

Vic (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Friday, 2 August, 2019 2:34 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Accident Involving GW8098L & SHC8019J On 27/01/2018 | 4100670552SG-003

Dear Vic,

As spoken, please maintain our offer. Insured is not stationary but moving slowly along its lane and TP driver should take precaution while overtaking our insured vehicle.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 02 August 2019 13:31
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] RE: Accident Involving GW8098L & SHC8019J On 27/01/2018 | 4100670552SG-003

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

We refer to your below email.

We are of the view that liability may not be in our Insured's favour. If Insured moved off within its lane while TP overtaking, there should be no contact between both vehicles.

We had maintain of our offer of 50% to TP but was rejected.

Kindly advise if we can proceed to settle the matter at best.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Friday, 2 August, 2019 9:49 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Accident Involving GW8098L & SHC8019J On 27/01/2018 | 4100670552SG-003

Dear Vic,

What is your liability assessment on this case?

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 01 August 2019 13:57

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: Accident Involving GW8098L & SHC8019J On 27/01/2018 | 4100670552SG-003

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Dear Bernard,

We refer to the below email.

Please be informed that TP video footage was uploaded in merimen for your reference.

We are of the view that liability is not to our Insured's favour since Insured vehicle was on the leftmost side of the lane when TP taxi overtaking it.

We had sent out email to Insured on 06/06/2018 and received no feedback till date.

For your further comment/instruction if any before we will proceed to settle the matter at best.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Thursday, 1 August, 2019 9:51 AM

To: Ler, Bernard-JQ

Cc: Aileen Tan Lee Noi; Olivia Lau (LKKAuto); Admin A; Vic (LKKAuto)

Subject: RE: Accident Involving GW8098L & SHC8019J On 27/01/2018 | 4100670552SG-003

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18001894/K1hb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 31 July 2019 10:27 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: Accident Involving GW8098L & SHC8019J On 27/01/2018 | 4100670552SG-003

Hi LKK,

Please advise OIC and update on this case.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ
Sent: 29 March 2019 10:56
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>; 'Cecilia Lee Peng Geok' <cecilialee@sparkcarcare.com>; 'Olivia Lau (LKKAuto)' <olivialau@lkkauto.com>
Subject: RE: Accident Involving GW8098L & SHC8019J On 27/01/2018 | 4100670552SG-003

Hi Joy,

Kindly refer below and fyna please.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: 29 March 2019 10:47
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Fw: Accident Involving GW8098L & SHC8019J On 27/01/2018 | 4100670552SG-003
Importance: High

Without Prejudice

Dear Bernard

Our record shows we had counter proposed to LKK and pending their reply.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Friday, 29 March 2019 10:29 AM

To: Cecilia Lee Peng Geok

Cc: Joy Irene (LKKAUTO); Olivia Lau (LKKAUTO)

Subject: Accident Involving GW8098L & SHC8019J On 27/01/2018 | 4100670552SG-003

Dear Sir/Madam,

We are the insurer of Heng Choon Construction Pte Ltd ("Insured") at the material time of the Accident.

We note that you are acting for COMFORT TRANSPORTATION PTE LTD, the owner of SHC8019J, in his claim for damages ("Claim") against the Auto Insurance Policy of our Insured as a result of the above Accident.

The Claim has been outstanding for more than 12 months. If we do not hear from you in writing within the next 10 working day from the date of this email, we shall proceed to close our file.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner

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Tel +(65) 6419 1946

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