

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 13 April 2019 2:39 PM
To: Mavis, Chew
Cc: Admin A
Subject: RE: #0730374035SG003#023# << AIG ref | Accident involving SLR6499T (OI) & SGL200T on 24/01/18 along CTE

Hi Mavis,

Thank you for your video.

We will proceed to reject third party claim.

***FYI: Our email file size limit 10MB. If the attachment is more than 10MB, we are unable to receive your email. Thanks.*

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Wednesday, 10 April 2019 8:48 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: #0730374035SG003#023# << AIG ref | Accident involving SLR6499T (OI) & SGL200T on 24/01/18 along CTE

Hi Hsiao Tong

The same has been sent to you via email on 15/02/19. We have also just uploaded in Merimen.

Best Regards,

Ms. Mavis Chew
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1970

chew.mavis@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, April 09, 2019 8:47 PM
To: Mavis, Chew
Cc: Admin A
Subject: [EXTERNAL] Re: 2nd Reminder #0730374035SG003#023# << AIG ref | Accident involving SLR6499T (OI) & SGL200T on 24/01/18 along CTE

Caution: External Email

Hi Mavis,

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our necessary action.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Tuesday, 9 April 2019 4:47 PM
To: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Shu Pei (LKKAuto); Admin A
Subject: 2nd Reminder #0730374035SG003#023# << AIG ref | Accident involving SLR6499T (OI) & SGL200T on 24/01/18 along CTE

Dear Hsiao Tong/Joy,

For your response asap as we have not heard from your good office since February, thank you.

Best Regards,
Ms. Mavis Chew
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg



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From: Mavis, Chew
Sent: Wednesday, March 20, 2019 8:35 AM
To: 'Hsiao Tong (LKKAuto)'; 'Joy Irene (LKKAuto)'; 'Shu Pei (LKKAuto)'; 'Admin A'
Subject: #0730374035SG003#023# << AIG ref | Accident involving SLR6499T (OI) & SGL200T on 24/01/18 along CTE

Dear Hsiao Tong/Joy,

Kindly let us have an update on this matter soonest possible, thank you.

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

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From: Mavis, Chew
Sent: Friday, February 15, 2019 10:48 AM
To: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Shu Pei (LKKAuto); Admin A
Subject: #0730374035SG003#023# << AIG ref | Accident involving SLR6499T (OI) & SGL200T on 24/01/18 along CTE

Dear LKK officers

We have just received a copy of OI's AVF which shows that TP had changed into insured's lane.

Kindly do the needful and upload your invoice/photos in Merimen soonest, thank you.

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

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From: Mavis, Chew
Sent: Friday, February 15, 2019 10:36 AM
To: 'Hsiao Tong (LKKAuto)'; 'Joy Irene (LKKAuto)'; 'Shu Pei (LKKAuto)'; Admin A
Subject: #0730374035SG003#023# << AIG ref | Accident involving SLR6499T (OI) & SGL200T on 24/01/18 along CTE

Dear LKK officers

Please advise the status for this matter.

The damages on both vehicles do not appear to be head to rear collision as what TP has reported. We look forward to your response, thank you.

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

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