

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 11 October 2018 5:09 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; KKLau
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00512C02/3/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001932/Aea3) on 26.01.2018

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI18001932/Aea3)
CTI REF - SNM18D00512C02/3 (SDM3363S)

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$13,829.00 computed as follow:

Cost of repairs	\$12,840.00
Loss of use (12 days x \$80.00)	\$ 960.00
Search Fees	\$ 29.00
Total	\$13,829.00
	=====

We await your payment advice to enable Irene to act accordingly.

p/s Jowyn no longer in service with CTI.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, October 11, 2018 4:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00512C02/3/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001932/Aea3) on 26.01.2018

Hi Sir,

We refer to the email dated on 10/09/2018.

Third party chasing for offer / settlement.

Please kindly let us have your instruction / approval if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Monday, 1 October 2018 12:30 PM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00512C02/3/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001932/Aea3) on 26.01.2018

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Asher Sng | Case Handler

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phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 18 September 2018 12:04 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00512C02/3/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001932/Aea3) on 26.01.2018

Hi Sir,

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Third party chasing for offer / settlement.

Please kindly let us have your instruction / approval if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 10 September 2018 2:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM18D00512C02/3/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001932/Aea3) on 26.01.2018

Your ref : SNM18D00512/C01/3/LKKDS

Our ref : CC6/CTI18001932/Aea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured lost control and hit third party vehicle. We are of the opinion that BOLA scenario 36 is applicable for this matter. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MG SOLUTION PTE LTD**" at \$ **14,069.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 28,106.28	\$ 12,840.00
2. Loss of Use (12days x \$100)	\$ 1,200.00	\$ 1,200.00 (12days x \$100)
3. LTA Search Fee	\$ 29.00	\$ 29.00
Total	\$ 29,335.28	\$ 14,069.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 20 July 2018 4:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00512C02/3/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001932/Aea3) on 26.01.2018

Hi Sir/Mdm,

We refer to the above matter.

Enclosed following document for your necessary action.

- Estimated cost of repair
- Preliminary advice

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Friday, 2 February 2018 1:15 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: OUR REF: SNM18D00512C02/3/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001932/Aea3) on 26.01.2018

Dear Mei Kwan,

We refer to your email of 1st February 2018.

We attached our Insured's SAS Report and Assignment Letter for your necessary action.

Please take note, the claim handler on this case is Jowyn Tay 63896174.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 1 February, 2018 6:18 PM

To: Claims Dept of CTI

Cc: Irene Tay; Zaini (LKK Auto); Hsiao Tong (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving SDM3363S (OI : CAI - TBA) AND SKG562C (TP : LKK REF - CC6/CTI18001932/Aea3) on 26.01.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKG 562C at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 14/05/2018

Your Ref : CC6/CTI18001932/Aea3 (SDM3363S)

To : **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SKG562C & SDM3363S ON 26/01/2018 AT
SLIP ROAD FROM CTE (SLE) TOWARDS TPE (PIE).**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188134 @ S\$12,840.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,200.00 (12 Days x S\$100)
- 3) LTA Search @ S\$29.00
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : HENG LENG LENG

Address : BLK 115 HOUGANG AVE 1
#07-1316 S (530115)

Contact No : _____

TO: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SKG 562C AND SDM 3363S ON 26/01/2018
AT/ALONG SLIP ROAD FROM CTE (SLE) TOWARDS TPE (PIE)

I/We, HENG LENG LENG, am/are the registered owner of
motor car no. SKG 562C

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you

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Signature of Claimant

[Signature]

Witness By

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3113681701

Claim No : SNM18D00512/C02/3/LKKDS

Claimant : HENG LENG LENG

Amount : S\$13,829.00
DOLLARS THIRTEEN THOUSAND EIGHT HUNDRED AND TWENTY NINE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKG 562C
Insured Vehicle No. : SDM 3363S

Date of Loss : 26/01/2018
Place of Accident : CTE (SLE) TOWARDS TPE (PIE)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHONG CHIN HING
Driver Name : ZHANG GUIRONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	12,840.00
(3) Loss of Use/Rental/Earning	S\$	960.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	29.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	13,829.00

Claimant Name: HENG LENG LENG

NRIC No : S7020791E

Signature :



Date :

14/11/2018

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

NO. 3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

INVOICE No : TI 189292

PB No : 188134

Date : 15-November-2018

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SKG 562C

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 12,000.00
BEFORE GST		12,000.00
7% GST		840.00
TOTAL		\$ 12,840.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-015908

Date of Request: 30/01/2018

Your Ref No: WALK IN HONG

MG SOLUTION PTE LTD
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE
SINGAPORE 415933

Dear Sir/Madam,

Your Vehicle No: SKG562C
Date of Accident: 26/01/2018
Place of Accident: SLIP RD FROM CTE TWDS TPE
Involving Vehicle No: SDM3363S

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-015909

Date of Request: 30/01/2018

Your Ref No: WALK IN HONG

MG SOLUTION PTE LTD
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE
SINGAPORE 415933

Dear Sir/Madam,

Date of Accident: 26/01/2018

Vehicle No: SKG562C

Place of Accident: CTE (SLE) TOWARDS TPE (PIE)

Involving Vehicle No: SDM3363S

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SDM3363S	CTE (SLE) TOWARDS TPE (PIE)	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque