

INSURANCE

INS. CASE OWNER:

Bunsard

CC4 / AIG18001334 / T1442

LKK:

IDAC:

Surveyor:

TAUPEKH

DOI:

01/02/18

Date / Time:

30/01/18

Registered in Meritmen:

20/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SCF 30802

Claim No.:

9752765499 SG

Name of Insured:

KHO SHUE PING

Policy No.:

2102469723

Insured Tel No.:

HP: 9631 9939

Make / Model:

Excess Sec II :SS

D.O.A: 23/01/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability:

% Final ? Yes / No

SBS 3234T



INSRS:

WSP: Tower Transit

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

Agreed / Assessed

BOLA S/N No. : 15

WFO or B 28, Ass. Lia:

Repair Cost:

SS

1929.21

Loss of Rental (LOR):

SS

days

Loss of Use (LOU):

SS

90.00

(53W x 3

days)

Loss of Income (LOI):

SS

15

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

Legal Cost

SS

Total:

SS

2831.21

Global Sum SS:

2800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2800.00

Name 1:

Tower Transit

Payee 2 (Strike if N.A.):

SS

Name 2:

Singapore Pte Ltd

Payee 3 (Strike if N.A.):

SS

Name 3:

Taylor

ALG

01/02/18

SBS 3334T

Report Date
 Subject
 01/02/18
 SBS 3334T
 Tower Transit
 2pm - 4pm

Policy Condition
 Remarks: The van had commenced its repair at the time of inspection



Engine/Transmission
 CAB Accident Room Consistent? Yes or No
 CAB Air Clean Consistent? Yes or No
 CAB Repair 3 days Rest Yes or No
 CAB Body Yes or No
 CAB Rest 1 up
 Date Person Contacted
 Name IN/OUT
 Taylor

Volvo
 Green
 276929
 yv334p929174158915
 275/70R22.5
 2 (17)

SS DUN EXNOVA GR PA LCA TOYOTA YOKO
 8 8/8
 8 8/8
 1/2/18
 Tower Transit
 Consistent? Yes or No
 The U/C Chassis Frame Body Structure affected due to impact

w/s will email GHA & estimate
 PIP \$1803 (Rediff STY. n/rtt)

Final Report
 Final Report
 Add Rep
 Reserve No
 Days Of Repair
 Reserve No
 Final Report



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18001834/T1us3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 30-01-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SCF 8080Z	Veh. Inspected	SBS 3334T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	30/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	28/01/2018	Inspection Date	01/02/2018
Survey held at	TOWER TRANSIT SINGAPORE PTE. LTD. 21 BULIM DRIVE SINGAPORE 648170		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

ESTIMATED ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	1645HRS
ACCIDENT DATE	28-Jan-18
BUS CAPTAIN NAME	MUHAMMAD NUR RIDZUAN BIN ABDUL RAZAK
EMPLOYEE NUMBER	

BUS REGISTRATION NUMBER	5B53334T
BUS TYPE (SD/DD)	DD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Part No.	Part or Item Description	Quantity	Total Cost
	GREEN WHEEL NUT POINTER	1	mis ✓ \$3.00
		7% GST	\$0.21
		FINAL TOTAL COST	\$3.21

SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)	TOTAL COST
TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)	1800 \$2,200.00
	7% GST \$154.00
	FINAL TOTAL COST \$2,354.00

ESTIMATED ACCIDENT REPAIR COST



SECTION 5: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST	
---------------------------------	--

SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	
-------------------	--

SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date In For Repairs	1/2/2018
		Date Out From Repairs	4/2/2018
		Number of Days Under Repair	3
BUS TYPE (SD / DD)	DD	LOSS OF USE COST	
		\$1,200.00	

SUMMARY	
SECTION NO.	COST
1	\$3.21
2	\$2,354.00
3	-
4	-
5	\$1,200.00
ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5)	\$3,557.21

Tanji 97495749
01/2/18 0220pm
03 days
Repair after repair

PAGE 2

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

2357.21

Hsiao Tong (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Thursday, 20 September 2018 4:29 PM
To: Mutalip, Nurashikin; Admin A
Cc: Quek, Joyceline-CH; Paramchand, Varsha; Rumli, Sharizah
Subject: RE: SID 12902913 Claim No 9792765499SG

Dear Ekynn,

We refer to the below matter.

We have spoken to Ol and he would like to know what the basic of increase the premium.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>
Sent: Thursday, 20 September 2018 3:56 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>
Subject: FW: SID 12902913 Claim No 9792765499SG

Hi Lkk,

Please advise if Insd has been contacted.

Thanks and Regards,
Ekynn

Nurashikin (Ekynn)

AIG

Claims Care Associate

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Fax : +(65) 6835-7416

Nurashikin.Mutalip | www.aig.com.sg

From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]
Sent: Tuesday, September 11, 2018 10:33 AM
To: Mutalip, Nurashikin; Admin A
Cc: Paramchand, Varsha; Quek, Joyceline-CH; Ler, Bernard-JQ
Subject: RE: SID 12902913 Claim No 9792765499SG

Hi Ekynn,

We have tried to call Mr Khoo @ 96310662, but not available.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>
Sent: Tuesday, 11 September 2018 10:11 AM
To: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Paramchand, Varsha <Varsha.Paramchand@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: aigencryptRE: SID 12902913 Claim No 9792765499SG

Hi Lkk,

Please advise if Insd has been contacted.

Thanks and Regards,
Ekynn

From: Mutalip, Nurashikin
Sent: Friday, September 07, 2018 2:52 PM
To: Admin A; Thin Thin (LKKAuto)
Cc: Paramchand, Varsha; Quek, Joyceline-CH; Mutalip, Nurashikin; Ler, Bernard-JQ
Subject: RE: SID 12902913 Claim No 9792765499SG

Hi LKK,

Insd disputing on the TP claim mentioning that they are not at fault.

Please assist to ctc insd, Mr Khoo @ 96310662.

Call ctr notes:-

**** Entered By: SSPUBO (Dubouzet, Seth) @ 07/09/2018 01:33 PM ****

Dear Claims,

Spouse called in disputing the amount that was paid out to the TP and wants to dispute since they claim they are not at fault

customer said he wants to speak to the officer in charged of the accident.

please assist to forward request to claims officer

thank you

Thanks and Regards,
Ekynn

From: Mutalip, Nurashikin [<mailto:cl.svc.amb8@aig.com>]
Sent: 7 September 2018 2:27 PM
To: Ler, Bernard-JQ
Cc: Paramchand, Varsha; Mutalip, Nurashikin; Quek, Joyceline-CH
Subject: SID 12902913 Claim No 9792765499SG

Referral & Escalation Form

Staff: Mutalip, Nurashikin
Vehicle number : SCF8080Z
Third Party Vehicle number:
Type of Claim:
Type of Account:
Policy number : 2100468723
Policy Holder Name : KHOO SHUE PING
Caller Name : KHOO SHUE PING
Claims Amount :
Contact Number : 62229611 **Fax:**
Email :
Service Description: Claims - Speak to Claims Examiner 9792765499SG

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[[-1836297.2768782-]]

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Hsiao Tong (LKKAuto)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Sent: Tuesday, 24 April 2018 10:30 AM
To: Thin Thin (LKKAuto); assignments
Cc: Subramanian Kasi; Admin A; Wu Tzu Ying
Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018
*** LKK REF- CC4/AIG18001834/us3
Attachments: snapshot 3 SBS3334T.JPG; snapshot 4 SBS3334T.JPG; snapshot 5 SBS3334T.JPG;
snapshot 1 SBS3334T.JPG; snapshot 2 SBS3334T.JPG

WITHOUT PREJUDICE

Hi Thin Thin,

As your office already knows, we are unable to release CCTV footage due to PDPA.

We hereby attach snapshots from the CCTV footage which clearly shows the following:

1. Your insured driver was moving off from the side of the road
2. Our insured driver was moving straight and even swerved to the right abit trying to avoid getting into a collision with your insured driver however your insured driver kept on going forward, encroaching into our insured's lane and hence caused the collision

We trust the above is clear and BOLA s15 shall apply.

Please confirm on liability.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]
Sent: Friday, 13 April, 2018 3:01 PM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>; assignments <assignments@lkkauto.com>
Cc: Kenny Tham <Kenny.Tham@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/us3

"Without Prejudice"

Dear Sharifah,

We refer to the below matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 30 January 2018 5:54 PM
To: sharifah@towertransit.sg; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Kenny Tham <Kenny.Tham@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/us3

Dear Sharifah,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

WITHOUT PREJUDICE

Hi Mariesa,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243

Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



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From: Abu Kassim, Noor Mariesa [mailto:NoorMariesa.AbuKassim@aig.com]

Sent: Tuesday, 30 January, 2018 11:51 AM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>

Subject: RE: Pre-Repair Inspection - Accident Involving SBS3334T & SCF8080Z D.O.A: 28/01/2018

Your Reference : SBS3334T

Our Reference : SCF8080Z

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

Sent: Tuesday, January 30, 2018 11:12 AM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran

Cc: Kenny Tham; Subramanian Kasi; Wu Tzu Ying; Alvin Tan

Subject: Pre-Repair Inspection - Accident Involving SBS3334T & SCF8080Z D.O.A: 28/01/2018

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SBS3334T & SCF8080Z ON 28TH JANUARY 2018 AT BOTANIC GARDENS AT ABOUT 1645HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **28th January 2018** at about **1645hrs** along **Botanic Gardens** involving our bus, **SBS3334T** & your insured vehicle **SCF8080Z**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd

21 Bulim Drive

Bulim Bus Depot

Singapore 648170

Contact Person: Ms Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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Hsiao Tong (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 28 March 2019 5:31 PM
To: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team
Subject: RE: Accident Involving SCF8080Z & SBS3334T On 28/01/2018 | 9792765499SG-003
*** LKK REF: CC4/AIG18001834/T1pa3

Hi Hsiao Tong,

Kindly update.

Thanks.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: 20 February 2019 18:44
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Accident Involving SCF8080Z & SBS3334T On 28/01/2018 | 9792765499SG-003 *** LKK REF: CC4/AIG18001834/T1pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18001834/T1pa3	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Wednesday, 20 February, 2019 3:42 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Accident Involving SCF8080Z & SBS3334T On 28/01/2018 | 9792765499SG-003

Hi LKK,

The subject matter refers.

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.
There is no need to notify TP if there is no development.

Thank you.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 10 April 2019 11:47 AM
To: 'Sharifah Nusaybah Binte Syed Jamil Binshahab'; Taufikh (LKKAUTO)
Cc: Subramanian Kasi; Wu Tzu Ying; Admin A
Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018
*** LKK REF- CC4/AIG18001834/T1pa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Sent: Tuesday, 2 April 2019 2:40 PM

To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF- CC4/AIG18001834/T1pa3

WITHOUT PREJUDICE

Hi Taufikh,

We confirm COR @ \$1803.00 (before 7% gst) / 3 days.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



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From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Sent: Friday, 29 March, 2019 4:54 PM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/T1pa3

THIS MESSAGE WAS SENT FROM AN EXTERNAL SENDER

Hi Sharifah,

COR \$1803 , 3 days.

Regards
Taufikh
Lkk Auto

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]
Sent: Thursday, 21 March 2019 11:46 AM
To: Hsiao Tong (LKKAuto); Taufikh (LKKAuto); Admin A
Cc: Subramanian Kasi; Wu Tzu Ying
Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/T1pa3

WITHOUT PREJUDICE

Hi Hsiao Tong,

We have sent the estimate to your end since 03/10/18 (see attached email).

Nevertheless, I hereby attach it again for your processing.

Please finalise on the cost soonest.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 16 March, 2019 9:22 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: Re: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/T1pa3

THIS MESSAGE WAS SENT FROM AN EXTERNAL SENDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We would like to request a copy of your repair estimate for our necessary action.

Appreciate your early reply.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 February 2019 12:40 PM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab
Cc: Subramanian Kasi; Wu Tzu Ying; Admin A
Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/T1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Sent: Friday, 22 June 2018 4:16 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>

Subject: RE: Pre repair inspection request - SB53334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/us3

WITHOUT PREJUDICE

Dear thin Thin,

We are unable to send the CCTV due to PDPA.

If you would to view the CCTV, you may arrange a meeting with us to view the CCTV at our premises.

Nevertheless, we believe that the snapshots provided to you are clear enough to show that our insured driver was going straight and your insured driver was exiting the taxi stand / pick up point without keeping a proper lookout and caused the collision.

Please confirm on liability.

Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243

Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
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From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Monday, 18 June, 2018 5:24 PM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>
Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/us3

Dear Sharifah,

We thanks you for your email below.

However, we would like to request the video footage for our reviewing.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]
Sent: Monday, 18 June 2018 4:14 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>
Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/us3

WITHOUT PREJUDICE

Dear Thin Thin,

Please see attached accident snapshots which clearly shows that your insured driver was exiting the taxi stand / pick up point without exercising due care and caused the collision.

Please confirm on liability.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
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From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Friday, 25 May, 2018 11:02 AM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>; Kenny Tham <Kenny.Tham@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/us3
Importance: High

Dear All,

We refer to the below matter.

Kindly provide us the CCTV footage in order to seek further instruction from our principal.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)
Sent: Friday, 13 April 2018 3:01 PM

To: sharifah@towertransit.sg; assignments <assignments@lkkauto.com>

Cc: Kenny Tham <Kenny.Tham@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/us3

"Without Prejudice"

Dear Sharifah,

We refer to the below matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 30 January 2018 5:54 PM

To: sharifah@towertransit.sg; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Kenny Tham <Kenny.Tham@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Pre repair inspection request - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/us3

Dear Sharifah,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

WITHOUT PREJUDICE

Hi Mariesa,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243

Office +65 6817 1747

Email sharifah@towertransit.sg



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21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
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From: Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]

Sent: Tuesday, 30 January, 2018 11:51 AM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran

<Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene
<Darshene.Supramaniam@aig.com>

Subject: RE: Pre-Repair Inspection - Accident Involving SBS3334T & SCF8080Z D.O.A: 28/01/2018

Your Reference : SBS3334T

Our Reference : SCF8080Z

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

Sent: Tuesday, January 30, 2018 11:12 AM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran

Cc: Kenny Tham; Subramanian Kasi; Wu Tzu Ying; Alvin Tan

Subject: Pre-Repair Inspection - Accident Involving SBS3334T & SCF8080Z D.O.A: 28/01/2018

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SBS3334T & SCF8080Z ON 28TH JANUARY 2018 AT BOTANIC GARDENS AT ABOUT 1645HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **28th January 2018** at about **1645hrs** along **Botanic Gardens** involving our bus, **SBS3334T** & your insured vehicle **SCF8080Z**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd

21 Bulim Drive

Bulim Bus Depot

Singapore 648170

Contact Person: Ms Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg

Registered in Singapore, Registration Number 201419417K

Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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Hsiao Tong (LKKAuto)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Sent: Monday, 29 April 2019 5:03 PM
To: Hsiao Tong (LKKAuto); Admin A
Cc: Subramanian Kasi; Wu Tzu Ying; Bazlin Ahmad
Subject: RE: LOD - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/T1pa3
Attachments: GIA Report SBS3334T.PDF; GIA TP Search Fee SBS3334T.PDF; Repair Bill SBS3334T.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. SCF8080Z which was involved in the above accident with our bus no. SBS3334T.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: \$1,929.21	(inclusive of 7% gst)
Loss of Use x 3 Days	: \$1,200.00	(\$400 x 3 days)
GIA Search Fee	: \$2.00	(enclosed)
Total	: \$3,131.20	

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	1645HRS
ACCIDENT DATE	28-Jan-18
BUS CAPTAIN NAME	MUHAMMAD NUR RIDZUAN BIN ABDUL RAZAK
EMPLOYEE NUMBER	

BUS REGISTRATION NUMBER	SBS3334T
BUS TYPE (SD/DD)	DD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Part No.	Part or Item Description	Quantity	Total Cost
	GREEN WHEEL NUT POINTER	1	\$3.00
		7% GST	\$0.21
		FINAL TOTAL COST	\$3.21

SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)	TOTAL COST
TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)	\$1,800.00
	7% GST
	\$126.00
	FINAL TOTAL COST
	\$1,926.00

ACCIDENT REPAIR COST



SECTION 5: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST	-
---------------------------------	---

SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	-
-------------------	---

SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date In For Repairs	1/2/2018
		Date Out From Repairs	4/2/2018
BUS TYPE (SD / DD)	DD	Number of Days Under Repair	3
LOSS OF USE COST			\$1,200.00

SUMMARY	
SECTION NO.	COST
1	\$3.21
2	\$1,926.00
3	-
4	-
5	\$1,200.00
ACCIDENT REPAIR COST (1+2+3+4+5)	\$3,129.21

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 1 May 2019 4:24 PM
To: 'Sharifah Nusaybah Binte Syed Jamil Binshahab'
Cc: Subramanian Kasi; Wu Tzu Ying; Bazlin Ahmad; Admin A
Subject: RE: LOD - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/T1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,800.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Sent: Monday, 29 April 2019 5:03 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Subject: RE: LOD - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/T1pa3

WITHOUT PREJUDICE

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. SCF8080Z which was involved in the above accident with our bus no. SBS3334T.

Hsiao Tong (LKKAUTO)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Sent: Friday, 10 May 2019 10:37 AM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Subramanian Kasi; Wu Tzu Ying; Bazlin Ahmad
Subject: RE: LOD - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/T1pa3

WITHOUT PREJUDICE

Hi Hsiao Tong,

Purely for a quick & amicable settlement, we accept your offer @ \$2,800.00.

Please send us the DV soonest.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile: +65 9848 2243
Office: +65 6817 1747
Email: sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 1 May, 2019 4:24 PM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - SBS3334T VS SCF8080Z (OI) DOA: 28/01/2018 *** LKK REF-CC4/AIG18001834/T1pa3



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18001834/T1pa3

13 DEC 2018

KHOO SHUE PING
56 NASSIM ROAD
SINGAPORE 258448

Dear Sir/Madam,

**ACCIDENT INVOLVING SCF 8080Z & SBS 3334T ALONG/AT BUKIT TIMAH
RD BOTANIC MRT PICKUP POINT ON 28/01/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SBS 3334T against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

RELEASE

Claim No: 9792765499SG

Policy No: 2100468723-01000

I/We, SBS 3334T – TOWER TRANSIT SINGAPORE PTE LTD, hereby agree to accept the sum of (SINGAPORE DOLLARS TWO THOUSAND EIGHT HUNDRED ONLY) (\$2,800.00) to be paid to (TOWER TRANSIT SINGAPORE PTE LTD) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving SBS 3334T and SCF 8080Z on the 28day of Jan 2018 along BOTANIC GARDENS and I/we agree that the said sum is paid with a denial of liability on the part of AIG Asia Pacific Insurance Pte. Ltd. being the insurer, insured and the driver of vehicle No SCF 8080 Z respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said AIG Asia Pacific Insurance Pte. Ltd. and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify AIG Asia Pacific Insurance Pte. Ltd. against any claim made or which may be made in respect of this compensation.

"This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them."

Dated this 16 day of May 2019

WITNESS

Signature: _____

Name :

SHARIFAH NUSMAYBAH

Address : _____

CLAIMANT

Signature: _____

Name :

SBS 3334T – TOWER TRANSIT
SINGAPORE PTE LTD

Address : _____

21 BNLIM DRIVE

S (648170)

NRIC No: _____

201419417E



**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Co. Registration No. / GST Registration No. 201419417K

Website: www.towertransit.sg Email: AP@towertransit.sg**TAX INVOICE****Bill To:****AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way #09-18

Singapore 642653

GST Reg. No : 201419417K

Invoice No. : AIG-201905-01

Invoice Date : 13-May-2019

Terms : 28 days

Contract No. :-

Attention: Motor Claims Department

Item	DESCRIPTION	GROSS AMOUNT (\$)	TAX RATE	TAX (\$)	AMOUNT (\$)
	Being cost recovery regarding accident involving SBS3334T and SCF8080Z on 28th January 2018:				
1	Cost of Repair	1,773.83	7%	124.17	1,898.00
2	Loss of Use (3 days x \$300/day)	900.00	0%	0.00	900.00
3	GIA Search fee	1.87	7%	0.13	2.00
TOTAL		2,675.70		124.30	2,800.00

Interest shall be levied from the due date of the invoice to the date payment is received. The interest rate shall be at 7.5% p.a. except when there is an agreement in which case the applicable late interest rate as per the agreement shall take precedence.

For Bank Transfer:

Bank Name: The Hongkong and Shanghai Banking Corporation Limited

Account Name: Tower Transit Singapore Pte Ltd

Bank Code: 7232

Branch Code: 052 Collyer Quay Branch

Account No.: 052-394822-001

SWIFT Code: HSBCSGSG

Authorised Signature

Name: Subramanian Kasi

Title: Finance Director

Third Party Insurer Enquiry

Our Ref No: GR-18-015884

Date of Request: 30/01/2018

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Dear Sir/Madam,

Enquiry Date 30/01/2018

Enquiry By Sharifah Nusaybah Binte Syed Jamil Binshahab

TP Vehicle No. SCF8080Z

Accident Date 28/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SCF8080Z	AIG Asia Pacific Insurance Pte. Ltd.	27/05/2017-26/05/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-18-015884

Date of Request: 30/01/2018

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Dear Sir/Madam,

Enquiry Date: 30/01/2018
Enquiry By: Sharifah Nusaybah Binte Syed Jamil Binshahab
TP Vehicle No: SCF8080Z
Accident Date: 28/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING


























Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jan 2018 Edit Reg		30 Jan 2018 00:00 Edit Adj Rpt	S\$1,803.00 Edit Estimates	S\$1,803.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	KHOO SHUE PING, ID: S2154822G								
Main Claimant:	TOWER TRANSIT SINGAPORE PTE LTD, Co. Reg. No.: 201419417K								
Vehicle Reg. No.:	SBS3334T	Date of Loss:	28/01/2018 16:00 - :59 [58 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9792765499SG	Policy/Cover Note No.:	2100468723-01000 (Comprehensive)						
Vehicle Reg. No. (Insured):	SCF8080Z	Policy No. (Claimant):	D-17089154MFBP						
		Excess:							
Repairer:	Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 08/02/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_5G (31/01/2018): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBS3334T (9792765499SG)
 [SCF8080Z]
 TP
 TOWER TRANSIT SINGAPORE PTE LTD
 Jan 28 2018 4:45PM
 [KHOO SHUE PING]
 Tower Transit Singapore Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			▼		
Letters/Correspondences															1 per page			▼			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail			Print						
1	(Draft)		Third Party Express Settlement – Payment Breakdown														Edit						
Assessment Reports															1 per page			▼			<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail			Print						
1	25/05/18 10:55		Accident Statement From: SC - Reg. No: SCF8080Z, Claimant: KHOO SHUE PING														Load HTM						
Photos/Images															3 per page			▼			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail			Print						
1	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
2	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
3	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
4	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
5	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
6	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
7	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
8	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
9	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
10	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
11	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
12	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
13	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
14	11/12/18 15:28		Chassis Number														Load JPG			<input checked="" type="checkbox"/>			
15	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
16	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
17	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
18	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
19	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
20	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
21	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
22	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
23	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
24	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
25	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
26	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
27	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
28	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
29	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			
30	11/12/18 15:28		General View														Load JPG			<input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	11/12/18 15:28	General View	 Load JPG	<input checked="" type="checkbox"/>
32	11/12/18 15:28	General View	 Load JPG	<input checked="" type="checkbox"/>
33	11/12/18 15:28	General View	 Load JPG	<input checked="" type="checkbox"/>
34	11/12/18 15:28	General View	 Load JPG	<input checked="" type="checkbox"/>
35	11/12/18 15:28	General View	 Load JPG	<input checked="" type="checkbox"/>
36	11/12/18 15:28	General View	 Load JPG	<input checked="" type="checkbox"/>
37	11/12/18 15:28	General View	 Load JPG	<input checked="" type="checkbox"/>
38	11/12/18 15:28	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/01/18 17:06	EMAIL FROM WORKSHOP DD 30.01.2018	 Load PDF	
2	30/01/18 17:06	EMAIL FROM AIG DD 30.01.2018	 Load PDF	
3	30/01/18 17:06	TP GIA REPORT	 Load PDF	
4	30/01/18 17:12	GIA SEARCH	 Load PDF	
5	05/02/18 10:37	SCF 8080Z - NON REPORTING LETTER	 Load PDF	
6	13/02/18 17:08	OI GIA	 Load PDF	
7	14/08/18 15:12	CCTV Screen Shoot	 Load JPG	<input checked="" type="checkbox"/>
8	14/08/18 15:12	CCTV Screen Shoot	 Load JPG	<input checked="" type="checkbox"/>
9	14/08/18 15:12	CCTV Screen Shoot	 Load JPG	<input checked="" type="checkbox"/>
10	14/08/18 15:12	CCTV Screen Shoot	 Load JPG	<input checked="" type="checkbox"/>
11	14/08/18 15:12	CCTV Screen Shoot	 Load JPG	<input checked="" type="checkbox"/>
12	14/08/18 15:12	CCTV Screen Shoot	 Load JPG	<input checked="" type="checkbox"/>
13	14/08/18 15:12	CCTV Screen Shoot	 Load JPG	<input checked="" type="checkbox"/>
14	23/05/19 09:14	WORKSHOP INVOICE	 Load PDF	
15	23/05/19 09:14	Release Voucher	 Load PDF	
16	23/05/19 09:14	GIA SEARCH	 Load PDF	
17	23/05/19 09:14	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SCF8080Z (Insd veh)	Model:	VOLVO B9TL 9.4 D (A)
	SBS3334T (TP veh)		
Date of Accident:	28/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,357.21
Final Repair Cost	:	\$	2,800.00
Loss of Use	:	\$	3.00 days at \$300.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,800.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Tower Transit Singapore Pte Ltd	:	\$ 2,800.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

23 May
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18001834/T1PA3Q2

Date: 23/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100468723-01000

Claimant Vehicle
No : SBS3334T

Insured Vehicle No : SCF8080Z

Date of Loss: 28/01/2018

Nature of Claim: TP

Claim No: 9792765499SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SBS3334T

Make & Model: VOLVO B9TL, 9.4 D (A)

Engine No: D9189026

Reg. Date: 01/03/2013 (Man. Year: 2012)

Chassis No: YV3S4P929DA158915

Colour: Green

Odometer: 276929 km

Engine Capacity: 9368 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5 (D)

Front Left Side: Michelin 8 mm

Rear Left Side: Michelin 8/8 mm

Front Right Side: Michelin 8 mm

Rear Right Side: Michelin 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3.00	3.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,200.00	1,800.00	400.00	18.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,203.00	1,803.00	400.00	18.16
+ GST 7.00/7.00% (S\$)	154.21	126.21	28.00	18.16
Nett Amount (S\$)	2,357.21	1,929.21	428.00	18.16
+ Loss of Use (3.0 x S\$300.00/day) (S\$)		900.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,831.21		
Global Sum Settlement (S\$)		2,800.00		

INSPECTION

Date of Assignment: 30/01/2018

Date Inspected: 01/02/2018 Inspected At:

Tower Transit Singapore Pte Ltd (HQ)
21 Bulim Drive, Bulim Bus Depot
Singapore 648170

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*GREEN WHEEL NUT POINTER	Missing	3.00 F	*3.00 F
				Total Parts (\$\$)	3.00	3.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE /REPAIR THE DAMAGED PARTS(INCLUDING SPRAY PAINTING)	New	2,200.00	1,800.00
Gross Labour Cost (S\$)			2,200.00	1,800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >