

## Hsiao Tong (LKKAuto)

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**From:** Justin Wong <justin.wong@eqinsurance.com.sg>  
**Sent:** Monday, 10 September 2018 9:38 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: <Seek Mandate> Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Dear Hsiao Tong,

Please proceed to offer **\$10,831.90 (all-in).**

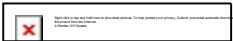
Thank you.

Regards,  
**Justin Wong**  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, September 1, 2018 9:46 AM  
**To:** Justin Wong <justin.wong@eqinsurance.com.sg>  
**Subject:** <Seek Mandate> Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

Your ref : **TBA**  
Our ref : CC4/EQI18001984/M1pb3q2

Dear Sirs/Madam,

### ACCIDENT INVOLVING GW5596K(OI) & SKZ6189H(TP) ON 29/01/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured's favour.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**LIM TAN MOTOR PTE LTD**" at **\$10,831.90(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair (w/GST)	\$ 12,061.90	\$ 9,971.90
2. Loss of Rental (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. Loss of Rental (4days x \$200.00)	\$ 800.00	\$ 560.00 (4days x \$140.00)
Total	\$ 13,161.90	<b><u>\$10,831.90</u></b>

\*\*\*06days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 5 February 2018 9:12 AM

**To:** Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Subject:** RE: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

**Your ref:** TBA

**LKK ref :** CC4/EQI18001984/M1pb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SKZ 6189H

Date of survey: 01.02.2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

**Sent:** Wednesday, 31 January, 2018 3:04 PM

**To:** richard <[richard@ltm.sg](mailto:richard@ltm.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** RE: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

**Without Prejudice**

**Save As To Costs**

Dear All

Liability is clear, please proceed with direct settlement.

Thank You.

Regards,

**Lynn Ahmad**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Wednesday, January 31, 2018 8:48 AM

**To:** Bazlin Ahmad

**Cc:** [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** RE: Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP012018/014 (SKZ 6189 H)**

Good Morning Bazlin,

Thank you for your email.

We select **LKK Auto Consultants Pte Ltd** to conduct the survey to our client's vehicle.

Please advised liability as instructed by our client.

Vehicle is in our workshop premise, please arrange soonest.

Thank you and regards,

Richard Ang

Claims Executive  
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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**LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

**BRANCH**

BLK 9 SECTOR C #01-38/40/42  
SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

Sat 9am – 5pm

[WWW.LTM.SG](http://WWW.LTM.SG)



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**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

**Sent:** Wednesday, 31 January 2018 8:28 AM

**To:** [richard@ltm.sg](mailto:richard@ltm.sg)

**Subject:** Third Party Claim Survey Request - SKZ6189H EQ Insured : GW5596K D.O.A : 29/1/2018

## Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within **2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155  Contact person : Joey/Joseh	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b>  <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	<b>4) Priority Services</b>  <b>Tel: 62934822</b>  <b>Fax: 62963283</b>  <b>Contact Person: Sharon Kho</b>
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b>  Tel: 81825263  Fax: 67461148  Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655  Fax: 67655662  Contact Person: Mr Chee

<p><b>9) JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p> <p>Contact Person: Edna Lee</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Total Control [<mailto:rfx-noreply@asp.reflexion.net>]

**Sent:** Wednesday, January 31, 2018 12:06 AM

**To:** Bazlin Ahmad

**Subject:** Messages quarantined since January 30, 2018 12:00 AM for [bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)



We have quarantined **one message** since **January 30, 2018 12:00 AM** for [bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg).

We have included some of the messages below for your review. **We omitted 0 blatant spam messages** from this email. You can change your threshold in the "Quarantine Settings" section of your User Properties page.

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Subject	Address	Time	Actions
Third Party Claim Survey Request - SKZ6189H Your Insured : GW5596K D.O.A : 29/1/	richard < <a href="mailto:richard@ltm.sg">richard@ltm.sg</a> >	4:27 PM	<a href="#">-View</a> <a href="#">-Release Message</a> <a href="#">-Allow From Sender</a>
Subject	Address	Time	Actions

[Enter Your Quarantine](#)

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