

Thin Thin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 13 April 2018 3:28 PM
To: Thin Thin (LKKAUTO); Admin A; Zaini (LKK Auto)
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); Chee So Chow; Hwang Shiang Yi
Subject: RE: <Seek Mandate> RE: Direct Settlement - Accident Involving PC5306E (OI : SNM18D00564C02/6) AND SH9592G (TP : LKK REF - CC3/CTI18001930/K1ka3) on 29.01.2018
Attachments: LOD.pdf

LKK REF - CC3/CTI18001930/K1ka3
CTI REF - SNM18D00564C02/6 (PC5306E)

Dear Thin Thin

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,301.94.

We await your payment advice to enable Irene to act accordingly.

Aside to Angie, please follow up on the recovery.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Friday, April 13, 2018 1:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: <Seek Mandate> RE: Direct Settlement - Accident Involving PC5306E (OI : SNM18D00564C02/6) AND SH9592G (TP : LKK REF - CC3/CTI18001930/K1ka3) on 29.01.2018

WITHOUT PREJUDICE

Dear Sirs,

We refer to our message dated 16.03.2018.

Kindly let us have your approval/ instruction as third party (**COMFORTDELGRO ENGINEERING PTE LTD**) is chasing for offer.

Thank you.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zaini (LKK Auto)

Sent: Monday, 2 April 2018 12:15 PM

To: claimsdept@sg.cntaiping.com

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; alfred.toh@sg.cntaiping.com

Subject: RE: <Seek Mandate> RE: Direct Settlement - Accident Involving PC5306E (OI : CTI - TBA) AND SH9592G (TP : LKK REF - CC3/CTI18001930/K1ka3) on 29.01.2018

WITHOUT PREJUDICE

Dear Sirs,

We refer to our message dated 16.03.2018.

Kindly let us have your approval/ instruction as third party (**COMFORTDELGRO ENGINEERING PTE LTD**) is chasing for offer.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zaini (LKK Auto)

Sent: Friday, 16 March 2018 4:26 PM

To: claimsdept@sg.cntaiping.com

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'alfred.toh@sg.cntaiping.com' <alfred.toh@sg.cntaiping.com>

Subject: <Seek Mandate> RE: Direct Settlement - Accident Involving PC5306E (OI : CTI - TBA) AND SH9592G (TP : LKK REF - CC3/CTI18001930/K1ka3) on 29.01.2018

WITHOUT PREJUDICE

Your ref : TBA
Our ref : CC3/CTI18001930/K1ka3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING PC 5306e & SH 9592G ON 29/01/2018

We refer to the above matter.

This is a head to rear collision. As such, liability is down against our insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,301.94 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,366.33	\$ 2,768.25
2. Loss of Rental (3days x \$125.40)	\$ 376.20	\$ 376.20 (3days x \$125.40)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA search fee	\$ 7.49	\$ 7.49
Total	\$ 3,990.02	<u>\$ 3,301.94</u>

***02 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

COMFORTDELGRO ENGINEERING

Our Ref : T 0118 / SH 9592G /WT(st)

Your Ref :

Date : 12-Feb-18

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 9592G YOUR INSURED PC 5306E
AND OTHER ON 29.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SH 9592G** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **PC 5306E** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,768.25
2	3 days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,151.94

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,391.94

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 4 pcs.
- b) LTA search slip/s of : PC 5306E
- c) GIA / Police report/s of : SH 9592G
- d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI18001930/K1ka3

12 FEBRUARY 2018

BKK TRAVEL PTE LTD
34 JALAN TARI PIRING
JALAN KAYU ESTATE
SINGAPORE 799187
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING PC 5306E AND SH 9592G ON 29.01.2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

TOYOTA PRIUS SH9592G , PC5306E

ON 29-Jan-18 17:40

OPEN AIR CARPARK LOR 8 TOA PAYOH FOOD CENTRE / MARKET

I / We

ANG LOO BEEN

(Hirer) NRIC No.: S0181930E

and/or

(Relief) NRIC No.:

Taxi Number

SH9592G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

30-Jan-2018

Name of Hirer

ANG LOO BEEN

Hirer NRIC

S0181930E

Signature :

Address

204 ANG MO KIO AVENUE 3 #11-1732
560204

Contact No.

98507267

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No :

Claim No : SNM18D00564C02/2

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 3,210.00

Singapore Dollars Three Thousand Two Hundred and Ten Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 9592G

Insured Vehicle No. : PC 5306E

Date of Loss : 29/01/2018

Place of Accident : OPEN CARPARK LOR 8 TOA PAYOH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BKK TRAVEL PTE LTD

Driver Name : LI WENLIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum	:	S\$ 3,210.00
Total	:	S\$ 3,210.00

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No : _____

Signature :  Date : 17.4.18

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 9592G

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
03.10.2017

CHASSIS CODE
JTDKB3FU803565058

INV. NO/DATE
91355700 05.02.2018

JOB NO.
305112034

ODOMETER READING

DATE/TIME IN
30.01.2018 10:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	L	PANEL BEATING	200.00			200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00			180.00
0003	17-01	CHECK ALL LIGHTING	20.00			20.00
0004	L	R/I REVERSE SENSOR	20.00			20.00
SUB-TOTAL						420.00

Items total	2,587.15
Add GST @ 7.000 %	181.10
Invoice amount	2,768.25

Issued by : CHEWBEELENG 05.02.2018 14:54:55
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91355700	2,768.25	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 9592G

INV. NO/DATE
91355700 05.02.2018

MAKE
TOYOTA

JOB NO.
305112034

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
03.10.2017

DATE/TIME IN
30.01.2018 10:30

CHASSIS CODE
JTDKB3FU803565058

Description : 3P 29.01.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10
0003	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER C	1	552.61	25.00	414.46
0004	04-01-0302-2286	PRIG4 COVER REAR BUMPER-T	1	82.70	25.00	62.02
0005	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0006	04-01-0302-0795	PRIG4 LENS AND BODY REAR	1	548.40	25.00	411.30
0007	04-01-0302-0585	PRIG4 LENS & BODY RR COMB	1	557.90	25.00	418.42
0008	04-01-0302-2965	PRIG4 FILLER-REAR BUMPER	1	167.60	25.00	125.70
0009	09-01-0302-2005	PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
SUB-TOTAL :						2,167.15

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY IN WRITING OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91355700	2,768.25	

Our Ref: CT18010898

Date: 05 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	29/01/2018 @ 17:40 hrs
ALONG	OPEN AIR CARPARK LOR 8 TOA PAYOH FOOD
	CENTRE/ MARKET
INVOLVING	PC5306E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9592G** (the "Taxi"). The Taxi was hired to **ANG LOO BEEN IC NO S0181930E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

NG	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
73	202	08.50	19.30
10	207	09.00pm	19.40m
57	157	09.10	19.00
18	251	08.30pm	19.00m
15	197	10.10	19.30
11	196	09.40pm	19.00m
79	168	08.30	19.50
98	218	08.40pm	19.50m
27	179	08.30	19.20
83	288	08.40pm	19.50m
52	208	08.30	19.35

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		0	4	7	1	3		FROM	TO
24/01/18	Lee	0	4	7	1	3	180	09.00pm	19.00m
25/1/18	My	0	4	7	3	0	176	08.30	17.30
26/1/18	Lee	0	4	7	4	8	180	08.00pm	19.00m
26/1/18	My	0	4	7	6	8	192	08.30	18.50
26/1/18	Lee	0	4	7	8	7	194	09.00pm	19.00m
27/1/18	Senh	0	4	8	0	6	193	09/40	19.25
27/1/18	Lee	0	4	8	2	9	232	09.00pm	19.00m
28/1/18	Senh	0	4	8	5	4	246	10.00	19.40
28/1/18	Lee	0	4	8	8	2	283	09.00pm	19.00m
29/1/18	My	0	4	8	9	5	170	08.30	19.55
29/1/18	Lee	0	4	9	2	5	259	09.50pm	19.30m

SH 95926

1/30/2018

Insurance Particulars Enquiry By Agents Detail

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

PC5306E 29 Jan 2018 / 17:40:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

SH95926