

INSURANCE

INS. CASE OWNER:

Joe1

CC6/CTI18001838 / AHB

LKK:

IDAC:

Surveyor:

ADRIAN

DOI:

30/6/18

Date / Time:

30/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GX 4348L

Claim No.:

SNH18D0059200218

Name of Insured:

TRANSFORM2 TRANSPORT SOLUTIONS
PIS LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$5

D.O.A.:

25/6/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SKL 17760



INSRS:

WSP: Penang Car (Cable BL 17)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

03/07/18 (vic)

SKL 17760 - X
GX 4348L - CSAR 18015241/Kub DUA 29/6/18
DENR - SEND FRIST LETTER TO OI.
- TP COV RATED IN V DRIVEN/VIO/GRL RTGGA
FORWARDED TO OI BY EMAIL.
- OI HIC PICKED TP

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

09/05/18

NO OI GIL REPORT IN YET.
- GIL REPORT. NO OI GIL REPORT.
- TO DENY A REPUTING TP CLAIM
NO OI IS NON-REPORTING.

12/06/18

EMAIL TO TP TO REPUTATE CLAIM
- TO CLOSE CASE.
- FINALED.

13/06/18

SEND PH TO OI.
- TP LOB IN BY EMAIL
- TP REPORT FOR UNWORKS
- REPORT BOW

RECEIVED 14 JUN 20

PRELIMINARY ADVICE

Date/Time:

12/06/18

Sent By:

VIC

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

3,100.00

(4 days) Reduction:

69

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

x days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2. (Strike if N.A.)

\$5

Name 2:

Payee 3. (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350

NON-REPORTING

* REPUTATE CLAIM

NO SETTLEMENT

REPUTATING TP CLAIM

SI NON REPORTING

RENT

[illegible]

REF:

Summary

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____
 at Workshop m/s _____

of _____
 Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKL1776U Yr Regn: 2013 oct.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz CLA 200 c.c. 1595

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 59673 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD1173432N020535

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40R18

R: 225/40R18

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 30/01/18

Survey held at: Premium Carz

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Chng.

Wt 23100.00

CRD: 7,070.00 / 69%

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee

Transportation

1) 5 - RS 5

2) Photos

3) Other

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Weekend (\$

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: SNM18D00592C02/8 (GX4348L)
Our ref: CC6/CTI18001838/Ahb3

Date: 12.06.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKL 1776U

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.01.2018 at the premises of M/s PREMIUM CARZ SERVICES PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$	10,170.60
Revised Estimate Amount	: S\$	3,872.20
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

ADRIAN LING
Licensed Appraiser

Date : 26/01/2018

TP Admin
VIC

TO: **China Taping Insurance (Singapore) Pte Ltd**
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Our Customer : Neo Kah Leong
Vehicle No : SKL1776U
Model : Mercedes Benz CLA200
Manufacture Year : 2015
Date of Accident : 25/01/2018
Total Estimate Repair Days : 5
Total Pages : 1

Attn : Motor Claims Department
Fax : 6224 7478

Re: Repair Estimate For Third Party Claim against GX4348L

No.	Item Descriptions	Qty	Unit Price	Amount	Remarks From Surveyor
A.	Spare Parts				
1	Rear bumper <i>behind</i> ✓	1		1890 ✓	
2	Rear bumper clip <i>new</i> ✓	10	\$9.00	\$90.00 30 ✓	
3	Rear bumper side retainer RH <i>new</i> ✓	1		89 ✓	
4	Reverse sensor RH <i>new</i> ✓	1		350 250 ✓	
5	Tail lamp RH <i>new</i> ✗	1		750 ✗	
6	Rear fender RH <i>new</i> ✗	1	2250	2780 ✗	
7	Rear windscreen moulding <i>new</i> ✗	1	2032.20	150 ✗	
8	Rear knuckle arm RH <i>new</i> ✗	1		1038 ✗	
9	Rear knuckle arm bearing RH <i>new</i> ✗	1		258 ✗	
	Total			7,424.00 \$90.00	
	Less 10%			\$9.00	
	Sub Total 1			4,690.00 \$81.00	
A.	Spare Parts (\$/Nett)				
1	Rear tyre RH <i>new</i>	1	\$550.00	\$550.00	+
2	Rear sports rim RH <i>new</i>	1	\$650.00	\$650.00	-
3	Sealant <i>new</i>	1	\$80.00	\$80.00	+
	Sub-Total 2			\$1,280.00	
	Total for Parts			\$1,361.00	
B.	Labour				
1	To check wiring.			\$40.00	- 30
2	Panel beating charges to remove and replace, to cut and weld, to knock and reshape damaged parts & areas.			\$800.00	400
3	Spray painting all affected parts & areas.			\$700.00	400
4	To remove and replace rear undercarriage.			\$200.00	+
5	To remove and refit rear seats, rear wheelhouse inner garnish, floor carpet & upholstery to facilitate repairs.			\$250.00	80 190
6	To spray anti-rust undercoat.			\$90.00	✗
7	To check and align wheels with computerized wheel alignment.			\$120.00	80
	Total Labour			\$2,200.00	
	Total Repair Cost			\$3,561.00	

Acknowledged by Repairer
Signature:
Date:

Adrian Lj
1/3 30/01/18 042p

10,170.00 total: 3872.20
1/3 3-1K...
04 Days



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18001838/Ahs3

07th February 2018

TRANSCOOL TRANSPORT SOLUTIONS PTE LTD
8B ADMIRALTY STREET
#01-17 8B @ ADMIRALTY
SINGAPORE 757440

Dear Sir / Madam,

**ACCIDENT INVOLVING GX4348L AND SKL1776U ON 25 JANUARY 2018
ALONG TOA PAYOH INDUSTRIAL PARK BESIDE BLK 8 TOA PAYOH**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 01st February 2018.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 14th February 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email : vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)



Co. Reg. No: 201416729C

1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883

Tel: 6636 9100 Fax: 6636 9113

Date : 12/06/2018

Your Ref: CC6/CTI18001838/hs3

Our Ref : 0283/SKL1776U/TP/PC/0118

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claims Dept.

Dear Sir/Madam

**ACCIDENT INVOLVING SKL1776U & GX4348L ON 25/01/2018 ALONG TOA
PAYOH INDUSTRIAL PARK BESIDE BLK 8 TOA PAYOH**

We refer to the above accident.

The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Costs of Repair (Lump Sum)	\$ 3,100.00
Loss of Use (4days at \$100/day)	\$ 400.00
LTA TP Search Fee	\$ 7.45
Claimed Amount	<u>\$ 3,507.45</u>

Enclosed are the supporting documents for your perusal:

1. Invoice: 0283
2. LTA Tax Invoice/Receipt
3. GIA Report for SKL1776U
4. Certificate of Insurance
5. Satisfaction Voucher
6. Letter of Authority and Indemnity
7. Letter of Authority

Please let us hear from you within the next 14 days.

Yours faithfully



PREMIUM CARZ SERVICES PTE LTD



Co. Reg. No.: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

Letter of Authority

Date: 26/01/2018

ACCIDENT INVOLVING SKL1776U AND GX4348L ON 25/01/2018
ALONG TOA PAYOH INDUSTRIAL PARK BESIDE BLK 8 TOA PAYOH

To Whom It May Concern:

This is to certify that I, Neo Kah Leong (Owner), NRIC/Passport No:
S12623129 Contact No: 97898381 the owner of Vehicle No:
SKL1776U, hereby authorize Neo En Wei (driver), NRIC/Passport
No: S9229785C, to:

- i) Drive the above stated vehicle;
- ii) Collect the vehicle upon completion of repair

The authority given herein shall be irrevocable unless notice of revocation is given to us.

Thank you.

Yours sincerely,

(Owner's Signature)



Co. Reg. No. : 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SKL1776U AND GX4348L
AT/ALONG TOA PAYOH INDUSTRIAL PARK BESIDE BLK 8 TOA PAYOH
ON 25 DAY JANUARY MONTH 2018 YEAR

- a) I/We, the owner of vehicle no. SKL1776U hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 26 day JANUARY month 2018 year

Signature : [Signature]
Name : Neo Kah Leong
NRIC/ROC No. : S1262312G
Address : Blk 191 Lorong 4 Toa
Payoh, #05-652,
Singapore 310191

Company Stamp

/



Co. Reg. No.: 201418720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

INVOICE : 0283

Date : 12/06/2018

Bill To :

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Our Customer

Name : Neo Kah Leong
IC No. : S1262312G
Address : Blk 191 Lorong 4 Toa Payoh
#05-652
Singapore 310191

Vehicle No : SKL1776U
Date of Accident : 25/01/2018
Model : Mercedes Benz
CLA200

No.		Qty	Unit Price	Amount
1	To supply labour and materials to repair the above-mentioned vehicle to its pre-accident condition (Lump Sum)	1	-	\$3,100.00
TOTAL				\$3,100.00

For Premium Carz Services Pte Ltd

* All cheque should be crossed and make payable to "Premium Carz Services Pte Ltd"

Land Transport Authority
10 Sln Ming Drive
Singapore 575701

GST Registration No. M4-0006629-2

Print Date/Time : 26 Jan 2018 / 17:06:13

Receipt Date/Time : 26 Jan 2018 / 17:06:04

Tax Invoice/Receipt

Receipt No. : ITNET-00000-160126-001574

Previous Receipt No.

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GX4348L				
As at 25 Jan 2018/12:05:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GX4348L Enquiry Fee 20180126170526766953	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180126170540630 Direct Debit: eNETS Debit (Internet Banking)			7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Co. Reg. No.: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

SATISFACTION VOUCHER

Our ref.: 0283/SKL17764/TP/PC/0118

To : China Taiping Insurance (Singapore) Pte Ltd

ACCIDENT INVOLVING SKL17764 AND GX4348L ON 25/01/2018
ALONG TOA PAYOH INDUSTRIAL PARK BESIDE BLK 8 TOA PAYOH

I/We hereby acknowledge having received from Premium Carz Services Pte Ltd, 1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883, my/our vehicle number SKL17764 which has been repaired to my/our satisfaction and acceptance. I/We admit that the payment of *SGD _____ account for such repairs is in full discharge of my/our claim.

Dated : 7 day of February 2018

Signature : 

Owners' name: Neo Kah Leong

NRIC/Co. Reg.: S12623126

Address : Blk 141 Lorong 4 Toa
Payoh, #05-652,
Singapore 310191



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200208384E

Our Reference: **SNM18D00592/C02/6**

Date: **01 FEBRUARY 2018**

via Ordinary & Registered Mail

**TRANSCOOL TRANSPORT SOLUTIONS PTE LTD
8B ADMIRALTY STREET
#01-17 8B @ ADMIRALTY
SINGAPORE 757440**

Dear Sir / Madam

**ACCIDENT INVOLVING GX4348L AND SKL1776U ON 25 JANUARY 2018
ALONG TOA PAYOH INDUSTRIAL PARK BESIDE BLK 8 TOA PAYOH**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SKL1776U**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of our **authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : VIC
Ref : CC6/CT118001838/HS3
Contact No : 68412096
via Email : VIC@LKKAUTO.COM

CC : Agent - (AN0582A) - COSMO INSURANCE AGENCY PTE LTD

F02/LKKDSANR-2013

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 9 May, 2018 10:43 AM
To: Aunteng
Cc: Admin A; Vic (LKKAUTO); Adrian Ling (LKKAUTO)
Subject: RE: Your ref: CC6/CTI18001838/hs3 Our ref:0283/SKL1776U/TP/PC/0118 LKK REF CC6/CTI18001838/Ahb3
Attachments: IMG-20180126-WA0058.jpg; SKL1776U VIDEO.MP4

Without Prejudice

Dear Aun Teng,

We refer further to our below email.

Please be informed that our principal had further reviewed the matter and instructed us to deny your client's claim in view of our Insured's breach of the policy terms and conditions. Our Insured still have not reported the accident to our principal.

As such, kindly redirect the claim to our Insured instead. Below is the details of our Insured for your further action.

TRANSCOOL TRANSPORT SOLUTIONS PTE LTD
8B ADMIRALTY STREET
#01-17
SINGAPORE 757440

Kindly assist to finalize the COR for file closure in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Vic (LKKAUTO)
Sent: Thursday, 29 March, 2018 4:29 PM
To: Aunteng
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: Your ref: CC6/CTI18001838/hs3 Our ref:0283/SKL1776U/TP/PC/0118 LKK REF CC6/CTI18001838/Ahs3

Without Prejudice

Dear Aun Teng,

We refer to your below email and the contents were noted.

As spoken earlier, we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Aunteng [<mailto:aunteng@premiumcarz.com.sg>]

Sent: Thursday, 29 March, 2018 3:19 PM

To: Vic (LKKAuto)

Subject: Your ref: CC6/CTI18001838/hs3 Our ref:0283/SKL1776U/TP/PC/0118

Hi Vic

Attached video footage for your perusal.

Regards

Aun Teng

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 9 May, 2018 10:25 AM
To: Vic (LKKAUTO); Admin A; 'Cynthia'; Bevan Lim (LKK Auto)
Cc: Irene Tay; Alfred Toh; Hwang Shiang Yi; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving GX4348L (OI: SNM18D00592C02) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018
Attachments: IMG-20180126-WA0058.jpg; SKL1776U VIDEO.MP4; 29032018170524.pdf; LTR TO INSD DATED 01.02.2018.pdf; REMINDER LTR TO INSD DATED 12.02.2018.pdf

LKK REF: CC6/CTI18001838/hs3
CTI REF: SNM18D00592C02/8 (GX4348L)

Dear Vic

We refer to the above matter.

Please proceed to reject the third party property damage claim as Insured has failed and/or refused to file report till date.

Irene, please proceed to repudiate liability and re-direct ALL claims to M/s Transcool Transport Solutions Pte Ltd for their own disposal.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, May 09, 2018 9:52 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Cynthia' <cynthia@cosmoautomobiles.com.sg>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GX4348L (OI: SNM18D00592C02) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018

Dear All,

We refer further to the below email.

Please advise if Insured GIA report is available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 2 April, 2018 9:17 AM

To: 'Cynthia'; Vic (LKKAuto); Admin A

Cc: Irene Tay; Alfred Toh; Hwang Shiang Yi; Chee So Chow; KKLau; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving GX4348L (OI: SNM18D00592C02) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018

M/s Cosmo Insurance Agency Pte Ltd

Attn: Ms Cynthia

Dear Cynthia

We would like to bring to your attention that mutual client, M/s Transcool Transport Solutions Pte Ltd has failed and/or has yet and/or refused to file accident report despite of several reminders sent, till date.

Please advise mutual client to file accident report IMMEDIATELY at M/s LKK Auto Consultants Pte Ltd or any of China TaiPing's Authorized Workshop (Reporting Centre) to enable us to handle the incoming coming claim against their Motor Insurance Policy on their behalf.

Aside to Irene, please take necessary action to repudiate liability and re-direct all claims to M/s Transcool Transport Solutions Pte Ltd if there is still no report received by Wednesday, 4 April 2018.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
TEL: +65 6389 6116
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, March 29, 2018 4:36 PM
To: Lucas Lee <lucas.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GX4348L (OI: SNM18D00592C02) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018

Dear Lucas,

We refer further to the below email.

Please be informed that we are yet to receive our Insured's GIA report. Kindly advise if you receive at your end.

Meanwhile, TP repairer had forwarded a copy of their client's video footage that shows the entire accident. Please refer to the attached video and photo for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirley Hiew (LKK Auto)
Sent: Thursday, 1 February, 2018 4:15 PM

To: lucas.lee@sg.cntaiping.com

Cc: Joel Goh; claimsdept@sg.cntaiping.com; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: FW: Direct Settlement - Accident Involving GX4348L (OI : SNM18D00592C02) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018

Dear Lucas,

Noted and thanks.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Thursday, 1 February 2018 2:01 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Joel Goh <joel.goh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GX4348L (OI : SNM18D00592C02) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018

Dear Shirley,

Kindly refer to the above attachment.

Case Handler: Joel Goh

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, 30 January, 2018 5:55 PM

To: Joel Goh; Claims Dept of CTI

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GX4348L (OI : CTI - TBA) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Premium Carz Services Pte Ltd – Kaki Bukit.

Enclosed for your perusal is:
- TP GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 23 July 2019 10:47 AM
To: Aunteng
Cc: Admin A
Subject: RE: Your ref: CC6/CTI18001838/hs3 Our ref: CC6/CTI18001838/Akb3q2

Tracking:	Recipient	Delivery
	Aunteng	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 23/7/2019 10:47 AM
	olivialau@lkkauto.com	Delivered: 23/7/2019 10:47 AM
	shupei@lkkauto.com	Delivered: 23/7/2019 10:47 AM

WITHOUT PREJUDICE

Your Ref: SKL 1776U

Our Ref: CC6/CTI18001838/Akb3q2

Dear Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SKL 1776U & GX 4348L ON 25/01/2018

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of **GX 4348L**.

Thank You.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aunteng <aunteng@premiumcarz.com.sg>
Sent: Friday, 5 July 2019 11:28 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Your ref: CC6/CTI18001838/hs3 Our ref: 0283/SKL1776U/TP/PC/0118

Dear Khanchna,

Refer our telephone conversation on 19/6/2019.

Since then, we regret that we have yet to hear from you advising us on the claim progress.

Please advise on the claim progress or otherwise so that we can advise our client accordingly.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18001838/Akb3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 12-12-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GX 4348L	Veh. Inspected	SKL 1776U
Policy No.		Coverage (\$)	0.00
Claim No.	SNM18D00592/C02/6	Excess (\$)	0.00
Assign From		Assign Date	30/01/2018

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ CLA200	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WDD1173432N020535	Colour	WHITE
Odometer	59673	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/40 R18	BRIDGESTONE	6 mm
L/H Front Tyre	225/40 R18	BRIDGESTONE	6 mm
R/H Rear Tyre	225/40 R18	BRIDGESTONE	6 mm
L/H Rear Tyre	225/40 R18	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/01/2018	Inspection Date	30/01/2018
Survey held at	PREMIUM CARZ SERVICES PTE LTD 1 KAKI BUKIT AVE 6 # 01-90 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKL 1776U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	1,890.00	1,890.00
10	REAR BUMPER CLIP @\$9.00	NECESSARY	90.00	30.00
1	REAR BUMPER SIDE RETAINER RH	NECESSARY	88.00	88.00
1	REVERSE SENSOR RH	DAMAGED	350.00	250.00
1	TAIL LAMP RH	NOT NECESSARY	750.00	-
1	REAR FENDER RH	TO REPAIR SEE LABOUR	2,780.00	-
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	150.00	-
1	REAR KNUCKLE ARM RH	NOT NECESSARY	1,038.00	-
1	REAR KNUCKLE ARM BEARING RH	NOT NECESSARY	298.00	-
	LESS 10% DISCOUNT		-743.40	-225.80
			6,690.60	2,032.20
SPECIAL NETT ITEMS				
1	REAR TYRE RH (SN)	NOT NECESSARY	550.00	-
1	REAR SPORTS RIM RH (SN)	CUT	650.00	650.00
1	SEALANT (SN)	NOT NECESSARY	80.00	-
			1,280.00	650.00
LABOUR				
	TO CHECK WIRING .		40.00	30.00
	PANEL BEATING ,CHARGES TO REMOVE AND REPLACE ,TO CUT AND WELD ,TO KNOCK AND RESHAPE DAMAGED PARTS & AREAS.INCLUSIVE OF THE REPAIR OF REAR FENDER RH .		800.00	500.00
	SPRAY PAINTING ALL AFFECTED PARTS & AREAS.		700.00	500.00
	TO REMOVE AND REPLACE REAR UNDERCARRIAGE .	NOT NECESSARY	200.00	-
	TO REMOVE AND REFIT REAR SEATS ,REAR WHEELHOUSE INNER GARNISH ,FLOOR CARPET & UPHOLSTERY TO FACILITATE REPAIRS.		250.00	80.00
	TO SPRAY ANTI-RUST UNDERCOAT.	NOT NECESSARY	90.00	-
	TO CHECK AND ALIGN WHEELS WITH COMPUTERIZED WHEEL ALIGNMENT.		120.00	80.00
			2,200.00	1,190.00

Report Ref No. CC6/CTI18001838/Akb3q2



GRAND TOTAL		10,170.60	3,872.20
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,100.00

Report Ref No. CC6/CTI18001838/Akb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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