

Thin Thin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 2 May 2018 4:59 PM
To: Thin Thin (LKKAUTO); Admin A
Cc: Chong Boon Sen; Hsiao Tong (LKKAUTO); Hwang Shiang Yi; Alfred Toh
Subject: RE: <MANDATE> Your Ref: SNM18D00529/C02/4 ; Our Ref: CC3/CTI18001823/K1ub3
[ACCIDENT INVOLVING GBG 2544Z AND SHC 7247Z ON 26/01/2018]

Your Ref: CC3/CTI18001823/K1ub3
Our Ref: SNM18D00529C02/4 (GBG2544Z)

Dear Thin Thin

We refer to your email of even date pertaining to the above matter.

You may proceed to resolve the property damage claim at \$4,460.72.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Wednesday, May 02, 2018 4:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>
Subject: RE: <MANDATE> Your Ref: SNM18D00529/C02/4 ; Our Ref: CC3/CTI18001823/K1ub3 [ACCIDENT INVOLVING GBG 2544Z AND SHC 7247Z ON 26/01/2018]

Dear Alfred,

We apologize for typo error in my previous mandate.

Summary of offer made to workshop as follow:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs	\$ 4,233.35	\$ 3,667.87
2. Loss of Rental (\$125 x 4.5 days)	\$ 625.00	\$ 562.50
3. Loss of Income (\$ 50 x 4.5 days)	\$ 400.00	\$ 225.00
4. LTA Search Fee	\$ 7.49	\$ 5.35
	\$ 5,265.84	\$ 4,460.72

Kindly let us have your approval.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, 2 May 2018 4:23 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Subject: RE: <MANDATE> Your Ref: SNM18D00529/C02/4 ; Our Ref: CC3/CTI18001823/K1ub3 [ACCIDENT INVOLVING GBG 2544Z AND SHC 7247Z ON 26/01/2018]

Your Ref: CC3/CTI18001823/K1ub3

Our Ref: SNM18D00529C02/4 (GBG2544Z)

Dear Thin Thin

We refer to your emails pertaining to the above matter.

Please advise how is the settlement derived at total of \$3,247.08 at your earliest convenience.

Best Regards

Alfred Toh
Senior Executive

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Monday, April 30, 2018 2:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: <MANDATE> Your Ref: SNM18D00529/C02/7 ; Our Ref: CC3/CTI18001823/K1ub3 [ACCIDENT INVOLVING GBG 2544Z AND SHC 7247Z ON 26/01/2018]
Importance: High

URGENT

Dear Sir / Madam,

We refer to the below email.

Kindly let us have your approval as TP is chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)
Sent: Friday, 20 April 2018 6:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: <MANDATE> Your Ref: SNM18D00529/C02/7 ; Our Ref: CC3/CTI18001823/K1ub3 [ACCIDENT INVOLVING GBG 2544Z AND SHC 7247Z ON 26/01/2018]

Dear Sir / Madam,

We refer to the below email.

Kindly let us have your approval as TP is chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Thursday, 22 March 2018 5:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Subject: <MANDATE> Your Ref: SNM18D00529/C02/7 ; Our Ref: CC3/CTI18001823/K1ub3 [ACCIDENT INVOLVING GBG 2544Z AND SHC 7247Z ON 26/01/2018]

Your Ref: SNM18D00529/C02/7

"Without Prejudice"

Our Ref: CC3/CTI18001823/K1ub3

Dear Sir / Madam,

ACCIDENT INVOLVING GBG 2544Z AND SHC 7247Z ON 26/01/2018

We refer to the above accident.

The accident occurred while OID change to right lane due to road work and collided with TP vehicle which was driving straight along the right lane.

We did clarify with OID the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs	\$ 4,233.35	\$ 3,667.87
2. Loss of Rental (\$125 x 4.5 days)	\$ 625.00	\$ 562.50
3. Loss of Income (\$ 50 x 4.5 days)	\$ 400.00	\$ 225.00
4. LTA Search Fee	\$ 7.49	\$ 5.35

\$ 5,265.84

\$ 3,247.08

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

Our Ref : CC18010804 / SHC7247Z / WT(st)

Your Ref :

Date : 12-Feb-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199508048W

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Senoko

24 Senoko Loop
Singapore 758158

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

501 Yishun Industrial Park A
Singapore 768732

CHINA INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7247Z YOUR INSURED GBG2544Z
AND OTHER _____ ON 26.01.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7247Z which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBG2544Z we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,667.87
2	<u>5</u> days Loss of Rental @ \$ 125.00 per day	\$ 625.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,300.36

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 4,700.36

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 4 pcs.
- b) LTA search slip/s of : GBG2544Z
- c) GIA / Police report/s of : SHC7247Z
- d) Letter of authority from owner / hirer / operator
- (X) Photocopies of Accident Scene Photos () Certificate of Insurance
- () Witness statement/s (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William 'Ian

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Friday, 9 March 2018 5:58 PM
To: 'weng_plumbing@live.com'
Subject: ACCIDENT INVOLVING GBG 2544Z & SHC 7247Z ON 26/01/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18001823/K1ub3

9 MARCH 2018

WENG'S PLUMBING & SANITARY CONTRACTOR

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 2544Z & SHC 7247Z ON 26/01/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **i 40 SHC7247Z , GBG2544 Z**
ALONG **UBI AVE 1****ON 26-Jan-18 14:10**I / We **TEO SENG HUAT** (Hirer) NRIC No.: **S1319561G**

and/or (Relief) NRIC No.:

Taxi Number **SHC7247Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Jan-2018**Name of Hirer **TEO SENG HUAT**
Hirer NRIC **S1319561G**

Signature :

Address **161 TAMPINES STREET 12 #03-203**
521161Contact No. **93680932**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1747031700

Claim No : SNM19D00529/002/7

Claimant : CITYCAB PTE LTD

Amount : S\$ 4,460.00

Singapore Dollars Four Thousand Four Hundred and Sixty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 72472

Insured Vehicle No. : GBS 25442

Date of Loss : 26/01/2018

Place of Accident : UBI AVE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WENG'S PLUMBING & SANITARY CONTRACTOR

Driver Name : LUI WEIXIAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum	:	S\$ 4,460.00
Total	:	S\$ 4,460.00

Claimant Name : CITYCAB PTE LTD

NRIC No : _____

Signature : _____

Date : 28/5/18

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

re-sign

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC7247%

INV. NO/DATE
91355037 31.01.2018

MAKE
HYUNDAI

JOB NO.
305111007

MODEL
I-40

ODOMETER READING

DATE OF REG
11.08.2016

DATE/TIME IN
26.01.2018 14:50

CHASSIS CODE
KMHTB41UMGH092627

Description : 3P 26.01.18

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0103-2292	140V3 COVER-FR BUMPER#	1	1,052.20	20.00	841.76
0002	04-01-0103-0781	140V2 LAMP ASSY-HEAD LH#	1	1,388.00	20.00	1,110.40
0003	04-01-0103-0574	140VC PANEL-FENDER LH#	1	619.00	20.00	495.20
0004	04-01-0103-0658	140VC CAP ASSY-WHEEL HUB	1	150.70	20.00	120.56
SUB-TOTAL			:	2,567.92		

JOB NATURE

0001	I.	PANEL BEATING	400.00	400.00
0002	I.	SPRAY PAINTING CHARGE	360.00	360.00
0003	I.	WIRING CHARGE	20.00	20.00
0004	I.	TUFF KOTE	20.00	20.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ
8010012	91355037	3,667.87	

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline + 65 6383 6200 Facsimile + 65 6280 9755
Workshops
59 Loyang Drive Singapore 508989 24 Serangoon Lane Singapore 750156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609288 6 Delu Avenue 1 Singapore 535531
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 2

8010012
CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366

VEHICLE NO
SCH72474
MAKE
HYUNDAI
MODEL
I-40
DATE OF REG
11.08.2016
CHASSIS CODE
KMHLB41UMGU092627
TNV. NO/DATE
91355037 31.01.2018
JOB NO.
305111007
ODOMETER READING
DATE/TIME IN
26.01.2018 14:50

S/No	Part No.	Qty	Unit Price	%Disc	Net
0005	I. FRONT WHEEL ALIGNMENT	60.00		60.00	
SUB-TOTAL			:		860.00

Items total 3,427.92
Add GST @ 7.000 % 239.95
Invoice amount 3,667.87

Issued by : KATHERINETAN 01.02.2018 11:13:59
Repair type : CPSO/57/57
Payment type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ
8010012	91355037	3,667.87	

Our Ref: CC18010804



Date: 01 February 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/01/2018 @ 14:10 hrs
ALONG UBI AVE 1
INVOLVING GBG2544Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7247Z** (the "Taxi"). The Taxi was hired to **TEO SENG HUAT IC NO S1319561G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
2018	S.H.C. 72472						
23/01	G.L.Y	221	683		654	2345	0609
24/01	S.H. 760	221	917		234.4	0625	1534
24/01	G.L.Y	222	064		146.5	2125	0550
25/01	S.H. 760	222	231		247.3	0645	1531
25/01	G.L.Y	222	245		139.6	1820	0605
26/01	S.H. 760					0635	
26/01/18	Accident				IN	1450	—
30/01/18	Repair				OUT	—	1945

1/26/2018

Insurance Particulars Enquiry By Agents Detail

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBG2544Z 26 Jan 2018 / 14:10:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

SN C 72472