

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 29 March, 2018 4:36 PM
To: lucas.lee@sg.cntaiping.com
Cc: claimsdept@sg.cntaiping.com; Asher Sng (LKKAUTO); Admin A; Alfred Toh; Irene Tay; Jowyn Tay; Chong Boon Sen; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GX4348L (OI : SNM18D00592C02) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018
Attachments: IMG-20180126-WA0058.jpg; SKL1776U VIDEO.MP4

Dear Lucas,

We refer further to the below email.

Please be informed that we are yet to receive our Insured's GIA report. Kindly advise if you receive at your end.

Meanwhile, TP repairer had forwarded a copy of their client's video footage that shows the entire accident. Please refer to the attached video and photo for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirley Hiew (LKK Auto)
Sent: Thursday, 1 February, 2018 4:15 PM
To: lucas.lee@sg.cntaiping.com
Cc: Joel Goh; claimsdept@sg.cntaiping.com; Vic (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Subject: FW: Direct Settlement - Accident Involving GX4348L (OI : SNM18D00592C02) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018

Dear Lucas,

Noted and thanks.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Thursday, 1 February 2018 2:01 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Joel Goh <joel.goh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GX4348L (OI : SNM18D00592C02) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018

Dear Shirley,

Kindly refer to the above attachment.

Case Handler: Joel Goh

Regards,

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, 30 January, 2018 5:55 PM

To: Joel Goh; Claims Dept of CTI

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GX4348L (OI : CTI - TBA) AND SKL1776U (TP : CC6/CTI18001838/hs3) on 25/01/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Premium Carz Services Pte Ltd – Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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