

## ASSIGNMENT

Surveyor: KennethDOI: 50.5.13Assg Date: 50.5.13

Pre-assign / CCU / FTE

Insured Vehicle No.: SGX 774RClaim No.: 10271220

P1262990 SWT

Name of Insured: Choo Kian Sun ElinorPolicy No.: 1553663 P1262990

Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model: VolkswagenExcess Sec II: SS D.O.A: 28.5.13Place of Accident: Robinson Road (Robinson PT - Tag Stand)Is driver the owner? (YES / NO) Nature of Accident: \_\_\_\_\_If NO, Driver Name / Age: Choo Kian Sun AiminOI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NODriver Tel No.: 9388 6350(V/L: YES / NO Insured Liability: \_\_\_\_\_

% Final? Yes / No

SHD 5634Y

INSRS: First Capital

WSP: Trans cab

Tel: \_\_\_\_\_

Liability: \_\_\_\_\_

RMKS: \_\_\_\_\_

INSRS: \_\_\_\_\_

WSP: \_\_\_\_\_

Tel: \_\_\_\_\_

Liability: \_\_\_\_\_

RMKS: \_\_\_\_\_

INSRS: \_\_\_\_\_

WSP: \_\_\_\_\_

Tel: \_\_\_\_\_

Liability: \_\_\_\_\_

RMKS: \_\_\_\_\_

INSRS: \_\_\_\_\_

WSP: \_\_\_\_\_

Tel: \_\_\_\_\_

Liability: \_\_\_\_\_

RMKS: \_\_\_\_\_

Date/ Time

FOR CSO ONLY:

STAGE

DATE / PIC

3/15

vivan

Is driver the owner? (YES / NO)

Finalisation:

If NO, Driver Name / Age:

Email AIG for OI GIA:

Driver's Own Vehicle Number:

Insurance Company:

Apt letter to OI:

SHD 5634Y - X

Call OI:

SGX 774R - NA/INC 12009444 / 52 ; DOA: 11.5.12

After call ltr to OI:

NA/INC 0900 9391 / Apt ; DOA: 30.4.09

Type Report:

Prepare Invoice:

Others:

5/6/13 1:50pm - 5:15pm call O2D no response

Documentation Check List: Handler Typist

6/6/13 11:15am 2:20pm called O2D confirm accident details. inform TP claim. agree to settle at best award NCD will be affected. Letter send out.

MAY START OFFER OF 50/50. COMMUNICATING. TO GET EVIDENCE.

Amot injury

8/5/14 called Jeffrey not yet settled. AXA reject. pass to lawyer. offered 50% but trans cab did not accept.

16/3/15 Email to AXA to check BI claim's status.

8-5-15 @ 4:29 SPOKE W/ JANET OF AXA. BI STILL ACTIVE. NOT SETTLED YET. - BASED ON REPORTS OI MORE LIABLE. BUT NO OFFER 50% IS AS AXA OFFERED 50 FOR BI?

7-9-15 NO SETTLEMENT. NO FURTHER DEVELOPMENT CASE.

FINAL SETTLEMENT

Date: \_\_\_\_\_

Confirm with

settle at G/S.

Repair Cost:

S\$ \_\_\_\_\_

Final Liability

50

% (Agreed / Assessed)

BOLA S/N No.:

NIL

Loss of Rental:

S\$ \_\_\_\_\_

(\_\_\_\_\_ days)

If NO or B 28, Ass. Lia:

Loss of Use:

S\$ \_\_\_\_\_

(\$ x \_\_\_\_\_ days)

LIABILITY &amp; LETTER OF

Disbursement:

S\$ \_\_\_\_\_

MC ALPEN S. SANGHILAN

Total:

S\$ \_\_\_\_\_

Global Sum: S\$

WP REPORT \$250.XX

# ASSIGNMENT

Kenneth

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 32 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT

Person Contacted: \_\_\_\_\_

Veh No: SH05634Y Yr Regn: 09, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or AD

Make: Toy Wish c.c. 1987

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading 285800 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTD GJ 20W F05 002679

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: Falken 195/65R15

R: Westlake

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 3 mm Rear 6 mm

R/Bal. 3 mm L/Bal. 6 mm

D.O.A. 28/5/13 D.O.I. 30/5/13

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S. Frt

The U/C / Chassis frame / Body Structure affected due to collision.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3/11/13 11/11/13 2450h Confirmed Tarnish (3+2x 78.44)

Atat injury liability

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

RED ( \$ 4,410.02 / 64%)

Date/Time, File Pass to?

Date/Time, File Return to?

1) \_\_\_\_\_ 2) \_\_\_\_\_

3) \_\_\_\_\_ 4) \_\_\_\_\_

5) \_\_\_\_\_ 6) \_\_\_\_\_

Preli. Report:

TOTAL  
LOSS

KIV FOR  
LOD

Survey Fee:

Basic & Add.

\_\_\_ S + RS, \_\_\_ St

Photos

Others

TOTAL

Date:

**TRANS-CAB AUTO SERVICES PTE LTD**  
 NO.58 DEFU LANE 1 SINGAPORE 539498  
 TEL NO.6287 6666 FAX NO.6366 8862  
 CO/GST REG NO.201019626G  
**SHD5634Y - AXA**

**LI DAN**

*Not Authorised*

*11 Sep @ 2450p*

Vehicle No.:  
 Chassis No.:  
 Vehicle Make:  
 Vehicle Model:  
 Date of Accident :  
 Third Party Insurer :

**SHD 5634Y - LI DAN**  
**JTDGJ20W705002679\***  
**TOYOTA**  
**WISH 2.0 BI-FUEL**  
**28.05.2013**  
**AXA**

		<b>PART</b>		<b>LIST</b>
1	1	Front Bumper	\$	<i>By</i> 585.36 ✓
2	1	Front Bumper Lower Absorber	\$	<i>Sn</i> 105.00 X
3	1	Front Bumper Retainer LH	\$	<i>CR</i> 74.50 —
4	1	Front Fender LH	\$	<i>By</i> 837.60 ✓
5	1	Front Fender Liner LH	\$	<i>CR</i> 369.14 ✓
6	1	Front Headlamp LH	\$	<i>By CR</i> 672.00 ✓
7	1	Front Headlamp LH inner panel	\$	<i>R</i> 732.00 X
8	1	Air Intake Resonator (Beside Fender)	\$	<i>Sn</i> 136.06 X
9	1	Bonnet	\$	<i>R</i> 849.30 X
10	1	Bonnet Centre 'TOYOTA' Logo Garnish	\$	<i>Sn</i> 232.40 X
			<b>TOTAL</b>	<b>\$ 4,593.36</b>
			25%	<b>\$ 1,148.34</b>
				<b>\$ 3,445.02</b>

**Specical Nett**

1 Set	Front Bumper Fastener Clip	\$	<i>Sn</i> 20.00 ✓
1	CNG Sticker	\$	<i>Sn</i> 15.00 ✓
4	Front Fender Liner Clip LH	\$	<i>Sn</i> 30.00 ✓
1	Front Tyre Rim Hub Cap LH	\$	<i>CR</i> 50.00 ✓

**TOTAL \$ 115.00**

**TOTAL PARTS \$ 3,560.02**

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.58 DEFU LANE 1 SINGAPORE 539498

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD5634Y - AXA

*Panel Beating, Knocking And Straightening  
The Necessary Portion, Remove And  
Renewal Of Parts, Adjust And Realign The  
same*

\$

1,250.00 400

*To Rust-Proofing Of The Affected Areas.*

\$

200.00 300

*To Remove And Refit Interior Fittings,  
Trimings, Garnish, Fittings And Other, To  
Enable Repair.*

\$

~ 350.00 X

*Putty And Spray Painting Of The Affected  
Portion.*

\$

900.00 500

*To Check Electrical Lighting Concerned.*

\$

100.00 200

*To Transfer Of Fender Fittings,  
Attachments And Perform Water Seepage  
Test.*

\$

~ 150.00 X

*To Check Steering Geometry And  
Computer Wheel Alignment.*

\$

200.00 600

*To Transfer Of Tire, Rim And On Wheel  
Balancing.*

\$

~ 150.00 X

**TOTAL \$****3,300.00****Over All Total \$****6,860.02**

**Yin Siew**

---

**From:** Kitty Teo Poh Guek [Kitty.Teo@axa.com.sg]  
**Sent:** Friday, 31 May, 2013 1:51 PM  
**To:** 'Admin-b'  
**Cc:** Tan Kwee May  
**Subject:** AXA(H) / TRANS-CAB / C0271220 / OD-SGX774R / TP-SHD5634Y / 28.05.2013 / EST \$6,860.02 / KM  
**Attachments:** Preliminary Advice - SHD 5634Y.pdf; TP ESTIMATE.pdf; TP GIA REPORT.pdf; SGX774R - 280513.pdf

---

**Kitty TEO**  
Claims Assistant – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way #27-01 AXA Tower Singapore 068811  
[kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)  
DID: (65) 6880 4602 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



redefining / standards

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Please consider the environment before printing this email

---

**From:** Yin Siew [mailto:admin-b@lkkauto.com]  
**Sent:** Friday, May 31, 2013 11:37 AM  
**To:** Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek  
**Cc:** 'Hsiao Tong'  
**Subject:** Direct Settlement - Acc Invl SGX 774R (OI) & SHD 5634Y (TP) on 28/05/2013 (LKK Ref: CC3/AXA13009752/Kpb3)

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 5634Y AT M/S Trans-Cab Auto Services Pte Ltd

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197

Thanks & Regards,  
**YIN SIEW**  
LKK Auto Consultants Pte Ltd  
DID: 6743 2766  
FAX: 6741 4108

**Yin Siew**

---

**From:** Kitty Teo Poh Guek [Kitty.Teo@axa.com.sg]  
**Sent:** Friday, 31 May, 2013 1:54 PM  
**To:** 'Admin-b'  
**Cc:** Tan Kwee May  
**Subject:** RE: AXA(H) / DS / TRANS-CAB / C0271220 / OD-SGX774R / TP-SHD5634Y / 28.05.2013 / EST \$6,860.02 / KM

You can proceed with DS.

---

**Kitty TEO**  
Claims Assistant – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way #27-01 AXA Tower Singapore 068811  
[kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)  
DID: (65) 6880 4602 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



redefining / standards

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Please consider the environment before printing this email

---

**From:** Kitty Teo Poh Guek  
**Sent:** Friday, May 31, 2013 1:51 PM  
**To:** 'Admin-b'  
**Cc:** Tan Kwee May  
**Subject:** AXA(H) / TRANS-CAB / C0271220 / OD-SGX774R / TP-SHD5634Y / 28.05.2013 / EST \$6,860.02 / KM

---

**Kitty TEO**  
Claims Assistant – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way #27-01 AXA Tower Singapore 068811  
[kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)  
DID: (65) 6880 4602 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



redefining / standards

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Please consider the environment before printing this email

---

**From:** Yin Siew [<mailto:admin-b@lkkauto.com>]  
**Sent:** Friday, May 31, 2013 11:37 AM  
**To:** Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek  
**Cc:** 'Hsiao Tong'

**Yin Siew**

---

**From:** Yin Siew [admin-b@lkkauto.com]  
**Sent:** Friday, 31 May, 2013 11:37 AM  
**To:** 'Winnie Ho Ping Ping'; 'Tan Tiong Beng'; 'Kitty Teo Poh Guek'  
**Cc:** 'Hsiao Tong'  
**Subject:** Direct Settlement - Acc Invl SGX 774R (OI) & SHD 5634Y (TP) on 28/05/2013 (LKK Ref: CC3/AXA13009752/Kpb3)  
**Attachments:** Preliminary Advice - SHD 5634Y.pdf; TP ESTIMATE.pdf; TP GIA REPORT.pdf

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 5634Y AT M/S Trans-Cab Auto Services Pte Ltd

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197

Thanks & Regards,  
*YIN SIEW*  
LKK Auto Consultants Pte Ltd  
DID: 6743 2766  
FAX: 6741 4108



Yin Siew

---

**From:** Yin Siew [admin-b@lkkauto.com]  
**Sent:** Friday, 31 May, 2013 11:36 AM  
**To:** 'jasminetan@transcabservices.com.sg'  
**Cc:** 'Hsiao Tong'; 'Vivian Lau'; 'KKLau'  
**Subject:** DOA : 28/05/2013 ACCIDENT INVOLVING SHD 5634Y & SGX 774R - Our ref : CC3/AXA13009752/Kpb3

Dear Jasmine,

We acknowledge receipt of your claim dated 30/05/2013 and vehicle had been inspected on 30/05/2013.

Kindly note that for liability details, please contact Vivian at DID 6841 1467.

And claim negotiation and settlement, please contact Hsiao Tong at DID 6742 3197.

Meanwhile, we are still waiting for our principle's advice on the validity of the policy holder.

Our respective case handler / investigator will look into the matter and revert to you in due course.

Thanks & Regards,  
*YIN SIEW*  
LKK Auto Consultants Pte Ltd  
DID: 6743 2766  
FAX: 6741 4108





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AXA13009752/Kpb3

Policy No: P11853663

07 June 2013

**Chia Hui Sun Ellina**

626 Upper Thomson Road

#03-33

Singapore 787130

Dear Sir/Madam,

**ACCIDENT INVOLVING SGX 774R & SHD 5634Y ON 28/05/2013**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 1467

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *AXA Insurance Singapore Pte Ltd*  
*(Motor Claims Dept)*

**Hsiao Tong**

---

**From:**

Hsiao Tong

**Sent:**

Monday, 16 March, 2015 9:19 AM

**To:**

ernest.tay@axa.com.sg

**Subject:**

Your Ref: 11853663 \*Our Ref: CC3/AXA13009752/Kpm3 [ACCIDENT INVOLVING  
SGX 774R (OI) & SHD 5634Y (TP) ON 28/05/2013]

Your Ref: 11853663

Our Ref: CC3/AXA13009752/Kpm3

Dear Sirs,

**ACCIDENT INVOLVING SGX 774R (OI) & SHD 5634Y (TP) ON 28/05/2013**

We refer to the above matter.

Kindly advise if the taxi driver injury claim has been resolved.

If so, we would appreciate if you could advise us the percentage of the settlement(BI) as TP repairer, Trans-cab Auto Services Pte Ltd would like to wait for the settlement of BI claim first before we can settle the PD claim.

Thank you for your kind assistance and early reply.

Best Regards,

**Hsiao Tong** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

8.5.15 @

## Hsiao Tong

**From:** Hsiao Tong  
**Sent:** Saturday, 28 March, 2015 11:01 AM  
**To:** Khor Saw Theng; Shirley Tan Chai Geok  
**Subject:** RE: Our Ref: C0271220MC/SAW | \*Your Ref: CC3/AXA13009752/Kpm3 [ACCIDENT INVOLVING SGX 774R (OI) & SHD 5634Y (TP) ON 28/05/2013]

Dear Ms Saw Theng/ Ms Shirley,

We refer to the above matter.

Kindly advise if the taxi driver injury claim has been resolved.

If so, we would appreciate if you could advise us the percentage of the settlement(BI) as TP repairer, Trans-cab Auto Services Pte Ltd would like to wait for the settlement of BI claim first before we can settle the PD claim.

Thank you for your kind assistance and early reply.

8-5-15 SPOKE W/JANET  
OF AXA. NOT  
SETTLED YET.  
(BI)

Best Regards,

**Hsiao Tong** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Ernest Tay [<mailto:ernest.tay@axa.com.sg>]

**Sent:** Monday, 16 March, 2015 6:17 PM

**To:** Hsiao Tong; Khor Saw Theng; Shirley Tan Chai Geok

**Subject:** RE: Our Ref: C0271220MC/SAW | \*Your Ref: CC3/AXA13009752/Kpm3 [ACCIDENT INVOLVING SGX 774R (OI) & SHD 5634Y (TP) ON 28/05/2013]

Hi Hsiao Tong,

This case is under Saw Theng. Kindly seek her advice instead.

Hi Saw Theng/ Shirley,

Fya – under policy number P1262990.

Thank you.

With regards,

**Ernest Tay**

Executive - Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

Email: [ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)

Phone: 1800-880-4741 (Option 3)

Website : [www.axa.com.sg](http://www.axa.com.sg)

**Joy Irene (LKK Auto)**

**From:** Joy Irene (LKK Auto)  
**Sent:** Tuesday, 19 May, 2015 5:34 PM  
**To:** Jasmine Tan  
**Cc:** roel.c@transcabservices.com.sg; zhewei.kek@transcabservices.com.sg; CS A Team  
**Subject:** 2013 TRANS-CAB CASES-PENDING ACCEPTANCE AND LOD  
**Attachments:** SHC 5759B.pdf; SHD 9683D.pdf; SHD 5634Y.pdf; SHD 5974R.pdf; SHD 5149G.pdf

**WITHOUT PREJUDICE**

Dear Ms. Jasmine,

We have made our initial offer negotiation with you during our past round table meeting however, you withheld these 2013 cases due to your body injury claim.

Strictly on without prejudice basis, in relation to the claim of vehicle damages only. Kindly confirm acceptance on offer settlement as follows:

	REFERENCE	TAXI	DOA	OFFER		REMARKS
1	CC3/AXA13004471/Kje3	SHC 5759B	05/03/2013	Cost of Repair (w/GST) Loss of Rental (\$81.32 x 4 days) LTA search fee <b>TOTAL</b> <b>GLOBAL SUM OFFER AT 50%</b>	\$3,049.50 \$ 325.80 \$ 6.00 \$3,381.30 <b>\$ 1,690.00 (ALL-IN)</b>	SETTLED ON 5/9/2013. NO LOD
2	CC3/AXA13008403/Kje3	SHD 9683D	04/05/2013	Cost of Repair (w/GST) Loss of Rental (\$123.05 x 12 days) LTA search fee <b>TOTAL</b> <b>GLOBAL SUM OFFER AT 50%</b>	\$8,160.31 \$1,476.60 \$ 6.00 \$9,642.91 <b>\$ 4,820.00 (ALL-IN)</b>	CONFIRMED COR ON 10/17/2013. NO LOD
3	CC3/AXA13009752/Kjm3	SHD 5634Y	28/05/2013	Cost of Repair (w/GST) Loss of Rental (\$98.44 x 5 days) LTA search fee <b>TOTAL</b> <b>GLOBAL SUM OFFER AT 50%</b>	\$2,621.50 \$ 492.20 \$ 6.00 \$3,119.70 <b>\$ 1,560.00 (ALL-IN)</b>	CONFIRMED COR ON 31/10/2013. NO LOD

4	CC3/AXA13010120/Kjm3	SHD 5974R	01/06/2013	Cost of Repair (w/GST) Loss of Rental (\$98.44 x 6 days) LTA search fee <b>TOTAL</b> <b>GLOBAL SUM OFFER AT 50%</b>	\$4,333.50 \$ 590.64 \$ 6.00 \$4,930.14 <b>\$ 2,465.00 (ALL-IN)</b>	CONFIRMED COR ON 31/10/2013. NO LOD
5	CC3/AXA13019115/Kjv3	SHD 5149G	09/10/2013	Cost of Repair (w/GST) Loss of Rental (\$96.30 x 5 days) LTA search fee <b>TOTAL</b> <b>GLOBAL SUM OFFER AT 50%</b>	\$2,889.00 \$ 481.50 \$ 6.00 \$3,376.50 <b>\$ 1,690.00 (ALL-IN)</b>	CONFIRMED COR ON 20/2/2014. NO LOD

Please revert. Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-6051 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

**Joy Irene (LKK Auto)**

---

**From:** Joy Irene (LKK Auto)  
**Sent:** Monday, 7 September, 2015 1:50 PM  
**To:** Khor Saw Theng  
**Cc:** Admin A; CS A Team; Olivia Lau  
**Subject:** P1262990 / C0271220 / INSURED: SGX 774R ON 28.05.2013 /TRANSCAB SHD 5634Y

Dear Ms. Saw Theng,

We refer to the above subject claim.

We received this assignment for third-party claim and have surveyed TP client vehicle since 30.05.2013.

To date, we still have not receive TP's Letter of Demand (LOD) with all its supporting claim documents such as the final repair bill/tax invoice, rental receipt and Ita search document.

We had given TP our 50% offer of liability since 06.06.2013 and at present, there is still no response for their acceptance despite follow-ups made.

Since it has been two (2) years outstanding and no effort of follow-up and further action being made by TP repairer, we would like to close file on our end and submit our wp report to your good-office.

In future, if TP would still want to pursue their claim, we will inform you for our further handling.

Please advise if we may proceed.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC3/AXA13009752/Kjm3s2	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 08-09-2015	
ATTN: KWEE MAY		Code : AXA3	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SGX 774R	Veh. Inspected	SHD 5634Y
Policy No.	P1262990	Coverage (\$)	0.00
Claim No.	C0271220	Excess (\$)	0.00
Assign From		Assign Date	30/05/2013
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	TOYOTA WISH (A)	c.c	1987
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	JTDGJ20W705002679	Colour	RED
Odometer	285800	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	195/65R15	FALKEN	3 mm
L/H Front Tyre	195/65R15	FALKEN	3 mm
R/H Rear Tyre	195/65R15	WEST LAKE	6 mm
L/H Rear Tyre	195/65R15	WEST LAKE	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	28/05/2013	Inspection Date	30/05/2013
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD 58 DEFU LANE 1 SINGAPORE 539498		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 5634Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	BENT	585.36	585.36
1	FRONT BUMPER LOWER ABSORBER (CONSISTENT)	SERVICEABLE	105.00	-
1	FRONT BUMPER RETAINER LH (CONSISTENT)	CRACKED	74.50	74.50
1	FRONT FENDER LH (CONSISTENT)	BENT	837.60	837.60
1	FRONT FENDER LINER LH (CONSISTENT)	CRACKED	369.14	369.14
1	FRONT HEADLAMP LH (CONSISTENT)	MTG CRACKED	672.00	672.00
1	FRONT HEADLAMP LH INNER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	732.00	-
1	AIR INTAKE RESONATOR (BESIDE FENDER) (CONSISTENT)	SERVICEABLE	136.06	-
1	BONNET (CONSISTENT)	TO REPAIR SEE LABOUR	849.30	-
1	BONNET CENTRE "TOYOTA" LOGO GARNISH (CONSISTENT)	NOT NECESSARY	232.40	-
	LESS 25% DISCOUNT		-1,148.34	-634.65
			3,445.02	1,903.95
<b>SPECIAL NETT ITEMS</b>				
1	SET FRONT BUMPER FASTENER CLIP (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	CNG STICKER (SN) (CONSISTENT)	NECESSARY	15.00	15.00
4	FRONT FENDER LINER CLIP LH (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	FRONT TYRE RIM HUB CAP LH (SN) (CONSISTENT)	CRACKED	50.00	50.00
			115.00	115.00
<b>LABOUR</b>				
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF FRONT HEADLAMP LH INNER PANEL AND BONNET.		1,250.00	400.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		200.00	30.00
	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR.	NOT NECESSARY	350.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		900.00	540.00

Report Ref No. CC3/AXA13009752/Kjm3s2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		100.00	20.00
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	150.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		200.00	60.00
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	150.00	-
			3,300.00	1,050.00
GRAND TOTAL			6,860.02	3,068.95
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,450.00

Report Ref No. CC3/AXA13009752/Kjm3s2

KONG SENG CHEONG

Licensed Appraiser

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.