

Joy Irene (LKKAuto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 1 August 2018 5:01 PM
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: RE: FOLLOW-UP REMINDER: CTI: SNM18D00565C05/1 /LKKDS (SJN 9401A ON 27.01.2018 / GBD 7544G)

Dear Joy,

Bola 28G shall apply.

We reject claim on basis on Bola scenario and pls advise them to claim against FBC2528S.

Thank you.

Regards,
Chong Boon Sen
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 63896171
Fax: 62247175
Email: boonsen.chong@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Tuesday, July 31, 2018 2:41:45 PM
To: Alfred Toh
Cc: Claims Dept of CTI; Admin A
Subject: FOLLOW-UP REMINDER: CTI: SNM18D00565C05/1 /LKKDS (SJN 9401A ON 27.01.2018 / GBD 7544G)

CTI: SNM18D00565C05/1 /LKKDS
LKK: CC6/CTI18001826/Uja3n2

Dear Sir,

We refer to our e-mail dated 19/06/2018.

Kindly advise instruction.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Monday, 16 July 2018 11:12 AM
To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CTI: SNM18D00565C05/1 /LKKDS (SJN 9401A ON 27.01.2018 / GBD 7544G)

CTI: SNM18D00565C05/1 /LKKDS
LKK: CC6/CTI18001826/Uja3n2

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Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Tuesday, 19 June 2018 4:57 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: CTI: SNM18D00565C05/1 /LKKDS (SJN 9401A ON 27.01.2018 / GBD 7544G)

CTI: SNM18D00565C05/1 /LKKDS
LKK: CC6/CTI18001826/Uja3n2

Dear Sir,

This is a scenario where our insured beat the red light and hit 3-vehicles. Similar scenario Bola 28- (g).

We have informed insured where insured where he confirmed beating the red light, agreed to settle and aware of NCD issue.

Now, in the application of BOLA 28 (g), we will not be held liable to the now claimant GBD 7544G. No direct contact between insured and TP vehicle.

Kindly let us have your instruction whether or not we are to apply BOLA 28.

For your information only : summary of our adjusted repair/claim cost as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 8,750.84 (per estimate) (no GST)	\$ 5,500.00 (with GST)
Loss of Rental	\$ 1,123.50 (\$150 x 7 days)	\$ 1,123.50 (\$150 x 7 days)
LTA/GIA Search	\$ 36.45	\$ 36.45
TOTAL	\$ 9,910.79	\$ 6,659.95

For your instruction.

Thank you.

Best Regards,

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

LBA AUTOMOTIVE PTE.LTD.

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY
SINGAPORE 417883 Co.Reg. No. : 201200623R
TEL: 6509 5521 / 6509 5524 FAX: 6509 5523

Attn: The Motor Claims Department
CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Yrs Ref.: SJN9401A
Our Ref.: LBA0118-2400
Date.: 17.04.2018

Accident involving GBD7544G And SJN9401A On 27.01.2018 At 0800Hrs Along
Upper Serangoon Road / Bartley Road Junction

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Cost of repair	S\$ 5,500.00
2. Loss of Rental (7 Days @S\$150 P/day)	S\$ 1,123.50
3. Towing	S\$ -
4. LTA Search Fee	S\$ 7.45
5. E-File Serach fee	S\$ 29.00

Claim Amount	S\$ 6,659.95

Enclosed are the following documents for your perusal.

- Original Final repair Bill
- Original Survey Report & Inv
- Original Photographs of [GBD7544G]
- GIA Reports of [GBD7544G]
- Certificate of Insurance
- Report Of A Traffic Accident

- Letter of Authority
- Rental Agreement / Receipt
- E-File Serach Fee/ LTA Receipt
- Vehicle Registration Card
- Driver's Driving License / Identity Card

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,
LBA Automotive Pte. Ltd.


lbaautomotive@hotmail.com

LBA AUTOMOTIVE PTE.LTD.

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY
SINGAPORE 417883 Co.Reg. No. : 201200623R
TEL: 6509 5521 / 6509 5524 FAX: 6509 5523

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CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD
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Claim Amount	S\$ 6,659.95

Enclosed are the following documents for your perusal.

<input checked="" type="checkbox"/> Original Final repair Bill	<input checked="" type="checkbox"/> Letter of Authority
<input type="checkbox"/> Original Survey Report & Inv	<input checked="" type="checkbox"/> Rental Agreement / Receipt
<input type="checkbox"/> Original Photographs of [GBD7544G]	<input checked="" type="checkbox"/> E-File Serach Fee/ LTA Receipt
<input type="checkbox"/> GIA Reports of [GBD7544G]	<input checked="" type="checkbox"/> Vehicle Registration Card
<input checked="" type="checkbox"/> Certificate of Insurance	<input checked="" type="checkbox"/> Driver's Driving License / Identity Card
<input checked="" type="checkbox"/> Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,
LBA Automotive Pte. Ltd.



lbaautomotive@hotmail.com

Date:

To: China Taiping Ins (Singapore) Pte Ltd

RE: ACCIDENT INVOLVING VEHICLE NO.: GBD 7544 G & SJN 9401A
AT/ALONG Upp Serayuan Rd
ON 27/1/18

I/We, K K Roofing Contractors Pte Ltd of (NRIC No./ROC NO.)
201324929K of _____

owner of vehicle no. GBD 7544 G in consideration of M/S _____
repairing my/our vehicle GBD 7544 G at my/our instruction and hereby authorise
M/S _____ to demand claim settle receive whatever
amount settled / payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs
which my arisen therewith.

Signature of Owner : _____



Date: _____

LBA AUTOMOTIVE PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883
Tel: (65) 6509 5524 Fax: (65) 6509 5523
Co. Reg. No.: 201200623R

INVOICE
8613

Messrs: CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Claim No.: LBA0118-2400
Acc Date: 27/01/2018

Veh. No./ Model: GBD 7544G TOYOTA DYNA

Date: 23/03/2018

QTY.	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	5,500.00
	TOTAL AMOUNT	5,500.00

E. & O.E.

- * Please make all payments within 7 days.
- * All service and repairing are in good order & conditions.



Customer Sign & Chop

LBA AUTOMOTIVE PTE. LTD.



長江企業(私人)有限公司 Chiang Kang Enterprises Co. (Pte.) Ltd.

GBD 75446 UBA



1995 - 2003
TOTAL DEFENCE

TAX INVOICE

No. 4 Petain Road, Petain Court Singapore 208086 Tel: 6298 1936, 6294 0246 Fax: 6298 3864

RENTAL OF CARS, VANS, PICK-UPS & LORRIES GST Reg.No. 19-8304039-K

出租：汽車、廣告車、必甲與輕重型羅厘

HIRER'S PARTICULARS } I/We KK Roofing Contractors Pte Ltd
If Different From } of 12 Tampines Rd
Section] s. 535066 Tel: _____

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from CHIANG KANG ENTERPRISES CO. (PTE.) LTD. hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$1500/= to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) COMPREHENSIVE MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$2000/= for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle. Whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼 <u>GBD 4828 H</u>		Rental Agreement 合同號碼 No. A <u>90813</u>	
Section Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄		租出日期及時間 Date & Time OUT <u>27/1/18 1400 HRS</u>	
姓名 Name: <u>ISLAM NAZRUL</u>		交車日期及時間 Date & Time IN <u>3/2/18 1200 HRS</u>	
地址 Address: <u>BLK 357 UPPER PAYA LEBAR ROAD</u>		Chargeable	Rates Amount
<u>#01-04</u>	S <u>534959</u>	<u>7</u>	天 Days @ \$ <u>81050/-</u>
居民證/護照號碼 I/C No./Passport No: <u>G7931467L</u>	駕駛執照號碼 Driving Licence No: <u>G7931467L</u>		星期 Weeks @ \$
居民證/護照種類 Type of I/C./Passport: <u>S PASS</u>	Pass 日期 Pass Date: <u>19/12/20</u>		月 Month @ \$
出生日期 Date of Birth: <u>01/01/1983</u>	發出地 Place of Issue: <u>13/12/2016</u>		ADD 7% GST <u>873.50</u>
三號保險底金 \$1500/=	一號保險底金 \$2000/=	送車/費 Delivery Fees	
a) Third Party Only Policy Excess \$1500/=	b) Comprehensive Policy Excess \$2000/=	總計 Total Charge	<u>81123.50</u>
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:			
備註與付款記錄 Remarks & Payment Records		按金 Security Deposit	
		總金額 Total Payable	<u>81123.50</u>
		來銀 Amount Paid	
		收車費用 Collection Fees/Misc.	
IMPORTANT! For Singapore Use only!		超過/小時 Extra Hours @ \$	
出車油箱 Fuel Tank OUT <input checked="" type="checkbox"/> E <input type="checkbox"/> 1/8 <input type="checkbox"/> 1/4 <input type="checkbox"/> 3/8 <input type="checkbox"/> 1/2 <input type="checkbox"/> 5/8 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	出車油箱 Fuel Tank IN <input type="checkbox"/> E <input type="checkbox"/> 1/8 <input type="checkbox"/> 1/4 <input type="checkbox"/> 3/8 <input type="checkbox"/> 1/2 <input type="checkbox"/> 5/8 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	租費不包括汽油 Rates Do Not Include Fuel	添油 Refuelling
車牌號碼 Vehicle No: <u>1)</u>	起 From:	至 To:	
車牌號碼 Vehicle No: <u>2)</u>	起 From:	至 To:	
工具 Tools	輪胎 Spare Tyre	裝飾品 Accessories	加額費用 Total Additional Charges
車輛發出人 Vehicle Issued By:	車輛接收人 Vehicle Collected By:		
NOTE: 註 租車者或司機必須付所有停車及違反交通法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING AND TRAFFIC VIOLATIONS.		總計 Grand Total	

租車者不准載沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE

我/我們同意以上及後頁租車公司所列的條規與條件。
I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

日期
Date: _____

租車者簽名
Signature of Hirer:





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jan 2018 / 11:11:28

Receipt Date/Time : 29 Jan 2018 / 11:11:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180129-000527

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - FBC2528S As at 27 Jan 2018/08:00:00 Insurance Co: SOMPO INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - FBC2528S Enquiry Fee 20180129111030233065	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180129111039501	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-016097

Date of Request: 30/01/2018

Your Ref No:

WALK IN SUDIRMAN

LBA AUTOMOTIVE PTE. LTD.
1 KAKI BUKIT AVE 6, #02-47 AUTOBAY @ KAKI BUKIT
SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No: GBD7544G

Date of Accident: 27/01/2018

Place of Accident: UPP SERANGOON RD

Involving Vehicle No: FBC2528S,SKH5347U

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

TAX INVOICE

Our Ref No: GR-18-016098
Date of Request: 30/01/2018

Your Ref No: WALK IN SUDIRMAN

LBA AUTOMOTIVE PTE. LTD.
1 KAKI BUKIT AVE 6, #02-47 AUTOBAY @ KAKI BUKIT
SINGAPORE 417883

Dear Sir/Madam,

Date of Accident: 27/01/2018
Vehicle No: GBD7544G
Place of Accident: UPPER SERANGOON RD / BARTLEY RD JUNCTION
Involving Vehicle No: FBC2528S

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
FBC2528S	UPPER SERANGOON RD / BARTLEY RD JUNCTION	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque