

Surveyor:

DOI:

Date:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHA 1972M



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia: 100%

Repair Cost: (WVSET)

S\$

4,012.50

(3 vch L.C, 020 13/ast vehicle)

Loss of Rental (LOR):

S\$

320.43

(3

days) x

S\$100.21

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

150.00

(\$50.00

x

3 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

(Tick only one)

GIA/LTA Search

S\$

7.99

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

4,490.42

Global Sum S\$:

4490.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4,490.00

Name 1:

Comfort Delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid			\$ 1,349.50
	Boot Lid Rubber			\$ 110.90
	Boot Lid Lock Upper			\$ 132.10
	Boot Lid Lock Lower			\$ 30.30
	Boot Lid Sonata Plate			\$ 43.60
	Boot Lid Hyundai Plate			\$ 24.20
	Boot Lid 'H' Emblem			\$ 26.10
	Boot Lid CRDI Plate			\$ 22.70
	Boot Lid Lamp (LH/RH)		\$ 230.20	\$ 460.40
	Rear Bumper			\$ 578.40
	Rear Bumper Reinforcement			\$ 483.30
	Rear Bumper Clip			\$ 22.00
	Rear Bumper Sponge			\$ 137.40
	Rear Bumper Under Cover			\$ 185.80
	Rear Bumper Protector (LH/RH)		\$ 38.00	\$ 76.00
	Tail Lamp (LH/RH)		\$ 344.00	\$ 688.00
	Tail Lamp Quarter Panel (LH/RH)			\$ 93.80
	Rear Panel			\$ 391.80
	Rear Panel Garnish			\$ 95.80
	Spare Tyre Holder			\$ 27.60
	Spare Tyre Panel			\$ 863.00
	Spare Tyre Panel Cushion			\$ 200.30
	SUB TOTAL			\$ 6,043.00
	LESS 20%			\$ 1,208.60
	DISCOUNTED TOTAL			\$ 4,834.40
	Boot Lid Comfort Logo & Tel No. Sticker			\$ 30.00
	Boot Lid Advertisement Logo			\$ 100.00
	Rear Bumper Reverse Sensor			\$ 135.70
	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)			\$ 200.00
	Labour Charge			\$ 515.70
	Panel Beating			\$ 1,200.00
	Spray Painting Charge			\$ 800.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 2,220.00
	ESTIMATE TOTAL			\$ 7,570.10

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Serangoon Road Singapore 570704
Tel: 6733 5200 Fax: 6733 5200
Workshops

10 Layong Drive Singapore 600081
383 Sin Ming Drive Singapore 570717
21 Ponggol Road Singapore 600081

24 Serangoon Road Singapore 570704
7 Serangoon Road Singapore 570704
8 Serangoon Road Singapore 570704

Date/Time: 29-01-2018 09:15

Page : 1

Team: AE ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO.30511133

CUSTOMER

MR/MS COMFORT TRANSPORTATION PTE LTD
CUSTOMER NO. 7010045
ADDRESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
TEL. (R) 65508755 (C)
(P)

DISCOUNT CARD NO.

REGN NO. SHA1972M

MILEAGE

MAKE: HYUNDAI

FUEL

E. 1/2

MODEL SONATA

27.01.2018 15:2

YR OF MANU. 17.03.2011

TARGET DATE

CHASSIS CODE RMHET41VMBAS06047

COMPLETION DATE/

JOB DESCRIPTION

Accident Date: 27.01.2018
NATURE: 3P 27.01.18

S/NO LABOR CODE

DESCRIPTION

Towing

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Name:

C No.:

Vehicle No.: SHA1972M

JU AIG LEE

Vehicle No.:

SHA1972M

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

Not returned to Service Reception unless authorized

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 1972M

DATE 29/1/2018 11:31

Jumani

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid			\$ 1,349.50
	Boot Lid Rubber X			\$ 110.90
	Boot Lid Lock Upper			\$ 132.10
	Boot Lid Lock Lower X repair			\$ 30.30
	Boot Lid Sonata Plate			\$ 43.60
	Boot Lid Hyundai Plate			\$ 24.20
	Boot Lid 'H' Emblem			\$ 26.10
	Boot Lid CRDI Plate			\$ 22.70
	Boot Lid Lamp (LH/RH) X		\$ 230.20	\$ 460.40
	Rear Bumper			\$ 578.40
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	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)			\$ 200.00
	Labour Charge			
	Panel Beating			\$ 1,200.00
	Spray Painting Charge			\$ 800.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 2,220.00
	ESTIMATE TOTAL			\$ 7,570.10

Kahli (CRH)
29/1/18 13:50h
3 Dec
4/5
After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Page 1 of 1 Surveyor appointed by the insurance company.



JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

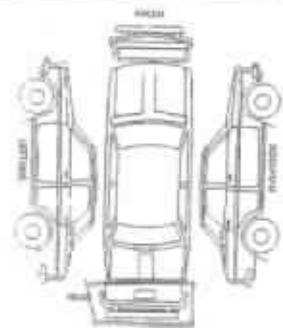
1. Date: 27/01/2018 Time Received: 1524	3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : Mr. IRMANSAN Contact No. : 90084926 Vehicle No. : SHA 1972M Make / Model / Colour : SONATA Email :	5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	6. Parts Replaced/Remarks:

7. Location: 11 Jurong West St 65	8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:	

10. Odometer Reading : 776131 Fuel Level : F 1/4 1/2 3/4 E	11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested
---	--

Job Attended

12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input checked="" type="checkbox"/> YISHUN TOWING <input type="checkbox"/> OTHERS Name of Driver : mvaugan Vehicle No. : 41c 985D Time Dispatch : 1524 Time of Arrival : 1600 Time Completed : 1700

# : Cracked X : Damaged
/ : Scratched O : Missing

Signature of Customer

Cash Invoice Details (if applicable)

13. Cash Invoice No. :

Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

27/01/2018

Date

5.05 pm

Time

Signature of Customer

14. WORKSHOP

Name of Attending Staff/Guard

Date & Time of Arrival

Signature of Attending Staff/Guard

WORKSHOP COP

Our Ref : T 0118 / SHA1972M /CL(st)
Your Ref: _____
Date : 2-Feb-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA1972M YOUR INSURED SJL8743E
AND OTHER SHC4011G ON 27.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA1972M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJL8743E we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,012.50
2	4 days Loss of Rental @ \$ 106.81 per day	\$ 427.24
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 4,447.23

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 4,767.23

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
b) LTA search slip/s of : SJL8743E
c) GIA / Police report/s of : SHA1972M
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecillalee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
501 Yishun Industrial Park A
Singapore 768732

DATE	NAME OF DRIVER (Signature)	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME) FROM TO	DATE	NAME OF DRIVER
21/01/2018	IRMANSAH	775	175.7	0550 1135		
22/01/2018	IRMANSAH	775	185.5	0600 2359		
23/01/2018	IRMANSAH	775	102.2	1730 1935		
24/01/2018	IRMANSAH	776	286.0	1330 2159		
25/01/2018	IRMANSAH	776	48.2	1330		
26/01/2018	IRMANSAH	776	48.2	1330		
27/01/2018	IRMANSAH	776	48.2	1330		
28/01/2018	IRMANSAH	776	48.2	1330		
29/01/2018	IRMANSAH	776	48.2	1330		
30/01/2018	IRMANSAH	776	48.2	1330		



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18001813/K1ka3

02 FEBRUARY 2018

JASMINE CHUAH SU MAY (CAI SHUMEI)

158 JLN TECK WHYE

#16-103

SINGAPORE 680158

Dear Sir/Madam,

ACCIDENT INVOLVING SJL 8743E / SHA 1972M / OTHERS ON 27.01.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Zaini
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **SONATA SHA1972M , SJL 8743E , SHC40... ON 27-Jan-18 14:30**
ALONG **PIE TOWARDS TUAS NEAR WHITLEY ROAD EXIT**

I / We **IRMANSAH BIN AZIR** (Hirer) NRIC No.: **S8437342G**

and/or (Relief) NRIC No.:

Taxi Number **SHA1972M**

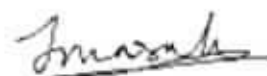
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Jan-2018**

Name of Hirer **IRMANSAH BIN AZIR**
Hirer NRIC **S8437342G**

Signature :



Address **208A COMPASSVALE LANE #07-76**
541208

Contact No. **90084926**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,490.98** (Global Sum) for vehicle no. **SHA 1972M** that was damaged pursuant to the accident which occurred on **27/01/2018** (date) along **PIE (TUAS) BEFORE WHITLEY ROAD EXIT** involving vehicle no/s **SJL 8743E**.

