				(1)	
\$ 11.50m		2	1978,1	21. 10 / 1/1X	
INS. CASE OWNER	4	CC 3 /EQI1800	10/	MAN	AC
	Rasni	ASSIGN	MENT	/	21/1/18
Surveyor:	Mini	DOI: 41	118	Date / Time:	71 1 10
			x.	Registered in Merimen	
Pre-assign / CCU	/FTE GUE	0565.			
Insured Vehicle No	h	The state of the s	Claim No.	1	
Name of Insured	CHRUETULA	my NETWORK	Policy No.	OMEPH	M17-408680
		100	Make / Model	nackma	
Insured Tel No.		HP: 311110	Place of Accid	200	PMYA LEBAK KA
Excess Sec II :S\$	V 1000 1 100 1	D.O.A : 411118	Place of Accid	dent: YWW.C	1 (1)
Is driver the owner		Nature of Accident :			
	me/Age: UM TOW F			ORT: YES / NO : TP GIA	
Driver Tel 1	(C. 1965)	(V/L: YES / NO)	Insured Liabil	ity: % Fin	ml? Yes/No
SHD 643	9m				
nione.	- Internal		INSERE:		INSRS:
INSRS:	WSP.		INSRS: WSP:		WSP:
Tel: CW	Tel:	A A	Tel:	A-A	Tel:
Liability:	Liabili	Married Marrie	Liability:		Liability: RMKS:
RMKS:	RMK!	S:	RMKS:		KNIKA.
Date/Time	17772 107 5 3 1	GW CDEEC	-%	OW L COM	DATE/PIC
ANIS	1. H 17. E 1	11/1 /8 267	7	Non-Reporting lit (1st):	DATETFIC
211 1 4				Non-Reporting ltr (2nd):	
015				Non-Reporting Itr (Final) Notification Itr (if non-pic	
				Call OI	TREVAN
J. Linn				After call [tr to O]:	18EVAV-
G COLL	Call orb	confin acride		Documentation Check I	ist: Handler Typist
	3000 C-C		The second second	Notification ltr (if non-pic	(kup)
	with hu	it illiv sint	20 01	After call fir to Of: Authorisation To Act:	
				Release Voucher:	
				Final Repair Hill:	
				Clar Rental Invoice:	
	RECEIVEN	2018		Towing Invoice	
	DECEIVED!	II litter and		LTA / GIA : Medical Bill:	
	1200			PIR:	
				Mandate/Reject Instruc	tion:
				LOD	
	11-1-1-1	7		Payment Breakdown Fe	oem:
ELIMINARY ADVICE	Date/Time: 6 7 18	Sent By:		Post-Repair Photos:	
NALIZATION	Date/Time:	Confirm with:		Others: Confirm by:	
nair Cost:	S\$ (days) Reduction:	%	Em	ail Call
NAL SETTLEMENT	Date/Time: 27 4 14		ille	Email Call	
al Liability:		/ Assessed) BOLA S/N No.:	2.5	If NO or B 28, Ass. Lin	
pair Cost:	ss 828-7			3464 0	C DID THY
s of Rental (LOR): is of Use (LOU):	SS 242.40 (2 days) 121 - 45 days)		1 1000	-time-
s of Income (LOI):	S5 (5 x			Calling Y	8.11
R only I,OU only	LOR + LOU L	OR + LOI Tick only one	1	101	200
A/LTA Search	ss 7-00			_	<u> </u>
dival:	SS SS	As a Transit of the Lance Co.	ne k	Claim status: Norma Report Format:	Reject/Private Settle
bursement: rul Cost	55	(e.g. Tow/ Independe	M. 5	Survey fee:	N 350400
tal:	SS 1078-62	Global Sum SS:			9
CAR TANA STREET					1
AL PAYMENT	Date/Time:	Confirm with:		Email Call	1
NAL PAYMENT yee 1: yee 2: (Strike if N.A.)	Date/Time: SS 1678-62 SS		AXIS PTE	Email Call	Cap. 10/54

ASSIGNMENT

From Date	Vah No SHO 6439	M YIREGO DOIN NOW
Estimated Cost.	Type: M.Car / M.Cycle / Bus / Van	Lorry Told Prime Mover
QD / TP / WS / TP RES / QD RES / EVA / INV / MV	Truck / Trailer or	
To Inspect Vehicle No.	Make ToyoTA PAIT	N# 00 1798
at Workshop m/s	Colour MARON	A/C Insured / Std / NI / NA
of .	Sp.Reading 47911	T/Radio, Insured / Std / NI / NA
Insured	EnglNo:	
Policy No.	CNO. JTOKB3FU	6055 73798
Claims No.	Gen. Cond: Good (Poor / B	urnt
Sum Insured Excess:	Steering: Korder / Jammed / Lea	ked / Burnt or
(Client's Record)	Brake: norder / Jammed / Lea	ked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Ri	TI OF
8	Tyre Size: F:	18/65R18
(Policy Condition)	R:	1.
	BS / DUN / EXNOVA / GY / FS / L	IZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / your or	
Bal. or Market Value:	Front	Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 5 mm	R.Bal. 2 mm
GIA / PR Seen: Consistent? : Yes or No.	L/Bal. 5 mm	LBal 5 mm
Est Repairs Z days Res.: Yes or No	D.O.A. 31 61 18	D.O.I. 31 01 14
Lum Sum: P! % 3 Val.: Yes or No	Survey held at	SMET
CA / REV / REP. / 24 HRS	Des. of Damages : Frt (AGA)	O/S / N/S / U/C / Rooftop or
Vehicle: IN/	COURSE SECTION AND ADDRESS OF THE PERSON AND	
Date: Person Contacted:	The U/C / Chassis frame /	Body Structure affected due to collision.
Date / Time Action / Instruction		01/2015
		01/01/2013
1:8:1 \$8 28.	12	ta
)
-	Vert \$1503.02/64.	46/1 6450565
		/
CaseTime File Pass to 7 : Prell. Report	Days Of Repair:	
: Final Report	Resurvey No. of Trip:	Survey Fee
Cets/Time, Rie Ratum to?		Tersporator
E Add	Fee: Site Insp. (5	_1.21_5
	Interney S	Photo
Report Format :	Tech, Inva 15	Cries
Lump Sum / I.B.l: (3	Weekend (\$	
		1014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Deviation bearing the second	Internationale Des Experts En Auto Ref : CC3/EQI1800					
EQ I	NSURANCE COM	PANY LID	Net Courtainou	TO T				
#17-	AXWELL ROAD 00 TOWER BLOCK COMPLEXSINGA	C PORE 069110	Date: 01-02-2018					
			Code: EQI					
1.		Policy Par	ticulars :- THIRD PARTY CLA	AIM				
	Insured Veh.	GY 5056S	Veh. Inspected	SHD 6439M				
	Policy No.		Coverage (\$)	0.00				
	Claim No.		Excess (\$)	0.00				
	Assign From		Assign Date	01/02/2018				
2.		Vehic	cle Particulars & Condition					
	Make & Model		c.c	0				
	Engine No.	HIDDEN	Year of Reg.					
Т	Chassis No.		Colour					
	Odometer	(4)	Steering					
	Brakes		Modification					
	General							
3.			Conditions of Tyres					
		Size	Make	Balance				
	R/H Front Tyre			mm				
	L/H Front Tyre			mm				
	R/H Rear Tyre			mm				
	L/H Rear Tyre			mm				
4.			escription of Damages					
5.			General Information	A 4 10 4 10 F 1 F 1				
	Accident Date	31/01/2018	Inspection Date	31/01/2018				
	Survey held at	SMRT AUTOMOTIVE						
		60 WOODLANDS IND	USTRIAL PARK E4 SINGAPORE	757705				
5a.			Remarks ON A"WITHOUT PREJUDICE" BA					



2-2-18/ 12:10 2-2-18/16:10

60 Woodlands Industrial Park E4, Singapore 757705

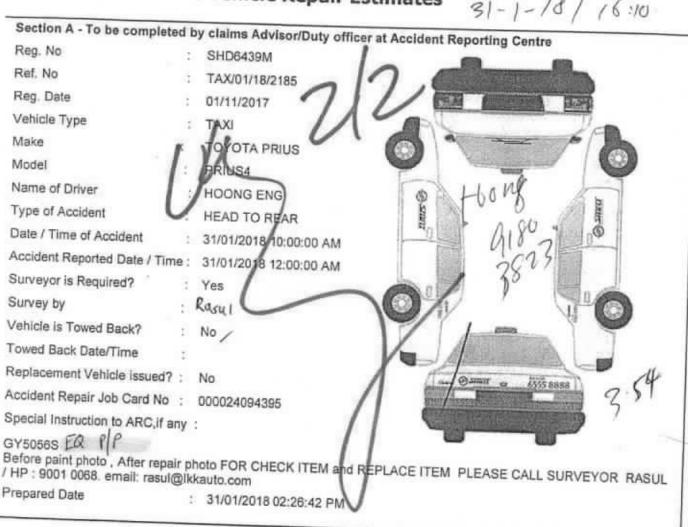
FAX Number : 63685592

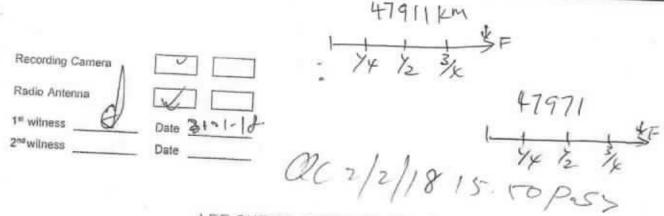
Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

31-1-18/16:10





LEE SHENG AUTO PTE LTD

Vehicle Return Date: 02/02/2018

SMRT staff sign: _

Chassis No : JTDKB3FU603573398

Mileage

Work Shop :77 -

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

338.00

150.00

Total Spray Painting Charges

Total Material Charges

558.00

200.00

657.82

418.72

Other Charges

280.00

60.00

TOTAL

Lum Sum Total

1,833.82

828.72

No. of Repair Days

0.00

0.00 2.00

Prepared / Adjusted By

3.00

RASUL (LKK)

Arc / Surveyor Sing Off Date

: 31/01/2018 03:56:22 PM

31/01/2018 04:10:08 PM

Prepared / Adjusted Date

Remarks

Prepared Date : 31/01/2018 03:56:22 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No.

: ON-1802-0091

Invoice No

Quotation Date : 5/2

Invoice Date :

Invoice Amount : 0.00

Prepared Date:

1/31/2018 3:57:22 PM

Part 1 - Labour Works .

Job Scope 1	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	150,00
Total Labour	338.00	150.00

Part 2 - Spray Painting & Panel Beating Related Works

Total Spray Painting & Panel Beating	558.00	200.00
TO RESPRAY BUMPER BEAM	180.00	0.00
TO REPSRAY REAR BUMPER	378.00	200.00
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable	
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00	
TO REPLACE SUNDRY PARTS	100.00	20.00	
TO WASH AND VACUUM	60.00	40,00	
Total Other Costs	280.00		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	at	У	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
52159479 13			COVER, RR BUMPER ASSY	R	1	423.90	100.00	0.00	Replace	Repair	No R
52453470 10			GUARD, RR BUMPER, LOWER	V	1	558.30	25.00	418.72	Replace	Replace	Nopfy
52023470 30			REAR BUMPER REINFORCEMENT	X	1	318.80	25.00	239.10	Replace	Check	No XJ
			SENSOR REVERSE	×	0	180.00	0.00	0.00	Replace	Not given	No XI
		Т	OTAL MATERIALS						657.83	418.72	
		TOTAL	MATERIALS(Discour	ted)				657.82	418.72	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor	LT Check
	тот	AL SUPPLEMENTARY	MATERIA	LS				377630	Officer

418.72 + 150.00 + 260.00 + 260.00

REQUEST FOR SUPPLYMENT PARTS

Contractor: Accident Case Number				2112	Date of Collection	1 1
Vehicle No	SHD	64	39	M	Date of Request	24 13/18
Vehicle Model	Toyo	ta	Pru	os 4	Number of Days to Extend (If any)	1

S/N	Part Number	Part Description	Quantity	Unit Price
		Rear Bumper Reinforcemen	+ IPC	
		Under Cover Rear Bumper	Center	1PC
				1001

<<<Ple>ense submit photographs for damaged parts>>>

I, (Name)	
(Position)	
	d 6. I

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration [to be signed in front of an authorised witness]

I neknowledge that this declaration is true and correct, and I make it with the understanding and helief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC/ Reservation / Number
Photo Submitted	YES / NO	Date of submission



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SHD6439M

Ref. No

TAX/01/18/2185

Reg. Date

01/11/2017

Vehicle Type

TAXI

Make

TOYOTA PRIUS

Model

PRIUS4

Name of Driver

HOONG ENG

Type of Accident

HEAD TO REAR

Date / Time of Accident

Accident Reported Date / Time :

31/01/2018 10:00:00 AM

31/01/2018 12:00:00 AM

Surveyor is Required?

Yes

Survey by

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued?

No

Accident Repair Job Card No :

000024094395

Special Instruction to ARC, if any after

GY5056S / EQ / Rem 4

Prepared Date

31/01/2018 02:26:42 PM



Section B - 10 De Completed by Service Advisor, Accident Repair Centre

Chassis No: JTDKB3FU603573398

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

338.00

0.00

Total Spray Painting Charges

558.00

0.00

Total Material Charges

1,155.74

1,155.74

Other Charges

280.00

0.00

TOTAL

2,331.74

0.00

Lum Sum Total

0.00

0.00

No. of Repair Days

3.00

0.00 2 days - P/P

Prepared / Adjusted By

Arc / Surveyor Sing Off Date

: 31/01/2018 03:56:22 PM

01/01/1900 12:00:00 AM

Prepared / Adjusted Date

Remarks

Prepared Date : 31/01/2018 03:56:22 PM

31/01/18/1600

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No.

Invoice No

Quotation Date

Invoice Date :

Invoice Amount : 0.00

Prepared Date:

1/31/2018 3:57:22 PM

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- . Supplementary Item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Part 1 - Labour Works

lob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00 150
Total Labour	338.00	0.00

³art 2 - Spray Painting & Panel Beating Related Works

lob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
O RESPRAY BUMPER BEAM	180.00	0.00 [00?
Total Spray Painting & Panel Beating	558.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

lob Scope	Quotation from ARC	Adjusted by Surveyor, if applicable		
O TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00	×	
O REPLACE SUNDRY PARTS	100.00	0.00	20	
O WASH AND VACUUM	60.00	0.00	40	
otal Other Costs	280.00	0.00		

AX/01/18/2185 Page:

3

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
52159479 13			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No
52453470 10			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace /	No
52023470 30			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace 9	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No
		7	OTAL MATERIALS					1,155.75	1,155.74	
		TOTAL	MATERIALS(Discour	ted)				1,155.74	1,155.74	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor	LT Check
	TC	TAL SUPPLEMENTARY M	ATERIA	LS					

AX/01/18/2185

Shu Pei (LKKAuto)

From:

Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Sent:

Tuesday, 6 February 2018 4:57 PM

To:

Shu Pei (LKKAuto)

Cc:

Jas Khine (LKKAuto); Thin Thin (LKKAuto); Admin A

Subject:

RE: Direct Settlement - Accident Involving GY5056S (OI : EQI - TBA) and SHD6439M (TP

you've got a friend

: LKK REF -CC3/EQI18001978/R1yb3) on 31.01.2018

Attachments:

GY5056S 31.01.2018.pdf

Dear Shu Pei

Please find attached our insured GIA report.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

3 Monte | Good #17-00 Town State #800 Complex Singapore 988136 did 55 (498 980) | tel 65 622) 963 (459 481) | fax 60 6221 4190



Printegral/Confidences information may be contained in this message. If you are not the introded recipient, please sortly the sender immediately and alerte all cools (of 2)

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, February 6, 2018 3:53 PM

To: Bazlin Ahmad

Cc: Jas Khine (LKKAuto); Thin Thin (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GY5056S (OI: EQI - TBA) and SHD6439M (TP: LKK REF -

CC3/EQI18001978/R1yb3) on 31.01.2018

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 6439M at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

Estimated cost of repair

- Preliminary advice
 - TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards.

Shu Pei (Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



COMMISSIONER FOR DATHS

PDX Intercompany Exchange Pte Ltd

FROM RIAZ PDX Box No.

8848

RIAZ QAYYUM - LLB HONE THUS

SEROCHTE:

ARROCHETT.

ACRA NUMBER: 200011878H

GST REGISTRATION NUMBER: 200911678H

Your Reference:

Your Insured (GY 5056S)

Our Reference:

RA.511631.L (E)

24 April 2018

EQ Insurance 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

Attention: Motor Claim Department

SURVEILLANCE NETWORK.

8 Burn Road #08-02/03 Trivex Singapore 369977

BY PDX#8169

WITHOUT PREJUDICE

ABDUL HALIM BIN ROSALAN ILLS HONE UTAS

MUHD RIDHWAN ABDUL RAHIM LUBHOHB LEEDS

BY POST

Dear Sirs.

ACCIDENT INVOLVING MOTOR VEHICLES SHD 6439M AND GY 5056S/GBB 8823E ON 31 JANUARY 2018 ALONG PAYA LEBAR TOWARDS PIE

We act for HOONG ENG, the driver of motor vehicle SHD 6439M involved in the captioned accident.

We are instructed by the abovenamed to claim damages against you in connection with the road traffic accident involving motor vehicle no. SHD 6439M AND GY 5056S/GBB 8823E ON 31 JANUARY 2018 ALONG PAYA LEBAR TOWARDS PIE.

We are instructed that the accident was caused by your negligence in driving and/or management of your vehicle. As a result of the accident, our client suffered personal injuries. His injuries are set out in the medical report[s] annexed hereto. He has been put to loss and expense, particulars of which are as follows:

We quantify our client's claim as follows:-

General Damages

a. Pain & Suffering

 Whiplash injury \$ 9,000.00 Neck & upper back strain \$ 4,000.00

2. Special Damages

 a. Medical expenses S. 42.00 b. Transport expenses \$ 40.00 c. Loss of income \$to be assessed





ACRA NUMBER : 200811678H

GST REGISTRATION NUMBER: 200911678H

Page 2

RIAZ GAYYUM (LLB HONE) NUE DIRECTOR

Please note that the above quantification on damages is subject to client's confirmation upon receiving your offer. Should client's condition the received worsen or further claims arise, we also reserve the right to add to the quantification.

In compliance with the Pre-Action protocol for Personal Injury Claims, we disclose the following, we forward copies of the following List of documents for your perusal and considerations: -

- Medical tax invoices/bills and certificates;
- b) Medical Report of our client;
- c) Police/GIA Reports of Plaintiff in our possession; and
- d) LTA search extract

We are also in compliance with the pre-action protocol under the State Court's Direction 38, we propose use one of the following medical experts as a single joint expert:-

1. Dr Linus Loh from Compassvale 297A Medical Clinic

Please note that you should send to us an acknowledgement of receipt to us within 14 days of the receipt of this letter. Please also inform us, within 14 days of your acknowledgement of receipt of this letter, whether you have any objections to our proposed medical experts or whether you wish to propose other medical experts.

Should you fail to acknowledge receipt of this letter within 14 days, our client may commence Court proceedings against you without further notice to you or your insurer.

Please also note that if you have a counterclaim against our client arising out of the accident, you are required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

In the event that an amicable settlement is reached, we render below a list of disbursements incurred.

Disbursements incurred as to date:-

a) Medical Report fee

\$ 250.00

b) GIA Report & LTA search fee

\$ 43.98

c) Incidentals

\$ 150.00

Yours faithfully

133 NEW BRIDGE ROAD #09-09 CHINATOWN POINT SINGAPORE 059413
TEL: 65340110 FAX: 65340220 EMAIL: RIAZ@JUSTICE.COM.SG
(PLEASE NOTE THAT OUR FAX IS NOT FOR SERVICE OF COURT DOCUMENTS)
WWW.INJURYCLAIMS.SG



Accident involving GY 5056 S/ SHD 6439 M/ others on 31/01/2018

9



This message hasn't been sent.

Saved on: Today, 3:46 PM





2 attachments (5 MB)

Download all

Save all to OneDrive - Personal

Dear Bevan,

As per receiving your letter regarding the accident involving my vehicle GY 5056 S , taxi SHD 6439 M and a van GBB 8823 E.

When the accident happened on 31/01/2018, there is a vehicle along Paya Lebar Road towards Guillemard road

cutting across from lane 3 to lane 2 then to lane 1 into the path of the taxi SHD 6439 M. At this point, the vehicle made

a U-TURN causing the taxi to suddenly jammed braked and caused my vehicle and the van behind me to jammed brake avoid accident due to the sudden braking of the taxi. When i jammed brake, my vehicle already slowed down but still can't avoid knocking onto the

taxi. But the van behind me banged onto my rear of my vehicle. The lady taxi driver and I alighted from our vehicle to check on the damage. The rear of the taxi didn't show any damage and the lady driver also admits her vehicle is alright with no visible damage.

My vehicle front also not damaged due to the light impact. The driver behind me and I requested the taxi driver to provide us the video footage(from her dashcam)of the vehicle causing the accident so that I can file a traffic report against the errant reckless driver. But later the taxi driver changed her mind about giving us the footage giving lots of reasons. Even I asked her for that vehicle licence plate still she refused to provide us the information until now. Bevan, you acting for EQ insurance can ask for the video footage to see who is in the wrong cause we driver are the loosing end yet can't do anything without the footage. Partly the video can showed the taxi driver making sudden braking of her vehicle that caused the accident maybe the reason she or her company refused to provide the video footage to us.

Now they are claiming against my insurance when they them-self caused the accident. Please check the taxi for the damage before giving out the claim. If you can get the video footage I will file a report with traffic police and claim against the errant driver causing the accident. I have attached 2 photos for your reference. The photo shows the rear of the taxi that has no damage mark.

If you have any question, kindly please contact me on my mobile.

Please can update me on the outcome cause my NCD is at stake.

Thank you.

Regards







SMRT AUTOMOTIVE SERVICES PTE LTD

60 Woodlands Industrial Park E4 Singapore 757705 Tel: 65 6866 2650 Fax: 65 6368 7421 www.smrt.com.sg

EQ Insurance Company Ltd c/o LKK Auto Consultants Pte Ltd No. 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Date: 21st March 2018

Our Ref.: TAX/01/18/2185/LG

Dear Sirs.

ACCIDENT INVOLVING SHD 6439M & GY 5056S (EQ INSURED) ON 31/01/2018 ALONG PAYA LEBAR TOWARDS PIE

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHD 6439M. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. (Cost of Repair		20	\$898 tz
2. 1	oss of Rental for 2 days @ S\$ P1 -4	/day	10	\$ 242.90
3. 1	oss of Income for days @ S\$	/day	100	
4. F	Police Report/ SAS Report/ LTA Search Fee		1	\$ 7.00
5. 5	Survey Fee			-
		Total Cla	ims :	\$1078.62
vve e	enclose the following documents:			
V	Repair Invoice	V		of Authorisation
V	Repair Invoice Survey Report	V		of Authorisation earch result
V		V V		earch result
✓	Survey Report	7.	LTA S	earch result
√ 	Survey Report Photographs pcs	\(\sqrt{1} \) 2	LTA S	earch result

S

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD

Tan Lee Gek For Manager, Claims Claims Department DID: 6866 2647

Email: leegek@smrt.com.sg



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/EQI18001978/R1mb3

16 APRIL 2018

SURVEILLANCE NETWORK 8 BURN ROAD #08-02 TRIVEX SINGAPORE 369977

Dear Sir/Madam,

ACCIDENT INVOLVING GY 5056S / SHD 6439M / OTHERS ON 31/01/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim Case Handler DID: 6749 4274 FAX: 6741 4108

Email: bevanlim@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)

AUTHORISATION TO ACT

I/We, <u>SMRT TAXIS PTE LTD</u> ("the third party claimant") of <u>BLK 60 WOODLANDS</u>

INDUSTRIAL PARK E4 (S) 757705 (address), owner of <u>SHD 6439M</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. <u>SHD 6439M</u> that was damaged pursuant to the accident which occurred on <u>31/01/2018</u> (date) along <u>PAYA LEBAR TOWARDS PIE</u> (location) involving vehicle no/s <u>GY 5056S</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this ______ (day) of _____ (month) 20 18 (year)

Signed by "the third party claimant" (with chop if applicable) Signed by "the workshop"
(with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV180200493 Date : 24.02.2018 Vehicle No. : SHD6439M Your Ref No. : TAX/01/18/2185

Our Ref No. : 24094395 Terms : 30 Days

Description	Qty		Unit	Add %	/	7,77	scount)		Amount
Parts									
COVER, RR BUMPER ASSY	1.00	\$	423.90	(100.0	0)	\$	423.90	s	0.00
GUARD, RR BUMPER, LOWER	1.00	s	558.30	(25.00)	ş	139.57	\$	418.72
REAR BUMPER REINFORCEMENT	0.00	\$	318.80	(25.00	1	\$	0.00	Ş	0.00
SENSOR REVERSE	0.00	\$	180.00	0.00		S	0.00	S	0.00
					Su	b-To	tal	\$	418.72
Labour									
TO REPAIR REAR PORTION	1.00	ş	150.00	0.00		\$	0.00	Ş	150.00
Others									
TO TEST AND REFIX REVERSE SENSOR SYSTEM	0.00	\$	120.00	0.00		S	0.00	\$	0.00
TO REPLACE SUNDRY PARTS	1.00	\$	20.00	0.00		\$	0.00	Ş	20.00
TO WASH AND VACUUM	1.00	\$	40.00	0.00		s	0.00	\$	40.00
TO REPSRAY REAR BUMPER	1.00	\$	200.00	0.00		\$	0.00	\$	200.00
TO RESPRAY BUMPER BEAM	0.00	\$	180.00	0.00		\$	0.00	\$	0.00
				GRA	ND	TOT	AL	S	828.72

Remark :

Make/Model : PRIUS4 Accident Date : 31.01.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/01/18/2185

From: SMRT Taxis Pte Ltd

Date:

07/02/2018

ACCIDENT ON 31/01/2018 INVOLVING SHD 6439M & GY 5056S ALONG PAYA LEBAR TOWARDS PIE

This is to confirm that the daily rental rate for SHD 6439M is \$121.45 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



10.0

Accident Vehicle Laid-Up Report

Registeration No. : SHD6439M

Make / Model : TOYOTA PRIUS GEN4

Ref. No.

Accident Case No. : TAX/01/18/2185

: 24094395

Date and Time Vehicle off-road for Accident Repair : 31.01.2018 10:10:00

Date and Time Repair Completed

: 02.02.2018 15:55:31

Remarks :

Generated by : POHSUAN

Printed on : 04.02.2018

1/31/2018 Vohicle Hub

Enquire Transaction History

Transaction History Details

Log Date/Time:

31 Jan 2018 / 15:19:27

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

GY50565

Transaction Type:

18.32 Insurance Enquiry (GIRO

Payment)

Channel:

External Agency

User ID:

ESASBALIO BALQISH BINTE ABDUL HALE

Business Transaction Reference No.:

20180131151927245450

Search Date / Time:

31 Jan 2018 10:00:00

Insurance Company:

FQ INSURANCE COMPANY LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs Back to List



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To: M/s EQ INSURANCE COMPANY LTD

Date: 14/05/2018

THIRD PARTY DIRECT SETTLEMENT

Wester-Kie	GY 5056S	(Insd Veh)	Your Ref. No.: DMCPHQ17-006680
Vehicle No.	SHD 6439M	(TP Veh)	Our Ref. No.: CC3/EQI18001978/R1mb3q2
Date of Accident	31/1/2018		

Liability		100%	
Final Repair Cost	: \$	828.72	
Loss of Income	: \$		days
Rental (If any)	: \$	242.90	2 days
Others:	: \$	7.00	
	: \$		
		1,078.62	
Final Settlement Sum	: \$	1,078.62	
Remarks	2		

1)	SMRT TAXIS PTE LTD	: \$	1,078.62
		: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inter	nationale Des Experts En Auton	nobile
EQ INSURANCE COM	PANY LTD	Ref : CC3/EQI18001	978/R1mb3q2
5 MAXWELL ROAD #17-00 TOWER BLOC MND COMPLEXSING		Date: 14-05-2018	
1.	Policy Particul	ars :- THIRD PARTY CLA	IM
Insured Veh.	GY 5056S	Veh. Inspected	SHD 6439M
Policy No.	DMCPHQ17-006680	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	31/01/2018
2.	Vehicle P	articulars & Condition	
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU603573398	Colour	MAROON
Odometer	47911	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3.	Cor	nditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	5 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	5 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm
4.	Descr	ription of Damages	
THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE ETAILS.	REAR PORTION.	
5.	Ger	neral Information	
Accident Date	31/01/2018	Inspection Date	31/01/2018
Survey held at	SMRT AUTOMOTIVE SERV	VICES PTE LTD	
	60 WOODLANDS INDUSTR	RIAL PARK E4 SINGAPORE 7	57705
5a.		Remarks	
A)THE INSPECTION B)IN ACCORDANGE	ON WAS CONDUCTED ON A	"WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS:

Estimate Days of Repair

2 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6439M

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
- 1	GUARD ,RR BUMPER ,LOWER (DISC 25%)	DEFORMED	558.30	418.72
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	318.80	
- 1	SENSOR REVERSE	SERVICEABLE	180.00	
1	COVER,RR BUMPER ASSY	TO REPAIR SEE LABOUR	423.90	
			1,481.00	418.72
	LABOUR			
	PANEL BEATING & BODY WORK .INCLUSIVE OF THE REPAIR OF COVER, RR BUMPER ASSY .		338.00	150.00
	SPRAY PAINT		558.00	200.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	NOT NECESSARY	120.00	
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.		60.00	40.00
			1,176.00	410.00
	GRAND TOTAL		2,657.00	828.72

RECOMMENDED COST OF REPAIRS	828.72
-----------------------------	--------

Report Ref No. CC3/EQI18001978/R1mb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor