BUS, CLASE OW	NEW TOUR YU	W CC3/AXA130 69752/	^ /
		ASSIGNMENT	
Surveyor	Kann th	DOI: 50-Z-13	Assg Dute: 56 - 5-13
Pre-assign / C			21262990 SWT
insured Vehic		K 7714 K China No	. (01//310
Ü	-	#-PX1	o. : 1553663 P1263990
11		Bu Sun Elling Policy N	fodel: yolksusagen
Insured Tel N	0.		3
Excess Sec II	:S\$	D.O.A: 26-4-13 Place of	Accident: Robinson Road (Robinson 17-Top Shore)
Is driver the o	wner? (YE	S / (NO) Nature of Accident :	
		thee keen from Aum OLGIA	REPORT: YES / NO ; TP GLA REPORT; YES / NO
Drive	r Tel No 90	NO Insured	Liability: % Final? Yes/No
	10111111		
SHD SK3			INSRS:
INSRS: FIG		INSRS: IMSRS: WSP: WSP:	
WSP Trans	cap .	WSP: WSP: Tel:	Tel:
Tel:			ity: Liability:
Liability:		W-W	W W DIME
RMKS:		RMKS: RMK	or read
Date/Time	200 CCO	ONLY.	STAGE DATE/PIC
3/12	FOR CSO	A CONTRACTOR OF THE PROPERTY O	Finalisation
NYON	Is driver the o	The state of the s	Email AIG for OI GIA:
بيابد		chicle Number: Insurance Company:	Apt letter to OI: 66 13
	4512 DHC	Y - X	Call OI: / VIV(am. 1947)
	SAX 774 1	- MA / INC 12009494 153 : DOA : 11 -5 13	After call ltr to Ol:
		HAI INC 0900 9391 /API : DOA : 30.4 C	Type Report:
			Prepare Invoice:
16/13 1:50pm.	5: Nom	call 020 no response	Others Documentation Check List: Handler Typist
. El 11.15	> >=====	ralled 020 confirm accident det	
6/6/13 11:15am	2:300W	TP along arree to aptile at he	Authorisation To Act.
	ALL ADICE	TP cliam. agree to settle af he NCO will be afterfed. Letter sen	Release Voucher:
	out.		rinai Repair Bin.
		TAPH OFFICE OF SOME - CONMICTIONS	Car Rental Invoice:
	-TO G1	+ FOILENCE.	LTA/GIA:
	-		Medical Bill:
	Parct .	Many	Approval Email:
			Payment Breakdown Form:
8 5 14		effrey not yet settled. AXA reject.	Others: LOD
	-	lawyer - offered 50% but trans cab a	ha not accept. COMBY REMS?
16 3 15	+WW	to AXA to Male BI claim's FEAT	8.9.15
8-2-126	4:29	SPOKE WIJANET OF AXA.	BI STILL ACTIVE. NOT JETTLED Y
			MURE LIABLE BUT TO OFFER
		50 % ISS AS AXA OFFE	ZED JO FOR BIL.
		SETTLEMENT. NO FURTHER	DEVELOPMENT CASE
7-9-15			The state of the s
FINAL SETTLEM			e at 6/S.
Repair Cost: 2,4	21.50 _{S\$}	The second contract of	eed / Assessed) BOLA S/N No. ; The
Loss of Rental: 54	41 .42 85	433.14(5, Sdays) 98.44 JAHH	IT NO or B 28, Ass. Lia:
the figure of the second secon	- ss	- (\$ x days)	CT IN IN
Loss of Use:	E.F.		
Disbursement:	· + + ss 62.92ss	144	RANGE CAB ANTO SERVICES PIE LID

LI DAN

TRANS-CAB AUTO SERVICES PTE LTD

NO.58 DEFU LANE 1 SINGAPORE 539498 TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD5634Y - AXA

NOT Northersel 11 Sap 8 2 450%

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

Third Party Insurer :

SHD 5634Y - LI DAN

JTDGJ20W705002679*

TOYOTA

WISH 2.0 BI-FUEL

28.05.2013

AXA

PART	LIST
22214	

227		P. of Demogr	\$	585.36
1	1	Front Bumper	ď.	105.00 X
2	1	Front Bumper Lower Absorber	\$	CAS 74.50 -
3	1	Front Bumper Retainer LH	\$	20 m
Δ	1	Front Fender LH	\$	837.00
-	1	Front Fender Liner LH	\$	369.14
5	1	The second secon	\$	mg cm 672.00 -
6	1	Front Headlamp LH	φ.	732.00 ×
7	7	Frant Headlamp LH inner panel	\$	The second secon
	,	Air Intake Resonator (Beside Fender)	\$	136.06 X
8	1	(61)	•	₹ 849.30 x
9	1	Bohnet	4	₩N 232.40 X
10	7	Ronnet Centre 'TOYOTA' Logo Gamish	\$	~~ 232.40 A

TOTAL	\$	4,593.36
TOTAL \$ 25% \$	1,148.34	
	\$	3,445.02

Specical Nett

1 Set Front Bumper Fastener Clip	\$ Na 20.00 -
1 CNG Sticker	\$
4 Front Fender Liner Clip LH	\$ 74 30.00
1 Front Tyre Rim Hub Cap LH	\$ CPS 50.00

TOTAL \$	115.00
TOTAL PARTS \$	3,560.02

TRANS-CAB AUTO SERVICES PTE LTD

NO.58 DEFU LANE | SINGAPORE 539498 TEL NO.6287 6666 | FAX NO.6366 8862 CO/GST REG NO.201019626G SHD5634Y - AXA

> Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The same

1,250.00 4001

To Rust-Proofing Of The Affected Areas.

\$ 200.00 301

\$

\$

\$

\$

To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, To Enable Repair.

\$ ~~ 350.00 X

Putty And Spray Painting Of The Affected Portion.

900.00 5801

To Check Electrical Lighting Concerned.

100.00 201

To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.

~~ 150.00 X

To Check Steering Geometry And Computer Wheel Alignment.

\$ 200.00 601

To Transfer Of Tire, Rim And On Wheel Balancing.

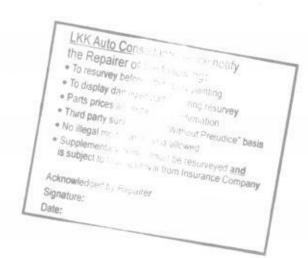
\$ ~~ 150.00 X

TOTAL

3,300.00

Over All Total \$

6,860.02



Yin Siew

From: Sent: To:

Kitty Teo Poh Guek [Kitty.Teo@axa.com.sg]

Friday, 31 May, 2013 1:51 PM

'Admin-b'

Tan Kwee May Cc: Subject:

AXA(H) / TRANS-CAB / C0271220 / OD-SGX774R / TP-SHD5634Y / 28.05.2013 / EST

\$6,860.02 / KM

Attachments:

Preliminary Advice - SHD 5634Y.pdf; TP ESTIMATE.pdf; TP GIA REPORT.pdf;

SGX774R - 280513.pdf

Kitty TEO

Claims Assistant - Motor Claims

AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811

kitty.teo@axa.com.sq

DID: (65) 6880 4602 Fax: (65) 6880 4838

Website: www.axa.com.sq



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Please consider the environment before printing this email

From: Yin Siew [mailto:admin-b@lkkauto.com]
Sent: Friday, May 31, 2013 11:37 AM
To: Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek

Cc: 'Hsiao Tong'

Subject: Direct Settlement - Acc Invl SGX 774R (OI) & SHD 5634Y (TP) on 28/05/2013 (LKK Ref:

CC3/AXA13009752/Kpb3)

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 5634Y AT M/S Trans-Cab Auto Services Pte Ltd

Enclosed herewith a copy of TP's GIA report, estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197

Thanks & Regards,

YIN SIEW

LKK Auto Consultants Pte Ltd

DID: 6743 2766 FAX: 6741 4108

Yin Siew

From: Sent:

Kitty Teo Poh Guek [Kitty.Teo@axa.com.sg]

Friday, 31 May, 2013 1:54 PM

To: Cc:

'Admin-b'

Subject:

Tan Kwee May RE: AXA(H) / DS / TRANS-CAB / C0271220 / OD-SGX774R / TP-SHD5634Y /

28.05.2013 / EST \$6,860.02 / KM

You can proceed with DS.

Kitty TEO

Claims Assistant - Motor Claims

AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811

kitty.teo@axa.com.sg

DID: (65) 6880 4602 Fax: (65) 6880 4838

Website: www.axa.com.sg



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Please consider the environment before printing this email

From: Kitty Teo Poh Gudk

Sent: Friday, May 31, 2013 1:51 PM

To: 'Admin-b' Cc: Tan Kwee May

Subject: AXA(H) / TRANS-CAB / C0271220 / OD-SGX774R / TP-SHD5634Y / 28.05.2013 / EST \$6,860.02 / KM

Kitty TEO

Claims Assistant - Motor Claims

AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811

kitty.teo@axa.com.sq

DID: (65) 6880 4602 Fax: (65) 6880 4838

Website: www.axa.com.sq



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Please consider the environment before printing this email

From: Yin Siew [mailto:admin-b@lkkauto.com]

Sent: Friday, May 31, 2013 11:37 AM

To: Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek

Cc: 'Hsiao Tong'

Hsiao Tong

From:

Sent: To:

Subject:

Hsiao Tong

Monday, 16 March, 2015 9:19 AM

ernest.tay@axa.com.sg

Your Ref: 11853663 *Our Ref: CC3/AXA13009752/Kpm3 [ACCIDENT INVOLVING

SGX 774R (OI) & SHD 5634Y (TP) ON 28/05/2013]

Your Ref: 11853663

Our Ref: CC3/AXA13009752/Kpm3

Dear Sirs,

ACCIDENT INVOLVING SGX 774R (OI) & SHD 5634Y (TP) ON 28/05/2013

We refer to the above matter

Kindly advise if the tax driver injury claim has been resolved.

If so, we would appreciate if you could advise us the percentage of the settlement(BI) as TP repairer, Trans-cab Auto Services Pte Ltd would like to wait for the settlement of BI claim first before we can settle the PD claim.

Thank you for your kind assistance and early reply.

Best Regards.

Hsiao Tong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

8.5.15 @

Joy Irene (LKK Auto)

From:

Khor Saw Theng <sawtheng.khor@axa.com.sg>

Sent:

Monday, 7 September, 2015 2:46 PM

To:

Joy Irene (LKK Auto)

Cc:

Admin A; CS A Team; Olivia Lau

Subject:

RE: P1262990 / C0271220 / INSURED: SGX 774R ON 28.05.2013 /TRANSCAB SHD

5634Y

Yes Joy, please send us your report and bill.

KHOR Saw Theng (Ms)
Assistant Manager - Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

sawtheng.khor@axa.com.sg

Customer Care No. 1800 8804741 Press 3

Website: www.axa.com.sg

We are all born to protect, but for me it's a calling.

Discover our stories on www.borntoprotect.sg

redefining / insurance



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Please consider the environment before printing this email

From: Joy Irene (LKK Auto) [mailto:JoyIrene@Ikkauto.com]

Sent: Monday, September 07, 2015 1:50 PM

To: Khor Saw Theng

Cc: Admin A; CS A Team; Olivia Lau

Subject: P1262990 / C0271220 / INSURED: SGX 774R ON 28.05.2013 /TRANSCAB SHD 5634Y

Dear Ms. Saw Theng,

We refer to the above subject claim.

We received this assignment for third-party claim and have surveyed TP client vehicle since 30.05.2013.

To date, we still have not receive TP's Letter of Demand (LOD) with all its supporting claim documents such as the final repair bill/tax invoice, rental receipt and Ita search document.

We had given TP our 50% offer of liability since 06.06.2013 and at present, there is still no response for their acceptance despite follow-ups made.

Since it has been two (2) years outstanding and no effort of follow-up and further action being made by TP repairer, we would like to close file on our end and submit our wp report to your good-office.

In future, if TP would still want to pursue their claim, we will inform you for our further handling.

Please advise if we may proceed.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>joyirene@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGX 774R (Insd veh)		Model:	TOYOTA WISH (A)	
	SHD 5634Y (TP veh)				
Date of Accident:	28/05/2013				
Global Sum Settlem	nent : [X] Yes		[] No		
Repair Estimate		: \$	7,340.22		
Final Repair Cost		: \$	2,621.50		
Loss of Token Sum	Œ	: \$		days at \$0.00 per day	
Rental (if any)		: \$	541.42	5.5 days	
	@ 80%	:\$	2,530.33		
LTA / GIA Search F	ee	: \$			
Others:		: \$			
		: \$			
Final Settlement Su	m (GLOBAL SUM)	: \$	2,500.00		
Is Third Party Wor below)	kshop GIA Registered	1?	[X] YES [] NO (Kindly indicate	
A) For Non GIA R	egistered Workshop:		Agreed Liability	(%)	
B) For GIA Regist	tered Workshop:		BOLA Applicable	e: Yes/ No BOLA Scenario No:	
				ty (*):(%) ases where BOLA does not apply.	
Remarks PLEASE SE	ND THE CHEQUE PAYN	/ENT	O TRANS-CAB AUT	O SERVICES PTE LTD	
An and a second			ST 63 SINGAPORE 5		
Payment Instruction	on: Payee's Breakdow	n			
1) TRANS-CAB	AUTO SERVICES PTE	LTD	: \$	2,500.00	
c 35					
	ILAH BTE ABDOL VAHAB		18/04/2019		
	YOU IND		Date		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Ha		Affiliated to Federation Intern	nationale Des Experts En Auton	nobile
٩X٨	INSURANCE PTE	LTD	Ref : CC3/AXA13009	9752/Kja3s2-1
AXA	HENTON WAY #24		Date: 18-04-2019	
10000	N: SAW THENG		Code: AXA2	
	Income d Web	Policy Particul	ars :- THIRD PARTY CLA	A STATE OF THE PARTY OF THE PAR
_	Insured Veh.		Veh. Inspected	SHD 5634Y
	Policy No.	P1262990	Coverage (\$)	0.00
	Claim No.	C0271220	Excess (\$)	0.00
	Assign From		Assign Date	30/05/2013
		Vehicle Pa	articulars & Condition	
	Make & Model	TOYOTA WISH (A)	c.c	1987
	Engine No.	HIDDEN	Year of Reg.	2010
	Chassis No.	JTDGJ20W705002679	Colour	RED
	Odometer	285800	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
		Con	ditions of Tyres	A PARTY OF THE PARTY OF
		Size	Make	Balance
	R/H Front Tyre	195/65R15	FALKEN	3 mm
	L/H Front Tyre	195/65R15	FALKEN	3 mm
	R/H Rear Tyre	195/65R15	WEST LAKE	6 mm
	L/H Rear Tyre	195/65R15	WEST LAKE	6 mm
		Descri	ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE ETAILS.	N/S FRONT PORTION.	
		Gen	eral Information	
	Accident Date	28/05/2013	Inspection Date	30/05/2013
	Survey held at	TRANS-CAB AUTO SERVIC	ES PTE LTD	
		58 DEFU LANE 1 SINGAPORE 539498		
a.			Remarks	
	A)THE INSPECTION B)IN ACCORDANCE	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS , WE HAVE NOT AUTHORIS	IS. ED REPAIRS.
b.		Estima	ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Day	s



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 5634Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER (CONSISTENT)	BENT	585.36	585.36
1	FRONT BUMPER LOWER ABSORBER (CONSISTENT)	SERVICEABLE	105.00	
	FRONT BUMPER RETAINER LH (CONSISTENT)	CRACKED	74.50	74.50
	FRONT FENDER LH (CONSISTENT)	BENT	837.60	
1	FRONT FENDER LINER LH (CONSISTENT)	CRACKED	369.14	369.14
	FRONT HEADLAMP LH (CONSISTENT)	MTG CRACKED	672.00	672.00
1	FRONT HEADLAMP LH INNER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	732.00	-
1	AIR INTAKE RESONATOR (BESIDE FENDER) (CONSISTENT)	SERVICEABLE	136.06	:-
1	BONNET (CONSISTENT)	TO REPAIR SEE LABOUR	849.30	:-
1	BONNET CENTRE "TOYOTA" LOGO GARNISH (CONSISTENT)	NOT NECESSARY	232.40	6
	LESS 25% DISCOUNT		-1,148.34	-634.65
			3,445.02	1,903.95
	SPECIAL NETT ITEMS			
1	SET FRONT BUMPER FASTENER CLIP (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	CNG STICKER (SN) (CONSISTENT)	NECESSARY	15.00	15.00
4	FRONT FENDER LINER CLIP LH (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	FRONT TYRE RIM HUB CAP LH (SN) (CONSISTENT)	CRACKED	50.00	50.00
			115.00	115.00
	LABOUR			-1. (1. (1. (1. (1. (1. (1. (1. (1. (1. (
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF FRONT HEADLAMP LH INNER PANEL AND BONNET.		1,250.00	400.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		200.00	30.00
	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR.	NOT NECESSARY	350.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		900.00	540.00

Report Ref No. CC3/AXA13009752/Kjm3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		100.00	20.00
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	150.00	. ai
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		200.00	60.00
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	150.00	1
			3,300.00	1,050.00
	GRAND TOTAL		6,860.02	3,068.95

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)		2,450.00
----------------------------------------------------------------------	--	----------

Report Ref No. CC3/AXA13009752/Kjm3s2

KONG SENG CHEONG

Licensed Appraiser

HO LEONG CHUAN

Automotive Assessor

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