

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 1 September 2018 9:25 AM  
**To:** 'geraldpoh@lonpac.com'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL \*\*\*LKK REF:CC4/LPC18001921/T1pb3  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf; TP LOD\_SFU5537D.pdf

Lonpac Ref: **17/18/18/VP05/020359**  
LKK Ref: CC4/LPC18001921/T1pb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 01/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our insured's favour.

Summary to offer to third party repairer, **Mova Automotive Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,254.58	\$ 4,280.00
2. Loss of Rental (9days x \$120.00)(w/GST)	\$ 1,155.60	\$ 856.00 (8days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 7,412.40</b>	<b>\$ 5,138.00</b>

\*\*06days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 1 February 2018 4:46 PM  
**To:** 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL \*\*\*LKK REF:CC4/LPC18001921/T1pb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SFU5337D at M/s Mova Automotive Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 1 February 2018 9:50 AM

**To:** 'geraldpoh@lonpac.com' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Subject:** RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL \*\*\*LKK REF:CC4/LPC18001921/T1pb3

Hi Gerald,

Received with thanks.

Hi Shu Pei,

FYNA. CC4/LPC18001921/T1pb3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Thursday, 1 February 2018 9:28 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL \*\*\*LKK REF:CC4/LPC18001921/T1pb3

Dear Hsiao Tong,

Attached insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Wednesday, 31 January, 2018 4:00 PM  
**To:** ERIC WOO JUN KIAT; GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL \*\*\*LKK REF:CC4/LPC18001921/T1pb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 31 January 2018 1:10 PM  
**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]  
**Sent:** Wednesday, 31 January, 2018 12:11 PM  
**To:** AVRIL HO <[avril@nova.com.sg](mailto:avril@nova.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: Our Ref: 17/18/18/VP05/020359 TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Avril,

We will be appointing LKK Auto Consultants Pte Ltd to survey SFU5537D.

Dear Catherine,

FYA.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** AVRIL HO [<mailto:avril@nova.com.sg>]  
**Sent:** Wednesday, 31 January, 2018 11:56 AM  
**To:** MT\_Claim\_SG  
**Subject:** FW: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

REF : SJH6842L

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,  
**AVRIL HO**  
Claims Asst.  
Nova Automotive Pte Ltd  
Email: [avril@nova.com.sg](mailto:avril@nova.com.sg)  
Address: Blk 1008 Bt Merah Lane 3  
#01/04/06/08  
Singapore 159722  
Telephone: 6272 3892 Fax: 6270 8314

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**From:** AVRIL HO [<mailto:avril@nova.com.sg>]  
**Sent:** Wednesday, 31 January 2018 10:23 AM  
**To:** 'mt\_claim@lonpac.com.sg'  
**Cc:** 'Keong'  
**Subject:** RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@nova.com.sg](mailto:avril@nova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

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**From:** AVRIL HO [<mailto:avril@nova.com.sg>]

**Sent:** Tuesday, 30 January 2018 1:42 PM

**To:** 'mt\_claim@lonpac.com.sg'

**Cc:** 'Keong'

**Subject:** RE: TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

**Importance:** High

Dear Sir/Madam,

The vehicle SFU5537D in our workshop (BUKIT MERAH) right now. Please kindly arrange survey for the vehicle SFU5537D and revert the liability for direct settlement.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@nova.com.sg](mailto:avril@nova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

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**From:** nitha [<mailto:nitha@nova.com.sg>]

**Sent:** Monday, 29 January 2018 5:56 PM

**To:** [mt\\_claim@lonpac.com.sg](mailto:mt_claim@lonpac.com.sg)

**Cc:** 'AVRIL HO'; 'Keong'

**Subject:** TP CLAIMS - SFU5537D AGAINST SJH6842L ON 28/01/18 AT JUNC OF JLN SEH CHUAN & JLN JURONG KECHIL

Dear Sir/Madam,

Good day

REF : SJH6842L

Kindly assist revert officer in charge and liability and arrange survey for the above mention case.

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

