

INS. CASE OWNER:

Chee Wah

CC 61 LCR18001910 1

U.63

ASSIGNMENT

Surveyor:

MARCUS

DOI:

31/01/18

Date / Time:

31/01/18

Registered in Merimen:

31/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLK 9826G

Name of Insured:

LCR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

12/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

39118422125G

Policy No.:

AHHH514

Make / Model:

HONDA

Place of Accident:

mainly battery & engine
Broke key way.

If NO, Driver Name / Age:

NAN TAN YOUNG

OI GIA REPORT: YES / NO : TP GIA REPORT YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLP 98602



INSRS:

WSP: Pegasus

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

02/02/18 (jay)

SLP 98602 - X ; SLK 8926G - X
FOR MR. SEND FIRST EMAIL TO LCR

7-2-18

LETTER SENT
POTENTIAL DAMAGE DISPUTE
REQ FOR TP CCTV.

10-4-18

MANDATE FROM AIG TO SETTLE
AT BEST BASED ON VIDEO.

RECEIVED 30 MAY 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st): - 7.2.18 JOY

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 10-4-18 JOY

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

☒

After call ltr to OI:

☒

Authorisation To Act:

☒

Release Voucher:

☒

Final Repair Bill:

☒

Car Rental Invoice:

☒

Towing Invoice:

☒

LTA / GIA:

☒

Medical Bill:

☒

PIR:

☒

Mandate/Reject Instruction:

☒

LOD:

☒

Payment Breakdown Form:

☐

Post-Repair Photos:

☐

Others:

☐

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

25.8.18

Confirm with:

SHARON

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost:

SS

1,123.50

TP VIDEO

Loss of Rental (LOR):

SS

84.95

(days)

Loss of Use (LOU):

SS

X

(\$ x days)

Loss of Income (LOI):

SS

X

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

X

Medical:

SS

X

Disbursement:

SS

X

(e.g. Tow/ Independent)

Legal Cost

SS

X

Total:

SS

1,208.45

Global Sum SS:

1,240.xx

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1,208.45

Name 1:

PEGASUS ENGINEERING & TRADING PTE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

X

Name 3:

X

If NO or B 28, Ass. Lia:

TPV HIT BY EXITING OI

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

AIG

3/11/18

SLP9860Z

6 17

Business Unit

① 0010 VLS THREE CORES (SLV) (W/LM)

Transit Car #

SLB 9860Z

Highway

Tan Lin Motor 10 Jesus

M

51 Defu Lane 10

Make

Policy

Damage

Sum Insured

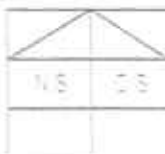
Excess

Client Record

Market

Policy Condition

Remark: The vehicle commenced its
repair at the time of inspection.



Body / Glass value

Front / Accident Room

Consistent? (Yes or No)

Back / Accident Room

Consistent? (Yes or No)

Est Repair

2

days

Res

Yes or No

Lift Out

20

H

Cost

Yes or No

CA / REV

REV

24 HRS / Wp

Date

Person Contacted

Vehicle IN / OUT

Mileage

Type

Type / Repair

CA /

Make

Honda Vezel Hybrid 1496

Colour

Gold

St. Repairing

5-1187

Engine

C/N

RU 31248290

Gen. Condition

Cleaning / Interior / Exterior / Leaked / Burnt /

Damage / Interior / Exterior / Leaked / Burnt /

Mod. / New / Old / ETC / Air /

Type / Size

R

R

215/60R16

BE DOX EXNOVA BY RE LIA MID OHTSU PR SLW

TOKYO YOKO

Front

Rear

L/R

D/C

Surveyed

Des. of Damages: Frt. Rear C/S N/S U/C Roofed on

Rear, N/S.

The U/C / Chassis / Frame / Body Structure affected due to

3/1/18 confirmed 1/5 \$1050 with Sam.

R(\$1,547.70/59%)

Can The Repairer



Final Report



Final Report

Can The Repairer

Days Of Repair

Resurvey No. of This

Survey Fee

Insurance

R

Add Fee



Surfing



Surfing



Surfing



Surfing



Surfing



Surfing

Repairer's Name

Contact No.





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/LCR18001910/Ujs3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 31-01-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLK 8826G	Veh. Inspected	SLP 9860Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	31/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	13/01/2018	Inspection Date	31/01/2018
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Register New Vehicle (Acknowledgement)

Vehicle Particulars

Vehicle No.:	SLP9860Z		
Vehicle Type:	Z11 - Private Hire (Chauffeur) Station Wagon/Jeep/Land Rover	Vehicle Scheme:	Normal
Vehicle Attachment 1:	No Attachment		
Vehicle Attachment 2:	-	Vehicle Attachment 3:	-
Vehicle Make:	HONDA	Vehicle Model:	VEZEL HYBRID 1.5X AUTO
Chassis No.:	RU31248290	Engine No.:	LEB5948308
Motor No.:	H12357794	Trailer Chassis No.:	-
Propellant:	Petrol-Electric	Passenger Capacity:	4
Engine Capacity:	1496 cc	Power Rating:	22.0 kW
Maximum Power Output:	112.0 kW (150 bhp)		
Unladen Weight:	1280 kg	Maximum Laden Weight:	1555 kg
Primary Colour:	Gold	Secondary Colour:	-
First Registration Date:	23 Jun 2017	Original Registration Date:	23 Jun 2017
Manufacturing Year:	2017	Open Market Value:	\$25,198.00
PARF Eligibility:	Yes	Minimum PARF Benefit:	\$2,500.00
No. of Transfers:	0	Additional Registration Fee Rate:	First \$20,000.00 (100%), next \$5,198.00 (140%)
Actual ARF Paid:	\$5,000.00		

Owner Particulars

Owner Name:	GRAB RENTALS PTE LTD
Owner ID Type:	Company
Owner ID:	201617200G
Registered Address Type:	Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.:	8
Registered Street Name:	SHENTON WAY
Registered Unit No.:	# 38 - 01
Registered Building Name:	OUE DOWNTOWN
Registered Postal Code:	068809
COE No. / Expiry Date:	2017060103002212M / 22 Jun 2027
COE Bid Category:	B - Car above 1600cc or 97kW (130bhp)
QP Paid:	\$53,001.00

Transaction Details

Business Transaction Ref. No.:	20170623113330652944
Business Transaction Date:	23 Jun 2017
Business Transaction Time:	11:33:30

Message

The above vehicle has been successfully registered.

Please note that \$48,482.00 will be deducted from your GIRO account.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	7200G
Vehicle Details	
Vehicle No.:	SLP9860Z
Vehicle to be Exported:	No
Intended De-registration Date:	31 Jan 2018
Vehicle Make:	HONDA
Vehicle Model:	VEZEL HYBRID 1.5X AUTO
Primary Colour:	Gold
Manufacturing Year:	2017
Engine No.:	LEB5948308
Chassis No.:	RU31248290
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$25,198.00
Original Registration Date:	23 Jun 2017
First Registration Date:	23 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Jun 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	22 Jun 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,001.00
COE Rebate Amount:	\$49,791.00
Total Rebate Amount:	\$53,541.00

The information contained herein is correct as at 31 Jan 2018

OK

PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

Quotation

From :	Customer :
PEGASUS ENGINEERING & TRADING PTE LTD C/O 51 DEFU LANE 10 539216	GRAB RENTALS PTE LTD 18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960
Officer in Charge : ALVIN LOW WAI LUN Tel : Email :	Attn : Tel : Fax :

Quotation No : QO18/01-1148	Quotation Date : 20/01/2018	Terms : 30 DAYS
Vehicle No : SLP9860Z	Chassis No : RU31248290	Third Party Insurer :
Model : VEZEL	Date of Accident :	
Remarks : TP INSURER: AIG, INSURED'S VEHICLE NO: SLK8826G, DATE OF ACCIDENT: 13.01.2018		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	REAR BUMPER	1 <i>20/2</i>	762.7000	762.70 ✓
2	N/S REAR BUMPER REFLECTOR	1 <i>11</i>	151.1000	151.10 X
3	REAR BUMPER CLIPS	6 <i>rem</i>	4.3000	25.80
4	REAR BUMPER UNDER COVER/DIFFUSER	1 <i>11</i>	95.0000	95.00 X
5	N/S REAR BUMPER SIDE	1 <i>20/2</i>	139.6000	139.60
6	N/S REAR BUMPER SIDE RETAINER	1 <i>11</i>	23.0000	23.00 X
7	LESS 20% ITEM (1-6)	1	-239.4400	-239.44
8	REAR BUMPER PARKING SENSOR	1 <i>11</i>	450.0000	450.00 X
9	TO REINSTALL OF REAR BUMPER PARKING SENSOR.	1	120.0000	120.00 <i>50</i>
10	TO CHECK ELECTRICAL LIGHTING CONCERNED.	1	50.0000	50.00 <i>30</i>
11	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME	1	450.0000	450.00 <i>200</i>
12	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	1	400.0000	400.00 <i>300</i>

Not Delivered

2/3 1050/2

2 day.

31/1/18

Alvin Low Wai Lun

31/01 confirmed with Marcus LS \$1050.00

*928.1
742.48
1322.48*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Sub Total 2,427.76
GST(7.00%) 169.94
Total (SGD) 2,597.70

Please conduct the survey at
Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

**GREAT AMERICAN INSURANCE COMPANY**

UEN: T15FC0029B GST REG. NO.: M90370081T
3 TEMASEK AVENUE, #16-01 CENTENNIAL TOWER
SINGAPORE 039190
TEL: +65 6804 6000
FAX: +65 6235 2816

MOTOR COVER NOTE: MTGRAB20171759

The Insured mentioned in this Covernote, having proposed for insurance in respect of the Motor Vehicle described, is hereby HELD COVERED under the terms of the Insurer's usual form of Motor Policy applicable thereto for the period mentioned unless the cover be terminated by the Insurer by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium payable for such insurance will be charged for the time the Company has been on risk.

The Insurer	: GREAT AMERICAN INSURANCE COMPANY
The Insured	: Grab Rentals Pte. Ltd.
Insured Nric/Passport No/ Roc	: 201617200G
Policy Coverage	: Comprehensive
Make And Description Of Vehicle	: Honda Vezel 1.5 X Hybrid
Vehicle Registration No.	
Year Of Manufacture	: 2016
Engine No.	: LEB5848308
Chassis No.	: RU31248290
Engine Capacity/ Tonnage/ Seater	: 1496 cc
Hire Purchase	: TOKYO CENTURY LEASING (SINGAPORE) PTE. LTD.
Value (S\$)	: Market Value of Insured Vehicle at Time of Loss
Period Of Insurance	: From 20/06/2017 to 19/06/2018
Excess (S\$)	: All Claims Excess – S\$2,000.00 Windscreen Excess – S\$100.00
Great American Authorised Workshop	: Authorised Workshop

I/WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA)

Note: This Cover Note is only valid for 60 days from the date of issuance unless replaced by the Certificate of Insurance issued by the Company.

For and on behalf of Great American Insurance Company

Great American Insurance Company
Authorised Signatory

Date of Issue : 07/06/2017

Intermediary : Citrine Systems (S) Pte Ltd (Grab Leasing)

MTR/COVERNOTE/V02/16

Joy Irene (LKKAuto)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Tuesday, 10 April 2018 10:55 AM
To: Joy Irene (LKKAuto)
Cc: Vivian Lau (LKKAuto)
Subject: RE: AIG Ref: 3911842313SG / Your Ref: CC6/LCR18001910/Ujs3 / TPV: SLP9860Z
Attachments: 3911842313SG004.mp4

Dear Joy,

We have managed to obtain the video footage, attached for your reference.

The collision occurred when TPV was stationary and OIV exiting from minor road.

Please settle TPPD claim at best. Thank you.

Regards,

Tee Chee Wah
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191089 | Fax +68357416
Chee-Wah.Tee@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, April 10, 2018 10:04 AM
To: Tee, Chee-Wah
Cc: Vivian Lau (LKKAuto)
Subject: RE: AIG Ref: 3911842313SG / Your Ref: CC6/LCR18001910/Ujs3 / TPV: SLP9860Z

Dear Tee,

We will follow-up with TP repairer and will forward you the copy once received.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tee, Chee-Wah [<mailto:Chee-Wah.Tee@aig.com>]
Sent: Tuesday, 10 April 2018 9:51 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: AIG Ref: 3911842313SG / Your Ref: CC6/LCR18001910/Ujs3 / TPV: SLP9860Z

Dear Joy,

Please check whether has TP repairer revert on the video footage request. Thank you.

Regards,

Tee Chee Wah
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191089 | Fax +68357416
Chee-Wah.Tee@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Thursday, March 01, 2018 10:04 AM
To: Tee, Chee-Wah
Cc: Vivian Lau (LKKAuto)
Subject: RE: AIG Ref: 3911842313SG / Your Ref: CC6/LCR18001910/Ujs3 / TPV: SLP9860Z

Dear Mr. Tee,

Noted.

We will update you accordingly.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Tee, Chee-Wah [<mailto:Chee-Wah.Tee@aig.com>]
Sent: Thursday, 1 March 2018 9:50 AM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: AIG Ref: 3911842313SG / Your Ref: CC6/LCR18001910/Ujs3 / TPV: SLP9860Z

Dear Joy,

Kindly obtain video footage from repairer before settlement.

Thank you.

Regards,

Tee Chee Wah
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191089 | Fax +68357416
Chee-Wah.Tee@aig.com | www.aig.com.sg

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defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



9A Lok Yang Singapore 628628
c/o 51 Defu Lane 10 Singapore 539216

Tel: 6858 1846 / HP 9628 6508
Fax: 6858 0877

Our Ref SLP98602
Your Ref SLK8826G

Date 19/03/2018

WITHOUT PREJUDICE

Claims Department -Executive In Charge
AIG Asia Pacific Insurance Pte Ltd

Dear Sir/Madam,

ACCIDENT INVOLVING SLP98602 and SLK8826G on 13/01/2018
(PK Hire)

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

☐ Original survey report / _____ copies of photographs _____
☒ Original Tax-invoice number IV 18/03-1051 ☐ police report / police result
☒ Certificate Of Insurance _____ ☐ Vehicle search result
☒ Authorization To Act - Owner/Hirer ☒ Rental Tariff

*Survey under insurance instruction / Independent surveyor / No survey.
KKK

a)	Cost of repair (inclusive GST)	\$ <u>1123.50</u>
b)	Survey fees / Photographs as per request	\$ _____
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ _____
d)	Loss of rental <u>1</u> days @ \$ <u>84.95</u> (<u>13/1/2018</u>)	\$ <u>84.95</u>
e)	Loss of earnings /rental fees _____ days @ \$ _____	\$ _____
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$ <u>100.00</u>
g)	_____	\$ _____
	Total	\$ <u>1308.45</u>

* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,

Sharon Ow

Email: claims@pegasusengr.com.sg

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Tuesday, 10 April 2018 11:41 AM
To: Eileen, May Hwee Yap
Cc: Vivian Lau (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: ACCIDENT INVOLVING LCRF SLK 8826G ON 13.01.2018 AT 15:40HRS, JURONG GATEWAY ROAD TOWARDS BOON LAY WAY

10 April 2018

LION CITY RENTALS PTE LTD

Policy Holder

LKK : CC6/LCR18001910/Ujs3

Dear Sir/Madam,

ACCIDENT INVOLVING LCRF SLK 8826G AND SLP 9860Z ON 13.01.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLP 9860Z against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Joy Irene (LKKAUTO)
Sent: Wednesday, 7 February 2018 1:46 PM

To: 'Insurance LCR SG' <insurance@lioncityrentals.com.sg>

Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING LCRF SLK 8826G ON 13.01.2018 AT 15:40HRS, JURONG GATEWAY ROAD TOWARDS BOON LAY WAY

Our Ref: CC6/LCR18001910/Ujs3

07 FEB 2018

LCRF PTE LTD

Your Vehicle : **SLK 8826G**
Third-Party : SLP 9860Z
Date of Accident : 13 Jan 2018
Time of Accident : 15:40
Location of Accident : JURONG GATEWAY ROAD TOWARDS BOON LAY WAY

Dear Sirs,

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: OWNER OF VEHICLE NUMBER SLP98602

ACCIDENT INVOLVING SLK 88269

ALONG/AT Jurong Gateway Road towards Boon Lay Way on 13/01/2018

We hereby authorize you to act on our behalf in pursuance of our claim for all damages during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Grab Rentals Pte Ltd

Co Reg No : 201617200G

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date : 15/01/2018

Signature



Owner

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PEGASUS ENGINEERING & TRADING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,123.50** (Repair Cost), **S\$84.95** (Loss of Rental) - (Disbursement) for vehicle no. **SLP 9860Z** that was damaged pursuant to the accident which occurred on **13/01/2018** (date) along **JURONG GATEWAY RD TOWARDS BOON LAY WAY/EXIT OF JEM SHOPPING MALL PICK UP POINT (YELLOW BOX)** (location) involving vehicle no/s **SLK 8826G**. This is pursuant to the inspection conducted on **31/01/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** ("the third party claimant") of vehicle no. **SLP 9860Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLP 9860Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of MAY (month) **2018** (year)

 *CS*

Signed by appointed surveyor



Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

Tax Invoice

From :
PEGASUS ENGINEERING & TRADING PTE LTD C/O 51 DEFU LANE 10 539216
Officer in Charge : ALVIN LOW WAI LUN
Tel :
Email :

Customer :
GRAB RENTALS PTE LTD 18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573980
Attn :
Tel :
Fax :

Inv No : IV18/03-1051	Inv Date : 06/03/2018	Term : 30 DAYS
Vehicle No : SLP9860Z	Chassis No : RU31248290	
Model : VEZEL		
Remarks : TP INSURER: AIG, INSURED'S VEHICLE NO: SLK8826G, DATE OF ACCIDENT: 13.01.2018		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1	1,050.0000	1,050.00

Cheques should be made payable to PEGASUS ENGINEERING & TRADING PTE LTD

Sub Total	1,050.00
GST(7.00%)	73.50
Total (SGD)	1,123.50

PEGASUS ENGINEERING & TRADING PTE LTD



Authorised Signature



Our Ref: GR-ACC-2017-02

01 June 2017

Pagasus Engineering & Trading Pte Ltd
No. 51 Defu Lane 10
Singapore 539216

Mailing Address
18 Sin Ming Lane,
#01-08 Midview City,
Singapore 573960
Co. No. 201617200G

To whom it may concern,

Re: Vehicle Rental Rates for Loss of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/No.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,798cc, 90kw, 120bhp, Automatic	\$ 79.95
02	Mazda 3 1.5 (A) Sedan	\$ 66.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$66.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims on loss of rental.

Yours faithfully,

Tay Chee Wee
Grab Rental Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jan 2018 Edit Reg		31 Jan 2018 00:00 Edit Adj Rpt	S\$1,050.00 Edit Estimates	S\$1,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	LCRF PTE LTD, Co. Reg. No.: -								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLP9860Z	Date of Loss:	13/01/2018 00:00 - :59 [6 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3911842313SG	Policy/Cover Note No.:	0999995003						
Vehicle Reg. No. (Insured):	SLK8826G	Policy No. (Claimant):	MTGRAB20171759						
		Excess:							
Repairer:	Pegasus Engineering & Trading Pte Ltd (HQ) 51 DEFU LANE 10, 539216 Defu Lane - Tel: 68581846								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com								
Claimant's Insurer:	Great American Insurance Company (HQ) - Tel: 6804 6047								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 09/02/2018]								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> AIG_SG (01/02/2018): Request for TP GIA Report AIG_SG (01/02/2018): No OI GIA Report 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLP9860Z (3911842313SG)
[SLK8826G]
TP
GRAB RENTALS PTE LTD
Jan 13 2018 12:00AM
[LCRF PTE LTD]
Pegasus Engineering & Trading Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	10/04/18 10:58	Video - Accident												1	Load MP4					
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	31/01/18 20:02	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>				
2	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	31/01/18 20:02	Chassis Number												1	Load JPG	<input checked="" type="checkbox"/>				
4	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
16	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
17	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
18	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
19	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
20	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
21	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
22	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
23	31/01/18 20:02	General View												1	Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	02/02/18 09:40	TP GIA REPORT												1	Load PDF					
2	02/02/18 09:40	TP ESTIMATE- MARKED												1	Load PDF					
3	07/02/18 13:47	LETTER TO OI TO REPORT												1	Load PDF					
4	31/05/18 08:27	WORKSHOP INVOICE												1	Load PDF					
5	31/05/18 08:27	AUTHORISATION TO ACT FORM												1	Load PDF					
6	31/05/18 08:27	Release Voucher												1	Load PDF					

Video			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
7	31/05/18 08:27	RENTAL RECEIPT		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	08/02/18 11:04	Singapore Accident Statement OT GIA		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLK8826G (Insd veh)	Model:	HONDA VEZEL 1.5 HYBRID X
	SLP9860Z (TP veh)		(A)
Date of Accident:	13/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,597.71
Final Repair Cost	:	\$	1,240.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	1 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,240.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Pegasus Engineering & Trading Pte Ltd	:	\$ 1,240.00
2)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

31 May
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18001910/UJB3Q2

Date: 31/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995003
Claimant Vehicle No : SLP9860Z **Insured Vehicle No :** SLK8826G
 Date of Loss: 13/01/2018 Nature of Claim: TP Claim No: 3911842313SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLP9860Z**
 Make & Model: HONDA VEZEL, 1.5 HYBRID X (A) Engine No: LEB5948308
 Reg. Date: 23/06/2017 (Man. Year: 2017) Chassis No: RU31248290
 Colour: Gold Odometer: 51187 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Dunlop 8 mm Rear Left Side: Dunlop 8 mm
 Front Right Side: Dunlop 8 mm Rear Right Side: Dunlop 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,407.77	742.48	665.29	47.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,020.00	580.00	440.00	43.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,427.77	1,322.48	1,105.29	45.53
Approved Total (Overridden) (S\$)		1,050.00		
(S\$)	2,427.77	1,050.00	1,377.77	56.75
+ GST 7.00/7.00% (S\$)	169.94	73.50	96.44	56.75
Nett Amount (S\$)	2,597.71	1,123.50	1,474.21	56.75
+ Car Rental (1.0 x S\$84.95/day) (S\$)		84.95		
Nett Liability (S\$)		1,208.45		
Global Sum Settlement (S\$)		1,240.00		

INSPECTION

Date of Assignment: 31/01/2018
 Date Inspected: 31/01/2018 Inspected At: Pegasus Engineering & Trading Pte Ltd (HQ)

51 DEFU LANE 10
Singapore 539216

Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented / Deformed	762.70 FL	*762.70 FL
2	1		*N/S REAR BUMPER REFLECTOR	Not Necessary	151.11 FL	*- FL
3	6		*REAR BUMPER CLIPS	Necessary	25.80 FL	*25.80 FL
4	1		*REAR BUMPER UNDER COVER /DIFFUSER	Not Necessary	95.00 FL	*- FL
5	1		*N/S REAR BUMPER SIDE	Dented / Deformed	139.60 FL	*139.60 FL
6	1		*N/S REAR BUMPER SIDE RETAINER	Not Necessary	23.00 FL	*- FL
7	1		*REAR BUMPER PARKING SENSOR	Not Necessary	450.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	1,647.21	928.10
- List Item Discount on L Items 20.00/20.00% (\$\$)	239.44	185.62
Total Parts (\$\$)	1,407.77	742.48

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REINSTALL OF REAR BUMPER PARKING SENSOR	New	120.00	50.00
2	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	50.00	30.00
3	PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	450.00	200.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	400.00	300.00
Gross Labour Cost (S\$)			1,020.00	580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >