

## Cecilia Chong (LKK Auto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 15 May 2019 9:52 AM  
**To:** Cecilia Chong (LKK Auto); Admin A  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)  
**Subject:** FW: (seek mandate)<your ref: SNM18D00532C02/7>\*\*OUR REF: CC3/CTI18001931/KYB3 - ACCIDENT INVOLVING SKW 7147M & SHD 0499D ON 29/01/2018

**Attachments:** ADJUSTMENT REPORT.pdf; INSPECTION REPORT.pdf; LKK RESURVEY PHOTO 2.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LOD AND OTHER DOCUMENTS.pdf

LKK REF: CC3/CTI18001931/KYB3  
CTI REF: SNM18D00532C02/7 (SKW7147M)

Dear Cecilia

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,694.62.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Tuesday, 14 May, 2019 5:23 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** (seek mandate)<your ref: SNM18D00532C02/7>\*\*OUR REF: CC3/CTI18001931/KYB3 - ACCIDENT INVOLVING SKW 7147M & SHD 0499D ON 29/01/2018

Dear Officer- In-Charge,

As refer to the email dated 29/03/2019 & 10/05/2019, we have yet to receive any reply from your end.

Kindly give us the approval or instruction on the mandate below.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Friday, 10 May 2019 2:59 PM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** FW: (seek mandate)<your ref: SNM18D00532C02>\*\*OUR REF: CC3/CTI18001931/KYB3 - ACCIDENT INVOLVING SKW 7147M & SHD 0499D ON 29/01/2018

Your ref : **SNM18D00532C02**

Our ref : CC3/CTI18001931/KYB3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SKW 7147M(OI) & SHD 0499D(TP) ON 29/01/2018**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Trans-Cab Services Pte Ltd**" at **\$3,614.51(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$40,507.82	\$ 3,288.74
2. Loss of Rental (2.5days x \$110.21) (w/GST)	\$ 275.53	\$ 275.53 (2.5days x \$110.21)
3. Loss of Income (2.5days x \$50.00)	\$ 125.00	\$ 125.00 (2.5days x \$50.00)
3. LTA/ GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$ 40,913.70	<b><u>\$ 3,694.62</u></b>

\*\*02 days recommendation for repair + 0.5 PRS = 2.5days

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1801-312

Your Ref : SKW7147M

Date : 31 January 2019

**CHINA TAIPING INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0499D AND SKW7147M ON 29/01/18 07:30 AM ALONG CTE TOWARDS ANG MO KIO AVENUE 3 SLIPROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,288.74
2.	Loss of Rental for <u>2.5</u> days @ \$ <u>110.21</u> per day	\$	275.53
3.	Loss of Income for <u>2.5</u> days @ \$ <u>50</u> per day	\$	125.00
4.	LTA Search Fee	\$	5.35
5.	Survey Fee	\$	0.00
	Total	\$	3,694.62

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI18001931/Kmb3**

21 MAY 2018

**SIM KEE**

BLK 543 SERANGOON NORTH AVENUE 3

#08-180

SINGAPORE 550543

Dear Sir/Madam,

**ACCIDENT INVOLVING SKW 7147M AND SHD499D ON 29/01/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim

Case Handler

DID: 6749 4274

FAX: 6741 4108

Email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0499D and SKW7147M along CTE TOWARDS ANG MO KIO AVENUE 3 SLIPROAD on 29/01/18 07:30 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 31 (day) of January 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1557251701 Claim No : SNM18D00532/C02/7  
 Claimant : TRANS-CAB SERVICES PTE LTD  
 Amount : S\$3,694.62  
 DOLLARS THREE THOUSANDS SIX HUNDRED AND NINETY FOUR AND  
 CENTS SIXTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 499D  
 Insured Vehicle No. : SKW 7147M

Date of Loss : 29/01/2018  
 Place of Accident : CTE TOWARDS ANG MO KIO AVE 3 SLIP ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SIM KEE  
 Driver Name : LIU LU YE & LOW SOO SOO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Expense</del>	S\$	3,288.74
(3) Loss of Use/Rental/Earning	S\$	400.53
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	5.35
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	3,694.62

Claimant Name :  NRIC No : Ng Wai Yin  
 Signature :  Date : 29 NOV 18  
 G2815702P

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666

**Fax:** 6287 7764

**Co. Reg. No.:** 201019626G

**GST Reg. No.:** 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1802-235 <b>DATE</b> : 28. February 2018 <b>REFERENCE NO</b> : AAD1801-312 <b>TERMS</b> : <b>DUE DATE</b> : 28. February 2018 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0499D;DOA 29.01.18(PART-BY-PART-18)	1	3,288.74	3,288.74

\*\*\*\* THREE THOUSAND TWO HUNDRED EIGHTY EIGHT AND SEVENTY FOUR  
SGD ONLY \*\*\*\*

<b>Total SGD Excl. GST :</b>	<b>3,073.59</b>
<b>7% GST :</b>	<b>215.15</b>
<b>Total SGD Incl. GST :</b>	<b>3,288.74</b>

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.  
**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

31 January, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 29/01/18 07:30 AM at CTE TOWARDS ANG MO KIO AVENUE 3 SLIPROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0499D. The taxi was hired to TNG BIN KAU a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$110.21 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

29-01-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
<b>Accident No.</b>	<b>AAD1801-312</b>		<b>Accident Date</b> 29-01-2018
29/1/2018 13:32	31/1/2018 18:00	SHD0499D	

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

## Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SJC4789Y	28 Jan 2018 / 13:20:00	NTUC INCOME INS CO-OP LTD
XD7971X	26 Jan 2018 / 18:25:00	ERGO INSURANCE PTE. LTD.
SKW7147M	29 Jan 2018 / 07:30:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
SJK6069L	27 Jan 2018 / 09:50:00	NTUC INCOME INS CO-OP LTD
SLH4340H	28 Jan 2018 / 16:45:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

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