This is pursuant to the inspection conducted on **29/01/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 1972M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 1972M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of March (month) 2018 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

ComfortDelGro Engineering Pte Ltd

202 Braddell Road Singapore 579701
Mobile: + 65 9383 8281 Fax: + 65 6790 5753

Wiederholungen

[illegible]

CYMDANU

COMPANY REG. NO.: 199506048W

Page: 1

TAX INVOICE

801 0004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE 079120

CONTACT NO: 64193000 3225094

Description : 3P 27.01.18

VEHICLE NO
SHA1972M

MAK
HYUNDAI

MODKI.
SONATA

DATE OF RMC
17.03.2011

CHASSIS CODE
KMHK141VMRA806047

INV. NO/DATE
91354749 31.01.2018

JOB NO.
305111336

DIXONETIC READING

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	3,750.00
Add GST @ 7.000 %	262.50
Total Invoice amount:	4,012.50

Issued by : KATHERINETAN 31.01.2018 11:59:45
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

Our Ref: CT18010828

Date: 31 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	27/01/2018 @ 14:30 hrs
ALONG	PIE TOWARDS TUAS NEAR WHITLEY ROAD EXIT
INVOLVING	SJL 8743E, SHC4011G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1972M** (the "Taxi"). The Taxi was hired to **IRMANSAH BIN AZIR IC NO S8437342G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJL8743E	27 Jan 2018 / 14:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SNA 1972 m

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Jan 2018 Edit Reg		29 Jan 2018 00:00 Edit Adj Rpt	S\$3,750.00 Edit Estimates	S\$3,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	JASMINE CHUAH SU MAY (CAI SHUMEI) , ID: 578240981		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHA1972M	Date of Loss:	27/01/2018 14:00 - :59
Claim Type:	TP / 3757611758SG	Policy/Cover Note No.:	1700040451 (Comprehensive)
Vehicle Reg. No. (Insured):	SJL8743E	Policy No. (Claimant):	MCOM0015
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 08/02/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA1972M (3757611758SG)
 [SJL8743E]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Jan 27 2018 2:00PM
 [JASMINE CHUAH SU MAY (CAI SHUMEI)]
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown														Edit				
															1 per page			<input checked="" type="checkbox"/>		
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail			Print		
1	31/01/18 11:49	Accident Statement From: SC - Reg. No: SJL8743E, Claimant: JASMINE CHUAH SU MAY (CAI SHUMEI)														Load HTM				
															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	30/01/18 17:35	General View														Load JPG		<input checked="" type="checkbox"/>		
2	30/01/18 17:35	General View														Load JPG		<input checked="" type="checkbox"/>		
3	30/01/18 17:35	General View														Load JPG		<input checked="" type="checkbox"/>		
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27	30/01/18 17:35	General View														Load JPG		<input checked="" type="checkbox"/>		
28	30/01/18 17:35	General View														Load JPG		<input checked="" type="checkbox"/>		

29	30/01/18 17:35	General View	1	Load JPG	<input checked="" type="checkbox"/>
30	30/01/18 17:35	General View	1	Load JPG	<input checked="" type="checkbox"/>
31	30/01/18 17:35	General View	1	Load JPG	<input checked="" type="checkbox"/>
32	30/01/18 17:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
33	30/01/18 17:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
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36	30/01/18 17:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
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38	30/01/18 17:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
39	30/01/18 17:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
40	30/01/18 17:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
41	30/01/18 17:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
42	02/02/18 08:41	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
43	02/02/18 08:41	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
44	02/02/18 08:41	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
45	02/02/18 08:41	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
46	02/02/18 08:41	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/01/18 08:59	TP ESTIMATE + TOWING	1	Load PDF	
2	31/01/18 08:59	TP GIA REPORT	1	Load PDF	
3	13/03/18 10:01	WORKSHOP INVOICE	1	Load PDF	
4	13/03/18 10:01	AUTHORISATION TO ACT FORM	1	Load PDF	
5	13/03/18 10:01	Release Voucher	1	Load PDF	
6	13/03/18 10:01	RENTAL RECEIPT	1	Load PDF	
7	13/03/18 10:01	LTA SEARCH	1	Load PDF	
8	13/03/18 10:01	LETTER TO OI	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJL8743E (Insd veh)	Model:	HYUNDAI SONATA NF 2.0
	SHA1972M (TP veh)		CRDI AT ABS 2WD 4DR
Date of Accident:	27/01/2018		TURBO (A)

Global Sum Settlement	: [X] Yes	[] No
Repair Estimate	: \$	8,100.01
Final Repair Cost	: \$	4,490.00
Loss of Use	: \$	3.00 days at \$50.00 per day
Rental (if any)	: \$	3 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	4,490.00

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____
 BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)
** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	4,490.00
2)		: \$	
3)		: \$	
4)		: \$	
5)		: \$	

JOANNE LEE KHANG MIN

13 Mar
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18001813/K1KA3Q2

Date: 13/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700040451
 Claimant Vehicle No: SHA1972M Insured Vehicle No: SJL8743E
 Date of Loss: 27/01/2018 Nature of Claim: TP Claim No: 3757611758SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA1972M**
 Make & Model: HYUNDAI SONATA NF, 2.0 CRDI AT ABS 2WD 4DR TURBO (A) Engine No: D4EAA913990
 Reg. Date: 17/03/2011 (Man. Year: 2011) Chassis No: KMHET41VMB806047
 Colour: Blue Odometer: 776131 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,350.10	3,309.86	2,040.24	38.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,220.00	1,360.00	860.00	38.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,570.10	4,669.86	2,900.24	38.31
Approved Total (Overridden) (S\$)		3,750.00		
(S\$)	7,570.10	3,750.00	3,820.10	50.46
+ GST 7.00/7.00% (S\$)	529.91	262.50	267.41	50.46
Nett Amount (S\$)	8,100.01	4,012.50	4,087.51	50.46
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$106.81/day) (S\$)		320.43		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		4,490.42		
Global Sum Settlement (S\$)		4,490.00		

INSPECTION

Date of Assignment: 29/01/2018
Date Inspected: 29/01/2018 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969
Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Zaini Bin Kusaini

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Dented	1,349.50 FL	*1,349.50 FL
2	1		*BOOT LID RUBBER	Serviceable	110.90 FL	*- FL
3	1		*BOOT LID LOCK UPPER	Bent	132.10 FL	*132.10 FL
4	1		*BOOT LID LOCK LOWER	Repair	30.30 FL	*- FL
5	1		*BOOT LID SONATA PLATE	Necessary	43.60 FL	*43.60 FL
6	1		*BOOT LID HYUNDAI PLATE	Necessary	24.20 FL	*24.20 FL
7	1		*BOOT LID H EMBLEM	Necessary	26.10 FL	*26.10 FL
8	1		*BOOT LID CRDI PLATE	Necessary	22.70 FL	*22.70 FL
9	2		*BOOT LID LAMP (LH/RH)	Serviceable	460.40 FL	*- FL
10	1		*REAR BUMPER	Deformed	578.40 FL	*578.40 FL
11	1		*REAR BUMPER REINFORCEMENT	Cracked	483.30 FL	*483.30 FL
12	1		*REAR BUMPER CLIP	Necessary	22.00 FL	*22.00 FL
13	1		*REAR BUMPER SPONGE	Torn	137.40 FL	*137.40 FL
14	1		*REAR BUMPER UNDER COVER	Cracked	185.80 FL	*185.80 FL
15	2		*REAR BUMPER PROTECTOR (LH/RH)	Repair	76.00 FL	*- FL
16	2		*TAIL LAMP (LH/RH)	Serviceable	688.00 FL	*- FL
17	2		*TAIL LAMP QUARTER PANEL (LH/RH)	Repair	93.80 FL	*- FL
18	1		*REAR PANEL	Dented	391.80 FL	*391.80 FL
19	1		*REAR PANEL GARNISH	Cracked	95.80 FL	*95.80 FL
20	1		*SPARE TYRE HOLDER	Serviceable	27.60 FL	*- FL
21	1		*SPARE TYRE PANEL	Repair	863.00 FL	*- FL
22	1		*SPARE TYRE PANEL CUSHION	Serviceable	200.30 FL	*- FL
23	1		*BOOT LID COMFORT LOGO & TEL NO.STICKER	Necessary	30.00 FS	*30.00 FS
24	1		*BOOT LID ADVERTISEMENT LOGO	Necessary	100.00 FS	*100.00 FS
25	1		*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS
26	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS
27	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Necessary	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,558.70	4,008.40
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,208.60	698.54
Total Parts (\$\$)	5,350.10	3,309.86

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	1,200.00	600.00
2	SPRAY PAINTING CHARGE	New	800.00	720.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	20.00
5	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			2,220.00	1,360.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >