

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 QD / TP / WS / TP RES / QD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop no: **LIM TAN**
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Van: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Sal. or Market Value:

D/C Accident Report: _____ Consistent? Yes or No

G/A / PR. Seen: _____ Consistent? Yes or No

Est. Recurs: **06** days Ret: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Vehicle: **SK2689H** Reg: **JAN 2016**
 Type: **C** M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer /
 Make: **TOYOTA HARRIER** 1986
 Colour: **SILVER** AC Insured / Std / NI / NA
 Sp Reading: **4537** T/Facil Insured / Std / NI / NA
 Eng No: _____
 C No: **ZSU60068247**
 Gen. Cond: **C** Good / Fair / Poor / Burnt
 Steering: **C** Order / Jammed / Leaked / Burnt or
 Brake: **C** Order / Jammed / Leaked / Burnt or
 Mod: **C** Nil / S/Rim / STD A/Rim or
 Tyre Size: **F: 235/35/16**
R: 235/35/16

BS / DUN / EXNOVA / GY / PS / LIZA / MIC / OHTSU / PIR / SUM /
 TOYO / YOKO or **B.S**

Front

R Bal: **8**LBS: **8**D/C A: **2/11/2018**

Survey held at: _____

Des. of Damages: Fnt / **C** East / OS / NS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time: _____ Action / Instruction: _____

PIP \$ 9319.53 (Kee) \$ 1953.27 / 17%

Case Time / Fee Paid /

☐

Prel. Report

☐

Final Report

Case Time / Fee Returned /

Case Time / Fee Returned /

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transmission

Fuel / Oil

Tires

Lump

Total

Remarks

Add Fee:

☐

Site Insp: 4

☐

Main Insp: 5

☐

Tech Insp: 6

☐

Final Insp: 7

Report Format

Lump Sum / I.E. /



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18001984/M1pb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 01-02-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GW 5596K	Veh. Inspected	SKZ 6189H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/01/2018	Inspection Date	01/02/2018	
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EQI18001984/M1pb3

Date: 05.02.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SKZ 6189H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 01.02.2018 at the premises of M/s Lim Tan Motor Pte Ltd - Sin Ming and have the following to report:-

Workshop Estimate Amount	: S\$	11,272.80
Revised Estimate Amount	: S\$	10,302.63
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 days

Yours faithfully,

MA CHIN FOOK
Licensed Appraiser

ESTIMATE TO REPAIR

VEHICLE NO. : SKZ 6189 H
MAKE : TOYOTA
MODEL : HARRIER PREMIUM 2.0 CVT
YEAR : 2015
CHASSIS NO : ZSU600068347

SURVEYOR NAME :
DATE OF SURVEY : 01 FEB 2018
TIME OF SURVEY :

DATE : 31-Jan-18
DATE OF ACCIDENT : 29-Jan-18
THIRD PARTY REF : GW 5596 K / EQ INSURANCE

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper		1680	1680	\$ 1,897.80
1 pc	Rear Bumper Sponge			165.80	\$ 165.80
2 pcs	Rear Bumper Sensor		\$ 398.80	797.60	\$ 797.60
2 pcs	Rear Bumper Retainer		\$ 78.87	157.74	\$ 157.74
1 pc	Rear End Panel			887.80	\$ 887.80
1 pc	Rear End Panel Garnish			687.80	\$ 687.80
1 pc	Tailgate		1975.60	2580.80	\$ 2,580.80
1 pc	Tailgate Top Lock			789.80	\$ 789.80
1 pc	Tailgate Bottom Lock			66.90	\$ 66.90
1 pc	Tailgate Rubber			587.80	\$ 587.80
1 pc	Tailgate Top Outer Garnish			1870.77	\$ 1,870.77
1 pc	Tailgate Emblem			89.80	\$ 89.80
1 pc	Rear Windscreen Sealant			125.70	\$ 125.70
	Tailgate bumper				\$ 10,706.11
	Less 25%				\$ 2,676.53
	Bumper lower garnish				\$ 8,029.58
1 tube	Rear Windscreen Sealant	S.Nett		40.00	\$ 40.00
1 pc	Rear Number Plate	S.Nett		40.00	\$ 40.00
	To putty & spray painting.		Not	700	\$ 950.00
	To remove and refix rear windscreen glass.		Autho	100	\$ 420.00
	To transfer tailgate fittings.		P/P Repair	60	\$ 120.00
	To anti-rust.		Before Paint	40	\$ 80.00
	Signature Protection Treatment at accident affected panel.		Photo	300	\$ 450.00
	Labour Charges.		Work	700	\$ 800.00
					\$ 10,629.58

LKK Auto Consultants hence notify
GPA/Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and
- Subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Lim Tan Motor Pte Ltd

75 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel: 65-6599127 Fax: 65-6599127

Website: www.LTM.sg

CS Reg No 19630727D

GST Reg No M20019086-0

This document is subject to final approval from Insurance Company. It is disclosed to third party or parties without the prior written consent of Lim Tan Motor Pte Ltd.

SUPPLEMENTARY TO REPAIR

VEHICLE NO. : SKZ 6189 H
 MAKE : TOYOTA
 MODEL : HARRIER PREMIUM 2.0 CVT
 YEAR : 2015
 CHASSIS NO : ZSU600068347

SURVEYOR NAME : Mr Ma Chin Fook
 DATE OF SURVEY :
 TIME OF SURVEY :

DATE : 1-Feb-18
 DATE OF ACCIDENT : 29-Jan-18
 THIRD PARTY REF : GW 5596 K / EQ INSURANCE

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Tailgate Lamp			<i>cut</i>	\$ 488.53
1 pc	Bumper Lower Granish			<i>cut</i>	\$ 369.10
					\$ 857.63
	Less 25%				\$ 214.41
					\$ 643.22
TG-RAV-					\$ 643.22

Lim Tan Motor Pte Ltd

Sik 175 Sin Ming Drive #03-08 Sin Ming Autocare Singapore 575721
 Tel 65-64500803 Fax 65-64589127 Website : www.LTM.sg
 Co.Reg No 1993072770 GST Reg No M2-0019085-0

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Parts : \$ 10086.04

Less 25% \$ 2521.51

\$ 7564.53

SH : \$ 80.00

Labour : \$ 1600.00

Total \$ 9244.53

6 days

9786.04

2446.51

7339.53

80.00

1900.00

9319.53

9244.53

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1264Z
Vehicle Details	
Vehicle No.:	SKZ6189H
Vehicle to be Exported:	No
Intended De-registration Date:	30 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HARRIER PREMIUM 2.0 CVT
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	3ZRB698796
Chassis No.:	ZSU600068347
Maximum Power Output:	111.0 kW (148 bhp)
Open Market Value:	\$29,168.00
Original Registration Date:	28 Jan 2016
First Registration Date:	28 Jan 2016
Transfer Count:	0
Actual ARF Paid:	\$27,836.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Jan 2026
PARF Rebate Amount:	\$20,877.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jan 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)

ESTIMATE TO REPAIR

VEHICLE NO. : SKZ 6189 H
MAKE : TOYOTA
MODEL : HARRIER PREMIUM 2.0 CVT
YEAR : 2015
CHASSIS NO : ZSU600068347

SURVEYOR NAME :
DATE OF SURVEY : 01 FEB 2019
TIME OF SURVEY :

DATE : 31-Jan-18
DATE OF ACCIDENT : 29-Jan-18
THIRD PARTY REF : GW 5596 K / EQ INSURANCE

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper			form	\$ 1,897.80
1 pc	Rear Bumper Sponge			form	\$ 165.80
2 pcs	Rear Bumper Sensor		\$ 398.80	shop	\$ 797.60
2 pcs	Rear Bumper Retainer		\$ 78.87	sig	\$ 157.74
1 pc	Rear End Panel			wt	\$ 887.80
1 pc	Rear End Panel Garnish			sig	\$ 687.80
1 pc	Tailgate			wt	\$ 2,580.80
1 pc	Tailgate Top Lock			wt	\$ 789.80
1 pc	Tailgate Bottom Lock			PL. X	\$ 66.90
1 pc	Tailgate Rubber				\$ 587.80
1 pc	Tailgate Top Outer Garnish	124.710		sig	\$ 1,870.77
1 pc	Tailgate Emblem			wt	\$ 89.80
1 pc	Rear Windscreen Sealant			wt	\$ 125.70
	Tail Gate bump				\$ 10,706.11
	Less 25%				\$ 2,676.53
	Bumper lower garnish				\$ 8,029.58
1 tube	Rear Windscreen Sealant	S.Nett		wt	\$ 40.00
1 pc	Rear Number Plate	S.Nett		wt	\$ 40.00
	To putty & spray painting.		NA	for	\$ 950.00
	To remove and refix rear windscreen glass.		Authorised P/P Repair	100	\$ 420.00
	To transfer tailgate fittings.		Before Paint	60	\$ 120.00
	To anti-rust.		photo	40	\$ 80.00
	Signature Protection Treatment at accident affected panel.		work	X	\$ 450.00
	Labour Charges.		low days	for	\$ 800.00
					\$ 10,629.58

LKK Auto Consultants hence notify
TG+RA repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Lim Tan Motor Pte Ltd
76 Sin Ming Drive #03-05 Sin Ming Autocare Singapore 575721
Tel: 65-64589127 Fax: 65-64589127 Website: www.LTM.sg
C6 Reg No: 19930727FD GST Reg No: M2-0019086-0

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SUPPLEMENTARY TO REPAIR

VEHICLE NO. : SKZ 6189 H
 MAKE : TOYOTA
 MODEL : HARRIER PREMIUM 2.0 CVT
 YEAR : 2015
 CHASSIS NO : ZSU600068347

SURVEYOR NAME	: Mr Ma Chin Fook
DATE OF SURVEY	:
TIME OF SURVEY	:

DATE : 1-Feb-18
 DATE OF ACCIDENT : 29-Jan-18
 THIRD PARTY REF : GW 5596 K / EQ INSURANCE

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Tailgate Lamp			<i>cut</i>	\$ 488.53
1 pc	Bumper Lower Granish			<i>cut</i>	\$ 369.10
					\$ 857.63
	Less 25%				\$ 214.41
					\$ 643.22
TG-RA/-					\$ 643.22

Lim Tan Motor Pte Ltd

188/175 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520603 Fax:65-64589127

Website : www.LTM.sg

Co-Reg No:199307277D

GST Reg No.M2-0019085-0

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Catherine Chong (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Wednesday, 31 January, 2018 2:34 PM
To: assignments
Subject: FW: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

31-01-2018 @ 2:40pm
Richard Voh in
na

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]
Sent: Wednesday, 31 January 2018 2:31 PM
To: richard <richard@ltm.sg>; Admin A <admin-a@lkkauto.com>
Cc: mandy@ltm.sg
Subject: RE: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Without Prejudice
Save As To Costs

Dear Richard

Kindly forward us your repair estimate.

Aside to LKK

Please attend to the above new assignment.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims

eqinsurance

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9483 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

 you've got a friend

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From: richard [mailto:richard@ltm.sg]

Sent: Wednesday, January 31, 2018 8:48 AM

To: Bazlin Ahmad

Cc: mandy@ltm.sg

Subject: RE: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012018/014 (SKZ 6189 H)

Good Morning Bazlin,

Thank you for your email.

We select **LKK Auto Consultants Pte Ltd** to conduct the survey to our client's vehicle.

Please advised liability as instructed by our client.

Vehicle is in our workshop premise, please arrange soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Wednesday, 31 January 2018 8:28 AM

To: richard@ltm.sg

Subject: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539
--	--

Fax: 6849 9155 Contact person : Joey/Joseh	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Total Control [<mailto:rfx-noreply@asp.reflexion.net>]
Sent: Wednesday, January 31, 2018 12:06 AM
To: Bazlin Ahmad
Subject: Messages quarantined since January 30, 2018 12:00 AM for bazlin.ahmad@eqinsurance.com.sg



We have quarantined **one message** since **January 30, 2018 12:00 AM** for bazlin.ahmad@eqinsurance.com.sg.

We have included some of the messages below for your review. **We omitted 0 blatant spam messages** from this email. You can change your threshold in the "Quarantine Settings" section of your User Properties page.

Enter Your Quarantine

Subject	Address	Time	Actions
Third Party Claim Survey Request - SKZ6189H Your Insured : GW5596K D.O.A : 29/1/	richard < richard@ltm.sg >	4:27 PM	-View -Release Message -Allow From Sender
Subject	Address	Time	Actions

Enter Your Quarantine

Total Control: Hosted Email Threat Protection -- <http://www.reflexion.net>

Chassis Corp No.	Vehicle Part Description	Vehicle No.	Make & Model	Year	Accident Date	Close Date	Cost	Workshop	Revised
ZSU6000652	REAR BUMPER *FL	SJS 1688R		2016	10/04/2017	31/10/2017	\$0.00	\$1,692.00	\$1,385.00
ZSU6000692	REAR BUMPER	SLJ 1888D		2016	09/06/2017	29/06/2017	\$0.00	\$1,852.20	\$1,447.10
ZSU6000635	REAR BUMPER	SKX 9693J		2016	05/08/2016	21/12/2016	\$0.00	\$1,480.40	\$1,480.40
ZSU6000652	REAR TAILGATE *FL	SJS 1688R		2016	10/04/2017	31/10/2017	\$0.00	\$1,500.00	\$0.00
ZSU6000635	TAILGATE	SKX 9693J		2016	05/08/2016	21/12/2016	\$0.00	\$1,369.00	\$1,369.00

Hsiao Tong (LKKAUTO)

From: richard <richard@lrm.sg>
Sent: Tuesday, 7 August 2018 4:26 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; mandy@lrm.sg
Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQ18001984/M1pb3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012018/014 (SKZ 6189 H)

Dear Hsiao Tong,

In reference to your email dated 7th August 2018, we confirm the following :

COR: P/P \$9,319.53 (before GST)
Repair days: 06days.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈厚珍私人有限公司

COMPANY REGISTRATION NO: 219507270-GST REGISTRATION NO: MQ-013086-C

MAIN OFFICE / WORKSHOP

BLK 17N SIN MING DRIVE
SIN MING AUTOCARE #01-05/100M
SINGAPORE 575723

TEL: +65 6452 0893 FAX: +65 6452 9127

EMAIL: sales@ltm.sg

Operating hours: Mon – Fri 9am – 6 pm

Johns Hotline: +65 64520893

BRANCH

BLK 5 SECTOR C #01-02/42/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2109

Sat 9am – 5pm

branch@ltm.sg



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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 7 August 2018 8:06 AM

To: richard <richard@ltm.sg>

Cc: mandy@ltm.sg

Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQ118001984/M1pb3

Without Prejudice

Hi Richard,

We refer to the above matter. Our revise offer as follows: -

COR: P/P \$9,319.53 (before GST)

Repair days: 06days.

Kindly confirm.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard <richard@lrm.sg>

Sent: Friday, 29 June 2018 3:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Ma C.F (LKKAuto) <MaCF@lkkauto.com>; mandy@lrm.sg

Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQ118001984/M1pb3

WITHOUT PREJUDICE

Our ref : LTP012018/014 (SKZ 6189 H)

Dear Hsiao Tong,

In reference to our email to you dated 19th May and 16th June 2018, we now enclosed the invoice in regards to paint protection to the above vehicle.

Please review and let us hear from you soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林德摩特私人有限公司

(COMPANY REGISTRATION NO: 199007377) (UET REGISTRATION NO: A42-012806-0)

MAIN OFFICE / WORKSHOP

BLK 175 SIN MANG DRIVE
SIN MANG AUTOCARE #01-07/08/09
SINGAPORE 571771

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: info@lrm.sg

Operating hours: Mon - Fri 9am - 6 pm

24hrs hotline: +65 6452 0893

BRANCH

BLK 9 SECTOR 5 NO. 86/88/90
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2200 FAX: +65 6452 2100

Sat 9am - 5pm

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From: richard [<mailto:richard@lrm.sg>]

Sent: Saturday, 16 June 2018 12:12 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Ma C.F (LKKAuto)' <MaCF@lkkauto.com>; 'mandy@lrm.sg' <mandy@lrm.sg>

Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQ118001984/M1pb3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012018/014 (SKZ 6189 H)

Dear Hsiao Tong,

In reference to our email to you dated 19th May 2018, we had yet to hear from you till to-date.

We shall appreciate if you could finalisation at the following :

COR: P/P \$9,419.53 (before GST)

Repair days: 06days.

Please confirm soonest as it has been outstanding since March 2018 and your principal, EQ Insurance has given you mandate to proceed on direct settlement..

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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+65 6458 9127 (Facsimile)

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COMPANY REGISTRATION NO: 291012710 GST REGISTRATION NO: S42-012086-0

MAIN OFFICE / WORKSHOP

BLK 178 SIN ANG DRIVE
SIN ANG AUTOCAFE #01-09/10/11
SINGAPORE 571121

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: info@lrm.sg

BRANCH

BLK 9 SECTOR C #01-03/04/05
SIN ANG INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2100 FAX: +65 6452 2100

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm



24hrs hotline: +65 64520893

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From: richard [mailto:richard@lrm.sg]

Sent: Saturday, 19 May 2018 12:50 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Ma C.F (LKKAuto)' <MaCF@lkkauto.com>; 'mandy@lrm.sg' <mandy@lrm.sg>

Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQ18001984/M1pb3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012018/014 (SKZ 6189 H)

Dear Hsiao Tong,

Thank you for your email.

We enclosed our revised calculation for your necessary action.

COR: P/P \$9,419.53 (before GST)

Repair days: 06days.

Please confirm soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林德摩特私人有限公司

(COMPANY REGISTRATION NO: 199307770) (UET REGISTRATION NO: S43-C23906-0)

MAIN OFFICE / WORKSHOP

BLK 178 SIN MANG DRIVE
SIN MANG AUTOCARE WGS-05/05/06
SINGAPORE 571721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@lrm.sg

Operating Hours: Mon-Fri 9am-6pm

24hrs helpline: +65 6452 0893

BRANCH

BLK 9 SECTOR C #01-06/07/08
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 575644

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 19 May 2018 12:27 PM

To: richard <richard@ltm.sg>

Cc: mandy@ltm.sg; Ma C.F (LKKAuto) <MaCF@lkkauto.com>

Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQI18001984/M1pb3

Without Prejudice

Hi Richard,

Attached is a copy of our calculation.

COR: P/P \$9,244.53 (before GST)

Repair days: 06days.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard [mailto:richard@ltm.sg]

Sent: Friday, 11 May 2018 4:02 PM

To: Ma C.F (LKKAuto) <MaCF@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: mandy@ltm.sg

Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQI18001984/M1pb3

Importance: High

WITHOUT PREJUDICE

Our ref : **LTP012018/014 (SKZ 6189 H)**

Dear Mr Ma / Hsiao Tong,

We refer to the above long outstanding matter.

We shall appreciate if you confirm finalisation at **PBP \$9,419.53** with **6 days** repair

We shall appreciate for your early revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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LIM TAN MOTOR PTE LTD 林陳摩打私人有限公司

COMPANY REGISTRATION NO: 1993072710 GST REGISTRATION NO: A2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 178 SIN MANG DRIVE
SIN MANG AUTOCARE #01-05/10/06
SINGAPORE 571221

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: info@ltm.sg

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 6452 0893

BRANCH

BLK 8 SECTOR C #01-35/40/42
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 515644

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From: richard [mailto:richard@ltm.sg]

Sent: Friday, 20 April 2018 5:03 PM

To: Ma C.F (LKKAuto) <MaCF@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQI18001984/M1pb3

Importance: High

1ST REMINDER
WITHOUT PREJUDICE

Our ref : LTP012018/014 (SKZ 6189 H)

Dear Mr Ma,

We refer to our emails to you dated 3rd, 27th March and 6th April 2018 which we had yet to hear from you till to-date.

We shall appreciate if you confirm finalisation at PBP \$10,036.78 with 6 days repair

We shall appreciate for your early revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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COMPANY REGISTRATION NO: 199002170-001 REGISTRATION NO: A02-0113086-B

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #01-05/10/06
SINGAPORE 575725

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: Sales@LTM.sg

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs hotline: +65 84520893

BRANCH

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SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

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From: richard [<mailto:richard@ltm.sg>]

Sent: Friday, 6 April 2018 5:26 PM

To: Ma C.F (LKKAuto) <MaCF@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQI18001984/M1pb3

Importance: High

**REMINDER
WITHOUT PREJUDICE**

Our ref : LTP012018/014 (SKZ 6189 H)

Dear Mr Ma,

We refer to our emails to you dated 3rd and 27th March 2018 which we had yet to hear from you till to-date.

We shall appreciate if you confirm finalisation at PBP \$10,036.78 with 6 days repair

We shall appreciate for your early revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

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COMPANY REGISTRATION NO: 196907277D GST REGISTRATION NO: A10-0113086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MANG DRIVE
SIN MANG AUTOCARE #02-05/10/06
SINGAPORE 579221

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: info@ltm.sg

Operating hours: Mon - Fri 9am - 6 pm

Sat 9am - 3pm

24hrs Helpline: +65 64520893

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BRANCH

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SIN MANG INDUSTRIAL ESTATE
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From: richard [<mailto:richard@ltm.sg>]

Sent: Tuesday, 27 March 2018 9:46 AM

To: Ma C.F (LKKAuto) <MaCF@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: Finalisation - SKZ6189H Third Party Claim against EQ Insurance LKK Ref : CC4/EQI18001984/M1pb3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012018/014 (SKZ 6189 H)

Dear Mr Ma,

We refer to our email to you dated 3rd March 2018

Please confirm finalisation at **PBP \$10,036.78** with **6 days** repair

We shall appreciate your early revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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LIM TAN MOTOR PTE LTD 林添摩移私人有限公司

COMPANY REGISTRATION NO: 199307270 GST REGISTRATION NO: S42-023084-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MANG DRIVE
SIN MANG AUTOCARE #02-05/10/06
SINGAPORE 575121

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: info@ltm.sg

Operating hours: Mon - Fri 9am - 6 pm

24hrs regline: +65 64520893

BRANCH

BLK 3 SECTOR C #02-38/40/41
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 575688

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From: richard [mailto:richard@ltm.sg]

Sent: Saturday, 3 March 2018 12:16 PM

To: Ma C.F (LKKAuto) <MaCF@lkkauto.com>

Cc: 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: Finalisation - SKZ6189H Third Party Claim against EQ Insurance

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012018/014 (SKZ 6189 H)

Dear Mr Ma,,

Please confirm finalisation at PBP \$10,036.78 with 6 days repair

We shall appreciate your early revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

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+65 6458 9127 (Facsimile)

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
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SINGAPORE 575644

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INVOICE / CASH SALE No. : OS-11588

Date : 07 April 2016

Personal Particulars

 Name : Desmond Loh
 Address :
 Contact : 9690 7913
 Email :

Vehicle Particulars

 Registration Number : SKZ6189H
 Make/Model : Toyota Harrier

Serial No	Description	Amount
1	Signature Protection Treatment Titanium Package (Diamond 9H) 3 Layers on Exterior, 1 Layer on Rims and Glasses Done on 07 April 2016 5 Years Warranty	\$850.00
	Free Respray on Front Bumper	\$850.00
Total		\$850.00

 Payment Terms : Due on Receipt
 Mode of Payment : Paid by Cash

Terms and Conditions:-

- By providing your contact number on this form, you give us permission to call you in response to this request and other marketing activities via sms and phone even if your contact number is listed in the Do Not Call Registry. Your privacy is important to us. We will never sell, trade, or share your personal information with any third party or organization.
- The above agreement is not refundable or transferable.
- The expiry date of package shall be for a period of 24 months, unless otherwise stated, from date of agreement.
- Cheques should be crossed and made payable to Opti-Shine Pte Ltd.

Customer's Signature


 Opti-Shine Pte Ltd


Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 1 September 2018 9:46 AM
To: Justin Wong
Subject: <Seek Mandate> Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SKZ6189H.pdf

Your ref : TBA
Our ref : CC4/EQ118001984/M1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GW5596K(OI) & SKZ6189H(TP) ON 29/01/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "LIM TAN MOTOR PTE LTD" at \$10,831.90(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 12,061.90	\$ 9,971.90
2. Loss of Rental (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. Loss of Rental (4days x \$200.00)	\$ 800.00	\$ 560.00 (4days x \$140.00)
Total	\$ 13,161.90	<u>\$10,831.90</u>

***06days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 5 February 2018 9:12 AM
To: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Hsiao Tong (LKKAUTO)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Monday, 10 September 2018 9:38 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Seek Mandate> Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Dear Hsiao Tong,

Please proceed to offer **\$10,831.90 (all-in).**

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, September 1, 2018 9:46 AM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Subject: <Seek Mandate> Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Your ref : **TBA**
Our ref : CC4/EQI18001984/M1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GW5596K(OI) & SKZ6189H(TP) ON 29/01/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**LIM TAN MOTOR PTE LTD**" at **\$10,831.90(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
--	----------------	----------------

1. Cost of Repair (w/GST)	\$ 12,061.90	\$ 9,971.90
2. Loss of Rental (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. Loss of Rental (4days x \$200.00)	\$ 800.00	\$ 560.00 (4days x \$140.00)
Total	\$ 13,161.90	<u>\$10,831.90</u>

***06days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 5 February 2018 9:12 AM

To: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Your ref: TBA

LKK ref: CC4/EQ18001984/M1pb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SKZ 6189H

Date of survey: 01.02.2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Wednesday, 31 January, 2018 3:04 PM

To: richard <richard@ltm.sg>; Admin A <admin-a@lkkauto.com>

Cc: mandy@ltm.sg

Subject: RE: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Without Prejudice
Save As To Costs

Dear All

Liability is clear, please proceed with direct settlement.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims

eqinsurance

EQ Insurance Company Limited

1 Maxwell Road #17-02 Tower Block MND Complex Singapore 069110

did 65 6496 8881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: richard [<mailto:richard@ltm.sg>]

Sent: Wednesday, January 31, 2018 8:48 AM

To: Bazlin Ahmad

Cc: mandy@ltm.sg

Subject: RE: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012018/014 (SKZ 6189 H)

Good Morning Bazlin,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please advised liability as instructed by our client.

Vehicle is in our workshop premise, please arrange soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

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SIN MING INDUSTRIAL ESTATE
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Sat 9am – 5pm

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From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Wednesday, 31 January 2018 8:28 AM

To: richard@ltm.sg

Subject: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

6 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 0861 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Total Control [<mailto:rfx-noreply@asp.reflexion.net>]

Sent: Wednesday, January 31, 2018 12:06 AM

To: Bazlin Ahmad

Subject: Messages quarantined since January 30, 2018 12:00 AM for bazlin.ahmad@eqinsurance.com.sg



We have quarantined **one message** since **January 30, 2018 12:00 AM** for bazlin.ahmad@eqinsurance.com.sg.

We have included some of the messages below for your review. **We omitted 0 blatant spam messages** from this email. You can change your threshold in the "Quarantine Settings" section of your User Properties page.

Enter Your Quarantine

Subject	Address	Time	Actions
Third Party Claim Survey Request - SKZ6189H Your Insured : GW5596K D.O.A : 29/1/	richard < richard@ltm.sg >	4:27 PM	-View -Release Message -Allow From Sender

Subject	Address	Time	Actions
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Enter Your Quarantine

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