

ASS REC. BY:

REF:

CS/MSC418001885/Kvbez

Special Instruction:

Supervisor

Kenneth

ASSIGNMENT (Office)

merimen

From (Person):

Eliza Ho

of

MSLH

Date/Time:

30012018 435pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SLJ 3369Y

Insured:

at Workshop m/s

City Auto

Tel:

6453 1235

of

160 Sun ming drive #05-01

Policy No:

MSD/VPCP/17-002731-00

Claim No:

MSC/V/18-000161

Sum Insured:

Excess:

\$ 300.00

Make of Veh:

(Client's Record)

D.O.A.

26012018

CA / REV

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

31012018 925am

Person Contacted:

Vronica

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLJ 3369Y - X
1/2/18	Revert by merimen
1/2/18	Recd approved from Ming Shao by merimen
1/2/18	@317pm Informed Vronica c/A on 1B1 ex \$300 p

Melmen

ASSIGNMENT

From: Date: 31-01-2018

Estimated Cost:

00 TP / WS / TP RES / CO RES / EVA / INV / MY

To inspect Vehicle No: SLJ 3369Y

at/Workshop name:

City Auto

of: 160 Sim Ring Drive #05-01

Insured:

Policy No:

Claims No:

Sum Insured: Excess: \$ 300.00

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bel. or Market Value: 895k

IDAC Accident Rpt. Consistent? : Yes or No

GIA / PR. Seen: Consistent? : Yes or No

Est. Repair: 04 days Res: Yes or No

Lum Sum: 1.81 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Van No: SLJ 3369Y Page: 12 16

Type: Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Make:

Honda Vezel 1496

Colour:

M. Silver A/C. Insured / Std / Nil / NA

Se. Reading:

16895 T. Paid / Insured / Std / Nil / NA

Eng. No:

C/N:

RU 1 1115362

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / R/Rim or

Tyre Size: F:

215/60R16

R:

BS / SUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R. Bal:

R. Bal:

L. Bal:

L. Bal:

D.O.A.:

D.O.A.:

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Prt o/s

The UIC / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction

1/2 Aik parts to Carhome

2/6 B 2216.00 Confirmed by encl (Ref 947.10, 3010)

RECEIVED 22 JUN 2018

Date Time File Pass to:

☐

Prel. Report

Days Of Repair:

4

Date Time File Return to:

☐

Final Report

Resurvey No. of Trip:

1

Survey Fee:

200

Date Time File Return to:

typist

Add Fee:

☐

Site Visit: \$

☐

Inter. Fee: \$

☐

Travel Fee: \$

☐

Vehicle Fee: \$

Report Format:

Lump Sum / L.B. / L.C.

10

210

Survey Department Check List (Case Handler)

Reference No.: CS/MSG/800/885/Kvb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 21/6/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2018



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18001885/Kvb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 31-01-2018		
		Code : MSG		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SLJ 3369Y	
Policy No.	MSD/VPCP/17-002731-00	Coverage (\$)	0.00	
Claim No.	MSC/V/18-000161	Excess (\$)	300.00	
Assign From	MERIMEN (ELIZA HO)	Assign Date	30/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	Colour			
Odometer	-	Steering		
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/01/2018	Inspection Date	31/01/2018	
Survey held at	160 SIN MING DRIVE #05-01			
Repairer	CITY AUTO PTE LTD			
5a. Remarks				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jan 2018 15:27 Sendback Est	30 Jan 2018 15:43 \$3,163.10	30 Jan 2018 16:35 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: TOKYO CENTURY LEASING (SINGAPORE) PTE LTD, Co. Reg. No.: 197901535G, Tel: +6591269671									
Vehicle Reg. No.: SLJ3369Y		Date of Loss: 26/01/2018 13:00 - :59							
Claim Type: OD / MSC/V/18-000161		Policy/Cover Note No.: MSD/VPCP/17-002731-00 (Comprehensive) Coverage: 06/12/2017 - 05/12/2018							
		Excess: S\$300.00							
Repairer: City Auto Pte Ltd (HQ) 160 Sin Ming Drive #05-01,, Sin Ming AutoCity,, 575722 Sin Ming - Tel: 6453 1235									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 31/01/2018]									
Driver/Custodian: SHI DELUN, STANLEY (29 / Male), NRIC: S8839989G, Tel: +6591269671									
Adj Asg. Remarks: REVERT									
ASSOCIATED MAIL RECEIVED									
View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

SLJ3369Y (MSC/V/18-000161)

OD

Jan 26 2018 1:00PM

[TOKYO CENTURY LEASING (SINGAPORE) PTE LTD]

City Auto Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 22/06/2018 09:35 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$2216.00) - SLJ3369Y - Claim Handler: Eliza Ho Teng Boon

Approved:2216.00.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 21 Jun 2018

Preliminary Advice

Vehicle No	: SLJ3369Y	Accident Date	: 26/01/2018
Make	: HONDA VEZEL	Policy No.	: MSD/VPCP/17-002731-00
Assignment Date	: 30/01/2018	Excess	: S\$300.00
Date of Inspection	: 31/01/2018	Est. Duration of Repair	: 4.00
Inspection At	: CITY AUTO PTE LTD (HQ) 160 SIN MING DRIVE #05-01,, SIN MING AUTOCITY, SINGAPORE 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,163.10
Revised Amount	:S\$	2,216.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,216.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	53,283.00
Salvage Value	:S\$	
Margin for Repair	:S\$	41,717.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.



View Received Message

This mail is associated with :

SLJ3369Y (MSC/V/18-000161)

OD

Jan 26 2018 1:00PM

[TOKYO CENTURY LEASING (SINGAPORE) PTE LTD]

City Auto Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on **01/02/2018 15:05 PM.**

To LKK_HQ

Subject Alert - Adj Mandate Approved (\$\$2188.50) - SLJ3369Y - Claim Handler: Eliza Ho Teng Boon

Approved:2188.50:CHECK ITEMS TO BE VERIFIED AND CONFIRMED.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Eliza Ho Teng Boon	Date: 01 Feb 2018
<u>Preliminary Advice</u>	

Vehicle No	: SLJ3369Y	Accident Date	: 26/01/2018
Make	: HONDA VEZEL	Policy No.	: MSD/VPCP/17-002731-00
Assignment Date	: 30/01/2018	Excess	: S\$300.00
Date of Inspection	: 31/01/2018	Est. Duration of Repair	: 4.00
Inspection At	: CITY AUTO PTE LTD (HQ) 160 SIN MING DRIVE #05-01,, SIN MING AUTOCITY, SINGAPORE 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,163.10
Revised Amount	:S\$	2,188.50
Check Items (Estimated)	:S\$	572.00
Total	:S\$	2,760.50
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	53,28300
Salvage Value	:S\$	
Margin for Repair	:S\$	41,717.00

Remarks

(X)

The vehicle is economical for repair.

()

The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1535G
Vehicle Details	
Vehicle No.:	SLJ3369Y
Vehicle to be Exported:	No
Intended De-registration Date:	30 Jan 2018
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X CVT ABS D/AIRBAG 2WD 5DR
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	L15B4035370
Chassis No.:	RU11115362
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$20,675.00
Original Registration Date:	06 Dec 2016
First Registration Date:	06 Dec 2016
Transfer Count:	0
Actual ARF Paid:	\$10,945.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Dec 2026
PARF Rebate Amount:	\$8,208.00
Intended COE Rebate Details	
COE Expiry Date:	05 Dec 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years):	10
QP Paid:	\$50,951.00
COE Rebate Amount:	\$45,075.00
Total Rebate Amount:	\$53,283.00

The information contained herein is correct as at 30 Jan 2018

OK

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to rescind policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Sketch Plan

289 291 292 293

Carport

Describe Circumstances of the Accident

On 30 Nov 2011 (Wednesday) at about 8.54 am, I came out of my apartment lift at ground floor to be informed by my neighbour that my car had been hit together with another 3 cars.

Driver of vehicle B had lost control of his car and crashed into 4 parked vehicles. The police arrived and noted the incident into a report (no: D/20111130/0033), report is kept by the police.

Legend:

A - 8GS 3655 H
 B - 9GF 1280 L
 C - 5FM 8614 M
 D - 9GL 6877 B
 E - 9GX 2024 J

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

30/11/11

Driver's Signature (If driver is not the policyholder) / Date & Time

11.05 am

CW

Witnessed by Reporting Centre Personnel

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/01/2018 12:18
Date Of Accident	26/01/2018 13:40
Exact Location Of Accident	BASEMENT CAR PARK OF SGX CENTRE 2 4 SHENTON WAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ3369Y
Insured/Policyholder	
Name Of Registered Owner	TOKYO CENTURY LEASING (SINGAPORE) PTE LTD
Co Reg No	197901535G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91269671
Alternative Phone No	OFFICE-91269671

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL 1.5X CVT ABS D/AIRBAG 2WD 5DR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	MSD/VPCP/16-002916
Cover Note Number	

Driver

Name of Driver	SHI DELUN, STANLEY
NRIC No	S8839989G
Date Of Birth	15/10/1988
Occupation	INDOOR
Date Of Driving Pass	11/08/2009
Driving Experience	8 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91269671
Fax Number	
Contact Number	
EEmail Address	STANLEY-SHI@DENKA.COM.SG

Address NA
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General information of the Accident

Type Of Accident COLLIDED INTO PROPERTY
 Weather Conditions CLEAR
 Road Surface DRY

Other information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I WAS DRIVING ALONG SGX CENTER CP BASEMENT 1 TOWARDS EXIT THE CP. THERE IS 2 CAR PARK EXIT, SO I DECIDED TO TOOK THE LEFT GANTRY. WHEN IM TURNING, ACCIDENTALLY HIT THE METAL ON MY RIGHT SIDE. MY FRONT RIGHT BUMPER COLLIDED TO THE METAL. NO INJURIES INVOLVED.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number
 Vehicle Make/Model/Colour
 Details Of Properties PROPERTY
 Vehicle Category NA/UNKNOWN
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

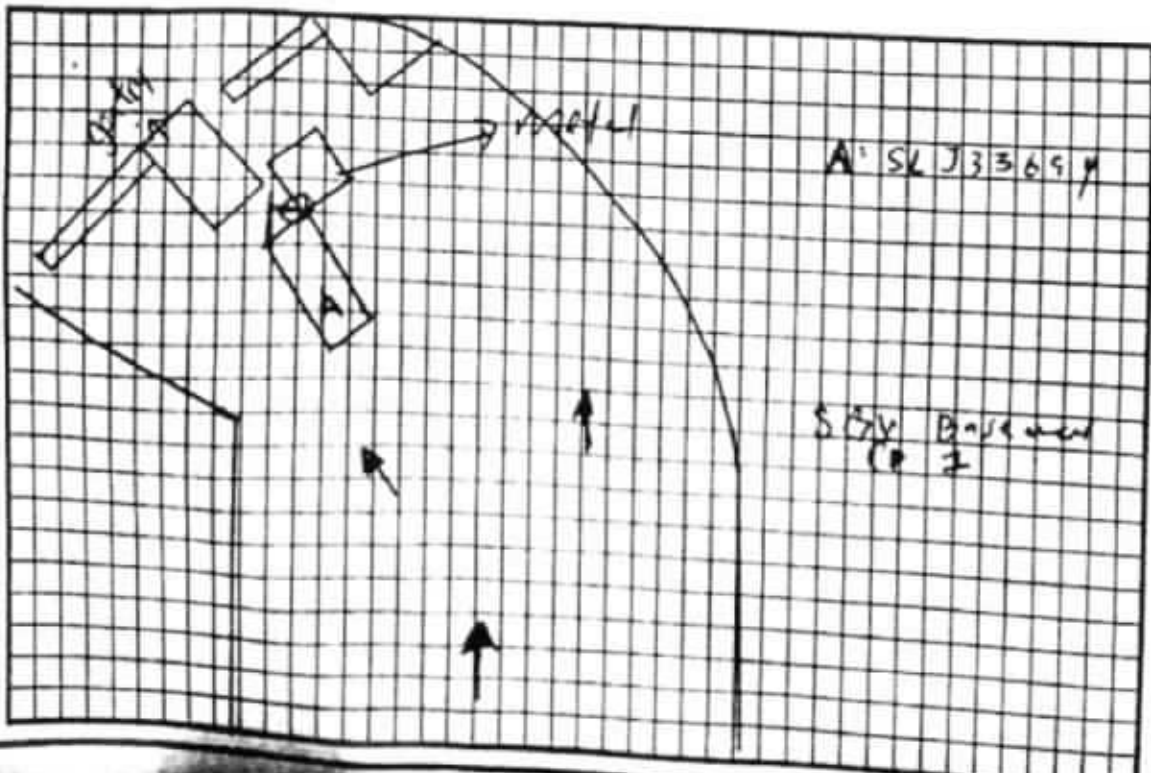
Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

VERIFIED BY AJAX MAJRS
REPORTING OFFICER
THOMAS NG CHIN CHUN

Witnessed by Reporting Centre
Personnel

Sketch Plan



Common Statement

ACCIDENT STATEMENT (2000 characters)

I WAS DRIVING ALONG SGX CENTER CP BASEMENT 1 TOWARDS EXIT THE CP. THERE IS 2 CAR PARK EXIT, SO I DECIDED TO TOOK THE LEFT GANTRY. WHEN IM TURNING, ACCIDENTALLY HIT THE METAL ON MY RIGHT SIDE. MY FRONT RIGHT BUMPER COLLIDED TO THE METAL. NO INJURIES INVOLVED.

Taxi Voucher No.:

Are you claiming your own insurance policy for the repair of your vehicle?

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
NG CHIN CHUN

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time:

29 January 2018 at 10:20 AM

Date/Time

29 January 2018 at 10:20 AM

City Auto Pte Ltd (Co Reg No: 199503435C)

160 Sin Ming Drive #05-01, Sin Ming AutoCity,
Singapore 575722

Tel: 6453 1235 Fax: 6453 7944 Email: jason@cityauto.com.sg

INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	MSD/VPCP/17-002731-00	Date of Loss:	26/01/2018
Vehicle Reg. No.:	SLJ3369Y	Driveable?	NO
Driver Age/Info:	29 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TOKYO CENTURY LEASING (SINGAPORE) PTE LTD	Contact No:	+6591269671
Driver:	SHI DELUN, STANLEY		

Make/Model:	HONDA VEZEL, 1.5 X CVT ABS D/AIRBAG 2WD 5DR (A)	Vehicle Reg. Date:	06/12/2016
Vehicle Colour:	SILVER	Gen Condition:	GOOD
Engine No:	L15B4035370	Chassis No:	RU11115362
Odometer:	16895 KM		

Paint Type:
Total Loss? **NO**

Est. Duration of Repair (day) **4** ✓

For o/s
Not Autharised
1. B3
Assuming B4 paint
Ex 8300
Ref: 62564315

Description of Accident/Loss: I WAS DRIVING ALONG SGX CENTER CP BASEMENT 1 TOWARDS EXIT THE CP. THERE IS 2 CAR PARK EXIT, SO I DECIDED TO TOOK THE LEFT GANTRY. WHEN IM TURNING, ACCIDENTALLY HIT THE METAL ON MY RIGHT SIDE. MY FRONT RIGHT BUMPER COLLIDED TO THE METAL. NO INJURIES INVOLVED.

Present Location: CITY AUTO PTE LTD (HQ)

COST OF CLAIMS	Amount
Parts	2,168.10
Miscellaneous Items	0.00
Labour	995.00
Paintwork Labour	0.00
Towing	0.00
Calculated Gross Total (S\$)	3,163.10
- Excess (S\$)	300.00
(S\$)	2,863.10
+ GST 7.00% (S\$)	200.42
Nett Amount (S\$)	3,063.52

This claim is handled by: VRONICA

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 30 Jan 2018)
Parts: 144 HONDA VEZEL 1.5 X CVT ABS D/AIRBAG 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: City Auto Pte Ltd/SLJ3369Y/30/01/2018 15:43
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*FRONT BUMPER	BT 0.00	0.00	*250.00 F	✓
2	2		*FRONT BUMPER SIDE RETAINER	o/s D's 0.00	0.00	*30.00 F	415
3	1		*FRONT BUMPER REINFORCEMENT	R 0.00	0.00	*200.00 F	X
4	1		*FRONT BUMPER - LOWER	D's 0.00	0.00	*155.00 F	✓
5	1		*RH FOGLAMP	Sm 0.00	0.00	*165.00 F	X
6	1		*RH FOGLAMP COVER	Sm 0.00	0.00	*20.00 F	X
7	1		*RH FOGLAMP BASE BRACKET	R 0.00	0.00	*15.00 F	X
8	1		*RH HEADLAMP LED	Qty 0.00	0.00	*850.00 F	✓
9	1		*RH HEADLAMP LOWER BRACKET	Qty 0.00	0.00	*25.00 F	✓
10	1		*FRONT RH FENDER INNERSHIELD	Sm 0.00	0.00	*85.00 F	X
11	8		*FRONT RH FENDER INNERSHIELD CLIP	nn 0.00	0.00	*16.00 F	X
12	1		*FRONT RH WHEEL ARCH GARNISH	Acc 0.00	0.00	*65.00 F	✓
13	1		*WASHER TANK	Sm 0.00	0.00	*55.00 F	X
14	1		*WASHER MOTOR	Sm 0.00	0.00	*40.00 F	X

F=Franchise part.

Sub Total (\$\$) **1,971.00**
 + Margin on L,N Items 10.00% (\$\$) **197.10**
 Total Parts (\$\$) **2,168.10**

City Auto Pte Ltd/SLJ3369Y/30/01/2018 15:43. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting.
 • To display damaged part(s) during resurvey.
 • Parts prices are subject to confirmation.
 • Third party survey is on a "Without Prejudice" basis.
 • No illegal modification(s) is allowed.
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer:

Signature:

Date:

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	*TO CHECK AND RE-WIRING	New	45.00
2	*TO KNOCK JACKOUT DAMAGED PARTS,PANEL BEATING,WELDING,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS	New	400.00
3	*SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	550.00
Gross Labour Cost (S\$)			995.00

201
300
400

City Auto Pte Ltd/SLJ3369Y/30/01/2018 15:43. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



日美汽車私人有限公司
JAE AUTO PTE LTD

Blk 301B UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

CITY AUTO PTE LTD
160 SIN MING DRIVE #05-01
SIN MING AUTOCITY

SINGAPORE 575722
TEL: 64520850/64531235 FAX: 64537944
ATTN: MRS. QUEK/ YVONNE/ ZHI XIN/ MINOKO/ MAY

Depot Street 8417 8701 / 8710 8700



Depot Street 8201 8210

Depot Street 8201 8210

Depot Street 8417 8701



Depot Street 8417 8701

Depot Street 8417 8701

Depot Street 8417 8701

Depot Street 8417 8701

Wiper blade N/A (N/A) Wiper blade, Strip (Made in Korea)

Spark plug (N/A) Spark plug (N/A)

TAX INVOICE: AR201801-19085

DATE: 31/01/2018

CUSTOMER ID: CIT001

VEH REG. NO.: SLJ3369Y

TERMS: 30 days

PO NO.:

PAGE NO. Page 1 of 1

CURR. SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. H71101-T7J-H007Z	FR BUMPER	U1 H1.1-C5	1	250.00	250.00
2. H71102-T7W-A00 RU1	FR BUMPER LOWER	U1 HL2-F12	1	155.00	155.00
3. H33100-T7A-J11/J12 RU1 RU3	HEADLAMP RH	U1 HL1-B3	1	850.00	850.00
4. H71140-T7A-000	FR BUMPER S/RETAINER	U1 HT.2-G9-B	1	15.00	15.00
5. H74107-T7M-H01	WHEEL ARCH FR RH	U1 HT.2-M19-A	1	65.00	65.00
6. H52161-16010	HEADLAMP RH LOWER BRACKET	U1 HT.2-B	1	25.00	25.00

SUB-TOTAL: 1,360.00

ADD GST 7.00 % 95.20

E & O.E TOTAL AMOUNT SGD: 1,455.20

[P] 07/02/2018 11:08:38AM

[E] 31/01/2018 3:22:42PM

Goods Sold are not refundable for Cash

Interest Rate of 1.5% per month will be imposed on OverDue Account(s)

JAE Auto Pte. Ltd.

Sales Executive: AH BEE



This is computer generated document.

No signature is required.

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jan 2018 15:27 Sendback Est	30 Jan 2018 15:43 S\$3,163.10	30 Jan 2018 16:35 Edit Adj Rpt	S\$2,216.00 Edit Estimates	S\$2,216.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	TOKYO CENTURY LEASING (SINGAPORE) PTE LTD. Co. Reg. No.: 197901535G, Tel: +6591269671								
Vehicle Reg. No.:	SLJ3369Y	Date of Loss:	26/01/2018 13:00 - :59 [13 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / MSC/V/18-000161	Policy/Cover Note No.:	MSD/VPCP/17-002731-00 (Comprehensive) Coverage: 06/12/2017 - 05/12/2018						
		Excess:	S\$300.00						
Repairer:	City Auto Pte Ltd (HQ) 160 Sin Ming Drive #05-01,, Sin Ming AutoCity,, 575722 Sin Ming - Tel: 6453 1235								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 01/03/2018]								
Driver/Custodian:	SHI DELUN, STANLEY (29 / Male), NRIC: S8839989G, Tel: +6591269671								
Adj Asg. Remarks:	REVERT								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (22/06/2018): Alert - Adj Mandate Approved (S\$2216.00) - SLJ3369Y - Claim Handler: Eliza Ho Te... - MSIG_SG (01/02/2018): Alert - Adj Mandate Approved (S\$2188.50) - SLJ3369Y - Claim Handler: Eliza Ho Te...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SLJ3369Y (MSC/V/18-000161)

OD

Jan 26 2018 1:00PM

[TOKYO CENTURY LEASING (SINGAPORE) PTE LTD]

City Auto Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Assessment Reports				1 per page	☒
No	Finalized On	City Auto Pte Ltd (HQ)		Thumbnail	Print
1	30/01/18 15:43	Repairer Estimates	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/02/18 11:32	Adjuster Immediate Advice	1	Load HTM	
2	21/06/18 13:47	Adjuster Immediate Advice	1	Load HTM	
Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/02/18 10:34	General View	1	Load JPG	☒
2	01/02/18 10:34	General View	1	Load JPG	☒
3	01/02/18 10:34	General View	1	Load JPG	☒
4	01/02/18 10:34	General View	1	Load JPG	☒
5	01/02/18 10:34	General View	1	Load JPG	☒
6	01/02/18 10:34	General View	1	Load JPG	☒
7	01/02/18 10:34	General View	1	Load JPG	☒
8	01/02/18 10:34	General View	1	Load JPG	☒
9	01/02/18 10:34	General View	1	Load JPG	☒
10	01/02/18 10:34	General View	1	Load JPG	☒
11	01/02/18 10:34	General View	1	Load JPG	☒
12	01/02/18 10:34	General View	1	Load JPG	☒
13	01/02/18 10:34	General View	1	Load JPG	☒
14	01/02/18 10:34	General View	1	Load JPG	☒
15	01/02/18 10:34	General View	1	Load JPG	☒
16	21/06/18 13:36	Reinspection Photo	1	Load JPG	☒
17	21/06/18 13:36	Reinspection Photo	1	Load JPG	☒
18	21/06/18 13:36	Reinspection Photo	1	Load JPG	☒
19	21/06/18 13:36	Reinspection Photo	1	Load JPG	☒
20	21/06/18 13:36	Reinspection Photo	1	Load JPG	☒
21	21/06/18 13:36	Reinspection Photo	1	Load JPG	☒
22	21/06/18 13:36	Reinspection Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	City Auto Pte Ltd (HQ)		Thumbnail	Print
1	22/06/18 17:07	Tax invoice	1	Load JPG	☒
2	22/06/18 17:07	DV-SLJ3369Y	1	Load JPG	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/02/18 11:34	ESTIMATE	1	Load PDF	
2	21/06/18 13:43	1ST MARK ESTIMATE	1	Load PDF	

Linked Accident Report Documents

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print	
1	29/01/18 12:24	Accident Statement	 Load HTM		
2	29/01/18 13:25	Addendum Sheet	 Load JPG	☒	
3	29/01/18 13:36	Accident Statement Addm. #1	 Load HTM		
Photos/Images				3 per page	☒
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print	
1	29/01/18 12:20	Accident Photo	 Load JPG	☒	
2	29/01/18 12:20	Accident Photo	 Load JPG	☒	
3	29/01/18 12:20	Accident Photo	 Load JPG	☒	
4	29/01/18 12:20	Accident Photo	 Load JPG	☒	
5	29/01/18 12:20	Accident Photo	 Load JPG	☒	
6	29/01/18 12:20	Accident Photo	 Load JPG	☒	
7	29/01/18 12:20	Accident Photo	 Load JPG	☒	
8	29/01/18 12:20	Accident Photo	 Load JPG	☒	
9	29/01/18 12:20	Accident Photo	 Load JPG	☒	
10	29/01/18 12:20	Identification Card	 Load JPG	☒	
11	29/01/18 12:20	Identification Card	 Load JPG	☒	
Documentation				1 per page	☒
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print	
1	29/01/18 12:22	Sketch Plan	 Load JPG	☒	
2	29/01/18 13:26	Common Statement	 Load JPG	☒	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18001885/KVBE2

Date: 29/06/2018

REFERENCE

Insured/Claimant: TOKYO CENTURY LEASING
(SINGAPORE) PTE LTDPolicy No: MSD/VPCP/17-
002731-00

Date of Loss: 26/01/2018

Nature of
Claim: ODClaim
No: MSC/V/18-
000161

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ3369Y

Make & Model: HONDA VEZEL, 1.5 X CVT ABS D/AIRBAG 2WD
5DR (A)

Engine No: L15B4035370

Reg. Date: 06/12/2016 (Man. Year: 2016)

Chassis No: RU11115362

Colour: Metallic Silver

Odometer: 16895 km

Engine Capacity: 1496 cc

Market Value/New Car Price: S\$95,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R16

Rear Tyre Size: 215/60R16

Front Left Side: Dunlop 8 mm

Rear Left Side: Dunlop 8 mm

Front Right Side: Dunlop 8 mm

Rear Right Side: Dunlop 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,168.10	1,496.00	672.10	31.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	995.00	720.00	275.00	27.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,163.10	2,216.00	947.10	29.94
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	2,863.10	1,916.00	947.10	33.08
+ GST 7.00/7.00% (S\$)	200.42	134.12	66.30	33.08
Nett Amount (S\$)	3,063.52	2,050.12	1,013.40	33.08

INSPECTION

Date of Assignment: 30/01/2018 Present Location:

Date Inspected: 31/01/2018 Inspected At:

City Auto Pte Ltd (HQ)

160 Sin Ming Drive #05-01, Sin Ming

AutoCity,

Singapore 575722

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Jun 2018)
Parts:	144	HONDA VEZEL 1.5 X CVT ABS D/AIRBAG 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLJ3369Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (WCP)	Bent	250.00 F	*250.00 F
2	1		*FRONT BUMPER SIDE RETAINER (WCP)	O/S Distorted	30.00 F	*15.00 F
3	1		*FRONT BUMPER REINFORCEMENT (WCP)	Repair	200.00 F	*- F
4	1		*FRONT BUMPER - LOWER (WCP)	Dented	155.00 F	*155.00 F
5	1		*RH FOGLAMP (WCP)	Serviceable	165.00 F	*- F
6	1		*RH FOGLAMP COVER (WCP)	Serviceable	20.00 F	*- F
7	1		*RH FOGLAMP BASE BRACKET (WCP)	Repair	15.00 F	*- F
8	1		*RH HEADLAMP LED (WCP)	Cut	850.00 F	*850.00 F
9	1		*RH HEADLAMP LOWER BRACKET (WCP)	Cracked	25.00 F	*25.00 F
10	1		*FRONT RH FENDER INNERSHIELD (WCP)	Serviceable	85.00 F	*- F
11	8		*FRONT RH FENDER INNERSHIELD CLIP (WCP)	Not Necessary	16.00 F	*- F
12	1		*FRONT RH WHEEL ARCH GARNISH (WCP)	Buckled	65.00 F	*65.00 F
13	1		*WASHER TANK (WCP)	Serviceable	55.00 F	*- F
14	1		*WASHER MOTOR (WCP)	Serviceable	40.00 F	*- F

F=Franchise part.

Sub Total (S\$)	1,971.00	1,360.00
+ Margin on L,N Items 10.00/10.00% (S\$)	197.10	136.00
Total Parts (S\$)	2,168.10	1,496.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	*TO CHECK AND RE-WIRING	New	45.00	20.00
2	*TO KNOCK JACKOUT DAMAGED PARTS,PANEL BEATING,WELDING,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS	New	400.00	300.00
3	*SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	550.00	400.00
Gross Labour Cost (\$\$)			995.00	720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >