

12/03/2002

ASS. REC. BY:

REF: CS/MSG18001953/TIvd302 Special Instructions:

Survivor
Merimen

Tau fikh

ASSIGNMENT (Office)

From (Person):

Christina Wong

of

MSIG

Date/Time:

31/1/18 @ 1:17pm.

Estimated Cost:

Bill to:

OD ~~TP~~ WS/TP RES / OD RES / EVA / INV / MV7 CS

To Inspect Vehicle No:

FT 5058A

Insured:

YN12074

at Workshop m/s

A.S. Phoon

Tel:

65150770

of

Blk 36, Toh Guan Rd East #01-35

Policy No:

28722208MKC

Claim No:

548139

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

19/01/2018

CA / REV / REP. / REV 24 HRS

lwp'

01/02/18

H.O.D. Endorsement:

Date/Time:

4:39pm @ 31/1/18

Person Contacted:

Mr. Kee

Vehicle ~~IN~~ OUT

Date/Time	Action/Instruction (✓) Estimate
	FT 5058A-x
	YN12074-CS/MSG16016036/Kqh 3c2
	D.O.A: 25/8/16
2/2/18	Send preli revised by merimen
10/8/18	LS \$4600 Confirmed by email (Real 5977, 5690)

22/03/2001

ASS. REC. BY:

REF: CS/MSG18001953/T1vd301

Special Instruction:

Survivor:
Merimen

Taufik

ASSIGNMENT (Office)

From (Person):

Christina Wong

of

MSG

Date/Time: 31/1/18 @ 1:17pm.

Estimated Cost:

Bill to:

OD ☒ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FT 5058A

Insured:

YN12074

at Workshop m/s

A.S. Phoon

Tel:

65150770

of

Blk 36, Toh Guan Rd East #01-35

Policy No:

28722208MKC

Claim No:

548139

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

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Vehicle ☒ IN ☐ OUT

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Action/Instruction (✓) Estimate

FT 5058A - x

YN12074 - CS/MSG16016036/Kqh 3c2

D.O.A.: 25/8/16

2/2/18

Send preli revised by merimen

10/8/18

LS \$4600 confirmed by email (Real 5977, 5692)

Tamplin

MSIG

CVE 2021 March
2001 June

1/2/18

FT 5058A

0

Estimated Cost

00 TP WS TP RES CD RES EXA INV IM

Transportation No

FT 5058A

as covered by

A.S. Phoon

Blk 36, Toh Guan Rd East #01-35

Insured

Policy No

Claims No

Sum Insured

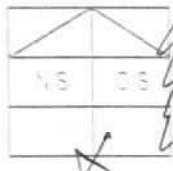
Excess

Claims Record

Make of Van

Policy Condition

Remark: The van had commenced its repair at the time of inspection.



Salvage/Market Value

96K

QAO Accident Report

Consistent? Yes or No

QAO PR been

Consistent? Yes or No

Est. Repairs

days

Real?

Yes or No

Lat. Surv.

By

3 Val

Yes or No

QA / REV / REP / 24 HRS 'wup

Date

Person Contacted

Vehicle IN/OUT

Mr. Kee

Truck

Truck

Make

Honda CB400

399

Colour

Grey

Age

Insured

Std. N/A

Ex. Rating

Ex. Rating

Std. N/A

Eng. No

Q No

NC 39 1021768

Gen. Cond. Good Fair Poor Burnt

Steering: Jammed Jammed Leaked Burnt or

Brake: Jammed Jammed Leaked Burnt or

Mod. N/S Rim STD A/Rim or

Tyre Size

R

120/60R17

R

160/60R17

BS/DUN/EXNOVA or PS/LIZ/MIC/OHTSU/PIR/SUN

TOYO/YOKO or

Metzeler

Front

Rear

PSB

5

PSB

5

LSB

LSB

D/O A

D/O

1/2/18 @ 5pm

Surveyed by

AS Phoon

Toh Guan

Des. of Damages: P/A

Front

O/S

N/S

U/C

Roofed or

The U/C chassis frame Body Structure affected due to collision

Date Time

Action Instruction

RECEIVED 13 AUG 2018

Date Time Rep. Recd

Prell. Report

Final Report

Days Of Repair

5

Resurvey No. of Trip

1

Survey Fee

Preparation

13/8- typist

Add Fee

Site Visit

Photography

Reporting

QC

Report Fee

merimen

LS \$4600p

300

10

310

Survey Department Check List (Case Handler)

Reference No.: CS/MSG/800/953/T1vd3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 13/8/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18001953/T1vd3

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 31-01-2018



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 1207U	Veh. Inspected	FT 5058A
Policy No.	28722208MKC	Coverage (\$)	0.00
Claim No.	548139	Excess (\$)	0.00
Assign From	MERIMEN (CHRISTINA WONG)	Assign Date	31/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	19/01/2018	Inspection Date
Survey held at	A.S. PHOON PTE LTD BLK 36 TOH GUAN ROAD EAST #01-35 SINGAPORE 608580	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jan 2018		31 Jan 2018 13:17 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	WAH MENG ENTERPRISE PTE LTD, Co. Reg. No.: 196400021W		
Main Claimant:	LOKMAN BIN JA'AFAR, ID: S8730200H		
Vehicle Reg. No.:	FT5058A	Date of Loss:	19/01/2018 00:00 - :59
Claim Type:	TP / 548139	Policy/Cover Note No.:	28722208MKC Coverage: 07/05/2017 - 06/05/2018
Vehicle Reg. No. (Insured):	YN1207U	Policy No. (Claimant):	
		Excess:	
Repairer:	A S Phoon Pte Ltd (toh Guan) (HQ) BLK 36 TOH GUAN ROAD EAST ENTERPRISE HUB #01-35, 408701 Jurong Island - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 01/02/2018]		
Adj Asg. Remarks:	W/s wld like Mr Marcus Chua to survey the vehicle.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

TAN CHIN HOE & CO
ADVOCATES & SOLICITORS
GST No. & UEN: 53131160X

24 Raffles Place
#24-01 Clifford Centre
Singapore 048621

Tel: 6538 2687
Facsimile: 6538 0287
Email: info@tanchincoe.com.sg

REG/CS/PAY/FA
31 JAN 2018

NR

Your Ref: RT/48/2018/sn

Our Ref:
29 January 2018

FAX NO: 68277800

MSIG Insurance (Singapore) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

Attention: Claims Department

Dear Sirs

ACCIDENT INVOLVING FT5058A AND YN1207U ON 19 JANUARY 2018

1. We act for Mr Lokman Bin Ja'afar who was involved in an accident caused solely by the negligence of your insured, the driver of YN1207U. Our client was injured as a result of the accident.
2. We will revert with our client's quantification shortly.
3. In the meantime, our client's motorcycle is at the premises of A S Phoon Pte Ltd at Blk 36 Toh Guan Road East #01-35 Singapore 608580. Please contact Mr Kee at 65150770 for an appointment to survey the motorcycle within 2 days, failing which A S Phoon Pte Ltd will proceed to carry out the repairs.
4. We also enclose a copy of our client's traffic police report for your attention.
5. Please let us have a copy of your insured driver's accident statement/traffic police report, if any.

Yours faithfully

- cc
1. client
 2. Wah Meng Enterprise Pte Limited
7500A Beach Road
#06-322
Singapore 199591
 3. A S Phoon Pte Ltd
Fax No: 65150779

- Has please arrange PRI
- Create folder in Mtr
- Send out letter to OZ to report
- cc Gates u/w attn: Steven Kim

W

31/1/18

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Christina Wong	Date: 02 Feb 2018
<u>Preliminary Advice</u>	

Insured Vehicle No	: YN1207U	Accident Date	: 19/01/2018
TP Vehicle No	: FT5058A	Assignment Date	: 31/01/2018
Make	: HONDA CB400ASFYJ	Est. Duration of Repair	: 5.00
Date of Inspection	: 01/02/2018		
Inspection At	: A S PHOON PTE LTD (TOH GUAN) (HQ) BLK 36 TOH GUAN ROAD EAST ENTERPRISE HUB #01-35 SINGAPORE 408701		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,577.00
Revised Amount	:S\$	5,327.60
Check Items (Estimated)	:S\$	4,047.20
Total	:S\$	9,374.80
Lump Sum Repair	:S\$	
Total Loss Consideration		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0200H
Vehicle Details	
Vehicle No.:	FT5058A
Vehicle to be Exported:	No
Intended De-registration Date:	01 Feb 2018
Vehicle Make:	HONDA
Vehicle Model:	CB400SFYJ
Primary Colour:	Green
Manufacturing Year:	2001
Engine No.:	NC23E2021771
Chassis No.:	NC391021768
Maximum Power Output:	-
Open Market Value:	\$8,100.00
Original Registration Date:	07 Jun 2001
First Registration Date:	07 Jun 2001
Transfer Count:	3
Actual ARF Paid:	\$1,215.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Mar 2021
COE Category:	D - Motorcycle
COE Period(Years):	10

PQP Paid:	\$1,711.00
COE Rebate Amount:	\$541.00
Total Rebate Amount:	\$541.00

The information contained herein is correct as at 01 Feb 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/01/2018 16:18
Date Of Accident	19/01/2018 18:00
Exact Location Of Accident	ALONG SIMEI AVE TOWARDS UPPER CHANGI ROAD EAST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FT5058A
Insured/Policyholder	
Name Of Registered Owner	LOKMAN BIN JA'AFAR
NRIC No	S8730200H
Email Address	LOKMANJAAFAR01@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91264884
Alternative Phone No	OFFICE-91264884

Vehicle Particulars

Manufacturer	HONDA
Model	CB400SFYJ
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	AN3161221
Cover Note Number	AN3161221

Driver

Name of Driver	LOKMAN BIN JA'AFAR
NRIC No	S8730200H
Date Of Birth	07/10/1987
Occupation	INDOOR
Date Of Driving Pass	15/09/2008
Driving Experience	9 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91264884
Fax Number	
Contact Number	OFFICE-91264884
Email Address	LOKMANJAAFAR01@GMAIL.COM

Address	BLK 433 YISHUN AVENUE 6 #11-2136
Postcode	760433
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	YISHUN NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 31 YISHUN CENTRAL , POSTCODE: 768827 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8529999 - FAX NO: 68522299
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT NO: T/20180123/2109. STATEMENT RECORDED BY PEI WEN - PROGRESSIVE AUTOMOTIVE PTE LTD (6741 5336)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN1207U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name LOKMAN BIN JA'AFAR

Approximate Age

Injuries Sustain SLIGHT INJURIES

Injured person in which vehicle? FT5058A

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: 
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN

<p>Vehicle No</p> <p>A - FT555BA</p> <p>B - YN1207U</p>	
<p>Legend</p> <p> Vehicle</p> <p> Bike</p>	

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to police report. 7/20180123/2109.

DECLARATION

I/We declare the foregoing particulars are true in every respect.
Please be advised that your insurer may have a 14 day clause whereby the claim against own policy must be made within the stipulated timeframe from the date of occurrence. Kindly check your policy for more details.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

POLICE REPORT 1 Pg. 1



**SINGAPORE
POLICE FORCE**



T/20180123/2109

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

1 of 3

Report No. T/20180123/2109

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 23/01/2018 17:21		Vide Report No.:		Station Diary No.: 73
Informant's Particulars				
Name of Informant: LOKMAN BIN JA'AFAR		Address: APT BLK 433 YISHUN AVENUE 6 #11-2136 SINGAPORE 760433		
ID Type / ID No.: NRIC NO / S8730200H		Contact No.: Home/Office: Mobile: 91264884		
Nationality: SINGAPORE CITIZEN		Email:		
Sex: Male	Age: 30	Date of Birth: 07/10/1987	Type of Informant: Rider	
Race: Malay		Language:	Institution / School Name:	
Occupation: PROPERTY EXECUTIVE / FIRE SAFETY MAN		Driving Licence Information: Class: 2B,2A Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 19/01/2018 18:00	Type of Location: Straight Road
Location: Along Road 1 Traveling Toward Road 2 SIMEI AVENUE UPPER CHANGI ROAD EAST				
Weather: Raining		Road Surface: Wet		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
FT5058A	Motorcycle	HONDA	CB400SFYJ	Green	Slightly Damaged	0
YN1207U	Lorry				Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FT5058A	AXA INSURANCE SINGAPORE PTE LTD	P1693725	11/12/2017	10/12/2018

POLICE REPORT 2 Pg. 1



**SINGAPORE
POLICE FORCE**



T/20180123/2109

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

2 of 3

Report No. T/20180123/2109

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Rider:			
Name	LOKMAN BIN JA'AFAR	ID No.	S8730200H
Related Vehicle	FT5058A (Motorcycle)	Contact No.	91264884
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class: 2B,2A Date of Expiry: NIL
Date Treatment	20/01/2018	Date Discharge	21/01/2018
No. of Days granted Medical Leave	05	Degree of Injury	Slight

Brief Details.

On the 19/01/2018 at around 1800hrs , I was riding my motorbike along Simei Avenue heading towards Upper Changi Road East and it was raining heavily. I was travelling on the most extreme right lane meant for going straight and turning right. I was riding on the lane as per normal and all of sudden this lorry , YN 1207U , collided into the rear of my motorbike and I fell off my motorbike and I held on to the front bumper of the lorry and was dragged for 3 seconds before it came to a stop. I was not conveyed to the hospital by ambulance as we agreed upon private settlement. We went to our workshop and the mechanic calculated the total cost of repair which he quoted is too expensive. However subsequently he did not keep to the agreement and did not pay me any amount we agreed upon as he claimed that he did not collide into the rear of my motorbike at all. After which I seek medical attention at Khoo Teck Puat hospital and was given 5 days MC.

POLICE REPORT 3



**SINGAPORE
POLICE FORCE**



T/20180123/2109

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

3 of 3
Report No. T/20180123/2109

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: F / Staff Sgt ZENG ZHIMIN, KEVIN	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 23/01/2018 17:21
Officer In Charge Of Case: TP / AEIT / SSI 2 YEO GEAK ENG CECILIA Contact No.: 65476404	Classification Of Case:
Authentication Stamp NP168	Signature:

Singapore Police Force



潘發展私人有限公司

A. S. PHOON PTE LTD.

'cos no one else

Head Off : 399, Changi Road S'pore 419846. Tel: (65) 6747 0770 Fax: (65) 6841 1263
Ubi : Blk 3007 #01-432/436 Ubi Road 1, S'pore 408701. Tel: (65) 6744 0770 Fax: (65) 6742 0250
Toh Guan : Blk 36 Toh Guan Road East #01-35 S'pore 608580 Tel: (65) 6515 0770 Fax: (65) 6515 0779
Website : www.asphoon.com Email: Enquiry@asphoon.com Co Reg No: 197701213H

FT5058A CB400 VTEC REPAIR ESTIMATE (01FEB2018)

ITEM	DESCRIPTION	AMOUNT (SGD)
1	REAR MUDGUARD	\$160.00 <i>crs</i>
2	REFLECTOR	\$25.00 <i>mis</i>
3	REAR LICENCE PLATE	\$28.00 <i>bt</i>
4	TAILLAMP	\$250.00 <i>crs</i>
5	TAIL COVER	\$245.00 <i>dis</i>
6	MUFFLER <i>980</i>	← \$1,500.00 <i>del</i>
7	GASKET	\$15.00 <i>rec</i>
8	EXHAUST ASSY FRONT	\$850.00 <i>X 4</i>
9	GASKET EXHAUST X4	\$32.00 <i>X 4</i>
10	REAR FOOTREST RH	\$48.00 <i>bt</i>
11	REAR FOOTREST BRACKET RH	\$215.00 <i>X 1</i>
12	FRONT FOOTREST RH	\$65.00 <i>ant</i>
13	BRAKE PEDAL	\$85.00 <i>ant</i>
14	CLUTCH COVER	\$125.00 <i>del</i>
15	GASKET X1	\$25.00 <i>new</i>
16	ENGINE OIL X4	\$80.00 <i>new</i>
17	ENGINEGUARD	\$250.00 <i>del</i>
18	LOWER SPOILER	\$150.00 <i>dis</i>
19	FRONT FORK ASSY RH & LH @\$850	it \$1,700.00 <i>7 Alignment</i> <i>Q120SN</i>
20	STEM STEERING	\$265.00 <i>X 1</i>
21	CONE BEARING SET	\$100.00 <i>X 1</i>
22	HANDLEBAR	\$160.00 <i>bt</i>
23	HANDLEGRIP	\$40.00 <i>ant</i>
24	THROTTLE CABLE SET	\$80.00 <i>del</i>
25	SWITCH RH	\$150.00 <i>Cr</i>
26	BRAKE LEVER	\$68.00 <i>ant</i>
27	SIDE MIRRORS	\$130.00 <i>ant</i> <i>brs</i>
28	FRONT BRAKE PUMP	\$240.00 <i>ant</i>
29	METER ASSY <i>980</i>	\$950.00 <i>Cr</i>
30	HEADLAMP ASSY <i>380</i>	← \$385.00 <i>dis</i>
31	HEADLAMP BRACKET X2 @\$45	\$90.00 <i>bt</i>
32	STAY -HEADLAMP	\$110.00 <i>bt</i>
33	FRONT SIGNAL X2	65 \$130.00 <i>dis</i> <i>ant</i> <i>bt</i>
34	FRONT WHEEL ASSY	\$650.00 <i>del</i>
35	FRONT WHEEL BEARING X2	\$80.00 <i>new</i>
36	DUST COVER X2	\$16.00 <i>X 1</i>
37	FRONT FENDER	\$145.00 <i>ant</i>
38	WORKMANSHIP	\$350.00 <i>250</i>



潘發展私人有限公司
A. S. PHOON PTE LTD
'cos no one else

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Website : www.asphoon.com Email: Enquiry@asphoon.com Co Reg No: 197701213H

FT5058A CB400 VTEC REPAIR ESTIMATE (01FEB2018)

ITEM	DESCRIPTION	AMOUNT (SGD)
39	TRANSPORTATION TP-IDAC-W/SHOP @\$60	\$120.00 80
40	BODY CHASSIS REPAIR	\$350.00 200 ^{rm} photo.
41	TRANSPORTATION 2 WAY TO REPAIR CHASSIS .	\$120.00 80

TOTAL \$10,577.00

Parts - 6394
w/o - 5754.60
SN - 120
labour - 410

6284.60

1/5 of 5000 *
5 days.

Tanjin 27495749
'wp'

lunysun

Resurvey after repair.

5 days

1/2/18 @ 5pm

sure@lkkauto.com

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

2/2/18

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 13 August 2018 8:28 AM
To: 'kee kee'
Cc: SUR
Subject: RE: FT 5058A-DOA: 19/1/2018 (MSIG TP)

Dear Mr Kee,

Noted with thanks.

Kindly send Final invoice and all supporting documents to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kee kee <kee@asphoon.com>
Sent: Friday, 10 August 2018 4:32 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: FT 5058A-DOA: 19/1/2018 (MSIG TP)

Dear Ms Veron,

RE : FINALIZE

OK . Kindly please proceed .
Thank you .

Sincerely,

Kee Ger Ong

Motor Claim Dept

A.S.Phoon Pte Ltd

Blk 36 Toh Guan Road East

Enterprise Hub # 01-35

Singapore 608580

T : 6515 0770

F : 6515 0779

E : kee@asphoon.com

W : www.asphoon.com

On 8 August 2018 at 11:33, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Mr Kee,

WITHOUT PREJUDICE

Offer Lump Sum \$4600/- @ 5 working days.

Kindly confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)














































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jan 2018		31 Jan 2018 13:17 Edit Adj Rpt	S\$4,600.00 Edit Estimates	S\$4,600.00 View Rpt		Pending for Survey Report Cancel Case













































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	WAH MENG ENTERPRISE PTE LTD , Co. Reg. No.: 196400021W								
Main Claimant:	LOKMAN BIN JA'AFAR , ID: S8730200H								
Vehicle Reg. No.:	FT5058A	Date of Loss:	19/01/2018 00:00 - :59 [199 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 548139	Policy/Cover Note No.:	28722208MKC Coverage: 07/05/2017 - 06/05/2018						
Vehicle Reg. No. (Insured):	YN1207U	Policy No. (Claimant):							
		Excess:							
Repairer:	A S Phoon Pte Ltd (toh Guan) (HQ) BLK 36 TOH GUAN ROAD EAST ENTERPRISE HUB #01-35, 408701 Jurong Island - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 02/03/2018]								
Adj Asg. Remarks:	W/s wld like Mr Marcus Chua to survey the vehicle.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***FT5058A (548139)**
[YN1207U]
TP
LOKMAN BIN JA'AFAR
Jan 19 2018 12:00AM
[WAH MENG ENTERPRISE PTE LTD]
A S Phoon Pte Ltd (toh Guan)

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports								1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print
1	02/02/18 12:06	Adjuster Immediate Advice							Load HTM	
Photos/Images								3 per page		<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	31/01/18 10:35	PRI	 Load PDF	
2	31/01/18 10:35	Police Rpts	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18001953/T1VD3E2

Date: 17/08/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 28722208MKC

Claimant Vehicle No : FT5058A

Insured Vehicle No : YN1207U

Date of Loss: 19/01/2018

Nature of Claim: TP

Claim No: 548139

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FT5058A

Make & Model: HONDA CB400ASFYJ, 399cc

Engine No: NC23E2021771

Reg. Date: 07/06/2001 (Man. Year: 2001)

Chassis No: NC391021768

Colour: Grey

Odometer: 0 km

Engine Capacity: 399 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 120/60 R17

Rear Tyre Size: 160/60 R17

Front Left Side: Metzeler 5 mm

Rear Left Side: Metzeler 5 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,637.00	5,402.10	4,234.90	43.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	940.00	410.00	530.00	56.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,577.00	5,812.10	4,764.90	45.05
Approved Total (Overridden) (S\$)		4,600.00		
(S\$)	10,577.00	4,600.00	5,977.00	56.51
+ GST 7.00/7.00% (S\$)	740.39	322.00	418.39	56.51
Nett Amount (S\$)	11,317.39	4,922.00	6,395.39	56.51

INSPECTION

Date of Assignment: 31/01/2018

Date Inspected: 01/02/2018 Inspected At:

A S Phoon Pte Ltd (toh Guan) (HQ)
 BLK 36 TOH GUAN ROAD EAST
 ENTERPRISE HUB #01-35
 Singapore 408701

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 17 Aug 2018)	
Parts:	N/A	HONDA CB400ASFYJ 399cc (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FT5058A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR MUDGUARD	Cracked	160.00 F	*160.00 FL
2	1		*REFLECTOR	Missing	25.00 F	*25.00 FL
3	1		*REAR LICENCE PLATE	Bent	28.00 F	*28.00 FL
4	1		*TAILLAMP	Cracked	250.00 F	*250.00 FL
5	1		*TAIL COVER	Distorted	245.00 F	*245.00 FL
6	1		*MUFFLER	Dented	1,500.00 F	*980.00 FL
7	1		*GASKET	Necessary	15.00 F	*15.00 FL
8	1		*EXHAUST ASSY FRONT	Not Necessary	850.00 F	*- FL
9	4		*GASKET EXHAUST	Not Necessary	32.00 F	*- FL
10	1		*REAR FOOTREST RH	Cut	48.00 F	*48.00 FL
11	1		*REAR FOOTREST BRACKET RH	Not Necessary	215.00 F	*- FL
12	1		*FRONT FOOTREST RH	Cut	65.00 F	*65.00 FL
13	1		*BRAKE PEDAL	Cut	85.00 F	*85.00 FL
14	1		*CLUTCH COVER	Dented	125.00 F	*125.00 FL
15	1		*GASKET	Necessary	25.00 F	*25.00 FL
16	4		*ENGINE OIL	Necessary	80.00 F	*80.00 FL
17	1		*ENGINEGUARD	Dented	250.00 F	*250.00 FL
18	1		*LOWER SPOILER	Distorted	150.00 F	*150.00 FL
19	1		*FRONT FORK ASSY RH & LH	Bent	1,700.00 FS	*120.00 FS
20	1		*STEM STEERING	Not Necessary	265.00 F	*- FL
21	1		*SET CONE BEARING	Not Necessary	100.00 F	*- FL
22	1		*HANDLEBAR	Bent	160.00 F	*160.00 FL
23	1		*HANDLE GRIP	Cut	40.00 F	*40.00 FL
24	1		*SET THROTTLE CABLE	Dented	80.00 F	*80.00 FL
25	1		*SWITCH RH	Cracked	150.00 F	*150.00 FL
26	1		*BRAKE LEVER	Cut	68.00 F	*68.00 FL
27	1		*SIDE MIRRORS	Broken	130.00 F	*130.00 FL
28	1		*FRONT BRAKE PUMP	Cut	240.00 F	*240.00 FL
29	1		*METER ASSY	Cracked	950.00 F	*950.00 FL
30	1		*HEADLAMP ASSY	Distorted	385.00 F	*380.00 FL
31	2		*HEADLAMP BRACKET	Bent	90.00 F	*90.00 FL
32	1		*STAY HEADLAMP	Bent	110.00 F	*110.00 FL
33	1		*FRONT SIGNAL	O/S Cut / N/S Not Necessary	130.00 F	*65.00 FL
34	1		*FRONT WHEEL ASSY	Dented	650.00 F	*650.00 FL
35	2		*FRONT WHEEL BEARING	Necessary	80.00 F	*80.00 FL
36	2		*DUST COVER	Not Necessary	16.00 F	*- FL
37	1		*FRONT FENDER	Cut	145.00 F	*145.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 9,637.00 5,989.00

- List Item Discount on L Items 0.00/10.00% (\$\$) 0.00 586.90

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Total Parts (S\$)					9,637.00	5,402.10

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	WORKMANSHIP	New	350.00	250.00
2	BODY CHASSIS REPAIR	New	350.00	0.00
3	TRANSPORTATION 2 WAY TO REPAIR CHASSIS	New	120.00	80.00
4	TRANSPORTATION TP-IDAC-W/SHOP @\$60	New	120.00	80.00
Gross Labour Cost (\$\$)			940.00	410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >