

Asher Sng (LKKAuto)

From: Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>
Sent: Thursday, 1 March 2018 4:01 PM
To: Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: SID 12338491 Claim No 4972266871SG
Attachments: Repudiation Letter - 4972266871SG.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Enclosed herewith the repudiation letter.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijye.Wui@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, February 06, 2018 2:16 PM
To: Wui, Shawnkaijye
Cc: Admin A
Subject: RE: SID 12338491 Claim No 4972266871SG

Hi Shawn,

We refer to the above matter.

Please kindly take note that the relationship both claimant and insured is related by blood (Father and Son).

We have interview insured and he mention that he do have a camera on at the residence will try to see able to get us a copy.

Insured also mention that he had insured under AIG for almost 4 ½ year without any claim, he was in the midst of switching to a new vehicle that willing to continue to insured under AIG.

However is this case causing the coverage issue that not able to settle the case without any choose he would have to switch insurance.

Please kindly expiate and advise on the coverage issue.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mutalip, Nurashikin [<mailto:Nurashikin.Mutalip@aig.com>]

Sent: Tuesday, 6 February, 2018 12:12 PM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: SID 12338491 Claim No 4972266871SG

Hi Lkk,

Insd mentioned that TP is chasing him to get update as TP wants to get their vehicle repaired asap.

Please assist.

Thanks and Regards,

Ekyenn

From: Mutalip, Nurashikin [<mailto:cl.svc.amb8@aig.com>]

Sent: Tuesday, February 06, 2018 12:08 PM

To: Mutalip, Nurashikin

Subject: SID 12338491 Claim No 4972266871SG

Referral & Escalation Form
<p>Staff: Mutalip, Nurashikin</p> <p>Vehicle number : SKL851S</p> <p>Third Party Vehicle number:</p> <p>Type of Claim:</p> <p>Type of Account:</p>

Policy number : 2100352528

Policy Holder Name : Yeow Chun Teng, Edwin

Caller Name : Yeow Chun Teng, Edwin

Claims Amount :

Contact Number : 62358007

Fax:

Email : yeow.edwin@gmail.com

Service Description: Claims - General Inquiry

**** Entered By: SSPTEP (Parthiban, Theerthan) @ 06/02/2018 10:59 AM ****

hi claims,

oi mentioned TP is chasing him to get AIG to expedite on the TP claim against him

DOA 28 Jan 2018

One Claim 4972266871SG

Claim No O00097810 A

the TP wants to get their vehicle repaired asap (before CNY)

kindly assist to expedite

thank you

Troy

Powered by Onyx Software. Please do not remove the following text as it helps us to serve you better.

[[--1767028.2657015--]]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.