

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 9 February 2018 11:50 AM
To: 'Wilber Kuang'; Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Admin A
Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wilber Kuang [mailto:wilber.kuang@munichauto.com.sg]
Sent: Friday, 9 February 2018 11:41 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Hi Asher,

Any update?

Thanks,

Munich Automobiles Pte Ltd

Wilber Kuang

Customer Service Advisor

30 Teban Gardens Crescent
Singapore 608927
Main: +65 6566 7666
Fax: +65 6565 9220
Website: www.munichauto.com.sg



From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, February 8, 2018 8:39 AM
To: Wilber Kuang; Mei Kwan (LKKAuto)
Cc: Vic (LKKAuto); Admin A
Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Without Prejudice

Hi Wilber,

We refer to the email below.

Our principal is still obtain video from our insured, should be arrive this week.

Shall update you upon received instruction from our principal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wilber Kuang [<mailto:wilber.kuang@munichauto.com.sg>]
Sent: Wednesday, 7 February 2018 6:36 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Hi Asher,

Any update?

Thanks,

Munich Automobiles Pte Ltd

Wilber Kuang
Customer Service Advisor

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6566 7666

Fax: +65 6565 9220

Website: www.munichauto.com.sg



From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, February 6, 2018 12:47 PM

To: Wilber Kuang; Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A

Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Without Prejudice

Hi Wilber,

We refer to the email below.

We are still pending our principal for insured video.

Shall update you upon received instruction from our principal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wilber Kuang [<mailto:wilber.kuang@munichauto.com.sg>]

Sent: Tuesday, 6 February 2018 12:28 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Hi Asher,

Any update from your principal?

Thanks,

Munich Automobiles Pte Ltd

Wilber Kuang

Customer Service Advisor

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6566 7666

Fax: +65 6565 9220

Website: www.munichauto.com.sg



From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Thursday, February 1, 2018 4:59 PM

To: Wilber Kuang; Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A

Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Without Prejudice

Hi Wilber,

We refer to our tele-conversation.

We are still pending our principal for insured video in order to follow up the matter.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wilber Kuang [<mailto:wilber.kuang@munichauto.com.sg>]

Sent: Thursday, 1 February 2018 4:46 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Hi Asher,

Please refer to attached files.

You may get the video footage from your client. He have dash camera on his car

Thanks,

Munich Automobiles Pte Ltd

Wilber Kuang

Customer Service Advisor

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6566 7666

Fax: +65 6565 9220

Website: www.munichauto.com.sg



From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Thursday, February 1, 2018 4:16 PM

To: Wilber Kuang; Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A

Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Without Prejudice

Hi Wilber,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client cut into his lane causing the accident. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

From: Wilber Kuang [<mailto:wilber.kuang@munichauto.com.sg>]

Sent: Thursday, 1 February 2018 3:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Hi Serene,

Please advise the liability of this case.

Thanks,

Munich Automobiles Pte Ltd

Wilber Kuang

Customer Service Advisor

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6566 7666

Fax: +65 6565 9220

Website: www.munichauto.com.sg



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, January 30, 2018 4:09 PM

To: wilber.kuang@munichauto.com.sg

Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: SKH7673P Third Party Claim *** LKK REF: CC4/III18001824/ea3

Dear Wilber,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wilber Kuang [<mailto:wilber.kuang@munichauto.com.sg>]

Sent: Tuesday, 30 January 2018 2:59 PM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Subject: RE: SKH7673P Third Party Claim

Hi Nivitha,

Car is not in the workshop.

Customer want to repair the car immediate after survey.

Appreciates if you can advise the liability.

Thanks,

Munich Automobiles Pte Ltd

Wilber Kuang

Customer Service Advisor

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6566 7666

Fax: +65 6565 9220

Website: www.munichauto.com.sg



From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, January 30, 2018 2:47 PM

To: 'Wilber Kuang'

Subject: SKH7673P Third Party Claim

Dear Wilber,

Is the vehicle SKH 7673P in the workshop?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

