CHECK WIRING WITH TEST	\$80.00	20

LABOUR TOTAL \$1,440.00

WINSON

TOTAL \$4,217.40

LHK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date

# OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

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Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

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1	REAR BUMPER CHROME MOULDING		ng. 10	\$225.00
10	REAR BUMPER CLIP		\$6.00	\$60.00
8	REAR BUMPER RIVET		\$6.00	\$48.00
1	REAR BUMPER REINFORCEMENT		R	\$580.00
1	REAR BUMPER TOP RETAINER		D. 1	\$140.00
2	REAR BUMPER SIDE RETAINER L+R		\$54.00	\$108.00
2	REAR BUMPER LOWER BRACKET L+R		\$35.00	\$70.00
1	REAR BUMPER LOWER UNDER COVER		ha	\$120.00
SUB TOTAL				\$3,086.00
Less 10%				\$308.60
PARTS TOTAL				\$2,777.40

## LABOUR CHARGES:

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TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$500.00	280
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$280.00	80
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	\$80.00	60
TO CHECK WIRING WITH TEST	\$80.00	20

LABOUR TOTAL \$1,440.00

WINSON

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the Repairer of the following:

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Signature:

Date:

TOTAL \$4,217.40

## OPTIMA WERKZ PTE LTD

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Vehicle No: SKS9689Z

Third Party Veh No: SJS9220D

Model: MERCEDES BENZ C200

Date of Accident: 27/01/18

Chassis: WDD2050422R047956

### SUPPLEMENTARY

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	REAR BUMPER TOW HOOK COVER	25 D.I.J	\$55.00
		SUB TOTAL	\$55.00
		LESS 10%	-\$5.50
		PARTS TOTAL	\$49.50

WINSON	TOTAL	\$49.50
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## Hsiao Tong (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Thursday, 8 February 2018 8:01 PM  
**To:** Sharon Ten  
**Cc:** Admin A; Hsiao Tong (LKKAUTO); Zaini (LKK Auto)  
**Subject:** RE: LOD - Accident involving SKS9689Z & SJS9220D on 27/01/18 \*\*\*LKK  
REF:CC6/AIG18001999/Kpb3  
**Attachments:** 08022018152951.pdf

Dear Sharon,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

*Dear Hsiao Tong,*

*For your information and necessary action please.*

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeia@lkkauto.com](mailto:shupeia@lkkauto.com) | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sharon [mailto:[sharon@ow.sg](mailto:sharon@ow.sg)]  
**Sent:** Thursday, 8 February 2018 3:55 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** LOD - Accident involving SKS9689Z & SJS9220D on 27/01/18

Without Prejudice

Dear Executive,

We refer to the above mentioned accident.

We are claiming as below:

COR	\$2,917.57 ✓
LOU	\$400.00 (04 Days x \$100.00) ✓
LTA	\$2.00 ✓
Total	\$3,319.57

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

—  
Best Regards,

Sharon Ten

Claims Executive

Tel: +65 6484-9919 (ext.106)

Fax: +65 6481-1011

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Branch: 9A Serangoon North Ave 5 Singapore 554500 | Tel: (+65) 6484 9919 | Fax:  
(+65) 6481 1011 |

Branch: 551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax:  
(+65) 6452 9223 |

[www.ow.sg](http://www.ow.sg)

[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 28 March 2018 2:53 PM  
**To:** 'Sharon'  
**Cc:** Zaini (LKK Auto)  
**Subject:** RE: RE: LOD - Accident involving SKS9689Z & SJS9220D on 27/01/18 \*\*\*LKK  
REF:CC6/AIG18001999/Kpb3

Without Prejudice

Hi Sharon,

We refer to the above matter.

We propose settlement at a global sum of \$3,310.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon [mailto:[sharon@ow.sg](mailto:sharon@ow.sg)]  
**Sent:** Tuesday, 20 March 2018 5:00 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>  
**Subject:** Fwd: RE: LOD - Accident involving SKS9689Z & SJS9220D on 27/01/18 \*\*\*LKK REF:CC6/AIG18001999/Kpb3

Without Prejudice

Dear Hsiao Tong,

Please let us have your offer to close this case as soon as possible.

Thank you.

Best Regards,

## Hsiao Tong (LKKAUTO)

---

**From:** Sharon <sharon@ow.sg>  
**Sent:** Wednesday, 28 March 2018 3:36 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Zaini (LKK Auto)  
**Subject:** Re: LOD - Accident involving SKS9689Z & SJS9220D on 27/01/18 \*\*\*LKK  
REF:CC6/AIG18001999/Kpb3

Without Prejudice

Dear Hsiao Tong,

Our client accepted your offer at \$3,310.00. Please send DV.

Thank you.

Best Regards,

Sharon Ten  
Claims Executive  
Tel: +65 6484-9919 (ext.106)  
Fax: +65 6481-1011  
OPTIMA WERKZ PTE LTD  
Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax:  
(+65) 6472 2112 |  
Branch: 9A Serangoon North Ave 5 Singapore 554500 | Tel: (+65) 6484 9919 | Fax:  
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(+65) 6452 9223 |  
[www.ow.sg](http://www.ow.sg)  
[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)

On 28-Mar-18 2:53 PM, Hsiao Tong (LKKAUTO) wrote:

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proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sharon [<mailto:sharon@ow.sg>]  
**Sent:** Tuesday, 20 March 2018 5:00 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>  
**Subject:** Fwd: RE: LOD - Accident involving SKS9689Z & SJS9220D on 27/01/18 \*\*\*LKK  
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[www.ow.sg](http://www.ow.sg)

[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)

----- Forwarded Message -----

**Subject:** RE: LOD - Accident involving SKS9689Z & SJS9220D on 27/01/18 \*\*\*LKK REF:CC6/AIG18001999/Kpb3

**Date:** Thu, 8 Feb 2018 12:01:17 +0000

**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**To:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>

**CC:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>, Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

Dear Sharon,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

*Dear Hsiao Tong,*

*For your information and necessary action please.*

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

**From:** Sharon [<mailto:sharon@ow.sg>]  
**Sent:** Thursday, 8 February 2018 3:55 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
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Without Prejudice

Dear Executive,

We refer to the above mentioned accident.

We are claiming as below:

COR \$2,917.57  
LOU \$400.00 (04 Days x \$100.00)  
LTA \$2.00  
Total \$3,319.57

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

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Claims Executive

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Fax: +65 6481-1011

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[www.ow.sg](http://www.ow.sg)

[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18001999/Kpb3

09 MARCH 2018

**CHEN YONG FENG**  
19 SHELFORD ROAD  
#05-06  
SINGAPORE 288408

Dear Sir/Madam,

**ACCIDENT INVOLVING SJS 9220D & SKS 9689Z ON 27/01/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKS 9689Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

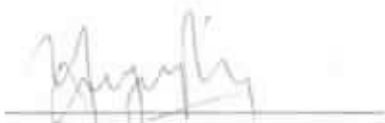
## AUTHORISATION TO ACT

I/We, ONG YEE PING ("the third party claimant") of 124  
Shelford Road Singapore 284498 (address), owner of SK596592 (vehicle  
no.) hereby authorize Optima Werkz Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use  
("claim") for my vehicle no. SK596592 that was damaged pursuant to the accident which  
occurred on 27/01/18 (date) along Duncorn Road  
(location) involving vehicle no/s 5J592200 ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 28 (day) of January (month) 20 18 (year)



Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,310.00 (Global Sum) for vehicle no. SKS 9689Z that was damaged pursuant to the accident which occurred on 27/01/2018 (date) along DUNEARN ROAD involving vehicle no/s SJS 9220D.

This is pursuant to the inspection conducted on 31/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG YEE PING ("the third party claimant") of vehicle no. SKS 9689Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKS 9689Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of March (month) 2018 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500  
Tel (+65) 6484 9919 Fax: (+65) 6481 1101  
Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120

Tel 6419 1000  
Fax: 6835 7416

INV NO. : 121800996  
INVOICE DATE : 07/02/2018  
REF : TP#604  
VEH NO. : SKS9689Z  
CAR MODEL : C200 AUTO  
CURRENT MILEAGE:  
ADVISOR : WINSON  
TERMS : COD

DESCRIPTION	QTY	UOM	U PRICE SGD	AMOUNT SGD
1 REAR BUMPER	1	PC	1,381.50	1,381.50
2 REAR BUMPER LOWER DIFFUSER	1	PC	180.00	180.00
3 REAR BUMPER CHROME MOULDING	1	PC	202.50	202.50
4 REAR BUMPER CLIP	10	PCS	5.40	54.00
5 REAR BUMPER RIVET	8	PCS		43.20
6 REAR BUMPER TOP RETAINER	1	PC	126.00	126.00
7 REAR BUMPER TOW HOOK COVER	1	PC	49.50	49.50
8 TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	1	JOB	250.00	250.00
9 TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	1	JOB	280.00	280.00
10 TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICAT STANDARD	1	JOB	80.00	80.00
11 TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	1	JOB	60.00	60.00
12 TO CHECK WIRING WITH TEST	1	JOB	20.00	20.00

Remarks: DOA: 27/01/18  
CLAIMANT NAME: ONG YEE PING  
NRIC NO: S1801022D  
TP VEHICLE: SJS9220D

Singapore Dollars: Two Thousand Nine Hundred Seventeen And Cent Fifty-Seven Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL	SGD	2,726.70
GST 7.00%	SGD	190.87
<b>GRAND TOTAL</b>	<b>SGD</b>	<b>2,917.57</b>

We confirm that We incurred the repair costs herein and will observe our agreement with the repairs.  
We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recast Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-015546  
Date of Request: 29/01/2018

Your Ref No: Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date: 29/01/2018  
Enquiry By: Tan Leng Leng  
TP Vehicle No: SJS9220D  
Accident Date: 27/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Third Party Insurer Enquiry

Our Ref No: GR-18-015546

Date of Request: 29/01/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date: 29/01/2018

Enquiry By: Tan Leng Leng

TP Vehicle No.: SJS9220D

Accident Date: 27/01/2018

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJS9220D	AIG Asia Pacific Insurance Pte. Ltd.	28/08/2017-27/08/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Feb 2018 <a href="#">Edit Reg</a>		31 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,726.70</b> <a href="#">Edit Estimates</a>	<b>S\$2,726.70</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>CHEN YONG FENG</b> , ID: S2730236Z								
Main Claimant:	<b>ONG YEE PING</b> , ID: S1801022D								
Vehicle Reg. No.:	<b>SKS9689Z</b>	Date of Loss:	27/01/2018 09:00 - :59 [32 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 5094571733SG</b>	Policy/Cover Note No.:	2100268646-06 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJS9220D</b>	Policy No. (Claimant):	5071615396-02						
		Excess:							
Repairer:	<b>Optima Werkz Pte Ltd (HQ)</b> 9A Serangoon North Ave 5, 554500 Serangoon - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Kesaval, Jaclyn-M</b> ] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 12/02/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (02/02/2018): No OI GIA Report									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKS9689Z (5094571733SG)  
[SJS9220D]  
TP  
ONG YEE PING  
Jan 27 2018 9:55AM  
[CHEN YONG FENG]  
Optima Werkz Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	02/03/18 09:51	Accident Statement From: SC - Reg. No: SJS9220D, Claimant: CHEN YONG FENG												1	Load HTM					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
2	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	02/03/18 12:06	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	02/03/18 12:06	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>				
13	02/03/18 12:06	Chassis Number												1	Load JPG	<input checked="" type="checkbox"/>				
14	29/03/18 08:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
15	29/03/18 08:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
16	29/03/18 08:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
17	29/03/18 08:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
18	29/03/18 08:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
19	29/03/18 08:03	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	01/02/18 14:09	TP GIA REPORT												1	Load PDF					
2	01/02/18 16:12	TP ESTIMATE- MARKED												1	Load PDF					
3	06/02/18 11:26	Non reporting letter												1	Load PDF					
4	03/04/18 08:29	WORKSHOP INVOICE												1	Load PDF					
5	03/04/18 08:29	AUTHORISATION TO ACT FORM												1	Load PDF					
6	03/04/18 08:29	Release Voucher												1	Load PDF					
7	03/04/18 08:29	GIA SEARCH												1	Load PDF					
8	03/04/18 08:29	LETTER TO OI												1	Load PDF					

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJS9220D (Insd veh)	Model:	MERCEDES-BENZ C200 1.8
	SKS9689Z (TP veh)		AVANTGARDE (W204) (A)
Date of Accident:	27/01/2018		

Global Sum Settlement	: <input checked="" type="checkbox"/> [ X ]	Yes	: <input type="checkbox"/> [ ]	No	
Repair Estimate	:	\$		4,565.58	
Final Repair Cost	:	\$		3,310.00	
Loss of Use	:	\$			4.00 days at \$100.00 per day
Rental (if any)	:	\$			days
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$		3,310.00	

**Is Third Party Workshop GIA Registered?**    ☐ [ ]    YES    ☒ [ X ]    NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Optima Werkz Pte Ltd	: \$	3,310.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

03 Apr  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18001999/KPB3Q2

Date: 03/04/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100268646-06

Claimant Vehicle No: SKS9689Z

Insured Vehicle No: SJS9220D

Date of Loss: 27/01/2018

Nature of Claim: TP

Claim No: 5094571733SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKS9689Z

Make &amp; Model: MERCEDES-BENZ C200, 1.8 Avantgarde (W204) (A) Engine No:

Reg. Date: 15/05/2015 (Man. Year: 2015)

Chassis No:

Colour:

Odometer:

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/50R17

Rear Tyre Size:

225/50R17

Front Left Side: Pirelli 8 mm

Rear Left Side:

Pirelli 8 mm

Front Right Side: Pirelli 8 mm

Rear Right Side:

Pirelli 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,826.90	2,036.70	790.20	27.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,440.00	690.00	750.00	52.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,266.90</b>	<b>2,726.70</b>	<b>1,540.20</b>	<b>36.10</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>298.68</b>	<b>190.87</b>	<b>107.81</b>	<b>36.10</b>
<b>Nett Amount (S\$)</b>	<b>4,565.58</b>	<b>2,917.57</b>	<b>1,648.01</b>	<b>36.10</b>
<b>+ Loss of Use (4.0 x S\$100.00/day) (S\$)</b>		<b>400.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>3,319.57</b>		
<b>Global Sum Settlement (S\$)</b>		<b>3,310.00</b>		

## INSPECTION

Date of Assignment: 31/01/2018

Date Inspected: 31/01/2018

Inspected At:

Optima Werkz Pte Ltd (HQ)  
9A Serangoon North Ave 5  
Singapore 554500

Estimated Period of Repair: 2.0 days



---

**Adjuster:** KENNETH KONG**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled / Dented	1,535.00 FL	*1,535.00 FL
2	1		*REAR BUMPER LOWER DIFFUSER	Dented / Cut	200.00 FL	*200.00 FL
3	1		*REAR BUMPER CHROME MOULDING	Mtg Cracked	225.00 FL	*225.00 FL
4	10		*REAR BUMPER CLIP	Necessary	60.00 FL	*60.00 FL
5	8		*REAR BUMPER RIVET	Necessary	48.00 FL	*48.00 FL
6	1		*REAR BUMPER REINFORCEMENT	Repair	580.00 FL	*- FL
7	1		*REAR BUMPER TOP RETAINER	Distorted	140.00 FL	*140.00 FL
8	2		*REAR BUMPER SIDE RETAINER L+R	Serviceable	108.00 FL	*- FL
9	2		*REAR BUMPER LOWER BRACKET L+R	Serviceable	70.00 FL	*- FL
10	1		*REAR BUMPER LOWER UNDER COVER	Serviceable	120.00 FL	*- FL
11	1		*REAR BUMPER TOW HOOK COVER	Mtg Distorted	55.00 FL	*55.00 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,141.00</b>	<b>2,263.00</b>
- List Item Discount on L Items 10.00/10.00% (\$\$)	314.10	226.30
<b>Total Parts (\$\$)</b>	<b>2,826.90</b>	<b>2,036.70</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REPLACE WITH PANEL BEATING ALL ACCIDENT PORTION	New	500.00	250.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	500.00	280.00
3	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	New	280.00	80.00
4	TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	New	80.00	60.00
5	TO CHECK WIRING WITH TEST	New	80.00	20.00
Gross Labour Cost (S\$)			<b>1,440.00</b>	<b>690.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >