

ASS. REC. BY:

REF:

CS3/CTL18001874 / Gbez

Special Instruction:

SYNOPSIS:

GA

ASSIGNMENT (Office)

From (Person):

Angel Foo

of

CTL

Date/Time:

31/01/2018

Estimated Cost:

Bill to:

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLP 444993

Insured:

at Workshop m/s

Allswell Motor

Tel:

9447 8345

of

25 Dehu Lane 9

Policy No:

Claim No:

SNM18D00517C02/1

Sum Insured:

Excess:

Make of Veh:

D.O.A.

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time:

31/01/2018 10:20am

Person Contacted:

Ben

Vehicle: ☒ IN ☐ OUT

Date/Time

Action/Instruction (X) Estimate

SLP 444993 - X

Dismantle: 1/2/2018

After repair: 5/2/2018

Surrey

Xbrl.

REF:

CTi

25418

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s

Allswell

of _____

Insured: _____

Policy No. _____

Claims No. _____

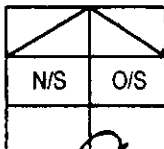
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: _____

SLP4499S

Yr Regn: 05 Jan 2017

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Hybrid

Make: _____

Honda Vezel

C.C

Colour

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

40011

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

RU 3124 5255

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD / Alum or

Tyre Size: F: _____

215/60 R16

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6 mm

R/Bal.

6 mm

L/Bal.

6 mm

L/Bal.

6 mm

D.O.A.

D.O.I.

31-01-18

Survey held at

W/S

1pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Repair Estimate : \$ 2500-3500 , 4 days

RECEIVED 1 APR 2018

Date/Time, File Pass to?

☐

Prel. Report

Days Of Repair: 4

1)

☐

Final Report

Resurvey No. of Trip: 2

Date/Time, File Return to?

2)

Survey Fee:

150

Transportation.

Add Fee:

☐

Site Insp (\$

) S + RS. SI

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format :

PRG

Lump Sum / I.B.I: (\$

TOTAL

150

Catherine Chong (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 31 January, 2018 7:50 AM
To: assignments
Subject: FW: OUR REF: PRS/SNM18D00517C02/1 & YR REF: SLP4499S -TO CONDUCT PRE REPAIR SURVEY -SLP4499S

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [mailto:angie.foo@sg.cntaiping.com]
Sent: Tuesday, 30 January 2018 7:26 PM
To: OOI, Ben <ben@allswellmotor.com.sg>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: OUR REF: PRS/SNM18D00517C02/1 & YR REF: SLP4499S -TO CONDUCT PRE REPAIR SURVEY -SLP4499S

Without Prejudice

Dear Ooi Ben,

Please check with your insured on the accident date. Our Insured reported was 23.1.2018.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: OOI, Ben [mailto:ben@allswellmotor.com.sg]

Sent: Tuesday, 30 January, 2018 4:53 PM

To: Angie Foo

Cc: Chong Boon Sen; Claims Dept of CTI; Admin A; SUR; Denise Tay

Subject: Re: OUR REF: PRS/SNM18D00517C02/1 & YR REF: SLP4499S -TO CONDUCT PRE REPAIR SURVEY -SLP4499S

Hi Angie,

The vehicle is at our premise ya.

Thanks

Truly

OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Tue, Jan 30, 2018 at 4:50 PM, Angie Foo <angie.foo@sg.cntaiping.com> wrote:

Without Prejudice

Dear Ooi Ben,

We refer to your email on even date.

We are objecting to your list of surveyors and shall be appointing M/S LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Please ensure that your client's vehicle is available for survey within 2 working days.

REMARKS:

Dear Calvin/Marcus

Please arrange to conduct survey, checking consistency of the damages on without prejudice.

Kindly take note, the claim handler on this case is Chong Boon Sen 63896171

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: OOI, Ben [<mailto:ben@allswellmotor.com.sg>]

Sent: Tuesday, 30 January, 2018 4:38 PM

To: Angie Foo

Cc: Chong Boon Sen; Claims Dept of CTI

Subject: Re: OUR REF: PRS/SNM18D00517C02/1 & YR REF: SLP4499S -TO CONDUCT PRE REPAIR SURVEY -SLP4499S

Hi Angie,

Thanks for your reply..

We disagreed with your surveyors as SJE. As such we propose:-

- 1) Sebastian Lim of Constant Appraiser Services
- 2) Tiing Wah Tze of TGS

Thanks

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile: +65 9147 8545

Email: ben@allswellmotor.com.sg

On Tue, Jan 30, 2018 at 3:57 PM, Angie Foo <angie.foo@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Ooi Ben,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

TAY BENG HEE
SAMUEL PHUN
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
DEREK OH SIONG WEE
KALVIN ANG
MARCUS CHUA
SIMON HO
LOW SAR HUEI
HONG FOOK CHOY

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly let us hear from you.

REMARKS:

Kindly take note, the claim handler on this case is Chong Boon Sen 63896171

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: OOI, Ben [<mailto:ben@allswellmotor.com.sg>]

Sent: Tuesday, 30 January, 2018 1:28 PM

To: Angie Foo; Sharon Han; Adeline Chng

Cc: Edmund Ng; Mark Mark; account5 leasing

Subject: SLP4499S Accident - 3rd party claim against CNtaiping insured SJH1561E on the 22.01.2018

Dear China Taiping (motor claims department)

(without Prejudice)

- We were informed your insured vehicle number (SJH1561E) has 02 insurance covered and MSIG told us the accident happened under the insurance coverage period of China Taiping Insurance (see attachment). Please expedite accordingly.
- We are the owner of the vehicle SLP4499S and your insured vehicle SJH1561E came in contact with our vehicle at the material time.
- Before we proceed to repair our damaged vehicle, please us know within 02 working days till 31.01.2018 whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you, we will proceed repair without any more reference to you.

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile: +65 9147 8545

Email: ben@allswellmotor.com.sg

----- Forwarded message -----

From: **OOI, Ben** <ben@allswellmotor.com.sg>

Date: Mon, Jan 29, 2018 at 3:48 PM

Subject: Re: Delivery Status Notification (Failure)

To: Sharon Han <sharon.han@sg.cntaiping.com>

Dear SHaron,

Appreciate if you could forward this accident case to your motor claims department asap..

Greatly appreciate...Thanks

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile: +65 9147 8545

Email: ben@allswellmotor.com.sg

On Mon, Jan 29, 2018 at 3:45 PM, Mail Delivery Subsystem <mailer-daemon@googlemail.com> wrote:



Address not found

Your message wasn't delivered to claimdept@sg.cntaiping.com because the address couldn't be found, or is unable to receive mail.

The response was:

550 Invalid recipient <claimdept@sg.cntaiping.com> (#5.1.1)

Final-Recipient: rfc822; claimdept@sg.cntaiping.com

Action: failed

Status: 5.0.0

Remote-MTA: dns; cluster5.us.messagelabs.com. (216.82.241.195, the server for the domain sg.cntaiping.com.)

Diagnostic-Code: smtp; 550 Invalid recipient <claimdept@sg.cntaiping.com> (#5.1.1)

Last-Attempt-Date: Sun, 28 Jan 2018 23:45:37 -0800 (PST)

----- Forwarded message -----

From: "OOI, Ben" <ben@allswellmotor.com.sg>

To: claimdept@sg.cntaiping.com

Cc: Edmund Ng <edmund@allswellmotor.com.sg>, Mark Mark <mark@allswellmotor.com.sg>

Bcc:

Date: Mon, 29 Jan 2018 15:45:34 +0800

Subject: Fwd: SLP4499S Accident - 3rd party claim against MSIG insured SJH1561E on the 22.01.2018

Dear China Taiping (Motor Claims Department)

We have received information from MSIG that your insured validity period falls under the accident date which is China Taiping Insurance. Please expedite this case asap to avoid any inconveniences..

We are the owner of the vehicle SLP4499S and your insured vehicle SJH1561E came in contact with our vehicle at the material time.

Before we proceed to repair our damaged vehicle, please us know within 2 working days till 30.01.2018 whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you, we will proceed repair without any more reference to you.

Thanks

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile<fon ----- Message truncated -----

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	31 Jan 2018		31 Jan 2018 15:14 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	SG RENT-A-CAR PTE LTD, Co. Reg. No.: 201329402W			
Main Claimant:	ALLSWELL LEASING & LIMOUSINE PTE LTD, Co. Reg. No.: 201432541Z			
Vehicle Reg. No.:	SLP4499S	Date of Loss:	23/01/2018 20:00 - :59 [7 Months and 18 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / SNM18D00517C02	Policy/Cover Note No.:	DMPCSN1670621600	
Vehicle Reg. No. (Insured):	SJH1561E	Policy No. (Claimant):		
		Excess:	S\$0.00	
Repairer:	Allswell Motor Traders (HQ) 25 Defu Lane 9, 539266 Defu Lane - Tel: 66791146			
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 09/02/2018]			
Adj Asg. Remarks:	PLEASE SURVEY THIRD PARTY, CHECK CONSISTENCY OF THE DAMAGES ON WITHOUT PREJUDICE BASIS. KINDLY LET US HAVE YOUR RECOMMENDED REPAIR AMOUNT IF THERE IS NO ESTIMATE PROVIDED DURING PRE REPAIR SURVEY. KINDLY TAK NOTE.TP DAMAGES VERY SLIGHT DAMAGED.SEE SCENE PHOTOS.			

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS <input type="checkbox"/>										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

***SLP4499S (SNM18D00517C02)**
[SJH1561E]







TP

ALLSWELL LEASING & LIMOUSINE PTE LTD

Jan 23 2018 8:00PM

[SG RENT-A-CAR PTE LTD]

Allswell Motor Traders

Upload Documents		Upload Photos	Compose New Letter	View View in Browser <input type="button" value="v"/>	
Photos/Images				3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/04/18 11:21	General View		Load PDF	
2	16/04/18 11:21	Photographs of Damaged Parts		Load PDF	
3	16/04/18 11:21	Photo After Spray		Load PDF	
Documentation				1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	31/01/18 15:16	INSURED SAS REPORT SJH1561E		Load PDF	
2	31/01/18 15:16	THIRD PARTY SAS REPORT SLP4499S		Load PDF	
3	31/01/18 15:16	THIRD PARTY PRS EMAIL BTW CIC AND ALLSWELL MOTOR		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CTI18001874/GBE2

Date: 16/04/2018

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMPCSN1670621600

Claimant Vehicle
No: SLP4499SInsured Vehicle
No: SJH1561E

Date of Loss: 23/01/2018

Nature of Claim: TP

Claim
No: SNM18D00517C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLP4499S

Make & Model: HONDA VEZEL, 1.5 HYBRID X (A)

Engine No: LEB5945273

Reg. Date: 05/06/2017 (Man. Year: 2017)

Chassis No: RU31245255

Colour: Blue

Odometer: 40011 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 31/01/2018

Date Inspected: 31/01/2018

Inspected At:

Allswell Motor Traders (HQ)
25 Defu Lane 9
Singapore 539266

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,500.00 -\$3,500.00

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 16 Apr 2018)
Parts: M1-SUV HONDA VEZEL 1.5 HYBRID X (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLP4499S)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >