

Joy Irene (LKKAUTO)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Sent: Tuesday, 5 March 2019 1:47 PM
To: Joy Irene (LKKAUTO)
Cc: Admin A
Subject: RE: TIME BAR : P1262990 / C0271220 / INSURED: SGX 774R ON 28.05.2013 /TRANSCAB SHD 5634Y
Attachments: SGX774R.pdf

Dear Joy

You may proceed with DS.

Regards

Khor Saw Theng (Ms)
Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: sawtheng.khor@axa.com.sg
Customer Care hotline 1800-880 4888
www.axa.com.sg



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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Monday, March 04, 2019 4:40 PM
To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: TIME BAR : P1262990 / C0271220 / INSURED: SGX 774R ON 28.05.2013 /TRANSCAB SHD 5634Y
Importance: High

Dear Saw Theng,

We refer to the subject and our e-mail correspondence below.

TP M/s Trans-cab is chasing for an offer settlement as time bar is fast approaching.

For your further instruction.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Tuesday, 10 April 2018 1:47 PM
To: Khor Saw Theng <sawtheng.khor@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: P1262990 / C0271220 / INSURED: SGX 774R ON 28.05.2013 /TRANSCAB SHD 5634Y

Dear Ms. Saw Theng,

We refer to the above subject.

We had previously submitted our report on wp due to non-development from TP.

Now, TP had forwarded their letter of demand.

We would like to enquire if there is any body injury claim settlement or information of court indication.

we seek your approval /instruction if we may proceed to negotiate with TP M/s Trans-cab.

Kindly advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Khor Saw Theng [<mailto:sawtheng.khor@axa.com.sg>]
Sent: Monday, 7 September, 2015 2:46 PM
To: Joy Irene (LKK Auto)
Cc: Admin A; CS A Team; Olivia Lau
Subject: RE: P1262990 / C0271220 / INSURED: SGX 774R ON 28.05.2013 /TRANSCAB SHD 5634Y

Yes Joy, please send us your report and bill.

KHOR Saw Theng (Ms)
Assistant Manager - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
sawtheng.khor@axa.com.sg
Customer Care No. 1800 8804741 Press 3
Website: www.axa.com.sg



We are all born to protect, but for me it's a calling.

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redefining / insurance



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Please consider the environment before printing this email

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Monday, September 07, 2015 1:50 PM

To: Khor Saw Theng

Cc: Admin A; CS A Team; Olivia Lau

Subject: P1262990 / C0271220 / INSURED: SGX 774R ON 28.05.2013 /TRANSCAB SHD 5634Y

Dear Ms. Saw Theng,

We refer to the above subject claim.

We received this assignment for third-party claim and have surveyed TP client vehicle since 30.05.2013.

To date, we still have not receive TP's Letter of Demand (LOD) with all its supporting claim documents such as the final repair bill/tax invoice, rental receipt and Ita search document.

We had given TP our 50% offer of liability since 06.06.2013 and at present, there is still no response for their acceptance despite follow-ups made.

Since it has been two (2) years outstanding and no effort of follow-up and further action being made by TP repairer, we would like to close file on our end and submit our wp report to your good-office.

In future, if TP would still want to pursue their claim, we will inform you for our further handling.

Please advise if we may proceed.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1305-333

Your Ref : SGX774R

Date : 23.January 2018

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5634Y AND SGX774R ON 28/05/13 07:28 PM ALONG Robinson Road

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,621.50
2.	Loss of Rental for <u>6</u> days @ \$ <u>98.44</u> per day	\$	590.64
3.	Loss of Income for <u>-</u> days @ \$ <u>-</u> per day	\$	0.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	3,218.14

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AXA13009752/Kpb3
Policy No: P11853663

07 June 2013

Chia Hui Sun Ellina
626 Upper Thomson Road
#03-33
Singapore 787130

Dear Sir/Madam,

ACCIDENT INVOLVING SGX 774R & SHD 5634Y ON 28/05/2013

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 1467
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *AXA Insurance Singapore Pte Ltd*
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5634Y and SGX774R along Robinson Road on 28/05/13 07:28 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 23 (day) of January 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager



redefining / insurance

CLAIM REF
INSURED

: C0271220
: CHIA HUI SUN ELLINA

DISCHARGE VOUCHER

We, **Trans Cab Auto Services Pte Ltd** confirm that by letter of authorisation dated 23.01.18, we are authorised to and do hereby give this discharge for ourselves and on behalf of **Trans Cab Auto Services Pte Ltd** and the Hirer, NEO KOK HUI of vehicle no: SHD 5634Y
(LIANG GUOHUI)

Now we **Trans Cab Auto Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars TWO THOUSAND FIVE HUNDRED ONLY.
only (S\$ 2,500.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SGX 774R) arising out of an accident with (SHD 5634Y) on 28.05.13.
- b) declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SGX 774R arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **Trans Cab Auto Services Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SGX 774R.

Dated this 17 day of APRIL 2019

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp TRANS-CAB AUTO SERVICES PTE LTD

Witness : f. sy
Name : JASMINE TAN SIEW KIM
I/C No : S7405636I
Address : TRANS-CAB AUTO SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE (S) PTE LTD ATTENTION:	INVOICE NO. : INV1306-034 DATE : 12. June 2013 REFERENCE NO : AAD1305-333 TERMS : DUE DATE : 12. June 2013 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair cost(lumpsum-13) SHD5634Y DOA 28.05.13	1	2,621.50	2,621.50

Total SGD Excl. GST : 2,450.00**7% GST : 171.50******** TWO THOUSAND SIX HUNDRED TWENTY ONE AND FIFTY SGD ONLY ********Total SGD Incl. GST : 2,621.50**

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

23 January, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 28/05/13 07:28 PM at Robinson Road

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5634Y. The taxi was hired to NEO KOK HUI (LIANG GUOHUI) a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$98.44 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

28-05-2013

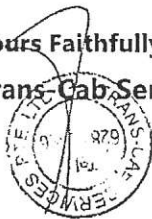
Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1305-333	Accident Date 28-05-2013
29/5/2013 12:15:00 PM	3/6/2013 3:05:00 PM	SHD5634Y

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager