

22/03/2002

ASS REC BY:

REF: CS/FWD18001883/Kthet Special instruction:

Surveyor

Kenneth

ASSIGNMENT (Office)

From (Person):

Clara Li

of

FWD

Date/Time: 31.01.2018 11:43am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SLC 5081A

Insured:

at Workshop m/s

MBM Wheelpower

Tel:

8686 5188

of

160 S.n Ming Dne #06-02

Policy No: PNPV2017-00003383

Claim No:

Sum Insured:

Excess:

\$ 500.00

D.O.A. 28012018

Make of Veh:

(Client's Record)

CA / REV / REP. / REV 24 HRS

02.02.2018 @ 11am

H.O.D. Endorsement:

Date/Time: 31/01/2018 1204pm

Person Contacted:

Joseph

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLC 5081A - x
5/2-	Revert via merimen
5/2@ 17:47pm	authorise by Bellana up to 10,000-
5/2@ 9:02am	inform Joseph authorise repair up to 10K, if exceed
	10k need re mandate
	8 4376-60 (Red: 1089140:71%)

REF: FWD

MOTOR

ASSIGNMENT

From:

Date: 02022018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLC 5081A
 at Workshop m/s: MBM Wheelpower
 of: 160 Sim Ming Drive #06-02

Insured:

Policy No:

Claims No:

Sum Insured: Excess: \$ 500.00

(Client's Record)

Make of Veh: Joseph
 11am

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: \$86k

IDAC Accident Report: Consistent? : Yes or No

GIA / PR. Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: 1.81 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SLG 5081A Regn: 05 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Pienta

Colour:

M. Green

Sp. Reading:

34483

Eng. No:

C. No:

NSP170

7014403

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / SRM / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

R. Bal.

4

mm

Rear

R. Bal.

5

mm

L. Bal.

4

mm

L. Bal.

5

mm

D.O.A.

28/1/18

D.O.I.

2/2/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

015 body

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

5/2 15h pass to Customer

RECEIVED 10 MAY 2018

Date/Time File Pass to:

1015 Typist

Date/Time File Return to:

2

Report Format:

OD

Lump Sum / L.B.I. / \$ 4376.60



Preli. Report



Final Report

Days Of Repair: 11

Resurvey No. of Trip: 1

Add Fee:



Site Insp. \$



Interview \$



Tech. Insp. \$



Weekend \$

Survey Fee

Transportation

Photo

Conc.

250

50+50

10



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CS/FWD18001883/Ktb

6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 31-01-2018



Code : FWD

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLC 5081A
Policy No.	Coverage (\$)	0.00
Claim No.	Excess (\$)	500.00
Assign From CLARA LI	Assign Date	31/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	28/01/2018	Inspection Date	02/02/2018
Survey held at	160 SIN MING DRIVE #06-02		
Repairer	MBM WHEELPOWER PTE LTD		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Catherine Chong (LKK Auto)

From: clara.li@fwd.com
Sent: Wednesday, 31 January, 2018 11:43 AM
To: sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: Accident involving SLC5081A (FWD) & SHD8591S on 28/01/2018 - OD CLAIM
Attachments: SLC5081A.PDF

Hi LKK team,

Please refer to the email below and liaise with repairer for OD survey. Policy excess \$500.00.

Please create the case in Merimen and revert to us with your prelim report.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



	Endowment Plan Get the biggest guaranteed return for a 3 year plan available online. Limited time offer!		2.02% p.a. fwd.com.sg save now
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From: Danny Ong [mailto:danny.ong@mbmwheelpower.com.sg]
Sent: Wednesday, 31 January, 2018 9:32 AM
To: Motor Claims SG - SG Common
Cc: joseph.tan@mbmwheelpower.com.sg; kenneth@mbmwheelpower.com.sg
Subject: Accident involving SLC5081A (FWD) & SHD8591S on 28/01/2018 - OD CLAIM

Dear Sir / Madam,

Kindly arrange for a pre-survey for the above mentioned vehicle

Kindly refer to the attached GIA report and estimate.

Our Client's Vehicle Number:	SLC5081A
------------------------------	----------

Date/Time of Loss:

28/01/2018 1640hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-02 Sin Ming Autocity Singapore 575722**

Please contact Joseph – 86865188 for the survey arrangement.

****Kindly take note of the new mailing address****

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | F 6250 9015 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7983B
Vehicle Details	
Vehicle No.:	SLC5081A
Vehicle to be Exported:	No
Intended De-registration Date:	29 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA 1.5G A
Primary Colour:	Yellow
Manufacturing Year:	2015
Engine No.:	2NR8559632
Chassis No.:	NSP1707014405
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$19,923.00
Original Registration Date:	17 May 2016
First Registration Date:	17 May 2016
Transfer Count:	0
Actual ARF Paid:	\$9,923.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 May 2026
PARF Rebate Amount:	\$7,442.00
Intended COE Rebate Details	
COE Expiry Date:	16 May 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$43,000.00
COE Rebate Amount:	\$35,671.00
Total Rebate Amount:	\$43,113.00

The information contained herein is correct as at 29 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/01/2018 12:50
Date Of Accident	28/01/2018 16:40
Exact Location Of Accident	BUKIT BATOK WEST AVE 8
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLC5081A
Insured/Policyholder	
Name Of Registered Owner	GAY LAY WOON
NRIC No	S8117983B
Email Address	BOON2NIKO@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-97839149
Alternative Phone No	OTHERS-96820517

Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA 1.5G A
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2017-00003383
Cover Note Number	

Driver

Name of Driver	NG CHEE BOON
NRIC No	S8515390J
Date Of Birth	14/05/1985
Occupation	INDOOR
Date Of Driving Pass	18/02/2008
Driving Experience	9 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97839149
Fax Number	
Contact Number	OTHERS-96820517
Email Address	BOON2NIKO@YAHOO.COM.SG

Address	APT BLK 410C FERNVALE ROAD #19-94
Postcode	793410
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	DRIZZLE
Road Surface	SLIGHTLY WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : GAY LAY WOON GENDER: : FEMALE
Passenger 2	NAME: : NG JUN RUL KAYDEN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PALN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE TO UPLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD8591S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	PHANG CHOY
NRIC/Passport Number	S1632105B
Contact Number	96367205
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

FWD

IMPORTANT NOTICE

Vehicle: SLC 5081A

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 29/11/18
11:20

Driver's Signature

(If driver is not the policyholder)
Date & Time: 29/11/18
11:20

Reporting Centre Personnel's Signature

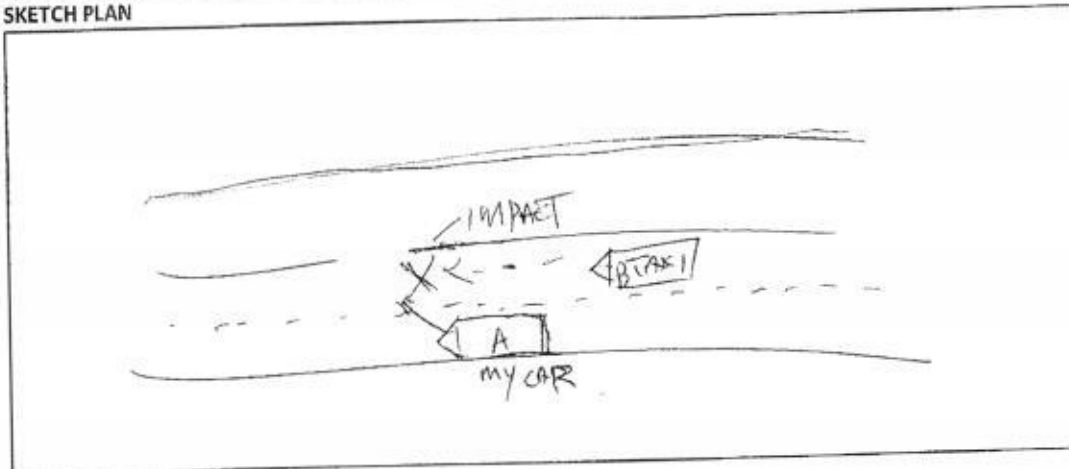
Name:

NRIC/FIN No.:

Name: Heik
29/11/2018

Sketch Plan Pg. 2

Date of accident: 28 Jan 2018 Time: 1640 Location: Bukit Batok West Ave 8
 My Vehicle A: SLC 5081A Vehicle B: SHD 8591S Vehicle C: _____
 SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

MY INTENTION IS TO DO A U TURN, WHILE PREPARING TO CHANGE LANE, A TAXI TRAVELLING IN THE SAME DIRECTION HIT ON MY RIGHT SIDE OF DOOR.

☐ Claim OD/TP at Ah Lim Motor ☒ Claim OD/TP at other workshop ☐ Reporting Only

Remarks : Please forward a copy of my efile accident report to :

My workshop :

Email address :

& myself :

Email address : booniko@yahoo.com.sg

Note : Please take note that your insurer have 14 days timeframe for you to submit own damage claim under your own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 29/1/18

GUARANT SketchPlanForm_V3

Driver's Signature

(If driver is not the policyholder)

Date & Time: 29/1/18
11am

Vehicle: SLC 5081A

Reporting Centre Personnel's Signature

Name:

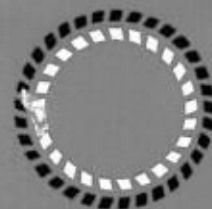
NRIC/FIN No.:



Mei W

29/01/2018

MBM WHEELPOWER PTE LTD



mbm wheelpower

Your Ref:

Our Ref: SLC5081A

To: FWD SINGAPORE

CC

Email

Fax

Date: 30/1/2018

From: Joseph

Fax: 62509015

Contact: 868565188

Make / Model: TOYOTA SIENNA 1.5G A

Chassis No.: NSP1707014405

Engine No.: 2NR8559632

Year of Make: 2015

Accident Date: 28/1/2018

*Not Authorized
1.B.1
Penny B4 part
Ex @ 500
11 days
o/s body*



ESTIMATE FOR VEHICLE NO.: SLC5081A

@ 4376.60 B4 excess

PARTS:

DESCRIPTION

QTY

Cost Price

FRONT RH DOOR	1	\$	<i>R</i> ✓	1,650.00
FRONT RH DOOR LOCK	1	\$	<i>R</i> X	950.00
FRONT RH DOOR WEATHERSTRIP	1	\$	<i>R</i> X	280.00
FRONT RH DOOR HINGE UPPER	1	\$	<i>R</i> X	150.00
FRONT RH DOOR HINGE LOWER	1	\$	<i>R</i> X	150.00
FRONT RH DOOR CHECKER	1	\$	<i>R</i> X	180.00
FRONT RH DOOR POWER WINDOW MOTOR	1	\$	<i>R</i> X	800.00
REAR RH DOOR	1	\$	<i>R</i> ✓	1,650.00
REAR RH DOOR LOCK	1	\$	<i>R</i> X	
REAR RH DOOR WEATHERSTRIP	1	\$	<i>R</i> ✓	760.00
REAR RH DOOR HINGE UPPER	1	\$	<i>R</i> X	280.00 X
REAR RH DOOR HINGE LOWER	1	\$	<i>R</i> X	280.00 X
REAR RH DOOR CHECKER	1	\$		
REAR RH DOOR WINDOW MOTOR	1	\$	<i>R</i> X	
REAR RH DOOR ROLLER ASSY UPPER	1	\$		280.00 X
REAR RH DOOR ROLLER ASSY LOWER	1	\$		480.00 X
SLIDING DOOR MOTOR UNIT	1	\$	<i>R</i> X	2,250.00 X
REAR RH SLIDING DOOR PROTECTOR	1	\$	<i>R</i> X	200.00 X
REAR RH SLIDING DOOR PLATE	1	\$	<i>R</i> X	
REAR RH DOOR STOPPER MALE	1	\$	<i>R</i> X	
REAR RH DOOR STOPPER FEMALE	1	\$	<i>R</i> X	

Mbm wheelpower pte ltd

160 SIN MING DRIVE

#06-02

SIN MING AUTOCITY

t 62628888 f 64529823

Company Registration Number : 200204110W

REAR RH DOOR OUTER MOULDING LOWER	1	\$	200.00	✓
REAR RH DOOR OUTER MOULDING LOWER CLIPS	10	\$	120.00	✓
REAR RH FENDER OUTER MOULDING LOWER	1	\$	150.00	X
REAR RH FENDER OUTER MOULDING LOWER CLIPS	10	\$	120.00	X
REAR RH FENDER	1	\$	1,200.00	X
REAR RH FENDER INNER SHIELD	1	\$	180.00	X
REAR RH FENDER INNER SHIELD CLIPS	10	\$	180.00	X
REAR RH WHEEL HOUSING	1			
RH ROCKER PANEL	1			
RH ROCKER PANEL GARNISH	1	\$	400.00	X
RH ROCKER PANEL GARNISH CLIPS	10			
RIM	1			
Total:		\$	12,890.00	
LESS 20%		\$	(2,578.00)	
Parts Total:		\$	10,312.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Mbm wheelpower pte ltd

160 SIN MING DRIVE

#06-02

SIN MING AUTOCITY

t 62828888 f 64529823

Company Registration Number : 200204110W

SPECIAL NETT:

ANTI RUST COATING	NZ	X	1	\$	150.00	X
BODY SEALANT			1	\$	120.00	X

LABOUR:

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS. INCLUDING TO KNCOK-OUT, STRAIGHTEN, REPAIR OF THE DOOR CENTER PILLAR	\$	1200	1,800.00
TO DISMANTLE / TRANSFER FRONT RH DOOR & REAR RH DOOR TO FITTINGS & MECHANISM TO NEW SHELL	\$	160	360.00
TO CONDUCT ALL WHEEL COMPUTERISED ALIGNMENT	\$	60	120.00
TO REMOVE, REFIT & UPHOLSTERY TO FACILITATE REPAIRS	\$	✓ 120	120.00
TO CHECK & RECONNECT ALL NECESSARY WIRING	\$	30	80.00
TO SPRAY PAINTING ON THE AFFECTED AREA	\$	1200	2,200.00
Total:	\$		15,262.00
7% GST:	\$		1,068.34
Grand Total:	\$		16,330.34

160 SIN MING DRIVE

#06-02

SIN MING AUTOCITY

t 62828888 f 64529823

Company Registration Number : 200204110W

View Received Message

This mail is associated with :

***SLC5081A (1201800001773)**

OD

Jan 28 2018 4:00PM

[GAY LAY WOON]

MBM Wheelpower Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 05/02/2018 17:47 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10000.00) - SLC5081A - Claim Handler: Clara Li Zi Rong

Approved:10000.00:Authorized Repair up to \$10,000.00 Please re-seek mandate if COR exceeds \$10k

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jan 2018 Edit Reg		31 Jan 2018 00:00 Edit Adj Rpt	S\$4,376.60 Edit Estimates	S\$4,376.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: GAY LAY WOON , ID: S8117983B									
Vehicle Reg. No.: SLC5081A		Date of Loss: 28/01/2018 16:00 - :59 [20 Months and 11 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 1201800001773		Policy/Cover Note No.: PNPV2017-00003383 (Comprehensive)							
		Excess: S\$500.00							
Repairer: MBM Wheelpower Pte Ltd (HQ) 160 SIN MING DRIVE #06-02, SIN MING AUTOCITY, 575722 Sin Ming - Tel: 6262 8888									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 09/02/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (05/02/2018): Alert - Adj Mandate Approved (S\$10000.00) - SLC5081A - Claim Handler: Clara Li Z... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLC5081A (1201800001773)
 OD
 Jan 28 2018 4:00PM
 [GAY LAY WOON]
 MBM Wheelpower Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/02/18 12:02	Adjuster Immediate Advice	Load HTM	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
2	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
3	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
4	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
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6	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
7	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
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9	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
10	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
11	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
12	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
13	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
14	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
15	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
16	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
17	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
18	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
19	05/02/18 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
20	10/05/18 11:07	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
21	10/05/18 11:07	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
22	10/05/18 11:07	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
23	10/05/18 11:07	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/02/18 11:44	ESTIMATE	Load PDF	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	31/01/18 20:25	OI GIA Report	Load PDF	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18001883/KTBE2

Date: 10/05/2018

REFERENCE

Insured/Claimant: GAY LAY WOON Policy No: PNPV2017-00003383
Date of Loss: 28/01/2018 Nature of Claim: OD Claim No: 1201800001773

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLC5081A**
Make & Model: TOYOTA SIENTA, 1.5 G (A) Engine No: 2NR8559632
Reg. Date: 17/05/2016 (Man. Year: 2015) Chassis No: NSP1707014405
Colour: Metallic Green Odometer: 34483 km
Engine Capacity: 1496 cc
Market Value/New Car Price: S\$86,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60R15 Rear Tyre Size: 185/60R15
Front Left Side: Bridgestone 4 mm Rear Left Side: Bridgestone 5 mm
Front Right Side: Bridgestone 4 mm Rear Right Side: Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,432.00	1,806.60	8,625.40	82.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,830.00	2,570.00	2,260.00	46.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,262.00	4,376.60	10,885.40	71.32
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	14,762.00	3,876.60	10,885.40	73.74
+ GST 7.00/7.00% (S\$)	1,033.34	271.36	761.98	73.74
Nett Amount (S\$)	15,795.34	4,147.96	11,647.38	73.74

INSPECTION

Date of Assignment: 31/01/2018
Date Inspected: 02/02/2018 Inspected At:

MBM Wheelpower Pte Ltd (HQ)
160 SIN MING DRIVE #06-02, SIN MING
AUTOCITY
Singapore 575722

Estimated Period of Repair: 11.0 days

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 May 2018)
Parts:	M1-MPV	TOYOTA SIENTA 1.5 G (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLC5081A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT RH DOOR	Bent	1,650.00 FL	*977.30 FL
2	1		*FRONT RH DOOR LOCK	Repair	950.00 FL	*- FL
3	1		*FRONT RH DOOR WEATHERSTRIP	Serviceable	280.00 FL	*- FL
4	1		*FRONT RH DOOR HINGE UPPER	Repair	150.00 FL	*- FL
5	1		*FRONT RH DOOR HINGE LOWER	Repair	150.00 FL	*- FL
6	1		*FRONT RH DOOR CHECKER	Serviceable	180.00 FL	*- FL
7	1		*FRONT RH DOOR POWER WINDOW MOTOR	Serviceable	800.00 FL	*- FL
8	1		*REAR RH DOOR	Bent	1,650.00 FL	*980.30 FL
9	1		*REAR RH DOOR LOCK (NPA)	Repair	0.00 FL	*- FL
10	1		*REAR RH DOOR WEATHERSTRIP	Cut	760.00 FL	*231.20 FL
11	1		*REAR RH DOOR HINGE UPPER	Repair	280.00 FL	*- FL
12	1		*REAR RH DOOR HINGE LOWER	Repair	280.00 FL	*- FL
13	1		*REAR RH DOOR POWER WINDOW MOTOR (NPA)	Repair	0.00 FL	*- FL
14	1		*REAR RH DOOR ROLLER ASSY UPPER	Serviceable	280.00 FL	*- FL
15	1		*REAR RH DOOR ROLLER ASSY LOWER	Serviceable	480.00 FL	*- FL
16	1		*SLIDING DOOR MOTOR UNIT	Serviceable	2,250.00 FL	*- FL
17	1		*REAR RH SLIDING DOOR PROTECTOR	Serviceable	200.00 FL	*- FL
18	1		*REAR RH SLIDING DOOR PLATE (NPA)	Serviceable	0.00 FL	*- FL
19	1		*REAR RH DOOR STOPPER MALE (NPA)	Serviceable	0.00 FL	*- FL
20	1		*REAR RH DOOR STOPPER FEMALE (NPA)	Serviceable	0.00 FL	*- FL
21	1		*REAR RH DOOR OUTER MOULDING LOWER	Dented	200.00 FL	*200.00 FL
22	1		*REAR RH DOOR OUTER MOULDING LOWER CLIPS 10 Pcs	Necessary (4 Pcs only)	120.00 FL	*20.00 FL
23	1		*REAR RH FENDER OUTER MOULDING LOWER	Serviceable	150.00 FL	*- FL
24	10		*REAR RH FENDER OUTER MOULDING LOWER CLIPS	Not Necessary	120.00 FL	*- FL
25	1		*REAR RH FENDER	Repair	1,200.00 FL	*- FL
26	1		*REAR RH FENDER INNER SHIELD	Serviceable	180.00 FL	*- FL
27	10		*REAR RH FENDER INNER SHIELD CLIPS	Not Necessary	180.00 FL	*- FL
28	1		*REAR RH WHEEL HOUSING (NPA)	Repair	0.00 FL	*- FL
29	1		*RH ROCKER PANEL (NPA)	Repair	0.00 FL	*- FL
30	1		*RH ROCKER PANEL GARNISH	Serviceable	400.00 FL	*- FL
31	10		*RH ROCKER PANEL GARNISH CLIPS (NPA)	Not Necessary	0.00 FL	*- FL
32	1		*RIM (NPA)	Repair	0.00 FL	*- FL
33	1		*BODY SEALANT	Not Necessary	120.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 13,010.00 2,408.80
 - List Item Discount on L Items 20.00/25.00% (S\$) 2,578.00 602.20

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
					Total Parts (S\$)	10,432.00 1,806.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ANTI RUST COATING	New	150.00	-
2	TO REMOVE,REFIT & REPAIR AFFECTED DAMAGED PARTS.INCLUDING TO KNOCK-OUT,STRAIGHTEN,REPAIR OF THE DOOR CENTER PILLAR	New	1,800.00	1,000.00
3	TO DISMANTLE/TRANSFER FRONT RH DOOR & REAR RH DOOR TO FITTINGS & MECHANISM TO NEW SHELL	New	360.00	160.00
4	TO CONDUCT ALL WHEEL COMPUTERISED ALIGNMENT	New	120.00	60.00
5	TO REMOVE,REFIT & UPHOLSTERY TO FACILITATE REPAIRS	New	120.00	120.00
6	TO CHECK & RECONNECT ALL NECESSARY WIRING	New	80.00	30.00
7	TO SPRAY PAINTING ON THE AFFECTED AREA	New	2,200.00	1,200.00
Gross Labour Cost (S\$)			4,830.00	2,570.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >