

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 19 April 2018 3:46 PM
To: Shirley Hiew (LKK Auto); Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: Our ref:DM18HO00113/JT: ACCIDENT INVOLVING FX 396 K & SKS 8161 K ON 09/01/18 ALONG LIM CHU KANG ROAD AT ABOUT 1740 HRS
Attachments: SKS8161K.PDF

Dear Shirley

Attach OI report.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, March 21, 2018 12:18 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: FW: Our ref:DM18HO00113/JT: ACCIDENT INVOLVING FX 396 K & SKS 8161 K ON 09/01/18 ALONG LIM CHU KANG ROAD AT ABOUT 1740 HRS

Your ref: DM18HO00113/JT
LKK ref: CC4/EQ18001842/Uhs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 30 January 2018 5:56 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Our ref:DM18HO00113/JT: ACCIDENT INVOLVING FX 396 K & SKS 8161 K ON 09/01/18 ALONG LIM CHU KANG ROAD AT ABOUT 1740 HRS

Your ref: DM18HO00113/JT

LKK ref : CC4/EQI18001842/hs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Progressive Auto Pte Ltd – Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 30 January 2018 3:26 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our ref:DM18HO00113/JT: ACCIDENT INVOLVING FX 396 K & SKS 8161 K ON 09/01/18 ALONG LIM CHU KANG ROAD AT ABOUT 1740 HRS

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Tuesday, 30 January 2018 2:34 PM

To: Progressive Auto <claims@progressiveauto.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our ref:DM18HO00113/JT: ACCIDENT INVOLVING FX 396 K & SKS 8161 K ON 09/01/18 ALONG LIM CHU KANG ROAD AT ABOUT 1740 HRS

Dear Mandy,

Liability is clear. We can agree on direct settlement.

Aside to surveyor, please arrange to attend to this PRS.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Progressive Auto [<mailto:claims@progressiveauto.sg>]

Sent: Tuesday, January 30, 2018 2:15 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: Re: Our ref:DM18HO00113/JT: ACCIDENT INVOLVING FX 396 K & SKS 8161 K ON 09/01/18 ALONG LIM CHU KANG ROAD AT ABOUT 1740 HRS

Dear Janet,

Thank you for your reply.

Kindly be informed that we choose No. 6 **LKK Auto Consultants Pte Ltd.**

Thank you.

Best Regards,
Mandy Sin

Progressive Auto Pte Ltd

No.1 Kaki Bukit Ave 6

AutoBay #02-48/50

Singapore 417883

Tel: 6844 4620

Fax:6844 4625

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On Tue, Jan 30, 2018 at 11:36 AM, Janet Tan <janet.tan@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Mandy

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd	

Tel: 63450068	
Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



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From: Progressive Auto [mailto:claims@progressiveauto.sg]

Sent: Tuesday, January 30, 2018 11:07 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Subject: ACCIDENT INVOLVING FX 396 K & SKS 8161 K ON 09/01/18 ALONG LIM CHU KANG ROAD AT ABOUT 1740 HRS

Dear Officer-In-Charge,

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

*** This case is Direct Settlement, please find attachment our client GIA Report. Please let us have your insured GIA Report & accident video footage.**

We are instructed by our client to notify you of a road traffic accident on 09/01/18 at about 1740 hours along ALONG LIM CHU KANG ROAD involving our client's FX 396 K and SKS 8161 K driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop :Progressive Auto Pte Ltd

Address: [No.1 Kaki Bukit Ave 6](#)
AutoBay #02-48/50
Singapore 417883

Telephone no. : 6844 4620

Best Regards,
Mandy Sin

Progressive Auto Pte Ltd

[No.1 Kaki Bukit Ave 6](#)

AutoBay #02-48/50

Singapore 417883

Tel: 6844 4620

Fax:6844 4625

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