

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 3 May, 2018 11:13 AM  
**To:** 'claims@pegasusengrg.com.sg'  
**Cc:** Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: LOD - THIRD PARTY CLAIM - SLS7527J YOUR REF : SKA8399L ON 17.01.2018  
LKK REF CC6/AIG18001934/Uhb3  
**Attachments:** SLS7527J 17.01.2018.mp4; SLS7527J 17.01.2018.pdf

Without Prejudice

Dear Sharon,

We refer to the below email.

Please be informed that we are still clearing our Insured's dispute on this matter.

We will get back to you for an update.

Kindly hold on to the matter first.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** claims@pegasusengrg.com.sg [mailto:claims@pegasusengrg.com.sg]  
**Sent:** Monday, 23 April, 2018 5:30 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: LOD - THIRD PARTY CLAIM - SLS7527J YOUR REF : SKA8399L ON 17.01.2018 LKK REF CC6/AIG18001934/Uhb3

Please let us know in 7 days. There is a jerk to our vehicle.

Did we make a long list of claims, survey was inspected by AIG surveyor.

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 23 April 2018 3:50 PM

**To:** Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD - THIRD PARTY CLAIM - SLS7527J YOUR REF : SKA8399L ON 17.01.2018 LKK REF CC6/AIG18001934/Uhb3

Without Prejudice

Dear Sharon,

We refer to the below email and the contents were noted.

Please be informed that our Insured had reported no collision between both vehicles. Please refer to the below statement.

### Circumstances of Accident

#straightroad Moving straight & Moving straight Blue Car SKA8399L White Car SLS7527J I was driving SKA8399L and just exited PIE to Sim's Avenue. Both cars were stationary awaiting to merge into the main road. When the main road was clear, the car SLS7527J started to glide off. I took my foot off my brake and my car started gliding forward slowly, I had not stepped on the accelerator at that point. The front car suddenly braked and when I saw it, I too jam on the brake. I felt the jerk from the brake but not feel that I knocked into the front car. The driver of the front car got out and so did I. He claimed that I knocked into him but I insisted that I did not. There were absolutely no damage to both cars which could be clearly seen on the photos taken at the accident. The driver of the front car also admitted that there was no visible damage but claimed that there would definitely be 'internal damage' to his bumper and repairs would be necessary. I told him that his claim of internal damage was ridiculous. We did not change phone numbers and take down each others IC number as I did not see it as an accident at all. That was also the reason I did not make a report on that day itself. If I had seen it as an accident I would have reported immediately. An AIG surveyor called yesterday 7 Feb and claimed that the front driver has made a long list of claims on his not visible damaged bumper and also requested the whole bumper be re-sprayed. She said that he had made a laundry list of claims of which many she saw as not right to claim. There was zero damage to both cars and his claims for internal damage and re-spraying of his bumper is unfounded.

Kindly furnish us any evidence to support your client's claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

**Sent:** Monday, 2 April, 2018 11:00 AM

**To:** Asher Sng (LKKAuto); Vic (LKKAuto)

**Subject:** LOD - THIRD PARTY CLAIM - SLS7527J YOUR REF : SKA8399L ON 17.01.2018

Without prejudice

Dear Asher,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Please reply.

Thanks & Regards,

Sharon OW

Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

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Fax : 6487 6070

Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)