

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Wednesday, 23 May 2018 1:18 PM
To: Veron Chen (LKKAUTO); 'Claims Dept'; SUR
Subject: LOD - SDN 7518 G Own Damage Claim
Attachments: SAftersales18052313570.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

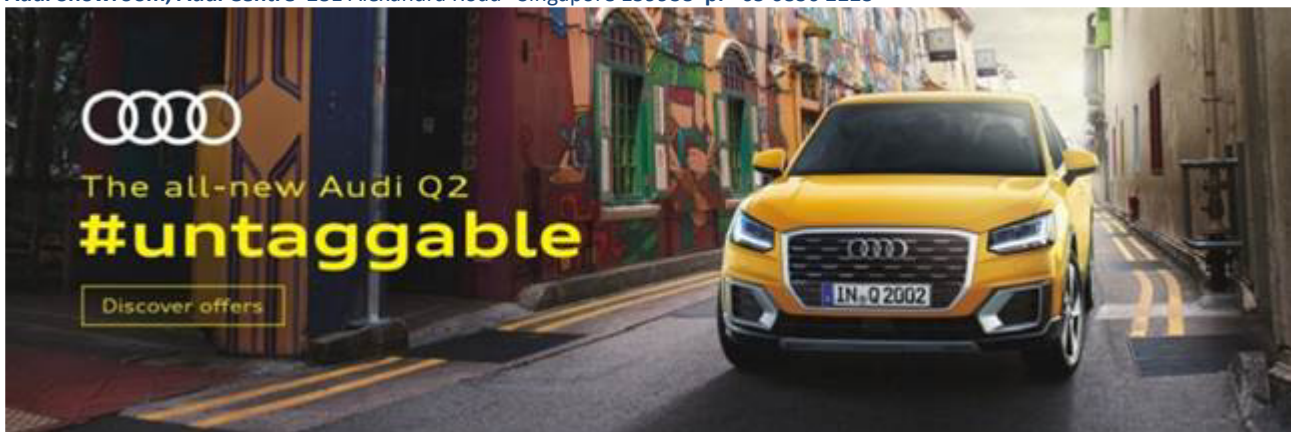
Premium Automobiles Pte Ltd (Reg No 199902271W)

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e. mastura@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 1 February 2018 9:07 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SDN 7518 G Own Damage Claim

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SDN 7518G (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 31 January 2018 3:33 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SDN 7518 G Own Damage Claim

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 30 January 2018 11:08 AM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: SDN 7518 G Own Damage Claim

Dear all,

Kindly assist in the Own Damage Claim for the above mentioned vehicle.

Car was surveyed by Adrian this morning.

Many thanks!

Best regards,

Jeffery Tan

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