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Is driver the owne	17 (NE) / NO)	Nature of Accident :			_
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ree 1:	SS 5 00.00	Name 1: Contart Delige	Engineering Pte	Ltd	
ree 2: (Strike if N.A.)	55	Name 2:	~ ~		
ryce 3: (Strike if N.A.)	SS	Name 3:			

REF



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

			mationale Des Experts En Auton				
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/AIG18001	893/K1kb3			
CHA	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 31-01-2018				
1.		Policy Particu	lars :- THIRD PARTY CLA	IM			
	Insured Veh.	SGR 3771K	Veh. Inspected	SH 7829M			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	31/01/2018			
2.		Vehicle I	Particulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
Chassis No.			Colour	(Sometime)			
Odometer -			Steering	The Desire Control of the Control of			
Brakes			Modification				
	General						
3.		Co	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre		E.	mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Desc	ription of Damages				
5.		Ge	neral Information				
	Accident Date	29/01/2018	Inspection Date	30/01/2018			
	Survey held at	COMFORTDELGRO ENGI 59 LOYANG DRIVE SINGAPORE 508969	NEERING PTE LTD				
5a.			Remarks				

COMFORTDELGRO ENGINEERING

6 Overrun

Ou	r Job Ref	No :	305111974			2000000000	Dullous Estate and the Estate
Da	te	:	01/02/18			59 Loya	DelGro Engineering Pte Ltd ing Drive Singapore 508969 46 8156
FIN	IALIZATI	ON FORM	l				
То			LKK			Fax:	
Att	n :		KALVIN ANG				
Ve	hicle Reg	No. ;	SH 7829M		Date	of Accident :	29-Jan-18
Th	e survey	and estima	stes of the repairs of the	ne above-mer	tioned	t vehicle are as	follows:-
1	The r	epair job s	hall bill to:	AIG ASIA			SGR3771K
2.	The f	inalized ar	nount shall be:				
	(a)	Spare Pa	arts after List discount				
	(b)	Labour (Charges				
			Part-By-Part Repair	Cost			
	(c.)	Lumpsu	n Repair (if applicable	1			
	(0.)		Lumpsum repair cost	-	20%		\$250.00
		Final Lu	mpsum Repair cost				\$250.00
5.	withi	in 7 worki	the above amount as ng days rour assistance.	s Correct and	W	irmed if there is a confirm the es alized amount	
			Amilia				11
	Signa	ature :	LIMIT		Sig	gnature	11
	Nam	e : L	IMTS		Na	ime	KALVIN
	Tel	3	62148398		Da	ite :	2/1/8
	Fax		65468156				
Fo	r Official	Use Only					
		Item	Amount	Docu Attac Yes	hed	Confirm By (Signature)	Remarks
1.	Rental F	Rate P/Day	t	YES	5		
2.	Loss of	Income Pa	id				
3.	Survey F	Fees					
	LTA Sea						
5.	of driver	Fees (on t , if applica	ble)				

Remarks:				



COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPOLE 575717

65508755

: 305111974 JOB NO SH 7829M REGN NO : 0000000000 MILEAGE HYUNDAL MAKE 1-40 MODEL

DATE OF REGN DATE/TIME IN : 11.02.2014 30.01.2018 07:45

ACCIDENT DATE : 29.01.2018

JOB PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G REAR BUMPER 1 603.60 20.00 482.88

0002 04-01-0103-0907-G REAR BUMPER SIDE BRKT LH 1 49.00 20.00 39.20 X

0003 04-01-0101-0111-G REAR BUMPER CLIPS 10 L 22.00 20.00 17.60 × **

0004 04-01-0101-0627-A BUMPER PROTECTOR MAT 1 50.00 208- 50.00 - AC

0005 04-01-0103-0738-G REAR BUMPER UNDER COVER 1 225.00 20.00 180.00 ×

0006 04-01-0103-0851-G REAR BUMPER REFLECTOR LH 1 32.00 20.00 25.60 ×

SUB-TOTAL: 795.28

JOB NATURE

M D,

> J 0000 PANEL BEATING

0001 23-502 SPRAYPAINT ON AFFECTED AREA

SUB-TOTAL: 480.00

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

Date/Time: 30.01.2018 10:07

REGN NO. 7829M

MAKE HYUNDAI

YR OF MANUAL 2014

CHASSIS CODE KMHLB41UMDU043632

MODEL 1-40

Page: 1

Team:

ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO.305111974

30.01.2018 07:45

TARGET DATE

COMPLETION DATE/TIME:

MILEAGE

FUEL

ISTOMER

DRESS

COMFORT TRANSPORTATION PTE LTD

7010045

STOMER NO 383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(O)

L. (R) (P)

SCOUNT CARD NO.

JOB DESCRIPTION

Accident Date: 29.01.2018

NATURE: 3P 29.01.18

returned to Service Reception upon collection

S/NO

LABOR CODE

DESCRIPTION

IECKED & PASSED OUT BY:				
SERVICE ADVIS	OR		CUSTOMER'S SIGNATURE	
owledgement Slip		Exit Pass		
e: o.: :ie No.: SH 7829M	LIMTS	Vehicle No.: SH 7829M		
e of Service Advisor	Signature/Date	Name of Service Advisor	Date	

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

Date: 30.01.2018

Time: 10:17:24 Page: 1 2

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE

305111974 : SH 7829M : 00000000000

MAKE MODEL : HYUNDAI : I-40

DATE OF REGN DATE TIME IN : 11.02.2014 : 30.01.2018 07:45

ACCIDENT DATE : 29.01.2018

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G REAR BUMPER 1 603.60 20.00 482.88

0002 04-01-0103-0907-G REAR BUMPER SIDE BRKT LH 1 49.00 20.00 39.20 7

0003 04-01-0101-0111-G REAR BUMPER CLIPS 10 L 22.00 20.00 17.60 X

0004 04-01-0101-0627-A BUMPER PROTECTOR MAT 1 50.00 2:00- 50.00

0005 04-01-0103-0738-G REAR BUMPER UNDER COVER 1 225.00 20.00 180.00 ℃

0006 04-01-0103-0851-G REAR BUMPER REFLECTOR LH 1 32.00 20.00 25.60 X

SUB-TOTAL: 795.28

JOB NATURE

J 0000

PANEL BEATING

0001 23-502

SPRAYPAINT ON AFFECTED AREA

SUB-TOTAL : 480.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 30.01.2018 Time: 10:17:24

Page: 21)

18

REPAIR ESTIMATE

LKK - Kalvin

LKF KI

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO

: 305111974 : SH 7829M

MILEAGE MAKE 0000000000 HYUNDAI

MODEL DATE OF REGN : I-40 : 11.02.2014

DATE/TIME IN

: 30.01.2018 07:45

ACCIDENT DATE

: 29.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL(

: 1,275.28

MVA NAME & SIGNATURE

DATE:

AUTHORISED : YES / NO SURVEYOR NAME & SIGNATURE

DATE:

Kahin 1010k)

M 30/1/18 1030 hs.

2 1/3

L/3

After Report photo

LKK Auto Consultants hence notify

the Repairer of the following:

- * To resurvey before little 12 by 2 airting
- . To deplay during the contact our representative
- . Parts projet and a sector port and all all

- Supporter The must be they are and is subject to the common form insurance Company

Acknowledged by Repairer

Signature:

Date:

From:

Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent:

Tuesday, 5 March 2019 3:46 PM

To:

Poh Kin (LKKAuto)

Subject:

[Accept Offer] AIG/LKK Ref: CC3/AIG18001893/K1ub3 CDGE Ref:

T0118/SH7829M/AT >> Acc on 29.01.2018 invlg SH7829M & SGR3771K [AIG]

WITHOUT PREJUDICE

Mr Chong Poh Kin M/s LKK Auto Consultants Pte Ltd

Your email dated 5 March 2019 refers.

Strictly without admission of liability and solely for quick amicable settlement, we accept your global offer of \$\$500.00.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

We await your discharge voucher for early execution. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Tuesday, 5 March 2019 15:16

To: Aileen Tan Lee Noi; Cecilia Lee Peng Geok Cc: Norsiah MdNoor AlG; KKLau; Admin A

Subject: RE: [To GIA] AIG/LKK Ref: CC3/AIG18001893/K1ub3 CDGE Ref: T0118/SH7829M/AT >> Acc on 29.01.2018

invlg SH7829M & SGR3771K [AIG]

SAVE AS TO COSTS

Our Ref: CC3/AIG18001893/K1ub3 Your Ref: T0118/ SH 7829M/CL(st)

Dear Sir/Madam,

We refer to above matter.

In order not to prolong the matter, purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our Principal to revise offer settlement at global sum of \$500.00(all in).

We appreciate if you could kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

From:

Poh Kin (LKKAuto)

Sent:

Tuesday, 5 March 2019 3:17 PM

To:

'Aileen Tan Lee Noi'; 'Cecilia Lee Peng Geok'

Cc: Subject: Norsiah MdNoor AIG; KKLau; Admin A

RE: [To GIA] AIG/LKK Ref: CC3/AIG18001893/K1ub3 CDGE Ref: T0118/SH7829M/AT >> Acc on 29.01.2018 invlg SH7829M & SGR3771K [AIG]

Importance:

High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC3/AIG18001893/K1ub3 Your Ref: T0118/ SH 7829M/CL(st)

Dear Sir/Madam,

We refer to above matter.

In order not to prolong the matter, purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our Principal to revise offer settlement at global sum of \$500.00(all in).

We appreciate if you could kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent:

Tuesday, 5 March 2019 3:03 PM

To:

Poh Kin (LKKAuto)

Cc:

Admin A

Admin A

Subject:

RE: Your Ref: 7819160357SG_ACCIDENT INVOLVING VEHICLES SGR 3771K(OI) AND

SH 7829M(TP) ON 29/01/2018

WITHOUT PREJUDICE

Dear Poh Kin,

Please proceed to offer CDGE at a global sum of \$500.00 - \$600.00 (80% - 85%)

Thank you

Kind regards Norsiah

Norsiah Md Noor

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah MdNoor@aig.com | www.aig.com.sq



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From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]

Sent: Tuesday, March 5, 2019 11:58 AM

To: Md Noor, Norsiah < Norsiah. MdNoor@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: 7819160357SG_ACCIDENT INVOLVING VEHICLES SGR 3771K(OI) AND SH 7829M(TP) ON

29/01/2018 Importance: High

Your Ref: 819160357SG

Our Ref: CC3/AIG18001893/K1ub3

From:

Poh Kin (LKKAuto)

Sent:

Tuesday, 5 March 2019 11:58 AM

To:

'Md Noor, Norsiah'

Cc:

Admin A

Subject:

RE: Your Ref: 7819160357SG_ACCIDENT INVOLVING VEHICLES SGR 3771K(OI) AND

SH 7829M(TP) ON 29/01/2018

Importance:

High:

Your Ref: 8191603575G

Our Ref: CC3/AIG18001893/K1ub3

Dear Ms Norsiah,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGR 3771K (OI) & SH 7829M (TP) ON 29/01/2018

We refer to the above matter and our tele-conversation.

Please be informed that we have offer global sum of \$300.00(50% offer) to Third Party, However, Third party rejected 50% offer as claimant given a point of view that our Insured changing lane.

	TP LOD Claimed Amount	Revised Offer to TP
1. Cost of Repair (w/GST)	\$ 267.50 (\$250.00 + 7%gst)	\$ 267.50 (\$250.00 + 7%gst)
2. Loss of Rental	\$ 230.00 (\$115.00 x 2 days)	\$ 230.00 (\$115.00 x 2 days)
3. Loss of Income	\$ 160.00 (\$80.00 x 2 days)	\$ 100.00(\$50.00 x 2days)
4. LTA search	\$ 7.49	\$ 7.49
Total	\$ 664.99	\$ 604.99/50% = 306.24

OI vehicle damages on right front bumper, TP taxi damages on left side rear bumper.

Both party video footage in Merimen.

We hereby seek your instruction for proceed further.

Your prompt reply will be very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: <u>pohkin@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent:

Tuesday, 5 March 2019 9:15 AM

To:

Poh Kin (LKKAuto)

Cc:

Norsiah MdNoor AIG; KKLau

Subject:

[To GIA] AIG/LKK Ref: CC3/AIG18001893/K1ub3 CDGE Ref: T0118/SH7829M/AT

>> Acc on 29.01.2018 invlg SH7829M & SGR3771K [AIG]

Categories:

Red- Do Something plz

WITHOUT PREJUDICE

Ms Poh Kin

M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with our email dated 11 January 2019.

Taxi's video footage clearly showed that taxi had been proceeding straight within its lane and SGR3771K was filtering into taxi's lane. Driver of SGR3771K had also admitted in his report that he was changing lanes. BOLA Scenario 15 should apply to this case.

Since we are unable to agree on liability, we shall escalate the dispute to GIA for adjudication. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

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ComfortDeiGro Engineering Pte Ltd [Registration No. 199506048W]

From:

Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent:

Thursday, 31 January 2019 9:33 AM

To:

Poh Kin (LKKAuto)

Cc:

Jasmine Cai Yuyan; KKLau; Aileen Tan Lee Noi; Admin A; Shu Pei (LKKAuto); Norsiah

MdNoor AlG

Subject:

Re: [URGENT] SH7829M/ SGR 3771K [AIG]

DOA 29/1/2018 ***LKK

REF:CC3/AIG18001893/K1ub3

Importance:

High

Without Prejudice

Dear Poh Kin

Please revert with your revised offer today.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Shu Pei (LKKAuto) <shupei@lkkauto.com> Sent: Wednesday, 23 January 2019 5:59 PM To: Cecilia Lee Peng Geok; Norsiah MdNoor AIG

Cc: Jasmine Cai Yuyan; KKLau; Aileen Tan Lee Noi; Admin A; Poh Kin (LKKAuto)

Subject: RE: [URGENT] SHA 7829M / SGR 3771K [AIG] DOA 29/1/2018 ***LKK REF:CC3/AIG18001893/K1ub3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that Poh Kin is taking over this matter.

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 23 January 2019 9:05 AM

To: Norsiah MdNoor AIG <norsiah.mdnoor@aig.com>; Admin A <admin-a@lkkauto.com>

Cc: Jasmine Cai Yuyan <jasminecai@cdge.com.sg>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi

<aileentan@cdge.com.sg>

Subject: Re: [URGENT] SHA 7829M / SGR 3771K [AIG] DOA 29/1/2018 ***LKK

REF:CC3/AIG18001893/K1ub3

Importance: High

Without Prejudice

Dear Sir/Madam

Your 50% offer is not acceptable. Please review your position and revert by 31/01/2019 before we proceed with next recourse.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 12 October 2018 4:32 PM

To: Thin Thin (LKKAuto); Norsiah MdNoor AIG Cc: Jasmine Cai Yuyan; KKLau; Aileen Tan Lee Noi

Subject: Re: [URGENT] SHA 7829M / SGR 3771K [AIG] DOA 29/1/2018 ***LKK

REF:CC3/AIG18001893/K1ub3

Without Prejudice

Dear Thin Thin

Please advise your basis of 50% when your insured was the one who cutting lane.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Sent: Friday, 12 October 2018 4:28 PM

To: Cecilia Lee Peng Geok; Norsiah MdNoor AIG Cc: Jasmine Cai Yuyan; KKLau; Aileen Tan Lee Noi

Subject: RE: [URGENT] SHA 7829M / SGR 3771K [AIG] DOA 29/1/2018 ***LKK

REF:CC3/AIG18001893/K1ub3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Cecilia,

We refer to the below matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we have our principal instruction to offer 50% to your client's claim.

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum S\$ 300.00 (all-in).

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok < cecilialee@sparkcarcare.com >

Sent: Friday, 5 October 2018 10:53 AM

To: Norsiah MdNoor AIG <norsiah.mdnoor@aig.com>

Cc: Jasmine Cai Yuyan < jasminecai@cdge.com.sg>; KKLau < kklau@lkkauto.com>; Aileen Tan Lee Noi

<aileentan@cdge.com.sg>; Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Subject: [URGENT] SHA 7829M / SGR 3771K [AIG] DOA 29/1/2018 ***LKK REF:CC3/AIG18001893/K1ub3

Importance: High

URGENT

Without Prejudice

Dear Norsiah

We received no response from LKK. Please assist to expedite. Our hirer is pressing us.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 28 September 2018 10:48 AM

To: Thin Thin (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto); Jasmine Cai Yuyan; Shu Pei (LKKAuto); KKLau; Aileen Tan Lee Noi;

Norsiah MdNoor AIG

Zaini (LKK Auto)

From:

Zaini (LKK Auto)

Sent:

Tuesday, 6 February 2018 12:58 PM

To:

'RACERXYZ@GMAIL.COM'

Cc:

Hsiao Tong (LKKAuto)

Subject:

Your Ref: SGR 3771K_ACCIDENT INVOLVING SGR 3771K AND SH 7829M ON

29.01.2018

WITHOUT PREJUDICE

Our Ref: CC3/AIG18001893/K1kb3

Your Ref: SGR 3771K

07 FEBRUARY 2018

ISMADI BIN ISMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING SGR 3771K AND SH 7829M ON 29.01.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 19/02/2018, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards.

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: <u>Zaini@likkauto.com</u> | fax: 6741-4108 Bik 51, PayaUbl Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SH7829M , SGR3771K

ON 29-Jan-18 17:35

ALONG

HENDERSON RD TWDS TELOK BLANGAH X DEPOT RD

I / We

ALVIN TEO ENG HOW (...

(Hirer) NRIC No.:

57345345C

and/or

(Relief) NRIC No .:

Taxi Number

5H7829M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs-
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

30-Jan-2018

Name of Hirer

ALVIN TEO ENG HOW (ALVIN ZHANG YING...

Hirer NRIC

S7345345C

Signature:

Address

521 HOUGANG AVENUE 6 #03-59

530521

Contact No.

92783929

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd Ltk AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$500.00 (Global Sum) for vehicle no. SH 7829M that was damaged pursuant to the accident which occurred on 29/01/2018 (date) along (location) involving vehicle no/s SGR 3771K.

This is pursuant to the inspection conducted on 30/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>COMFORT TRANSPORTATION PTE</u>

<u>LTD</u> ("the third party claimant") of vehicle no. <u>SH 7829M</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit, We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 7829M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of Movel ____ (month) 2019 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT

COMFORTDELORD ENGINEERING FIE LTD

59 LOYANG DRIVE SINGAPORE SOURS

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Please forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LTD_

COMFORTDELGRO . ENGINEERING

A member of COMFORTDELCRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

JUS Eventrii Phast Singapore STA701 Manthir - 65 6367 6360 Faccines - 55 6381 9755

Workshope

24 Senaka Lúos Singujore 158158 7 Surgei Kadul Way Singubow 725191 9 Delu Averue 1 Singapare 525827

COMPANY REG. NO.: 199506048W Page: 1

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD SINGAPORE 079120

SINGAPORE

CONTACT NO: 64193000

3225094

VEHCLE NO SH 7829M

INV. NO/DATE 91355675 05.02.2018

MAKE HYUNDAI JOB NO. 305111974

MODEL I - 40

ODOMETER READING

DATE OF REG 11.02.2014

CHASSIS CODE

JOB TYPE

KMHLB41UMDU043632

Description: 3P 29.01.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt Add GST @ 7.000 %

Total Invoice amount

267.50

Issued by

CHEWBEELENG 05.02.2018 14:04:01

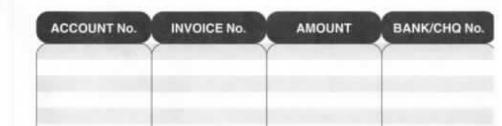
Repair Type : CLSO/5//5/ Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCRO

Head Office: 205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



Our Ref: CT18010890

Date: 05 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

29/01/2018 @ 17:35 hrs

ALONG

HENDERSON RD TWDS TELOK BLANGAH X DEPOT

RD

INVOLVING

SGR3771K

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SH7829M (the "Taxi"). The Taxi was hired to ALVIN TEO ENG HOW (ALVIN ZHANG YINGHAO) IC NO S7345345C a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$115.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

28/1 Teo	8	W 1978+		MILEAGE	HOURS OPERATED (TIM	RATED (TIM	100	
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	21	Men all	77		\	1430		
		-						

Enquire Vehicle Insurer Vehicle No. Incident Date/Time

Search Status Insurance Company Code Insurance Company Name

SGR3771K 29 Jan 2018 / 17:35:00 Successful

A04

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

547829m

Page 1 of 1 Merimen e-Claims

...CLAIM SUBFOLDER...(Pending for Survey Report)

AIM SUBF	OLDER TRA	CKING								
Case 1	latified	Est Submitted	Ad) Assigned	Adj Rpt		Ad) Su	bmitted	Ins Auth'ed	Status	
Main 3	1 Jan 2018 Edit Reg		30 Jan 2018 00:00 Edit Adj Rpt	S\$250.	00 timates	S\$250 View			Pending Report Cancel C	for Survey
м	ain	R	eference	r (Jaim Det	ails		Documen	its	Show All
CLAIM SUB	FOLDER DE	ETAILS				1	Created	by adjuster]		
nsured:	Ismadi B	in Ismail, 1D: S:	73121291							
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, Co	Reg. No.:	1993038	21R				
/ehicle Reg. No.:	SH7829	м			Date of			8 17:00 - :59 s and 18 Days F	rom LTA Reg Da	te (Man Yr)]
Claim Type:	TP / 781	19160357SG			Policy/Ci Note No.		70007985	57		
/ehicle Reg. Vo. Insured):	SGR3771	к			Policy No (Claimar)-1808893	16MFSH		
					Excess:					
lepairer:	ComfortD	SelGro Engineerin	ng Pte Ltd (Loyan)	 59 Loyar 	ng Drive, !	508969	Loyang -	Tel: 6214 8300		
landling insurer:	AIG Asia	Pacific Insuranc	e Pte, Ltd. (Expre	ss) - Tel: 6	5-6419-3	000 [Handled t	y MdNoor, Nor	rsiah] Norsiah.N	IdNoor@aig.co
Daimant's	MS First (Capital Insurance	e Ltd (HQ) - Tel: 6	2222311						
Adjuster:	09/02/20		Ltd (HQ) - Tel: 62	56-3561	. [Handled	by KA	LVIN AND	WEI KUN]	[Final Rpt d	ue
ASSOCIATE	D MAIL RE	CEIVED						V	lew All Com	pose Case Mai
here are no	mail for this	case.								
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ALL ASSOC	Priority		Group Subjec	t Hand	ler A	Vie		Search Tasks Completed On		

No results.

Merimen e-Claims Page 1 of 2

Claim Documents

*SH7829M (7819160357SG)

[SGR3771K]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 29 2018 5:00PM

[Ismadi Bin Ismail]

ComfortDelGro Engineering Pte Ltd

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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	1 pur	Thumbnail	
1	05/03/19 12:00	TP video footage	0	Load AVI	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	22/02/18 10:20	Video - Accident Front	0	Load MP4	
2	22/02/18 10:20	Video - Accident Rear	0	Load MP4	
Let	ters/Corresponder	nces	1 per	age V	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	L. P. C.	Thumbnail	-
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
		1 - Millian Millian Millian De Dallia De Millian Milli			
Ass	essment Reports		1 per s	page V	V
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	01/02/18 13:36	Accident Statement From:SC - Reg. No: SGR3771K, Claimant: ISMADI BIN ISMAIL	0	Load HTM	
Pho	otos/Images		3 per s	page 🔻	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/01/18 17:03	General View	0	Load JPG	V
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5	31/01/18 17:03	General View	0	Load JPG	V
6	31/01/18 17:03	General View	0	Load JPG	V
7	31/01/18 17:03	General View	0	Load JPG	V
8	31/01/18 17:03	General View	0	Load JPG	140
9	31/01/18 17:03	General View	0	Load JPG	[2]
10	31/01/18 17:03	General View	0	Load JPG	120
11	31/01/18 17:03	General View	0	Load JPG	N
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15	31/01/18 17:03	General View	0	Load JPG	1
16	31/01/18 17:03	General View	0	Load JPG	[2]
17	02/02/18 08:47	Reinspection Photo	0	Load JPG	V
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1	31/01/18 18:55	TP GIA REPORT	0	Load PDF	
2	31/01/18 18:55	TP ESTIMATE- MARKED	0	Load PDF	

Merimen e-Claims Page 2 of 2

Vid	Ideo		1 per page		V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
3	14/08/18 16:30	Email to OI	0	Load PDF	-
4	20/08/18 18:28	EMAIL FROM OI	0	Load PDF	
5	08/03/19 09:18	WORKSHOP INVOICE	0	Load PDF	
6	08/03/19 09:18	AUTHORISATION TO ACT FORM	0	Load PDF	
7	08/03/19 09:18	Release Voucher	0	Load PDF	
8	08/03/19 09:18	RENTAL RECEIPT	0	Load PDF	
9	08/03/19 09:18	RENTAL MILEAGE	Ō	Load PDF	
10	08/03/19 09:18	LTA SEARCH	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMP	LETED B	Y SURVEYOR
------------------	---------	------------

LKK Auto Consultants Pte Ltd

TEAR		
LEAN		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

	SH7829M (TP veh)		_	Model:			HYUNDAI 140 1.7 D (A)	
Date of Accident:	29/01/2018			-	-			
	1-0.0							
Global Sum Settlern	nent :	[X]	Yes		1 1	No		
Repair Estimate			s	1 1	1,364.55			
Final Repair Cost		_	s		500.00			
Loss of Use			\$		500.00		2.00 days at \$50.00 per day	
Rental (if any)			5			2	days	
LTA / GIA Search Fee		-	\$			-	30/0	
Others:			s					
				s				
Final Settlement Su	m (Global :	Sum)	_	s		500.00		
B) For GIA Regist					_NIL	_		/ No BOLA Scenario No:
				ain c	ollision	ns and for ca	ses w	here BOLA does not apply.
* Assessed Liab Remarks	bility to be I	filled or	nly for ch	ain c	ollision	ns and for ca	ses w	here BOLA does not apply.
* Assessed Lial Remarks Payment Instruction	n: Payee's	filled of	nly for ch	ain c	ollision	ns and for ca	ses w	
* Assessed Liab Remarks Payment Instruction 1) ComfortDelGround	n: Payee's	filled of	nly for ch	ain c	ollision		ses w	
* Assessed Liab Remarks Payment Instruction 1) ComfortDelGroup 2)	n: Payee's	filled of	nly for ch	ain c	ollision	· \$	ses w	
* Assessed Lial Remarks Payment Instruction	n: Payee's	filled of	nly for ch	ain c	ollision	: \$	ses w	here BOLA does not apply.

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)

2019

Date

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18001893/K1FB3Q2

Date:

08/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700079857

Claimant Vehicle SH7829M No:

Insured Vehicle No :

SGR3771K

Date of Loss:

29/01/2018

Nature of Claim:

TP

Claim No: 7819160357SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SH7829M

Make & Model:

HYUNDAI 140, 1.7 D (A)

Engine No:

HIDDEN

Reg. Date:

11/02/2014 (Man. Year: 2014)

Chassis No: Odometer:

KMHLB41UMDU043632 446976 km

Colour.

Engine Capacity: 1685 cc Market Value/New Car Price: N/A

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Sum Insured (S\$):

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Front Right Side: West Lake 7 mm West Lake 7 mm

Rear Left Side: Rear Right Side: West Lake 7 mm West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		795.28	50.00	745.28	93.71
Miscellaneous Items		0.00	0.00	0.00	
Labour		480.00	280.00	200.00	41.67
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	1,275.28	330.00	945.28	74.12
A	pproved Total (Overridden) (S\$)		250.00		
	(S\$)	1,275.28	250.00	1,025.28	80.40
	+ GST 7.00/7.00% (S\$)	89.27	17.50	71.77	80.40
	Nett Amount (S\$)	1,364.55	267.50	1,097.05	80.40
	+ Loss of Use (2.0 x S\$	50.00/day) (S\$)	100.00		
	+ Car Rental (2.0 x S\$1	15.00/day) (S\$)	230.00		
		(S\$)	597.50		
	Liable Amount (85.00%) (S\$)		507.88		
	+ Doc/Search Fee (S\$)		7.49		
	Nett Liability (S\$)		515.37		
	Global Sum S	500.00			

Adjuster Report

Page 2 of 4

INSPECTION

Date of Assignment:

30/01/2018

Date Inspected:

30/01/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: KALVIN ANG WEI KUN Manag

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

REPAIR DETAILS

Recommended Parts

o. Qty Part No.	Particulars	Condition	Repairer's	Amount
1	*REAR BUMPER	Repair	603.60 FL	*-FL
1	*REAR BUMPER SIDE BRKT LH	Serviceable	49.00 FL	*-FL
10	*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*-FL
1	*BUMPER PROTECTOR MAT	Necessary	50.00FS	*50.00 FS
1	*REAR BUMPER UNDER COVER	Serviceable	225.00 FL	*-FL
1	*REAR BUMPER REFLECTOR LH	Serviceable	32.00 FL	*-FL
Franchise part. S=SpcN	ett. L=ListttemDisc.	-		
		Sub Total (S\$)	981.60	50.00
	- List Item Discount on L	Items 20.00/20.00% (S\$)_	186.32	0.00
		Total Parts (S\$)	795.28	50.00
	Report was unsubmitted		795.28	

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	PANEL BEATING	New	280.00	100.00
2	SPRAYPAINT ON AFFECTED AREA	New	200.00	180.00
		Gross Labour Cost (S\$)	480.00	280.00

< END OF ESTIMATES >