

22/03/2018

ASS. REC. BY:

REF: CS/FCI/18001855/R/vd3n2 Special Instruction:

Survivor:

Rasul

ASSIGNMENT (Office)

CWS

From (Person):

Karen Tan

of

FCI

Date/Time: 3:54pm @ 30/1/18

Estimated Cost:

Bill to:

OD ☒ TP WS TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SDJ 8155J

Insured:

SHA 7526D

at Workshop m/s

Zhong Cheng Enterprise

Tel:

9338 2859

of Blk 4, Woodlands Rd, Yew Tee Ind. Est.

Policy No:

Claim No:

D18 000 888 MFSH

Sum Insured:

Excess:

D.O.A. 26/01/2018

Make of Veh:

(Client's Record)

31/01/18

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time: 5:04pm @ 30/1/18

Person Contacted:

Ms. Sini

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (✓) Estimate	
	SDJ 8155J - CS/RS10025128/Kbr	D.O.A.: 03/09/2010
	SHA 7526D - CS/FCI 17003165/Dybn2	D.O.A.: 11/02/2017
5/2/18	Email preli revised to FCI	
12/7/18	offer Sini LS \$8500, request LS \$9K	
12/7/18	@ 233pm Rasul Said offer LS \$8800k	

Phone

FCI

12460

31/01/2018

SDJ 8155 J

2008 DEC

Customer Name

Customer Address

Customer Phone

SDJ 8155 J

Zhong Cheng Enterprise
Blk 4, Woodlands Rd Yew Tee Ind. Est

Customer Email

Customer Fax

Customer ID

Customer Ref

Customer Ref

Customer Ref

Policy Condition

Remark: The van had commenced its
repair at the time of inspection.

Customer Name

Customer Address

Customer Phone

Customer Email

Customer Fax

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05/02/18 Email Zhong Cheng on 05/02/18 inform business on unit sent
to repair this vehicle
12/7/18 LS \$ 8800 confirmed by email (Real
mv: \$ 22K (EST) LTA: \$ 12,895 NV: \$ 9105

RECEIVED 12 JUL 2010

Case File Number

☐

Prell Report

☐

Final Report

Case File Number

Case File Number

Case File Number

Case File Number

Case File Number

Case File Number

Case File Number

Case File Number

Days Of Repair

10

Resurvey No. of Trip

1

Add Fee:

☐

Site Fee

☐

Site Fee

☐

Site Fee

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Site Fee

☐

Site Fee

☐

Site Fee

☐

Survey Department Check List (Case Handler)

Reference No.: CS/PRI/8001855/Rlvcl3
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (

): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A				
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type				
C	Weekend Charges	✓			
N	Survey held at/Repairer				
C	Excess				

Surveyor (

): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By:

VERON

12/7/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/20



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18001855/R1vd3

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 31-01-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHA 7526D	Veh. Inspected	SDJ 8155J
Policy No.		Coverage (\$)	0.00
Claim No.	D18000888MFSH	Excess (\$)	0.00
Assign From	CWS (KAREN TAN)	Assign Date	31/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	26/01/2018	Inspection Date	31/01/2018
Survey held at	ZHONG CHENG ENTERPRISE BLK 4 YEW TEE IND 393-H WOODLANDS ROAD SINGAPORE 677969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18000888MFSH
Our Ref: CS/FCI18001855/R1vd3

Date : 5/2/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SDJ 8155J

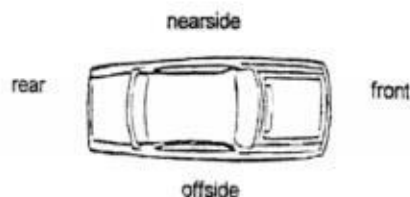
We thank you for your instruction on 30/1/2018

Please be informed that we had conducted the inspection of the above mentioned
31/1/2018 at the premises of M/s ZHONG CHENG ENTERPRISE
and have the following to report:-

Workshop Estimate Amount	: S\$18,552.51
Revised Estimate Amount	: S\$8,523.30
"Check" Items Amount	: S\$4,050.00
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the front and rear portion.



Comments/Present Status:
Damages Consistent

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	29-01-2018	Our Ref No. D18000888MFSH
Accident Date	26-01-2018	Claim Type. Third Party
Insured Vehicle	SHA7526D	Third Party Vehicle. SDJ8155J
Survey Location	BLK 4 WOODLANDS ROAD YEW TEE INDUSTRIAL ESTATE 393H	
Contact Person.	AH SIONG	
Contact No.	98264959/ 98264959	Fax No. 68942883
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	ZHONG CHENG ENTERPRISE	Attention. NIL
Cc : TP Solicitor	TEO KENG SIANG LLC	TP Solicitor Fax No. 63335676
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/234446)



PRI Documents



Close



PRI Header Details

Claim No	D18000888MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & TEO KENC
Workshop Name	ZHONG CHENG ENTERPRISE (Contact Person : AH SIONG)	Survey Location & Contact Details	BLK 4 WOODLANDS ROAD YEW TEE INDUSTRIAL ESTAT Mobile: 98264959 , Phone: 98264959 , Fax: 6894288: EmailId: JANICE.KEE@KSTEOPTR.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHA7526D	TP Vehicle No	SDJ8155J
PRI Recieved Date	29-01-2018 11:06:57 PM	Surveyor Appointed Date	30-01-2018 03:53:47 PM	Surveyor Accept Date	31-01-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	31-01-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks		Save
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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 12 July 2018 3:07 PM
To: 'Zhong Cheng'
Cc: Rasul (LKKAUTO); SUR
Subject: RE: Pre Repair Survey for SDJ 8155 J (Your Ref: SHA 7526 D Our Ref: TKS/Z422-ACC-39731.18/sf)

Dear Sini,

Noted with thanks.

Final invoice and all supporting documents sent over to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhong Cheng [mailto:zhongchengauto@gmail.com]
Sent: Thursday, 12 July 2018 2:55 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: Pre Repair Survey for SDJ 8155 J (Your Ref: SHA 7526 D Our Ref: TKS/Z422-ACC-39731.18/sf)

Hi Veron,

Ok to accept.

Thanks

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

On Thu, Jul 12, 2018 at 2:43 PM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Sini,

WITHOUT PREJUDICE

Final offer Lump Sum \$8,800 @ 10 working days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhong Cheng [<mailto:zhongchengauto@gmail.com>]

Sent: Thursday, 12 July 2018 2:29 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: Pre Repair Survey for SDJ 8155 J (Your Ref: SHA 7526 D Our Ref: TKS/Z422-ACC-39731.18/sf)

Dear Veron,

I've checked the repair limit should be about \$9k to \$10k.

Can we meet in between to \$9k?

Thanks

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

On Thu, Jul 12, 2018 at 2:22 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sini,

WITHOUT PREJUDICE

Offer Lump Sum \$8500/- (MAX) @ 10 working days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhong Cheng [mailto:zhongchengauto@gmail.com]

Sent: Wednesday, 11 April 2018 2:25 PM

To: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: Pre Repair Survey for SDJ 8155 J (Your Ref: SHA 7526 D Our Ref: TKS/Z422-ACC-39731.18/sf)

Hi Rasul,

Attached resend dismantle items and after paint pics. Please confirm the economical repair value again. As mentioned, I've checked it should be at least 9-10K.

Thanks

 SDJ8155J after.zip

 SDJ8155J exhaust.zip

 SDJ8155J pt1.zip

 SDJ8155J pt2.zip

 SDJ8155J pt 4.zip

 SDJ8155J.zip

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

On Thu, Feb 1, 2018 at 3:52 PM, Zhong Cheng <zhongchengauto@gmail.com> wrote:

Hi Rasul,

Attached GIA fyi.

Dismantle pics fyi and supplementary items.

Thanks

 SDJ8155J pt1.zip

 SDJ8155J pt2.zip

 SDJ8155J.zip

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

----- Forwarded message -----

From: **Janice Kee** <janice.kee@ksteoptr.com>

Date: Mon, Jan 29, 2018 at 4:22 PM

Subject: Fwd: Pre Repair Survey for SDJ 8155 J (Your Ref: SHA 7526 D Our Ref: TKS/Z422-ACC-39731.18/sf)

To: motorclaims@msfirstcapital.com.sg

Cc: Zhong Cheng <zhongchengauto@gmail.com>, zhong xiong Tan <zhongchengenterprise@hotmail.com>

Dear Sir

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

Rasul (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Monday, 5 February, 2018 8:23 AM
To: 'Zhong Cheng'
Subject: RE: Pre Repair Survey for SDJ 8155 J (Your Ref: SHA 7526 D Our Ref: TKS/Z422-ACC-39731.18/sf)

Hi Sini,

Take note, the NETT amount to repair this vehicle is 8K. the repair cost might be lower or more.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Zhong Cheng [<mailto:zhongchengauto@gmail.com>]

Sent: Thursday, 1 February, 2018 4:13 PM

To: Rasul (LKKAUTO)

Subject: Re: Pre Repair Survey for SDJ 8155 J (Your Ref: SHA 7526 D Our Ref: TKS/Z422-ACC-39731.18/sf)

Dear Rasul,

Please use this supplementary list instead.

Thanks

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

On Thu, Feb 1, 2018 at 3:52 PM, Zhong Cheng <zhongchengauto@gmail.com> wrote:

Hi Rasul,

Attached GIA fyi.

Dismantle pics fyi and supplementary items.

Thanks

Veron Chen (LKKAUTO)

From: Zhong Cheng <zhongchengauto@gmail.com>
Sent: Wednesday, 11 April 2018 2:25 PM
To: Rasul (LKKAUTO)
Cc: SUR
Subject: Re: Pre Repair Survey for SDJ 8155 J (Your Ref: SHA 7526 D Our Ref: TKS/Z422-ACC-39731.18/sf)

Hi Rasul,

Attached resend dismantle items and after paint pics. Please confirm the economical repair value again. As mentioned, I've checked it should be at least 9-10K.

Thanks

 SDJ8155J after.zip 

 SDJ8155J exhaust.zip 

 SDJ8155J pt1.zip 

 SDJ8155J pt2.zip 

 SDJ8155J pt 4.zip 

 SDJ8155J.zip 

Best Regards
Sini Tan
Zhong Cheng Enterprise Pte Ltd
Blk 6, 399J
Yew Tee Industrial Est
S678008
HP: 93382859 Fax: 68942883

On Thu, Feb 1, 2018 at 3:52 PM, Zhong Cheng <zhongchengauto@gmail.com> wrote:
Hi Rasul,

Attached GIA fyi.

Dismantle pics fyi and supplementary items.

Thanks



SDJ8155J pt1.zip



SDJ8155J pt2.zip



SDJ8155J.zip

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

----- Forwarded message -----

From: **Janice Kee** <janice.kee@ksteoptr.com>

Date: Mon, Jan 29, 2018 at 4:22 PM

Subject: Fwd: Pre Repair Survey for SDJ 8155 J (Your Ref: SHA 7526 D Our Ref: TKS/Z422-ACC-39731.18/sf)

To: motorclaims@msfirstcapital.com.sg

Cc: Zhong Cheng <zhongchengauto@gmail.com>, zhong xiong Tan <zhongchengenterprise@hotmail.com>

Dear Sir

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,

#29-07/08 Peninsula Plaza,

Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

Teo Keng Siang LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza Singapore 179098
ROC: 201510228C GST Reg No.: 201510228C

Tel: 6333 4222 Fax: 6333 5676 / 5688
Email: KSTEOCO@singnet.com.sg
(FAX - NOT FOR SERVICE OF COURT DOCUMENTS)

Our Ref : TKS/Z422-ACC-39731.18/sf (mc)
Your Ref : SHA 7526 D
Date : 29 January 2018

Secretary in charge: Janice
Tel : 6333 4222 (ext 60)
Fax : 6333 5676 / 6333 5688
Email : janice.kee@ksteoptr.com

First Capital Insurance Limited
36 Robinson Road
#16-01 City House
Singapore 068877
Attn: Motor Claims Dept

WITHOUT PREJUDICE
BY PDX #8002 & FAX: 6507 3849

Comfort Transportation Pte Ltd (Owner)
Mano Mjthan (Driver)
C/o 383 Sin Ming Drive
Gas Building
Singapore 575717

BY POST ONLY

PDX Intercompany Exchange Pte Ltd



010808324024

FROM TEO KENG SIANG LLC
PDX Box No. 8902

Dear Sirs

RE: ACCIDENT INVOLVING SDJ 8155 J / SHA 7526 D / (SDJ 5568 X) ON 26/1/18 ALONG BKE BEFORE ECO FLYOVER

We are instructed by Ho Boon Kee to notify you of a road traffic accident on 26/1/18 at about 21:30 hours ALONG BKE BEFORE ECO FLYOVER involving our client's vehicle registration number SDJ 8155 J and vehicle registration number SHA 7526 D driven by you at the material time. A copy of our client's Singapore accident statement is enclosed. Kindly let us have a copy your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle SDJ 8155 J is now at the following workshop:

Zhong Cheng Enterprise Pte Ltd
Blk 4 No. 393H Yew Tee Industrial Estate
Woodlands Road
Singapore 670816
Person I/C : Ah Siong
Contact : 9826 4959 / 93382859
Fax : 6894 2883

Yours faithfully,

M/s Teo Keng Siang LLC
encs

**Survey was conducted by:-

Name of Surveyor:

Date of Survey:

Time of Survey:

Signature

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 5 February 2018 12:24 PM
To: 'Claim Workflow System'
Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18000888MFSH/1, SDJ 8155J
Attachments: SDJ 8155J PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SDJ 8155J
Date of survey: 31/1/2018
Number of days:10 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 30 January 2018 5:07 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18000888MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 30 January 2018 3:54 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; KARENTAN@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18000888MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1246D
Vehicle Details	
Vehicle No.:	SDJ8155J
Vehicle to be Exported:	No
Intended De-registration Date:	01 Feb 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	GRANDIS 2.4L SPORTS-GEAR
Primary Colour:	White
Manufacturing Year:	2008
Engine No.:	4G69NM8955
Chassis No.:	JMYLRNA4W8Z001221
Maximum Power Output:	121.0 kW (162 bhp)
Open Market Value:	\$24,677.00
Original Registration Date:	11 Dec 2008
First Registration Date:	11 Dec 2008
Transfer Count:	1
Actual ARF Paid:	\$24,677.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Dec 2018
PARF Rebate Amount:	\$12,338.00
Intended COE Rebate Details	

COE Expiry Date:	10 Dec 2018
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$6,501.00
COE Rebate Amount:	\$557.00
Total Rebate Amount:	\$12,895.00

The information contained herein is correct as at 01 Feb 2018

OK

22K 11/7/18 Rasul
21,000
12,895
8,105

Sketch Plan Pg. 3



redefining Insurance

Date: 27/01/2018To: Owner of Vehicle Number: SDJ8155J

The following has been advised to you via your workshop, ETHOS PROTECT ME LTD. through their staff, Jackson Teo.

Please tick the applicable box if you had been advised on the content as seen below:

- (☒) You had been advised by the workshop that in the case that you wish to claim against your own policy, there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.
- (☒) You had been advised by the workshop on the liability and merits of the case accordingly.
- (☒) You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.
- (☐) There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.
- (☐) There will be no cancellation/withdrawal of the Own Damage claim once the order of the spare parts have been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses &/or related charges incurred directly &/or indirectly to the procurement of the spare parts.
- (☐) The estimated waiting time for the spare parts to arrive is _____. The estimated arrival time does not include the repair period.
- (☐) You will be driving the vehicle out despite being advised by the workshop mechanic/personnel that the vehicle may not be road worthy.
- (☐) For vehicles below Three (3) years old, your Insurance Company will use only genuine original parts to repair your vehicle.
- For vehicles above Three (3) years old, your Insurance Company will be carrying out repairs using any combination of genuine original parts and/or original equipment manufacturer (OEM) parts.
- (☐) You had been advised by the workshop of the Twelve (12) months warranty for Own Damage repairs on workmanship related to the accident.
- (☐) For vehicles that are under warranty with a local distributor, you have been advised by the workshop to check with your local distributor on any effect to your warranty prior to making this Own Damage claim.
- (☐) Others _____

Signed and acknowledge by:

Ho Boon Kien
Name and signature of policyholder/authorised driver

[Signature]
Name and signature of workshop personnel including company stamp

Adjustment of Spare Parts Costs for Repairs SDJ8155J
MITSUBISHI GRANDIS

Item	Qty	Vehicle parts description	\$
1	1	Rear bumper	895.00 <i>DE</i> ✓
2	2	Rear bumper side retainer @\$28 each	56.00 <i>acc</i> ✓
3	2	Rear bumper side support @\$42	84.00 <i>acc</i> ✓
4	1 set	Rear bumper fasteners	38.00 <i>acc</i> ✓
5	2	Rear bumper bracket @ \$76.50 each	153.00 <i>acc</i> ✓
6	2	Bumper splash shield @ \$65.50	131.00 <i>X SVC</i> ✓
7	2	Rear bumper reflectors	210.00 <i>mis</i> ✓
8	1	Tailgate	1150.00 <i>PA</i> ✓
9	1	Tailgate chrome garnish	395.00 <i>X NN</i> ✓
10	1 set	Tailgate chrome garnish fasteners	18.00 <i>X NN</i> ✓
11	1	Tailgate inner lock	405.00 <i>JAN</i> ✓
12	1	Tailgate logo emblem	47.00 <i>acc</i> ✓
13	1	Tailgate logo emblem "Grandis"	85.00 <i>acc</i> ✓
14	1	Tailgate lock stricker	27.00 <i>PA</i> ✓
15	1	Tailgate inner trim lower board	237.00 <i>? X NN</i> ✓
16	1	Tailgate inner trim lower board fasteners	28.00 <i>? X NN</i> ✓
17	2	Tailgate rubber stopper	24.00 <i>acc? acc</i> ✓
18	2	Tailgate hydraulic stay	314.00 <i>X SVC</i> ✓
19	1	Tailgate weatherstrip	184.00 <i>acc</i> ✓
20	1	Rear windscreen moulding	85.00 <i>acc</i> ✓
21	2	Taillamp assy @ \$ 698 each	1396.00 <i>? X NN</i> ✓
22	2 set	Tailliam assy fastners	36.00 <i>acc</i> ✓
23	1	Rear windscreen wiper motor	338.90 <i>X SVC</i> ✓
24	1	Rear end panel	789.00 <i>PA</i> ✓
25	1	Rear end panel top garnish	155.00 <i>? X NN</i> ✓
26	1 set	Rear end panel top garnish fasteners	18.00 <i>acc</i> ✓
27	1	Rear exhaust muffler	405.00 <i>? PA</i> ✓
28	2	Rear exhaust rubber mounting	55.00 <i>? X NN</i> ✓
29	1	Rear exhaust	2200.00 <i>? PA</i> ✓
30	1	LH rear fender	1435.00 <i>R</i> ✓
31	1	Rear fender inner trim board	857.00 <i>X NN</i> ✓
32	1 set	Rear fender inner trim board clips	38.00 <i>X NN</i> ✓
33	1	Front bumper	795.00 <i>DE</i> ✓
34	2	Front bumper retainer	56.00 <i>acc</i> ✓
35	2	Front bumper fasteners	38.00 <i>acc</i> ✓
36	1	Front bumper grille	589.00 <i>CRA</i> ✓
37	1	Front grille logo	47.00 <i>acc</i> ✓
			13813.90
			1381.39
			12432.51

8476
10%
7574.40

Adjustment of Labour Costs for Repairs

Spraying of affected areas

2000.00 1000

Carry out body cavity preservation

~~120.00~~ 80

To remove & replaced damaged parts including straightening & repositioning replacement parts & panel beat

~~1800.00~~ 1200

Remove & refix rear windscreen

~~150.00~~ 120

Check wiring

~~80.00~~ 30

Remove/refix boot compartment fittings & attachments for repairs

~~160.00~~ 80

To straighten rear chassis member

~~250.00~~ 150

Remove & refix reverse sensor (front & rear)

~~240.00~~ 120

Remove & refix tailgate components

~~100.00~~ 60

To remove & refix exhaust muffler

~~100.00~~ 80

Remove & reinstall rear boot upholstery & vacuum nner compartment

~~80.00~~ 60

Top up aircon coolant & gas to faciliate checking

100.00 Xan

Total labour

5180.00

Ram
Hp 900 100 68

20,763.36

10 days

L/S

31/01/18 @ 1800 hrs

Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

		Special nett item
1	2	Front/Rear number plate w casing
2	1	Rear windscreen sealant
3	1	Rear end panel sealant
4	1 set	Reverse sensor
5	1 set	Front sensor
		Total parts

~~120.00~~ 35 pt /
~~60.00~~ 40 net /
~~60.00~~ 40 net /
~~350.00~~ 220 net /
350.00 X net
940.00

335

**Adjustment of Spare Parts Costs for Repairs SDJ8155J
MITSUBISHI GRANDIS**

Item Qty Vehicle parts description

Supplementary

S

1 1 Spare tyre panel
2 1 Spare tyre board
3 1 Spare tyre bracket

997.00

284.00

275.50

1556.50

Less 10%

155.65

1400.85

me ✓

X' NN

X NN

997

10%

897.30

Special Nett Item

1 Spare tyre sealant
2 Rear bumper chrome (accessories)

60.00

300.00

X NN

DE - S/N

Labour

To align and repair rear chassis

~~450.00~~

200

P - 7574.40

S - 897.30

S/N - 635

S L - 200

L - 2980

12,286.70

20%

9829.36

45 - 9,800

8,500

*10 days
4/5*



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18001855/R1vd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 13-07-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 7526D	Veh. Inspected	SDJ 8155J	
Policy No.	D-18088936MFSH	Coverage (\$)	0.00	
Claim No.	D18000888MFSH	Excess (\$)	0.00	
Assign From	KARENT	Assign Date	30/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI GRANDIS 2.4	c.c	2378	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	JMYLRNA4W8Z001221	Colour	WHITE	
Odometer	235741	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	YOKOHAMA	6 mm	
L/H Front Tyre	215/55 R17	YOKOHAMA	6 mm	
R/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm	
L/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/01/2018	Inspection Date	31/01/2018	
Survey held at	ZHONG CHENG ENTERPRISE BLK 4 YEW TEE IND 393-H WOODLANDS ROAD SINGAPORE 677969			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		10 Working Days		



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Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDJ 8155J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	895.00	895.00
2	REAR BUMPER SIDE RETAINER @\$28.00	NECESSARY	56.00	56.00
2	REAR BUMPER SIDE SUPPORT @\$42.00	NECESSARY	84.00	84.00
1	SET REAR BUMPER FASTENERS	NECESSARY	38.00	38.00
2	REAR BUMPER BRACKET @\$76.50	NECESSARY	153.00	153.00
2	BUMPER SPLASH SHIELD @\$65.50	SERVICEABLE	131.00	-
2	REAR BUMPER REFLECTORS	MISSING	210.00	210.00
1	TAILGATE	BENT	1,150.00	1,150.00
1	TAILGATE CHROME GARNISH	NOT NECESSARY	395.00	-
1	SET TAILGATE CHROME GARNISH FASTENERS	NOT NECESSARY	18.00	-
1	TAILGATE INNER LOCK	JAMMED	405.00	405.00
1	TAILGATE LOGO EMBLEM	NECESSARY	47.00	47.00
1	TAILGATE LOGO EMBLEM "GRANDIS"	NECESSARY	85.00	85.00
1	TAILGATE LOCK STRICKER	BENT	27.00	27.00
1	TAILGATE INNER TRIM LOWER BOARD	NOT NECESSARY	237.00	-
1	TAILGATE INNER TRIM LOWER BOARD FASTENERS	NOT NECESSARY	28.00	-
2	TAILGATE RUBBER STOPPER	NECESSARY	24.00	24.00
2	TAILGATE HYDRAULIC STAY	SERVICEABLE	314.00	-
1	TAILGATE WEATHERSTRIP	NECESSARY	184.00	184.00
1	REAR WINDSCREEN MOULDING	NECESSARY	85.00	85.00
2	TAILLAMP ASSY @\$698.00	NOT NECESSARY	1,396.00	-
2	SET TAILLAMP ASSY FASTNERS	NECESSARY	36.00	36.00
1	REAR WINDSCREEN WIPER MOTOR	SERVICEABLE	338.90	-
1	REAR END PANEL	BENT	789.00	789.00
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	155.00	-
1	SET REAR END PANEL TOP GARNISH FASTENERS	NECESSARY	18.00	18.00
1	REAR EXHAUST MUFFLER	BENT	405.00	405.00
2	REAR EXHAUST RUBBER MOUNTING	NOT NECESSARY	55.00	-
1	REAR EXHAUST	BENT	2,200.00	2,200.00
1	LH REAR FENDER	TO REPAIR SEE LABOUR	1,435.00	-

Report Ref No. CS/FCI18001855/R1vd3n2



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Page No.: 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR FENDER INNER TRIM BOARD	NOT NECESSARY	857.00	-
1	SET REAR FENDER INNER TRIM BOARD CLIPS	NOT NECESSARY	38.00	-
1	FRONT BUMPER	DEFORMED	795.00	795.00
2	FRONT BUMPER RETAINER	NECESSARY	56.00	56.00
2	FRONT BUMPER FASTENERS	NECESSARY	38.00	38.00
1	FRONT BUMPER GRILLE	CRACKED	589.00	589.00
1	FRONT GRILLE LOGO	NECESSARY	47.00	47.00
1	SPARE TYRE PANEL (ADDITIONAL)	BUCKLED	997.00	997.00
1	SPARE TYRE BOARD (ADDITIONAL)	NOT NECESSARY	284.00	-
1	SPARE TYRE BRACKET (ADDITIONAL)	NOT NECESSARY	275.50	-
	LESS 10% DISCOUNT		-1,537.04	-941.30
			13,833.36	8,471.70
	SPECIAL NETT ITEMS			
1	SPARE TYRE SEALANT (SN) (ADDITIONAL)	NOT NECESSARY	60.00	-
1	REAR BUMPER CHROME (ACCESSORIES)(SN) (ADDITIONAL)	DEFORMED	300.00	300.00
2	FRONT/REAR NUMBER PLATE W CASING (SN)	FRONT BENT	120.00	35.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	60.00	40.00
1	REAR END PANEL SEALANT (SN)	NECESSARY	60.00	40.00
1	SET REVERSE SENSOR (SN)	NOT WORKING	350.00	220.00
1	SET FRONT SENSOR (SN)	NOT NECESSARY	350.00	-
			1,300.00	635.00
	LABOUR			
	SPRAYING OF AFFECTED AREAS.		2,000.00	1,000.00
	CARRY OUT BODY CAVITY PRESERVATION.		120.00	80.00
	TO REMOVE & REPLACED DAMAGED PARTS INCLUDING STRAIGHTENING & REPOSITIONING REPLACEMENT PARTS & PANEL BEAT. INCLUSIVE OF THE REPAIR OF LH REAR FENDER.		1,800.00	1,200.00
	REMOVE & REFIX REAR WINDSCREEN.		150.00	120.00
	CHECK WIRING.		80.00	30.00
	REMOVE/REFIX BOOT COMPARTMENT FITTINGS & ATTACHMENTS FOR REPAIRS		160.00	80.00
	TO STRAIGHTEN REAR CHASSIS MEMBER.		250.00	150.00

Report Ref No. CS/FCI18001855/R1vd3n2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE & REFIX REVERSE SENSOR (FRONT & REAR).	NOT NECESSARY	240.00	120.00
	REMOVE & REFIX TAILGATE COMPONENTS.		100.00	60.00
	TO REMOVE & REFIX EXHAUST MUFFLER.		100.00	80.00
	REMOVE & INSTALL REAR BOOT UPHOLSTERY & VACCUM NNER COMPARTMENT.		80.00	60.00
	TOP UP AIRCON COOLANT & GAS TO FACILIATE CHECKING.		100.00	-
	TO ALIGN AND REPAIR REAR CHASSIS. (ADDITIONAL).		450.00	200.00
			5,630.00	3,180.00
			20,763.36	12,286.70
GRAND TOTAL				
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				8,800.00

Report Ref No. CS/FCI18001855/R1vd3n2

MARKET VALUE: \$22,000.00 (EST)-LTA REIMBURSEMENT VALUE: \$12,895.00=NETT VALUE: \$9,105.00

MOHAMMED RASUL BIN MOHD YUNUS
Automotive Assessor

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

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