

26/11/18

REF:

CC3 / AUL18001808 / Aulbnz

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

1700095204

Claims No.

Sum Insured:

Excess:

0

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

12512.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

883 4

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

8KW7775A.

Yr Regn:

2018

Ins.

Type: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sedan.

c.c

999

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

1545

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAAUZZZ8V0J 10280.66

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 225/40R18

R: 225/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

26/1/18

D.O.I.

30/01/18

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD A16.

31/1/18

Reg in merimen

20/3/18

Final fig \$ 3938.56 confirmed by email (Reel 2454.44, 3890)

RECEIVED 02 APR 2018

Date/Time. File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

31/3 - typist

Days Of Repair:

4

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

___ \$ - RS ___ \$

) Photos:

) Others:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

TOTAL

Report Format :

merimen

Lump Sum / I.B.I. (\$

3938.56

200

10

210

Survey Department Check List (Case Handler)

Reference No. : CC3 | A19 | 800 | 868 | A v b

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By:

VERON

20/3/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18001868/Avb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 31-01-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKW 7775A
Policy No. 1700095204	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	30/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 26/01/2018	Inspection Date 30/01/2018
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699	

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 31 January 2018 5:28 PM
To: 'Claims Dept'; SUR
Subject: RE: SKW 7775 A Excess Confirmation

Dear Jeffery,

Vehicle excess \$0

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 30 January 2018 11:13 AM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SKW 7775 A Excess Confirmation

Dear all,

Kindly confirm the excess amount for this vehicle.

Survey was done earlier this morning.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd [Reg No 199902271W]

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3022Z
Vehicle Details	
Vehicle No.:	SKW7775A
Vehicle to be Exported:	No
Intended De-registration Date:	31 Jan 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CHZ593829
Chassis No.:	WAUZZZ8V0J1028066
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,895.00
Original Registration Date:	05 Jan 2018
First Registration Date:	05 Jan 2018
Transfer Count:	0
Actual ARF Paid:	\$25,453.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Jan 2028
PARF Rebate Amount:	\$19,089.00
Intended COE Rebate Details	
COE Expiry Date:	04 Jan 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years):	10
QP Paid:	\$41,400.00
COE Rebate Amount:	\$41,099.00
Total Rebate Amount:	\$60,188.00

The information contained herein is correct as at 31 Jan 2018

OK

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7723022Z



Name

LOW SWEE HEE
(LIU RUIXI)

刘瑞喜

Race

CHINESE

Date of birth

Sex

18-08-1977

M

S7723022Z

Country of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S7723022Z

Name

LOW SWEE HEE
(LIU RUIXI)

Birth Date: 18 Aug 1977

Issue Date: 03 Sep 2003



000800674J



4100688

NRIC No. S7723022Z



Date of issue

14-09-2007

APT BLK 488 ADMIRALTY LINK #17-127
SINGAPORE 750488

NRIC No: S7723022Z

Date: 30/12/2009

No: 6387620

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

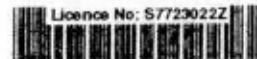
PASS DATE

Class 2B Motorcycles not exceeding 200 cc
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

16 Sep 1994

09 May 1996

NP 428A



Licence No: S7723022Z

CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LOW SWEE HEE (LIU RUIXI)
Period of Insurance : 05 Jan 2018 To 04 Jan 2019
Engine No. : CHZ593829
Chassis No. : WAUZZZ8VQJ1028066

Vehicle No. : SKW7775A
Policy No. : 1700095204
Endorsement No. :
Issued Date : 18 Jan 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LOW SWEE HEE (LIU RUIXI) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

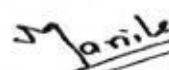
0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSCK8A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0126/2018/GW
Date	:	29-Jan-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Low Swee Hee (Liu Ruixi)
Address	:	APT BLK 488 Admiralty Link #17-127 Singapore 750488
Telephone	:	HP +65 98789885
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SKW 7775 A
Model Code	:	Audi A3 Sedan 1.0 TFSI S
Model / Year	:	Jan-18
Engine No	:	CHZ2593829
Chassis No	:	WAUZZZ8V0J1028066
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	26-Jan-18
Place of Accident	:	Admiralty Link

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKW 7775 A

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs rr door's multi-lock system and power window devices.	S/N	\$ 280.00 ✓	✓
2	To remove and renew rhs rear door, transfer old fittings to new door and position. Reshape rhs rear fender. Reinstall all parts removed.		\$ 1,200.00 500 ✓	✓
3	To repspray rhs rear door and rear fender.		\$ 2,000.00 1100 ✓	✓
4	To carry out diagnostic check.	S/N	\$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		:	<u>\$ 3,672.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKW 7775 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR-RH <i>dentec</i>	\$ 2,190.00	✓ 1752
2	REAR OUTER DOOR SEAL-RH <i>h</i>	\$ 139.00	✓ 111-20
3	BONDING AGENT <i>N/A N/A</i>	\$ 43.00	? X
4	CLEANING SOLUTION <i>N/A N/A</i>	\$ 64.00	? X
5	REAR DOOR SEAL-RH <i>h h</i>	\$ 165.00	✓
6	SUNDRIES <i>Nec</i>	\$ 120.00	? 3-36
TOTAL SPARE PARTS CHARGES		\$ 2,721.00	
TOTAL LABOUR CHARGES		\$ 3,672.00	
GRAND TOTAL		\$ 6,393.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian
Surveyed Date : 30/01/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, OK Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 20 March 2018 8:00 AM
To: Boo seng yak; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION SKW7775A - OD AIG - SURVEYED 30 JAN 18

Dear Mr Boo,

Confirm repair cost of \$3,938.56 before GST @ 4 days.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Monday, 19 March 2018 6:05 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION SKW7775A - OD AIG - SURVEYED 30 JAN 18

Hi Adrian and all,

Revised estimate attached.

Please confirm repair cost of \$3938.56 @ 4 days.

Your early closure is appreciated.

best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0126/2018/GW
Date : 29-Jan-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 19 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Low Swee Hee (Liu Ruixi)
Address : APT BLK 488 Admiralty Link
#17-127
Singapore 750488
Telephone : HP +65 98789885
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SKW 7775 A**
Model Code : Audi A3 Sedan 1.0 TFSI S
Model / Year : Jan-18
Engine No : CHZ2593829
Chassis No : WAUZZZ8V0J1028066
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 26-Jan-18
Place of Accident : Admiralty Link

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKW 7775 A

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs rr door's multi-lock system and power window devices.	S/N \$	280.00	\$ 280.00
2	To remove and renew rhs rear door, transfer old fittings to new door and position. Reshape rhs rear fender. Reinstall all parts removed.	\$	1,200.00	\$ 500.00
3	To rep spray rhs rear door and rear fender.	\$	2,000.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,672.00</u>	<u>\$ 2,072.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKW 7775 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR-RH	\$ 2,190.00	\$ 1,752.00
2	REAR OUTER DOOR SEAL-RH	\$ 139.00	\$ 111.20
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	REAR DOOR SEAL-RH	\$ 165.00	
6	SUNDRIES	\$ 120.00	\$ 3.36
TOTAL SPARE PARTS CHARGES		\$ 2,721.00	\$ 1,866.56
TOTAL LABOUR CHARGES		\$ 3,672.00	\$ 2,072.00
GRAND TOTAL		\$ 6,393.00	\$ 3,938.56

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKW 7775 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0126/2018/MAS

27 March 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKW 7775 A, Audi A3 Sedan 1.0 TFSI

With reference to the above-mentioned vehicle, no **SKW 7775 A**, claimant, **Mr. Low Swee Hee**, please find the related document per attached.

1. A copy of the Original invoice no. 85012271 – S\$4,241.26
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AIG – SKW 7775 A

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jan 2018 14:56		31 Jan 2018 11:35 Edit Adj Rpt	\$53,938.56 Edit Estimates	\$53,938.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by Insurer]						
Insured:	LOW SWEE HEE, ID: S7723022Z, Tel: +6598789885, Email: 77ESMOND@GMAIL.COM								
Vehicle Reg. No.:	SKW7775A	Date of Loss:	26/01/2018 19:00 - :59						
Claim Type:	OD / 2933985475SG	Policy/Cover Note No.:	1700095204 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/02/2018]								
Driver/Custodian:	LOW SWEE HEE (40 / Male), NRIC: S7723022Z, Tel: +6598789885								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
• AIG_SG (31/01/2018): SKW7775A / OD / 26/01/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS			View All	Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKW7775A (2933985475SG)
OD
Jan 26 2018 7:40PM
[LOW SWEE HEE]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
Video						1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	29/01/18 14:25	Video - Accident [Linked Accident Report Documents]		Load MP4			
2	29/01/18 14:25	Video - Accident [Linked Accident Report Documents]		Load MP4			
Photos/Images						3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	31/01/18 14:57	General View		Load JPG	☒		
2	31/01/18 14:57	General View		Load JPG	☒		
3	31/01/18 14:57	General View		Load JPG	☒		
4	31/01/18 14:57	General View		Load JPG	☒		
5	31/01/18 14:57	General View		Load JPG	☒		
6	31/01/18 14:57	General View		Load JPG	☒		
7	31/01/18 14:57	General View		Load JPG	☒		
8	31/01/18 14:57	General View		Load JPG	☒		
9	31/01/18 14:57	General View		Load JPG	☒		
10	31/01/18 14:57	General View		Load JPG	☒		
11	31/01/18 14:57	General View		Load JPG	☒		
12	31/01/18 14:57	General View		Load JPG	☒		
13	31/01/18 14:57	General View		Load JPG	☒		
14	31/01/18 14:57	General View		Load JPG	☒		
Documentation						1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	31/01/18 15:03	Singapore Accident Statement		Load PDF			
2	31/01/18 15:03	Certificate of Insurance		Load PDF			
3	31/01/18 15:04	Insureds Driving License		Load PDF			
4	31/01/18 15:04	ESTIMATE		Load PDF			
5	02/04/18 15:13	WORKSHOP INVOICE		Load PDF			
6	02/04/18 15:13	DISCHARGE VOUCHER		Load PDF			

Linked Accident Report Documents

						View	Use Viewer
Video						1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	29/01/18 14:25	Video - Accident		Load MP4			
2	29/01/18 14:25	Video - Accident		Load MP4			
Assessment Reports						1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	29/01/18 14:31	Accident Statement		Load HTM			
Photos/Images						3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	29/01/18 14:21	Accident Photo		Load JPG	☒		
2	29/01/18 14:21	Accident Photo		Load JPG	☒		

3	29/01/18 14:21	Accident Photo		Load JPG	☒
4	29/01/18 14:21	Accident Photo		Load JPG	☒
5	29/01/18 14:21	Accident Photo		Load JPG	☒
6	29/01/18 14:21	Accident Photo		Load JPG	☒
7	29/01/18 14:21	Accident Photo		Load JPG	☒
8	29/01/18 14:21	Accident Photo		Load JPG	☒
9	29/01/18 14:21	Accident Photo		Load JPG	☒
10	29/01/18 14:21	Accident Photo		Load JPG	☒
Documentation			1 per page ▼		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	29/01/18 14:27	Sketch Plan		Load JPG	☒
2	29/01/18 14:27	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18001868/AVBN2

Date: 02/04/2018

REFERENCE

Insured/Claimant: LOW SWEE HEE Policy No: 1700095204
Date of Loss: 26/01/2018 Nature of Claim: OD Claim No: 2933985475SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKW7775A
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ593829
Reg. Date: 05/01/2018 (Man. Year: 2017) Chassis No: WAUZZZ8V0J1028066
Colour: Black Odometer: 1545 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$125,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/40R18 Rear Tyre Size: 225/40R18
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,721.00	1,866.56	854.44	31.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,672.00	2,072.00	1,600.00	43.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,393.00	3,938.56	2,454.44	38.39
+ GST 7.00/7.00% (S\$)	447.51	275.70	171.81	38.39
Nett Amount (S\$)	6,840.51	4,214.26	2,626.25	38.39

INSPECTION

Date of Assignment: 31/01/2018
Date Inspected: 30/01/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR-RH	Dented	2,190.00 FS	*1,752.00 FS
2	1		*REAR OUTER DOOR SEAL-RH	Necessary	139.00 FS	*111.20 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*REAR DOOR SEAL-RH	Not Necessary	165.00 FS	*- FS
6	1		*SUNDRIES	Necessary	120.00 FS	*3.36 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					2,721.00	1,866.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER RHS RR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
2	TO REMOVE AND RENEW RHS REAR DOOR,TRANSFER OLD FITTINGS TO NEW DOOR AND POSITION.RESHAPE RHS REAR FENDER.REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO RESPRAY RHS REAR DOOR AND REAR FENDER	New	2,000.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,672.00	2,072.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >