

Gerald

CC 4/LPC1800

1921

T2ph3n2

LKK:
IDAC:

Surveyor:

Tuntik

DOI:

ASSIGNMENT

31/1/18

Date / Time:

31/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

STH 68422

Name of Insured:

JAMUL LAM DIA WEN

Insured Tel No.:

HP:

97674790

Excess Sec II :\$

D.O.A.:

28/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

JASON LAM 37H Hui

Driver Tel No.:

(V/L-YES / NO)

Claim No.:

15/18/18/1805/020459

Policy No.:

219VPOG05301

Make / Model:

PIA

Place of Accident:

7th fl of 7th St Hui Hui
7th 7th 7th 7th

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SPU 45370



INSRS:

WSP:

Tel:

Liability:

RMKS:

MOVA



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
1/2/18	SPU 45370	Non-Reporting ltr (1st):	
1/2/18		Non-Reporting ltr (2nd):	
1/2/18		Non-Reporting ltr (Final):	
1/2/18		Notification ltr (if non-pickup):	
1/2/18		Call OE	
1/2/18		After call ltr to OE	
25/6/18	File pass to type mandate	Documentation Check List:	Handler Typist
19/9/18	DV sent	Notification ltr (if non-pickup)	
9/10/18	File pass to shu per to close.	After call ltr to OE	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$S	(days) Reduction:
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Addressed) BOLA S/N No.:
Repair Cost:	\$S	
Loss of Rental (LOR):	\$S	(8 days) x \$100
Loss of Use (LOU):	\$S	(\$ - x - days)
Loss of Income (LOI):	\$S	(\$ - x - days)
LOR only	☐	LOU only ☐
LOR + LOU	☐	LOR + LOI ☐
GIA/LTA Search	\$S	
Medical:	\$S	
Disbursement:	\$S	(e.g. Tow/ Independent)
Legal Cost	\$S	
Total:	\$S 5170.00	Global Sum \$S:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$S 5138.00	Name 1:
Payee 2: (Strike if N.A.)	\$S	Name 2:
Payee 3: (Strike if N.A.)	\$S	Name 3:

Tanglin

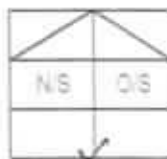
REF:

LPC

ASSIGNMENT

UE 2020 April

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR. Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

WP

Date: _____ Person Contacted: _____

Vehicle IN / OUT

Van No: SF45537D Yr Reg: 2005 May
 Type: MC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Corolla C.C: 1591
 Colour: 81/uvr A/C: Insured / Std / NI / NA
 Sp. Reading: 201721 T/Radio: Insured / Std / NI / NA
 Eng. No: _____
 C.No: MR053ZE C107085327
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 185/70R14
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R.Bal: 6 mm R.Bal: 6 mm
 L.Bal: 6 mm L.Bal: 6 mm
 D.O.A: _____ D.O.I: 21/01/180615pc
 Survey held at: Main BM
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action / Instruction

U.S \$ 4000 (Real \$ 184540 / 37.1)

Cost/Time File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Date/Time File Return to?

Add Fee:

☐ Site Insp: \$
☐ Interview: \$
☐ Technician: \$
☐ Weekend: \$

Transporter: _____

Phone: _____

Notes: _____

Report Format: _____

Lump Sum / I.B.U.:

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18001921/T1pb3

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 31-01-2018



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFU 5537D	Veh. Inspected	SJH 6842L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	31/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	28/01/2018	Inspection Date	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198H

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Your ref: To Be Advised
Our ref: CC4/LPC18001921/T1pb3

Date: 01.02.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SFU5537D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 31.01.2018 at the premises of M/s Mova Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,845.40
Revised Estimate Amount	: S\$	3,972.93
"Check" Items Amount	: S\$	1,043.25
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

Catherine Chong (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Wednesday, 31 January, 2018 12:11 PM
To: AVRIL HO
Cc: MT_Claim_SG; assignments@lkkauto.com
Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL
Attachments: RPT.PDF; EST.PDF

Dear Avril,

We will be appointing LKK Auto Consultants Pte Ltd to survey SFU5537D.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

31/01/2018 @ 1:09pm

Avril veh in

Taufik

From: AVRIL HO [mailto:avril@nova.com.sg]

Sent: Wednesday, 31 January, 2018 11:56 AM

To: MT_Claim_SG

Subject: FW: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

REF : SJH6842L

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Nova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: AVRIL HO [mailto:avril@nova.com.sg]

Sent: Wednesday, 31 January 2018 10:23 AM

To: 'mt_claim@lonpac.com.sg'

Cc: 'Keong'

Subject: RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: AVRIL HO [<mailto:avril@nova.com.sg>]

Sent: Tuesday, 30 January 2018 1:42 PM

To: 'mt_claim@lonpac.com.sg'

Cc: 'Keong'

Subject: RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Importance: High

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: nitha [<mailto:nitha@nova.com.sg>]

Sent: Monday, 29 January 2018 5:56 PM

To: mt_claim@lonpac.com.sg

Cc: 'AVRIL HO'; 'Keong'

Subject: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

Good day

REF : SJH6842L

Kindly assist revert officer in charge and liability and arrange survey for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Friday, 8 June 2018 2:13 PM
To: keong@movaa.com.sg; Hsiao Tong (LKKAUTO)
Subject: FW: SFU5537D Ready For Finalise
Attachments: SAM_7656.JPG; SAM_7657.JPG; SAM_7658.JPG; SAM_7659.JPG; SAM_7662.JPG; SAM_7663.JPG; SAM_7668.JPG; SAM_7669.JPG; SAM_7670.JPG; SAM_7671.JPG; SAM_7672.JPG; SAM_7673.JPG; SAM_7674.JPG; SAM_7675.JPG; SAM_7677.JPG; SAM_7678.JPG; SAM_7680.JPG; SAM_7681.JPG; SAM_7682.JPG; SAM_7683.JPG; SAM_7684.JPG; SAM_7685.JPG; SAM_8148.JPG; SAM_8149.JPG; SAM_8150.JPG; Finalise.pdf

Dear Keong,
Thank you for your email.

Dear Hsiao Tong,
FYna.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Keong [<mailto:keong@movaa.com.sg>]
Sent: Friday, June 08, 2018 9:12 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: SFU5537D Ready For Finalise

Dear Taufikh
Please settle this case ,My lady boss chasing. Thanks.

Best Regards,

Goh Chai Hock (Keong)

Estimator

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: Keong [<mailto:keong@movaa.com.sg>]
Sent: Friday, 27 April 2018 1:22 PM

To: 'Taufikh (LKKAuto)'
Subject: SFU5537D Ready For Finalise

Dear Taufikh
Attach finalise report and photo ,Limp sum \$4000.00 and 6 days, Thanks.

Regards
Keong
Hp 96510098



SAM_7656



SAM_7657



SAM_7658



SAM_7659



SAM_7662



SAM_7663



SAM_7668



SAM_7669



SAM_7670



SAM_7671



SAM_7672



SAM_7673



SAM_7674



SAM_7677



SAM_7680



SAM_7682

SAM_7675



SAM_7678



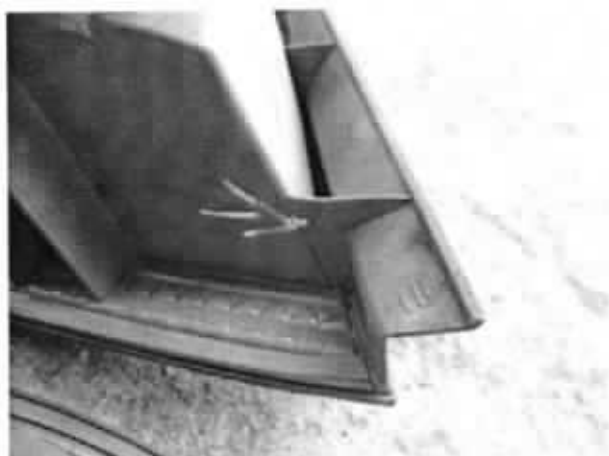
SAM_7681



SAM_7683



SAM_7684



SAM_7685



SAM_8148



SAM_8149



SAM_8150

Main Office:
Move Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: **(65) 6476 3333**
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 100B,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: **(65) 6272 3892**
Fax: (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Estimate

29/01/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- **XA025**

Page # :- 1

Veh # :- SFU5537D

Veh Model :- TOYOTA COROLLA

Estimate# :- CK416975

Claim # :-

ACC. Date :- 28/01/18

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	REAR BOOT	1 PC	865.10 <i>bt</i>	865.10
2.	REAR BOOT LOGO	1 PC	86.30 <i>net</i>	86.30
3.	REAR BOOT EMBLEM "1.6"	1 PC	67.10 <i>net</i>	67.10
4.	REAR BOOT EMBLEM "E"	1 PC	56.20 <i>net</i>	56.20
5.	REAR BOOT EMBLEM "VVTI"	1 PC	67.10 <i>net</i>	67.10
6.	REAR BOOT EMBLEM "COROLLA"	1 PC	89.60 <i>net</i>	89.60
7.	REAR BOOT EMBLEM "ALTIS"	1 PC	89.60 <i>net</i>	89.60
8.	REAR BOOT LOCK	1 PC	141.20 <i>th</i>	141.20
9.	REAR BOOT RUBBER	1 PC	172.30 <i>th</i>	172.30
10.	REAR BOOT LAMP RH	1 PC	165.80 <i>th</i>	165.80
11.	TAILLAMP L+R	2 PC	278.30 <i>th</i>	556.60
12.	TAILLAMP CLIPS	2 PC	4.10 <i>net</i>	8.20
13.	TAILLAMP LOWER PANEL RIVET	8 PC	6.00 <i>net</i>	48.00
14.	REAR PANEL <i>- photo</i>	1 PC	693.20 <i>bt</i>	693.20
15.	REAR PANEL INNER TRIM	1 PC	166.70 <i>de</i>	166.70
16.	REAR BUMPER	1 PC	692.10 <i>de</i>	692.10
17.	REAR BUMPER RETAINER L+R	2 PC	52.30 <i>net</i>	104.60
18.	REAR BUMPER SIDE SHIELD RH	1 PC	86.50 <i>X nn</i>	86.50
19.	REAR BUMPER CLIPS	10 PC	5.10 <i>net</i>	51.00
LIST TOTAL S\$				4,207.20
25% DISCOUNT S\$				-1,051.80
				3,155.40
SPECIAL NET ITEMS :				
1.	REAR BUMPER LOWER SPOILER	1 PC	550.00 <i>ole</i>	550.00
2.	REAR BUMPER SENSOR	1 PC	250.00 <i>nn</i>	250.00
SPECIAL NET TOTAL S\$				800.00
LABOUR :				
TO CUT/WELD REAR PANEL, TO REPAIR REAR FLOOR PANEL, TAILLAMP LOWER PANEL, REMOVE AND REFIX DAMAGED PARTS. STRAIGHTEN AND RELAIGN AFFECTED AREAS				700
				840.00
TO SPRAY AFFECTED AREAS				700
				850.00
TO REMOVE AND REFIX LUGGAGE COMPARTMENT SIDE GARNISH, SIDE TRIM BOARD, CARPET AND OTHER ATTACHMENT PARTS				40
				80.00
TO INSTALL REVERSE SENSOR & CHECK WATER SEEPAGE				30
				60.00
TO RUST PROOF AFFECTED AREAS				30
				60.00
LABOUR TOTAL S\$				1,890.00

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 100B,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722

Tel: (65) 6272 3892
 Fax: (65) 6270 8314
 Co. Reg. 198904033G
 GST Reg. M2-0088664-2

Estimate

29/01/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 130598
 Veh # :- SFU5537D
 Veh Model :- TOYOTA COROLLA
 Estimate# :- CK416975
 Claim # :-
 ACC. Date :- 28/01/18
 Terms :- C.O.D Days
 Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E



NON-TAX AMOUNT S	
AMOUNT S\$	5,845.40
GST @ 7 %	409.18
AMOUNT DUE S\$	6,254.58

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Tan Kah 97495749
 - WP
 31/1/18 @ 6/5 pm
 Lumpsum
 Resurvey after repair -
 5 days - 6 days?
 Sur @ 1/1/18

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 1008,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722

Tel: (65) 6272 3892
 Fax: (65) 6270 8314

Co. Reg. 198904033G
 GST Reg. M2-0088854-2

Estimate

29/01/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- XA025

Page # :- 1

Veh # :- SFU5537D

Veh Model :- TOYOTA COROLLA

Estimate# :- CK416975

Claim # :-

ACC. Date :- 28/01/18

Terms :- C.O.D Days

Remarks :- April

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	REAR BOOT	1	PC 865.10	865.10 ✓
2.	REAR BOOT LOGO	1	PC 86.30	86.30 ✓
3.	REAR BOOT EMBLEM "1.6"	1	PC 67.10	67.10 ✓
4.	REAR BOOT EMBLEM "E"	1	PC 56.20	56.20 ✓
5.	REAR BOOT EMBLEM "VVTI"	1	PC 67.10	67.10 ✓
6.	REAR BOOT EMBLEM "COROLLA"	1	PC 67.10	67.10 ✓
7.	REAR BOOT EMBLEM "ALTIS"	1	PC 89.60	89.60 ✓
8.	REAR BOOT LOCK	1	PC 89.60	89.60 ✓
9.	REAR BOOT RUBBER	1	PC 141.20	141.20 ✓
10.	REAR BOOT LAMP RH	1	PC 172.30	172.30 ✓
11.	TAILLAMP L+R	1	PC 165.80	165.80 X
12.	TAILLAMP CLIPS	2	PC 278.30	556.60 ✓
13.	TAILLAMP LOWER PANEL RIVET	2	PC 4.10	8.20 ✓
14.	REAR PANEL - photo	8	PC 6.00	48.00 ✓
15.	REAR PANEL INNER TRIM	1	PC 693.20	693.20 ✓
16.	REAR BUMPER	1	PC 166.70	166.70 ✓
17.	REAR BUMPER RETAINER L+R	1	PC 692.10	692.10 ✓
18.	REAR BUMPER SIDE SHIELD RH	2	PC 52.30	104.60 ✓
19.	REAR BUMPER CLIPS	1	PC 86.50	86.50 X
		10	PC 5.10	51.00 ✓
LIST TOTAL S\$				4,207.20
25% DISCOUNT S\$				-1,051.80
				3,155.40
SPECIAL NET ITEMS :				
1.	REAR BUMPER LOWER SPOILER	1	PC 550.00	550.00 ✓
2.	REAR BUMPER SENSOR	1	PC 250.00	250.00 ✓
SPECIAL NET TOTAL S\$				800.00
LABOUR :				
TO CUT/WELD REAR PANEL, TO REPAIR REAR FLOOR PANEL, TAILLAMP LOWER PANEL, REMOVE AND REFIX DAMAGED PARTS. STRAIGHTEN AND RELAIN AFFECTED AREAS				
TO SPRAY AFFECTED AREAS				700
				840.00
TO REMOVE AND REFIX LUGGAGE COMPARTMENT SIDE GARNISH, SIDE TRIM BOARD, CARPET AND OTHER ATTACHMENT PARTS				700
				850.00
TO INSTALL REVERSE SENSOR & CHECK WATER SEEPAGE				40
				80.00
TO RUST PROOF AFFECTED AREAS				30
				60.00
LABOUR TOTAL S\$				80
				60.00
				1500
				1,890.00

3945.90
 986.47
 2959.42
 550.00 - sNett
 1500.00 - LB
 \$ 5009.42
 LS \$ 4000/-
 6 days.

Estimate

29/01/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 130598

Veh # :- SFU5537D

Veh Model :- TOYOTA COROLLA

Estimate# :- CK416975

Claim # :-

ACC. Date :- 28/01/18

Terms :- C.O.D Days

Remarks :-

Main Office:
Move Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 5,845.40

GST @ 7 % 409.18

AMOUNT DUE S\$ 6,254.58

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

Tanglin 97495749
- WP

31/1/18 @ 6:15pm

Lumpsum

Resumy after repair -

5 days

Sur @ lkmant.wm

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 1 February 2018 11:46 AM
To: 'AVRIL HO'
Cc: Admin A; assignments
Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL *LKK REF: CC4/LPC18001921/T1pb3

Without Prejudice

Dear Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AVRIL HO [mailto:avril@nova.com.sg]
Sent: Thursday, 1 February 2018 9:48 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Hsiao Tong,

Your insured reported at our workshop. Please kindly revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@mova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Wednesday, 31 January 2018 12:11 PM

To: AVRIL HO

Cc: MT_Claim_SG; assignments@lkkauto.com

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Avril,

We will be appointing LKK Auto Consultants Pte Ltd to survey SFU5537D.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: AVRIL HO [<mailto:avril@mova.com.sg>]

Sent: Wednesday, 31 January, 2018 11:56 AM

To: MT_Claim_SG

Subject: FW: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

REF : SJH6842L

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@mova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: AVRIL HO [mailto:avril@nova.com.sg]

Sent: Wednesday, 31 January 2018 10:23 AM

To: 'mt_claim@lonpac.com.sg'

Cc: 'Keong'

Subject: RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Nova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: AVRIL HO [mailto:avril@nova.com.sg]

Sent: Tuesday, 30 January 2018 1:42 PM

To: 'mt_claim@lonpac.com.sg'

Cc: 'Keong'

Subject: RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Importance: High

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Nova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: nitha [mailto:nitha@nova.com.sg]

Sent: Monday, 29 January 2018 5:56 PM

To: mt_claim@lonpac.com.sg

Cc: 'AVRIL HO'; 'Keong'

Subject: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

Good day

REF : SJH6842L

Kindly assist revert officer in charge and liability and arrange survey for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 1 September 2018 9:25 AM
To: 'geraldpoh@lonpac.com'
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf; TP LOD_SFU5537D.pdf

Lonpac Ref: 17/18/18/VP05/020359
LKK Ref: CC4/LPC18001921/T1pb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 01/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our insured's favour.

Summary to offer to third party repairer, **Mova Automotive Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,254.58	\$ 4,280.00
2. Loss of Rental (9days x \$120.00)(w/GST)	\$ 1,155.60	\$ 856.00 (8days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,412.40	\$ 5,138.00

**06days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 1 February 2018 4:46 PM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 3 September 2018 2:59 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

Dear Hsiao Tong,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 1 September, 2018 9:25 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

Lonpac Ref: **17/18/18/VP05/020359**
LKK Ref: CC4/LPC18001921/T1pb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 01/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our insured's favour.

Summary to offer to third party repairer, **Mova Automotive Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,254.58	\$ 4,280.00
2. Loss of Rental (9days x \$120.00)(w/GST)	\$ 1,155.60	\$ 856.00 (8days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,412.40	\$ 5,138.00

**06days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 1 February 2018 4:46 PM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SFU5337D at M/s Mova Automotive Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeij@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 1 February 2018 9:50 AM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

Hi Gerald,

Received with thanks.

Hi Shu Pei,

FYNA. CC4/LPC18001921/T1pb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 1 February 2018 9:28 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

Dear Hsiao Tong,

Attached insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 31 January, 2018 4:00 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 31 January 2018 1:10 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Wednesday, 31 January, 2018 12:11 PM

To: AVRIL HO <avril@nova.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Avril,

We will be appointing LKK Auto Consultants Pte Ltd to survey SFU5537D.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: AVRIL HO [<mailto:avril@nova.com.sg>]

Sent: Wednesday, 31 January, 2018 11:56 AM

To: MT_Claim_SG

Subject: FW: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

REF : SJH6842L

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@mova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: AVRIL HO [<mailto:avril@mova.com.sg>]

Sent: Wednesday, 31 January 2018 10:23 AM

To: 'mt_claim@lonpac.com.sg'

Cc: 'Keong'

Subject: RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@mova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: AVRIL HO [<mailto:avril@mova.com.sg>]

Sent: Tuesday, 30 January 2018 1:42 PM

To: 'mt_claim@lonpac.com.sg'

Cc: 'Keong'

Subject: RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Importance: High

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@mova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: nitha [<mailto:nitha@mova.com.sg>]

Sent: Monday, 29 January 2018 5:56 PM

To: mt_claim@lonpac.com.sg

Cc: 'AVRIL HO'; 'Keong'

Subject: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG
KECHIL

Dear Sir/Madam,
Good day

REF : SJH6842L

Kindly assist revert officer in charge and liability and arrange survey for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 15 September 2018 1:37 PM
To: 'suann@nova.com.sg'
Subject: Your Ref: SFU5537D/ T0510118 *Our Ref: CC4/LPC18001921/T1pb3q2 [ACCIDENT INVOLVING SJH 6842L(LONPAC) & SFU 5537D ON 28/01/2018]

Your Ref: **SFU5537D/ T0510118**
Our Ref: CC4/LPC18001921/T1pb3q2

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SJH 6842L(LONPAC) & SFU 5537D ON 28/01/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,280.00
2. Loss of Rental (8days x \$100.00) (w/GST)	\$ 856.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 5,138.00</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkanto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Suann <suann@mova.com.sg>
Sent: Monday, 17 September 2018 4:16 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: SFU5537D/ T0510118 *Our Ref: CC4/LPC18001921/T1pb3q2
[ACCIDENT INVOLVING SJH 6842L(LONPAC) & SFU 5537D ON 28/01/2018]

Dear Hsiao Tong

We accept your offer.

Thank you.

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 15 September 2018 13:37
To: 'suann@mova.com.sg'
Subject: Your Ref: SFU5537D/ T0510118 *Our Ref: CC4/LPC18001921/T1pb3q2 [ACCIDENT INVOLVING SJH 6842L(LONPAC) & SFU 5537D ON 28/01/2018]

Your Ref: **SFU5537D/ T0510118** *Without Prejudice*
Our Ref: CC4/LPC18001921/T1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJH 6842L(LONPAC) & SFU 5537D ON 28/01/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,280.00
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 5,138.00</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 9 October 2018 10:46 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3
Attachments: 09102018104305.pdf

Dear Hsiao Tong,

Attached DV for your retention.

Kindly close your file and forward your bill to us.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Saturday, 1 September, 2018 9:25 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

Lonpac Ref: **17/18/18/VP05/020359**

LKK Ref: CC4/LPC18001921/T1pb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 01/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our insured's favour.

Summary to offer to third party repairer, **Mova Automotive Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,254.58	\$ 4,280.00
2. Loss of Rental (9days x \$120.00)(w/GST)	\$ 1,155.60	\$ 856.00 (8days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,412.40	\$ 5,138.00

**06days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 1 February 2018 4:46 PM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SFU5337D at M/s Mova Automotive Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 1 February 2018 9:50 AM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

Hi Gerald,

Received with thanks.

Hi Shu Pei,

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 1 February 2018 9:28 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

Dear Hsiao Tong,

Attached insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 31 January, 2018 4:00 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL ***LKK REF:CC4/LPC18001921/T1pb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

From: Admin-D (LKKAuto)
Sent: Wednesday, 31 January 2018 1:10 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]
Sent: Wednesday, 31 January, 2018 12:11 PM
To: AVRIL HO <avril@nova.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Avril,

We will be appointing LKK Auto Consultants Pte Ltd to survey SFU5537D.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: AVRIL HO [<mailto:avril@nova.com.sg>]
Sent: Wednesday, 31 January, 2018 11:56 AM
To: MT_Claim_SG
Subject: FW: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

REF : SJH6842L

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: AVRIL HO [<mailto:avril@nova.com.sg>]

Sent: Wednesday, 31 January 2018 10:23 AM

To: 'mt_claim@lonpac.com.sg'

Cc: 'Keong'

Subject: RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: AVRIL HO [<mailto:avril@nova.com.sg>]

Sent: Tuesday, 30 January 2018 1:42 PM

To: 'mt_claim@lonpac.com.sg'

Cc: 'Keong'

Subject: RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Importance: High

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

From: nitha [<mailto:nitha@nova.com.sg>]

Sent: Monday, 29 January 2018 5:56 PM

To: mt_claim@lonpac.com.sg

Cc: 'AVRIL HO'; 'Keong'

Subject: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,
Good day

REF : SJH6842L

Kindly assist revert officer in charge and liability and arrange survey for the above mention case.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Workshop Address: Blk 1008, Bukit Merah Lane 3
01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : 17/18/18/VP05/020359
Our Ref : SFU5537D / T510118

Date : 2 October 2018



LONPAC INSURANCE BERHAD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

**ACCIDENT INVOLVING SFU5537D & SJH6842L ON 28/01/2018 ALONG
JUNCTION OF JLN SEH CHUAN & JLN JURONG KECHIL**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue cheques in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Vivian, vivianwkl@mova.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@mova.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149

*This is a computer generated letter and does not require a signature.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18001921/T1pb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 18-10-2018	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJH 6842L	Veh. Inspected	SFU 5537D
Policy No.	Z17VP05015301	Coverage (\$)	0.00
Claim No.	17/18/18/VP05/020359	Excess (\$)	0.00
Assign From	GERALD	Assign Date	31/01/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA COROLLA	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2005
Chassis No.	MR053ZEC107085327	Colour	SILVER
Odometer	201721	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	185/70 R14	MICHELIN	6 mm
L/H Front Tyre	185/70 R14	MICHELIN	6 mm
R/H Rear Tyre	185/70 R14	MICHELIN	6 mm
L/H Rear Tyre	185/70 R14	MICHELIN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	28/01/2018	Inspection Date	31/01/2018
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFU 5537D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT	BENT	865.10	865.10
1	REAR BOOT LOGO	NECESSARY	86.30	86.30
1	REAR BOOT EMBLEM '1.6'	NECESSARY	67.10	67.10
1	REAR BOOT EMBLEM 'E'	NECESSARY	56.20	56.20
1	REAR BOOT EMBLEM 'VVTI'	NECESSARY	67.10	67.10
1	REAR BOOT EMBLEM 'COROLLA'	NECESSARY	89.60	89.60
1	REAR BOOT EMBLEM 'ALTIS'	NECESSARY	89.60	89.60
1	REAR BOOT LOCK	BENT	141.20	141.20
1	REAR BOOT RUBBER	TWISTED	172.30	172.30
1	REAR BOOT LAMP RH	NOT NECESSARY	165.80	-
2	TAILLAMP L+R @\$278.30	CRACKED	556.60	556.60
2	TAILLAMP CLIPS @\$4.10	NECESSARY	8.20	8.20
8	TAILLAMP LOWER PANEL RIVET @\$6.00	NECESSARY	48.00	48.00
1	REAR PANEL	BENT	693.20	693.20
1	REAR PANEL INNER TRIM	DEFORMED	166.70	166.70
1	REAR BUMPER	DEFORMED	692.10	692.10
2	REAR BUMPER RETAINER L+R @\$52.30	NECESSARY	104.60	104.60
1	REAR BUMPER SIDE SHIELD RH	NOT NECESSARY	86.50	-
10	REAR BUMPER CLIPS @\$5.10	NECESSARY	51.00	51.00
	LESS 25% DISCOUNT		-1,051.80	-988.73
			3,155.40	2,966.17
SPECIAL NETT ITEMS				
1	REAR BUMPER LOWER SPOILER (SN)	DEFORMED	550.00	350.00
1	REAR BUMPER SENSOR (SN)	NOT WORKING	250.00	200.00
			800.00	550.00
LABOUR				
	TO CUT/WELD REAR PANEL ,TO REPAIR REAR FLOOR PANEL, TAILLAMP LOWER PANEL,REMOVE AND REFIX DAMAGED PARTS .STRAIGHTEN AND REALIGN AFFECTED AREAS.		840.00	700.00
	TO SPRAY AFFECTED AREAS		850.00	700.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIX LUGGAGE COMPARTMENT SIDE GARNISH, SIDE TRIM BOARD, CARPET AND OTHER ATTACHMENT PARTS.		80.00	40.00
	TO INSTALL REVERSE SENSOR & CHECK WATER SEEPAGE.		60.00	30.00
	TO RUST PROOF AFFECTED AREAS.		60.00	30.00
			1,890.00	1,500.00
GRAND TOTAL			5,845.40	5,016.17
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CC4/LPC18001921/T1pb3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.