

15/2/2018

INS. CASE OWNER:

Chee Heng

CC 4 / AIG18001831

1G LS3 ES3SV

LKK:

IDAC:

Surveyor:

XGQ

DOI:

30/01/18

Date / Time:

30/01/18

Registered in Merimen:

30/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPJ 2SE

Claim No.:

519232624259

Name of Insured:

AU YEUNG FU KEUNG

Policy No.:

Insured Tel No.:

HP:

96190697

Make / Model:

MERCEDES-BENZ E250

Excess Sec II : \$5

D.O.A.:

26/01/18

Place of Accident:

CENTRAL BOULEVARD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLR 77055



INSRS:

WSP: Ethicars

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

31/01/18 (Ashu)

SLR 77055 - X ; SPJ 2SE - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 01/02/18 XSH

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 08 MAR 2018

PRELIMINARY ADVICE

Date/Time: -

Sent By: -

FINALIZATION

Date/Time: 9/2/18

Confirm with: KELVIN

Confirm by: XGQ

Repair Cost:

P/P \$53,946.56

(4 days) Reduction:

69 %

Email

Call

FINAL SETTLEMENT

Date/Time: 7/3/18

Confirm with: KELVIN

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

\$53,946.56

01 REPAIR ENDED TP.

Loss of Rental (LOR):

\$5,432.00

(6 days) x

100

Loss of Use (LOU):

\$5

(\$

x

days)

Loss of Income (LOI):

\$5

(\$

x

days)

LOR only

☒

LOU only

☐

LOR + LOU

☐

LOR + LO

☐

[Tick only one]

GIA/LTA Search

\$536.45

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$54,625.01

Global Sum \$5:

FINAL PAYMENT

Date/Time: 7/3/18

Confirm with: KELVIN

Email

Call

Payee 1:

\$54,625.01

Name 1:

ETHICARS PRL. LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

9320 1420

COPY SENT
08/03/18

Surveyor:

Xhe.

AIG

Ref:

18001831/Ges12

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

Ethicarz

of

Insured:

Policy No.

Claims No.

Sum Insured:

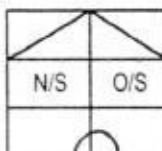
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLR7705 S

Yr Regn:

28 Aug 2017

Type: M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mazda 3

c.c.

1496

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

11953

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JM 6BN 24A 8J 0176285

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

D.O.I.

30-01-18

Survey held at

W/S

5:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

PIP: 73,946.56 (RED: 78,648.73 69%)

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:



Site Insp (\$

) S + RS, SI



Interview (\$

) Photos



Tech. Invs (\$

) Others



Weekend (\$

)

Report Format :

Lump Sum / I.B.I. (\$))

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18001831/Ges3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 30-01-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFJ 25E	Veh. Inspected	SLR 7705S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/01/2018	Inspection Date	30/01/2018	
Survey held at	ETHICARZ PTE LTD 56 LOYANG WAY #04-04 LOYANG ENTERPRISE BUILDING SINGAPORE 508775			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Ethicarz Pte. Ltd. 56 Loyang Way, Singapore (508775) #04-04
 Loyang Enterprise Building, Email: kelvinwo@ethicarz.sg
 Tel: 63844404, FAX: 63840444
 VEHICLE NUM: SLR7705S
 MAKE & MODEL: MAZDA 3
 MILEAGE:
 TYRE:
 CHASSIS NUM:

ATTN:	DESCRIPTION - PARTS	PRICE
QTY		
	BOOTLID / DP 1269	\$ 1444.80
	BOOTLID CENTER MOULDING X NN X	\$ 288.70
	BOOTLID CENTER MOULDING CLIPS X / MC 20	\$ 50.00
	BOOTLID EMBLEM - MAZDA 54	\$ 106.80
	BOOTLID EMBLEM - 3	-
	BOOTLID EMBLEM - SKYACTIVE - MC 64	\$ 127.20
	BOOTLID LOGO / MC 75	\$ 112.80
	BOOTLID WEATHERSTRIP X NN X	\$ 154.80
	BOOTLID LOCK X NN X	\$ 224.00
	REAR WINDSCREEN MOULDING / MC 56	\$ 95.80
	REAR BUMPER / DE 950	\$ 1140.00
	REAR BUMPER CLIPS / MC /	\$ 50.00
	REAR BUMPER SIDE RETAINER L+R / MC 72	\$ 142.40
	REAR BUMPER BRACKET L+R X NN X	\$ 288.00
	REAR BUMPER REINFORCEMENT X / BT 538	\$ 698.10
	REAR BUMPER TOW COVER X	\$ 32.40
	REAR BUMPER REFLECTOR X	\$ 102.20
	REAR END PANEL X	\$ 752.40
	REAR END PANEL TOP GARNISH X NN X	\$ 191.80
	REAR END PANEL TOP GARNISH CLIPS X	\$ 50.00
	SPARE WHEEL PANEL X	\$ 861.00
	SPARE WHEEL PANEL TOP BOARD X	\$ 444.60
	EXHAUST PIPE X	\$ 1125.20
	EXHAUST PIPE GASKET X	\$ 16.00
	EXHAUST PIPE HEAT SHEID X	\$ 85.80
	EXHAUST PIPE MOUNTING X	\$ 84.40
	Rear bumper sub. / DM 210.2	\$ 210.00
	3358.2 SUBTOTAL	\$ 9,028.10
	20%: 2686.56 LESS 10%	\$ 902.10
	PARTS TOTAL	\$ 8,125.99
QTY	SPECIAL NETT	PRICE
	REVERSE SENSOR X / DM 200	\$ 300.00
	REVERSE CAM X	\$ 400.00
	REAR END PANEL SEALANT X NN	\$ 80.00
	SPARE WHEEL PANEL SEALANT X	\$ 80.00
	SPARE WHEEL INSULATOR X	\$ 100.00
	windscreen sealant / MC 40	\$ 80

250 240

QTY	LABOUR	300	PRICE
	TO RNR ACCIDENT DAMAGE PARTS,CUT/WELD ,KNOCK&REALIGN	200 300	1,400.00
	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	400	\$ 1,200.00
	TO RUST PROOF ACCIDENT AFFECTED AREA	60	\$ 80.00
	TO RNR REAR WINDSCREEN TO ASSIST WORK LOAD	100	\$ 150.00
	TO RNR BOOTLID MECHANISM TO ASSIST WORK LOAD	60	\$ 150.00
	TO RNR EXHAUST SYSTEM TO ASSIST WORK LOAD	X	\$ 150.00
	TO RNR UPHOSTERY,GARNISH AND ATTACHMENT PARTS	60	\$ 200.00
	TO RNR REVERSE SENSOR & CHECK FUNCTION.	40	\$ 100.00
			1020
	LABOUR TOTAL		\$ 3,430.00
	GRAND TOTAL COST		\$ 3,530.00
			12,595.39

PAGE 1 OF 2

4 Days.
 part by part.
 before paint photos.
 Euro Qicp - 84880282
 30/1/18.

PARTS TOTAL = \$4339
 LESS 20% = (866.72)
 PARTS TOTAL = \$3469.12
 SPECIAL NET = \$ 380
 LABOUR TOTAL = \$ 1020.
 REPAIR WH = \$4867.22.

3946.56

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Ethicarz Pte. Ltd. 56 Loyang Way, Singapore (508775) #04-04
 Loyang Enterprise Building, Email: kelvinwo@ethicarz.sg
 Tel: 63844404, FAX: 63840444

VEHICLE NUM:
 MAKE & MODEL:
 MILEAGE:
 TYRE:
 CHASSIS NUM:

SLR7705S
 MAZDA 3

ATTN:		
QTY	DESCRIPTION - PARTS	PRICE
	BOOTLID /	
	BOOTLID CENTER MOULDING X	
	BOOTLID CENTER MOULDING CLIPS X /	
	BOOTLID EMBLEM -MAZDA /	
	BOOTLID EMBLEM - 3 /	
	BOOTLID EMBLEM - SKYACTIVE /	
	BOOTLID LOGO /	
	BOOTLID WEATHERSTRIP X	
	BOOTLID LOCK X	
	REAR WINDSCREEN MOULDING /	
	REAR BUMPER /	
	REAR BUMPER CLIPS /	
	REAR BUMPER SIDE RETAINER L+R /	
	REAR BUMPER BRACKET L+R ?	
	REAR BUMPER REINFORCEMENT ?	
	REAR BUMPER TOW COVER X	
	REAR BUMPER REFLECTOR X	
	REAR END PANEL X	
	REAR END PANEL TOP GARNISH X	
	REAR END PANEL TOP GARNISH CLIPS X	
	SPARE WHEEL PANEL X	
	SPARE WHEEL PANEL TOP BOARD X	
	EXHAUST PIPE X	
	EXHAUST PIPE GASKET X	
	EXHAUST PIPE HEAT SHEID X	
	EXHAUST PIPE MOUNTING X	
		SUBTOTAL \$ -
		LESS 10% \$ -
		PARTS TOTAL \$ -
QTY	SPECIAL NETT	PRICE
	REVERSE SENSOR C	\$ 300.00
	REVERSE CAM X	\$ 400.00
	REAR END PANEL SEALANT X	\$ 80.00
	SPARE WHEEL PANEL SEALANT X	\$ 80.00
	SPARE WHEEL INSOLATOR X	\$ 100.00
		SPECIAL NETT TOTAL \$ 100.00

QTY	LABOUR	PRICE
	TO RNR ACCIDENT DAMAGE PARTS,CUT/WELD ,KNOCK&REALIGN <i>200-400</i>	1,400.00
	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA <i>400</i>	\$ 1,200.00
	TO RUST PROOF ACCIDENT AFFECTED AREA <i>60</i>	\$ 80.00
	TO RNR REAR WINDSCREEN TO ASSIST WORK LOAD <i>100</i>	\$ 150.00
	TO RNR BOOTLID MECHANISM TO ASSIST WORK LOAD <i>60</i>	\$ 150.00
	TO RNR EXHAUST SYSTEM TO ASSIST WORK LOAD <i>X</i>	\$ 150.00
	TO RNR UPHOSTERY,GARNISH AND ATTACHMENT PARTS <i>60</i>	\$ 200.00
	TO RNR REVERSE SENSOR & CHECK FUNCTION. <i>40</i>	\$ 100.00
	LABOUR TOTAL	\$ 3,430.00
	GRAND TOTAL COST	\$ 3,530.00

PAGE 2 OF 2

*4 Days .
part by part .
before paint photos .
Gino Gicp - 82880282
30/1/18.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Tuesday, 30 January 2018 11:58 AM
To: 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene
Subject: AIGENCRYPT - Pre repair inspection request - SLR7705S VS SFJ25E (OI) DOA 26/01/2018
Attachments: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFJ25... (68.5 KB); PRI - SLR7705S MAZDA 3.docx; SLR7705S [3154] MAZDA 3.pdf

Hi,

Please refer to the enclosed request from **ETHICARZ PTE LTD**

Claim no : 5192326242SG003
Case Owner : Chee Heng

If you have any queries/concerns, please let us know.
Kindly assist to assign Mohammed Rasul as Single Joint Expert as requested.

Thank you.

Best Regards,

Mariesa Abu Kassim
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services
AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

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12.26pm @ 30/01/2018

person @ Kim

vehicle In

sur @ GQ



Ethicarz Pte. Ltd.

56 Loyang Way, Loyang Enterprise Building

#04-04 Singapore 508775

Tel: +65 6384 4404 Fax: +65 6384 0444

E-mail: claims@ethicarz.sg

Biz Reg.: 201729003E

29 January 2018

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way #09-16, Singapore 079120

Dear Sirs

ACCIDENT INVOLVING SLR7705S & SFJ25E ALONG CENTRAL BOULEVARD/STRAITS VIEW CROSS JUNCTION AT ABOUT 1840 HOURS.

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We are instructed by TAN CHOR LUI to notify you of a road traffic accident on 26 January 2018 at about 1840/Hours at/along CENTRAL BOULEVARD/STRAITS VIEW CROSS JUNCTION involving our client's vehicle registration number SLR7705S and vehicle registration number SFJ25E driven by you/your insured at the material time. A copy of the Singapore accident statement filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline. We shall proceed to repair the vehicle without further reference to you.

Yours Faithfully

John Ong

Person-In-Charge

HP : 6384 4404

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 8 February 2018 11:19 AM
To: skgan@ethicarz.sg
Cc: johnong@ethicarz.sg; kelvinwo@ethicarz.sg; admin@ethicarz.sg; Vic (LKKAuto); Admin A; assignments
Subject: RE: Pre repair inspection request - SLR7705S VS SFJ25E (OI) DOA 26/01/2018 *** LKK REF - CC4/AIG18001831/es3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 30 January 2018 5:54 PM
To: skgan@ethicarz.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: johnong@ethicarz.sg; kelvinwo@ethicarz.sg; admin@ethicarz.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Pre repair inspection request - SLR7705S VS SFJ25E (OI) DOA 26/01/2018 *** LKK REF - CC4/AIG18001831/es3

Dear Kevin,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hi all,

We prefer Mohammed Rasul to survey our vehicle.

Thanks & Regards,
Kelvin Wo.

ETHICARZ PTE LTD
56 Loyang Way, Loyang Enterprise Building
#04-04 S(508775)
Tel : 6384 4404 Fax : 6384 0444

From: Abu Kassim, Noor Mariesa

Sent: Tuesday, 30 January 2018 10:09 AM

To: skgan@ethicarz.sg

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; johnong@ethicarz.sg; kelvinwo@ethicarz.sg; admin@ethicarz.sg

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFJ25EAND SLR7705S ON 26/01/2018

Your Reference : SLR7705S
Our Reference : SFJ25E

Dear Sir/Madam,

We refer to your Notice of Accident dated 29/1/2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Siew Kim [mailto:skgan@ethicarz.sg]
Sent: Monday, January 29, 2018 5:04 PM
To: AIG SGP, Claims-Survey
Cc: johnong@ethicarz.sg; kelvinwo@ethicarz.sg; admin@ethicarz.sg
Subject: PRI for Motor Vehicle - SLR7705S

Dear AIG,

I hope this e-mail finds you well.

I refer to the attached for a PRI report involving our client's vehicle registration number SLR7705S and vehicle registration number SFJ25E driven by you/your driven by you/your insured at the material time for your pursuant.

Please advice which surveyor to come down TO SURVEY THE THIRD PARTY CAR

Best Regards
Khim

ETHICARZ PTE LTD
56 Loyang Way, Loyang Enterprise Building
#04-04 S(508775)
Tel : 6384 4404 Fax : 6384 0444

Sent from Mail for Windows 10

IMPORTANT NOTICE:

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jan 2018 Edit Reg		30 Jan 2018 00:00 Edit Adj Rpt	S\$3,946.56 Edit Estimates	S\$3,946.56 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by adjuster\]](#)

Insured:	Au Yeung Fu Keung, ID: S2628611E, Tel: +6596190697		
Main Claimant:	TAN CHOR LUI, ID: S0141035J		
Vehicle Reg. No.:	SLR7705S	Date of Loss:	26/01/2018 18:00 - :59
Claim Type:	TP / 5192326242SG	Policy/Cover Note No.:	(Comprehensive) Coverage: 15/11/2017 - 14/11/2018
Vehicle Reg. No. (Insured):	SFJ25E	Policy No. (Claimant):	GA260459/1
		Excess:	
Repairer:	Ethicarz Pte Ltd (HQ) 56 LOYANG WAY #04-04 LOYANG ENTERPRISE BUILDING, 508775 Loyang - Tel: 63844404		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 08/02/2018]		
Driver/Custodian (Insured):	Au Yeung Fu Keung (), NRIC: S2628611E, Tel: +6596190697		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SLR7705S (5192326242SG)**
[SFJ25E]

TP

TAN CHOR LUI

Jan 26 2018 6:00PM

[Au Yeung Fu Keung]

Ethicarz Pte Ltd

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Letters/Correspondences			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1 Edit	

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/01/18 09:57	Accident Statement From:OD - Reg. No: SFJ25E, Claimant: AU YEUNG FU KEUNG	1 Load HTM	

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/02/18 10:24	General View	1 Load JPG	<input checked="" type="checkbox"/>
2	09/02/18 10:24	General View	1 Load JPG	<input checked="" type="checkbox"/>
3	09/02/18 10:24	General View	1 Load JPG	<input checked="" type="checkbox"/>
4	09/02/18 10:24	General View	1 Load JPG	<input checked="" type="checkbox"/>
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25	09/02/18 10:24	Odometer Reading	1 Load JPG	<input checked="" type="checkbox"/>
26	09/02/18 10:24	Reinspection Photo	1 Load JPG	<input checked="" type="checkbox"/>
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			1		<input checked="" type="checkbox"/>
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37	09/02/18 10:24	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
38	09/02/18 10:24	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
39	09/02/18 10:24	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
40	09/02/18 10:24	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page ▼



No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/01/18 16:47	EMAIL FROM WORKSHOP DD 30.01.2018	1	Load PDF	
2	30/01/18 16:47	EMAIL FROM AIG DD 30.01.2018	1	Load PDF	
3	30/01/18 16:47	NOTIFICATION FROM WORKSHOP	1	Load PDF	
4	30/01/18 16:48	TP GIA REPORT 1	1	Load PDF	
5	30/01/18 16:48	TP GIA REPORT 2	1	Load PDF	
6	30/01/18 16:48	TP GIA REPORT 3	1	Load PDF	
7	30/01/18 16:48	TP GIA REPORT 4	1	Load PDF	
8	30/01/18 16:48	TP GIA REPORT 5	1	Load PDF	
9	30/01/18 16:48	TP GIA REPORT 6	1	Load PDF	
10	02/02/18 13:09	TP ESTIMATE- MARKED	1	Load PDF	
11	02/02/18 15:55	LETTER TO OI	1	Load PDF	
12	08/03/18 17:29	AUTHORISATION TO ACT	1	Load PDF	
13	08/03/18 17:29	GIA LTA SEARCH	1	Load PDF	
14	08/03/18 17:29	RELEASE VOUCHER	1	Load PDF	
15	08/03/18 17:29	RENTAL RECEIPT	1	Load PDF	
16	08/03/18 17:29	WORKSHOP INVOICE	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	07/03/18 15:52	LOD	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFJ25E (Insd veh)	Model:	MAZDA 3 1.5 HATCHBACK
	SLR7705S (TP veh)		DELUXE EU6 (A)
Date of Accident:	26/01/2018		

Global Sum Settlement	: []	Yes	[X]	No	
Repair Estimate	:	\$		12,595.29	
Final Repair Cost	:	\$		3,946.56	
Loss of Use	:	\$			days at \$0.00 per day
Rental (if any)	:	\$		642.00	6 days
LTA / GIA Search Fee	:	\$		36.45	
Others:	:	\$			
	:	\$			
Final Settlement Sum	:	\$		4,625.01	

Is Third Party Workshop GIA Registered?	[]	YES	[X]	NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)			
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown

1)	Ethicarz Pte. Ltd.	:	\$	4,625.01
2)		:	\$	
3)		:	\$	
4)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

08 Mar
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18001831/GES3S2
Date: 08/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
Claimant Vehicle No: SLR7705S Insured Vehicle No: SFJ25E
Date of Loss: 26/01/2018 Nature of Claim: TP Claim No: 5192326242SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLR7705S Engine No: P520466069
Make & Model: MAZDA 3, 1.5 HATCHBACK DELUXE EU6 (A) Chassis No: JM6BN24A8J0176285
Reg. Date: 28/08/2017 (Man. Year: 2017) Odometer: 11953 km
Colour: Grey
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50R17 Rear Tyre Size: 225/50R17
Front Left Side: Bridgestone 8 mm Rear Left Side: Bridgestone 8 mm
Front Right Side: Bridgestone 8 mm Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,165.29	2,926.56	6,238.73	68.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,430.00	1,020.00	2,410.00	70.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	12,595.29	3,946.56	8,648.73	68.67
+ Car Rental (6.0 x S\$100.00/day + 7.00% GST) (S\$)		642.00		
+ Doc/Search Fee (S\$)		36.45		
Nett Liability (S\$)		4,625.01		

INSPECTION

Date of Assignment: 30/01/2018
Date Inspected: 30/01/2018 Inspected At: Ethicarz Pte Ltd (HQ)
56 LOYANG WAY #04-04 LOYANG ENTERPRISE
BUILDING
Singapore 508775
Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_print&caseid=679690&extid=263274&CFID=29916051&CFTOKEN=679690

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Dented	1,494.80 FL	*1,269.00 FL
2	1		*BOOTLID CENTER MOULDING	Not Necessary	285.70 FL	*- FL
3	1		*BOOTLID CENTER MOULDING CLIPS	Necessary	50.00 FL	*20.00 FL
4	1		*BOOTLID EMBLEM - MAZDA	Necessary	106.80 FL	*54.00 FL
			}			
5	1		*BOOTLID EMBLEM - 3		0.00 FL	*- FL
			}			
6	1		*BOOTLID EMBLEM - SKYACTIVE	Necessary	127.20 FL	*64.00 FL
7	1		*BOOTLID LOGO	Necessary	148.80 FL	*75.00 FL
8	1		*BOOTLID WEATHERSTRIP	Not Necessary	154.80 FL	*- FL
9	1		*BOOTLID LOCK	Not Necessary	324.00 FL	*- FL
10	1		*REAR WINDSCREEN MOULDING	Necessary	95.80 FL	*56.00 FL
11	1		*REAR BUMPER	Deformed	1,140.00 FL	*950.00 FL
12	1		*REAR BUMPER CLIPS	Necessary	50.00 FL	*50.00 FL
13	1		*REAR BUMPER SIDE RETAINER L+R	Necessary	142.40 FL	*72.00 FL
14	1		*REAR BUMPER BRACKET L+R	Not Necessary	28.80 FL	*- FL
15	1		*REAR BUMPER REINFORCEMENT	Bent	698.10 FL	*538.00 FL
16	1		*REAR BUMPER TOW COVER	Not Necessary	32.40 FL	*- FL
17	1		*REAR BUMPER REFLECTOR	Not Necessary	102.20 FL	*- FL
18	1		*REAR END PANEL	Not Necessary	752.40 FL	*- FL
19	1		*REAR END PANEL TOP GARNISH	Not Necessary	191.80 FL	*- FL
20	1		*REAR END PANEL TOP GARNISH CLIPS	Not Necessary	50.00 FL	*- FL
21	1		*SPARE WHEEL PANEL	Not Necessary	861.00 FL	*- FL
22	1		*SPARE WHEEL PANEL TOP BOARD	Not Necessary	469.60 FL	*- FL
23	1		*EXHAUST PIPE	Not Necessary	1,125.30 FL	*- FL
24	1		*EXHAUST PIPE GASKET	Not Necessary	46.00 FL	*- FL
25	1		*EXHAUST PIPE HEAT SHIELD	Not Necessary	85.80 FL	*- FL
26	1		*EXHAUST PIPE MOUNTING	Not Necessary	184.40 FL	*- FL
27	1		*REAR BUMPER SENSOR	Damaged	280.00 FL	*210.20 FL
28	1		*REVERSE SENSOR	Damaged	300.00 FS	*200.00 FS
29	1		*REVERSE CAM	Not Necessary	400.00 FS	*- FS
30	1		*REAR END PANEL SEALANT	Not Necessary	80.00 FS	*- FS
31	1		*SPARE WHEEL PANEL SEALANT	Not Necessary	80.00 FS	*- FS
32	1		*SPARE WHEEL INSULATOR	Not Necessary	100.00 FS	*- FS
33	1		*WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$)	10,068.10	3,598.20
- List Item Discount on L Items 10.00/20.00% (\$)	902.81	671.64
Total Parts (\$)	9,165.29	2,926.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RNR ACCIDENT DAMAGE PARTS, CUT / WELD, KNOCK & REALIGN.	New	1,400.00	300.00
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA.	New	1,200.00	400.00
3	TO RUST PROOF ACCIDENT AFFECTED AREA.	New	80.00	60.00
4	TO RNR REAR WINDSCREEN TO ASSIST WORK LOAD.	New	150.00	100.00
5	TO RNR BOOTLID MECHANISM TO ASSIST WORK LOAD.	New	150.00	60.00
6	TO RNR EXHAUST SYSTEM TO ASSIST WORK LOAD.	New	150.00	0.00
7	TO RNR UPHOLSTERY, GARNISH AND ATTACHMENT PARTS.	New	200.00	60.00
8	TO RNR REVERSE SENSOR & CHECK FUNCTION.	New	100.00	40.00
Gross Labour Cost (S\$)			3,430.00	1,020.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >