

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 15 October, 2018 11:12 AM
To: Ler, Bernard-JQ; Investigation
Cc: Admin A; Poh Kin (LKKAUTO); Vic (LKKAUTO)
Subject: <CONDUCT HEIGHT MEASUREMENT> RE: Your Ref: 4222949323SG_ACCIDENT INVOLVING VEHICLES SKA 8399L (OI) AND SLS 7527J (TP) ON 17/01/2018 LKK REF CC6/AIG18001934/Uhb3

Dear Bernard,

We refer to your below email and the contents were noted.

Thank you.

Dear Investigation Team,

FYNA please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]
Sent: Monday, 15 October, 2018 11:08 AM
To: Vic (LKKAUTO)
Cc: Admin A; Poh Kin (LKKAUTO); Investigation
Subject: RE: Your Ref: 4222949323SG_ACCIDENT INVOLVING VEHICLES SKA 8399L (OI) AND SLS 7527J (TP) ON 17/01/2018 LKK REF CC6/AIG18001934/Uhb3

Dear Vic,

Please proceed to conduct Height Measurement to establish any contact between both vehicles.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 15 October 2018 10:15 AM

To: Ler, Bernard-JQ

Cc: Admin A; Poh Kin (LKKAUTO); Investigation; Vic (LKKAUTO)

Subject: RE: Your Ref: 4222949323SG_ACCIDENT INVOLVING VEHICLES SKA 8399L (OI) AND SLS 7527J (TP) ON 17/01/2018 LKK REF CC6/AIG18001934/Uhb3

Dear Bernard,

There was no rear video footage available.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Friday, 12 October, 2018 4:24 PM

To: Vic (LKKAUTO)

Cc: Admin A; Poh Kin (LKKAUTO); Investigation

Subject: RE: Your Ref: 4222949323SG_ACCIDENT INVOLVING VEHICLES SKA 8399L (OI) AND SLS 7527J (TP) ON 17/01/2018 LKK REF CC6/AIG18001934/Uhb3

Dear Vic,

Please advise whether there is any rear video footage for this accident.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 12 October 2018 3:31 PM

To: Ler, Bernard-JQ

Cc: Admin A; Poh Kin (LKKAUTO); Vic (LKKAUTO); Investigation

Subject: RE: Your Ref: 4222949323SG_ACCIDENT INVOLVING VEHICLES SKA 8399L (OI) AND SLS 7527J (TP) ON 17/01/2018 LKK REF CC6/AIG18001934/Uhb3

Dear Bernard,

We refer further to our below email.

Please be informed that TP repairer had insisted that there was contact between both vehicles.

As such, we suggest to conduct a Height Measurement to determine if there was contact or not.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)

Sent: Monday, 7 May, 2018 4:19 PM

To: 'Ler, Bernard-JQ'

Cc: Admin A; Bevan Lim (LKK Auto); Vic (LKKAUTO)

Subject: RE: Your Ref: 4222949323SG_ACCIDENT INVOLVING VEHICLES SKA 8399L (OI) AND SLS 7527J (TP) ON 17/01/2018

Dear Bernard,

We refer to your below email and the contents were noted.

We will check with our Insured and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Monday, 7 May, 2018 11:55 AM

To: Vic (LKKAuto)

Cc: Admin A; Bevan Lim (LKK Auto)

Subject: RE: Your Ref: 4222949323SG_ACCIDENT INVOLVING VEHICLES SKA 8399L (OI) AND SLS 7527J (TP) ON 17/01/2018

Dear Vic,

As spoken, we are unable to verify whether there is any impact based on the front video. Please request for rear video for our further review.

Besides, insured has submitted scene photo. Please seek advice from the surveyor on whether is there any damages based on the scene photo.

You may also request insured to take several photos on her front bumper to see whether there is any damages on the bumper.

Lastly, please confirm with insured driver on whether she has moved her vehicle before taking the scene photo after the alleged impact claimed by TP.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, May 03, 2018 11:21 AM

To: Ler, Bernard-JQ

Cc: Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)

Subject: Your Ref: 4222949323SG_ACCIDENT INVOLVING VEHICLES SKA 8399L (OI) AND SLS 7527J (TP) ON 17/01/2018

Your Ref: 4222949323SG

Our Ref:CC6/AIG18001934/Uhb3

Dear Bernard,

ACCIDENT INVOLVING VEHICLES SKA 8399L (OI) AND SLS 7527J (TP) ON 17/01/2018

We refer to the above matter.

TP reported that he was rear-ended by Insured vehicle.

However, our Insured reported and insisted that there was no collision between both vehicles during our telephone conversation.

As such, we had requested and TP had furnished us a copy of their client's video footage as attached.

Kindly advise as Insured had strongly denied any liability and doesn't want to settle the claim if any and TP also may take further action if no settlement will be reached.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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