

INS CASE OWNER:

CC3 / CT1 800 1811, Kpa3

LKK:
IDAC:

ASSIGNMENT

DOI:

29-01-18

Date/Time:

29-01-18

Registered in Merime:

Pre-assign / CCU / FTE



Insured Vehicle No. : SJL 1299S

Name of Insured : HITCH CAR

Insured Tel No. : HP:

Excess Sec II : SS D.O.A: 26-01-18

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age: Neo Xunmy Melvin

Driver Tel No. : 90855 293 (V/L: YES NO)

Claim No. : SNM 800 0258 002

Policy No. : DMHCSN180229180

Make / Model : Honda Civic 2.0

Place of Accident : Lorong N Telok Kurau

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SHB 443K



INSRS:

WSP: CD66

Tel: 109005

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

9/2/18
UMSHB 443K - custom 160186 9/1/18 : BOM: 10/9/18
- KLINER 200059 / 01/1/18 : PIR: 5/6/18

SJL 1299S - RECEIVED 24 MAY 2018

9/2 BMR - to send first letter.

26/1/18 - Rec'd OI GIA

13/4/18 @ 2.35pm Called OD, Mr Neo. Not pickup.

19/4/18 @ 2.51pm Called OI, Mr Chan (PIC). Request
rental agreement & scene photos (if any).
He said that the driver told him no
collision, Htg happen / damage to both cars.

3/5/18 - Rec'd hire rental agreement.

18/5/18 - sent rental agreement to CTI

23/5/18 - DV sent

23/5/18 - File pass to Neo Kum to close

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: Htgia day 3/5/18

After call ltr to OI: (by email)

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: SS (days) Reduction: % Email Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email Call

Final liability: % 50 (Agreed / Asessed) BOLA S/N No. : 17

Repair Cost: 946.31 @ 50% SS 473.16

Loss of Rental (LOR) 375 SS 187.50 (3 days) X \$125.00

Loss of Use (LOU): - SS - (\$ - x - days)

Loss of Income (LOI) 150 SS 75.00 (\$ 50 x 3 days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search SS 7.49

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost SS -

Total: SS 743.15 Global Sum SS: 740.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: SS 740.00

Payee 2: (Strike if N.A.) SS

Payee 3: (Strike if N.A.) SS

Name 1: Comfortbelgro Engineering Pte Ltd

Name 2:

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$400.00

26/5/18

SIGNATURE

Kalin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop mis _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 1 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

30/1/08 a. Initial PPS 884-40 / 1 day

Date/Time: File Pass to?

☐

☐

Preli. Report

Final Report

1)

Date/Time: File Return to?

2)

Report Format :

Lump Sum / I.B.I: / \$

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ Site Insp / \$
☐ Interview / \$
☐ Tech Invs / \$
☐ Weekend / \$

Survey Fee:

Transportation:

A - RS / \$

Per diem

Chatt

TOTAL

Veh No:

SHB 4413K

Veh Regn:

7 Jan 2006

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai 240

c.c

1685

Colour:

Blue

A/C

Insured / Std / NI / NA

Sp Reading:

29077

T-Radio

Insured / Std / NI / NA

Eng/No:

C/No:

KMHLD44M64083026

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

W31/16

Front

Rear

R/Bal:

7

mm

R/Bal:

7

mm

L/Bal:

7

mm

L/Bal:

7

mm

D.O.A:

26/1/08

D.O.I:

29/1/08

Survey held at

104E (1/2)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

o/s 423 Mmm

The UIC / Chassis frame / Body Structure affected due to collision.

(Reel \$200 / 18%).

CTI



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18001811/K1pa3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 30-01-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJL 1299S	Veh. Inspected	SHB 4413K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	30/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	26/01/2018	Inspection Date	29/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Page : 1

JC NO305111161

UNT CARD NO.

cident Date: 26.01.2018
TURE: 3P 26.01.18/C

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

RECEIVED & PASSED OUT BY:

CUSTOMER'S SIGNATURE

Exit Pass

Vehicle No.: SHB4413K

Date _____

Lot: L27

LKK - Kalvin

COMFORTDELGRO ENGINEERING PTE LTD

Date: 29.01.2018

Time: 08:30:23

REPAIR ESTIMATE

China Taiping-
CP/P)

Page: 1

TS

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305111161
REGN NO : SHB4413K
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 07.01.2016
DATE/TIME IN : 26.01.2018 22:50
ACCIDENT DATE : 26.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0544-G WING MIRROR RH (RH) 1 980.50 20.00 784.40

SUB-TOTAL : 784.40

JOB NATURE

0000 L PANEL BEATING

~~150.00~~ 50

0001 23-502 SPRAYPAINT ON AFFECTED AREA

~~150.00~~ 50

SUB-TOTAL : 300.00

TOTAL : 1,084.40

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Kalvin 1/16/18
29/1/18 10:15h
1 Day
P/P
Before Part photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before repair
- To display a price list
- Parts prices are subject to change
- Third party claims are subject to insurance
- No disposal of parts without written consent
- Supplier's liability is subject to insurance

Acknowledged:
Signature:
Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/CTI18001811/K1pa3

Date: 31.01.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB 4413K

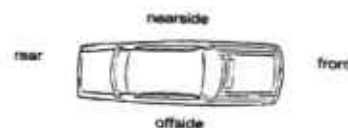
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 29.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	1,084.40
Revised Estimate Amount	: S\$	884.40
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S wing mirror



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 1.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305111161
Date : 30/01/17

FINALIZATION FORM

To : LKK
Attn : KALVIN ANG

Fax :

Vehicle Reg No : SHB4413K Date of Accident : 26-Jan-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA TAIPING --- SJL1299S
2. The finalized amount shall be:

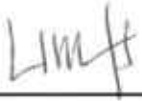
(a) Spare Parts after List discount	\$784.40
(b) Labour Charges	\$100.00
Total for Part-By-Part Repair Cost	\$884.40
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	
Final Lumpsum Repair cost	


3. Estimated normal period for repairs: 1 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : KALVIN
Date : 30/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	*****			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305111161
REGN NO : SHB4413K
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 07.01.2016
DATE/TIME IN : 26.01.2018 22:50
ACCIDENT DATE : 26.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0594-G WING MIRROR RH 1 980.50 20.00 784.40

SUB-TOTAL : 784.40

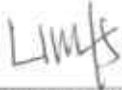
JOB NATURE

0000 L PANEL BEATING 50.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 50.00

SUB-TOTAL : 100.00

TOTAL : 884.40


MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE : AUTHORIZED : YES / NO

Lot: L27

LKK - Calvin

COMFORTDELGRO ENGINEERING PTE LTD

Date: 29.01.2018

Time: 08:30:23

REPAIR ESTIMATE

China Taiping-
CP/P)

Page: 1

TS

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305111161
REGN NO : SHB4413K
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 07.01.2016
DATE/TIME IN : 26.01.2018 22:50
ACCIDENT DATE : 26.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-054-G WING MIRROR RH ✓ BK 1 980.50 20.00 784.40

SUB-TOTAL : 784.40

JOB NATURE

0000 L PANEL BEATING
0001 23-502 SPRAYPAINT ON AFFECTED AREA

~~150.00~~ 50~~150.00~~ 50

SUB-TOTAL : 300.00

TOTAL : 1,084.40

LIMFS
MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Kalvin 11/1/18
N 29/1/18 10:15h
1 Day
P/P
Before Paint photo

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 9 February, 2018 9:02 AM
To: 'Lucas Lee'
Cc: Sharon Han; Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A; Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving SJL1299S (OI : CTI - SNM18D00581C02) and SHB4413K (TP : LKK REF - CC3/CTI18001811/K1pa3) on 26.01.2018
Attachments: leeSZ_SNM18D00581C02-SJL1299S-LKKDirectSettlementAccidentNotReportedLtr_clcr96.712.pdf
Categories: HMK

Dear Lucas,

We refer to the above matter and our tele-conversation a while ago.

As spoken, OI has yet to report the accident, we will proceed to send first letter to insured.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [mailto:lucas.lee@sg.cntaiping.com]
Sent: Thursday, 1 February, 2018 9:28 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SJL1299S (OI : CTI - SNM18D00581C02) and SHB4413K (TP : LKK REF - CC3/CTI18001811/K1pa3) on 26.01.2018

Dear Mei Kwan,

Kindly refer to the above attachment.

Case Handler: Sharon Han

Regards,

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

Our Reference: **SNM18D00581/C02/3**

Date: **01 FEBRUARY 2018**

via Ordinary & Registered Mail

HITCHCAR
BLK 126 PASIR RIS STREET 11
#09-363
SINGAPORE 510126

Dear Sir / Madam

ACCIDENT INVOLVING SJL1299S AND SHB4413K ON 26 JANUARY 2018
ALONG TELOK KURAU

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB4413K**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of our **authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd
Attn : HSIAO TONG
Ref : CC3/CT118001811/K1PA3
Contact No : 67423197
via Email : HSIAOTONG@LKKAUTO.COM

CC : Agent - (AN0435A) - YETTA INSURANCE AGENCY PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18001811/K1pa3

09th February 2018

HITCHCAR

BLK 126 PASIR RIS STREET 11
#09-363
SINGAPORE 510126

Dear Sir / Madam,

**ACCIDENT INVOLVING SJL 1299S AND SHB 4413K ON 26.01.2018 ALONG/ AT
LORONG N TELOK KURAU**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 01st February 2018.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 16th February 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 24 February 2018 1:05 PM
To: Lucas Lee
Cc: Sharon Han; Zaini (LKK Auto); Admin A; Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving SJL1299S (OI : CTI - SNM18D00581C02) and SHB4413K (TP : LKK REF - CC3/CTI18001811/K1pa3) on 26.01.2018

Hi,

We refer to our email below.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 9 February 2018 9:02 AM
To: Lucas Lee <lucas.lee@sg.cntaiping.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SJL1299S (OI : CTI - SNM18D00581C02) and SHB4413K (TP : LKK REF - CC3/CTI18001811/K1pa3) on 26.01.2018

Dear Lucas,

We refer to the above matter and our tele-conversation a while ago.

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Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Thursday, 1 February, 2018 9:28 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Hsiao Tong (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Monday, 26 February 2018 4:31 PM
To: Hsiao Tong (LKKAUTO)
Cc: Sharon Han
Subject: RE: Direct Settlement - Accident Involving SJL1299S (OI : CTI - SNM18D00581C02) and SHB4413K (TP : LKK REF - CC3/CTI18001811/K1pa3) on 26.01.2018
Attachments: MLHM18022131-SJL1299S.pdf

Dear Sirs,

Kindly refer to the above attachment.

Regards,

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 24 February, 2018 1:05 PM
To: Lucas Lee
Cc: Sharon Han; Zaini (LKK Auto); Admin A; Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving SJL1299S (OI : CTI - SNM18D00581C02) and SHB4413K (TP : LKK REF - CC3/CTI18001811/K1pa3) on 26.01.2018

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Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Friday, 9 February 2018 9:02 AM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJL1299S (OI : CTI - SNM18D00581C02) and SHB4413K (TP : LKK REF - CC3/CTI18001811/K1pa3) on 26.01.2018

Dear Lucas,

We refer to the above matter and our tele-conversation a while ago.

As spoken, OI has yet to report the accident, we will proceed to send first letter to insured.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Thursday, 1 February, 2018 9:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJL1299S (OI : CTI - SNM18D00581C02) and SHB4413K (TP : LKK REF - CC3/CTI18001811/K1pa3) on 26.01.2018

Dear Mei Kwan,

Kindly refer to the above attachment.

Case Handler: Sharon Han

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 31 January, 2018 10:15 AM
To: Claims Dept of CTI
Cc: Sharon Han; Adeline Chng; Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A
Subject: Direct Settlement - Accident Involving SJL1299S (OI : CTI - TBA) and SHB4413K (TP : LKK REF - CC3/CTI18001811/K1pa3) on 26.01.2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 4413K at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 27 February 2018 7:53 AM
To: 'catherinekoh@cdge.com.sg'; 'williamtan@cdge.com.sg'
Subject: <Request for Video> Your Ref: T 0118/ SHD4413K/ WT(st) *Our Ref: CC3/CTI18001811/K1pa3 [ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018]
Attachments: STATEMENT OF SJL 1299S.pdf

Your Ref: **T 0118/ SHD4413K/ WT(st)**
Our Ref: CC3/CTI18001811/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that no collision. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Tuesday, 27 February 2018 5:00 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: <Request for Video> Your Ref: T 0118/ SHD4413K/ WT(st) *Our Ref: CC3/CTI18001811/K1pa3 [ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018] - (video attached)
Attachments: SHB4413K doa 26.1.18.mov

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S16.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>; "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>
Date: 27/02/2018 07:53 AM
Subject: <Request for Video> Your Ref: T 0118/ SHD4413K/ WT(st) *Our Ref: CC3/CTI18001811/K1pa3 [ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018]

Your Ref: **T 0118/ SHD4413K/ WT(st)**
Our Ref: CC3/CTI18001811/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that no collision. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler

[attachment "STATEMENT OF SJL 1299S.pdf" deleted by Catherine Koh Mui Gek/cdge/delgronotes]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 10 April 2018 11:06 AM
To: Hsiao Tong (LKKAUTO)
Cc: Chee So Chow; alfred.toh@sq.cntaiping.com; KKLau
Subject: Yr ref : CC3/CTI18001811/K12pa3 (SJL 1299 S) VS SHB 4413 K D.O.A. 26.01.18 China
Attachments: img-410102854-0001.pdf

Gentle reminder

Dear Hsiao Tong

On 27.02.18, we forwarded the video footage to you.

Kindly forward your offer.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

#

qs/17

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 20 April 2018 7:55 AM
To: 'czh12419@hotmail.com'
Subject: <Request for Hirer's Rental Agreement> ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018

Your Ref: **SJL 1299S**

Our Ref: CC3/CTI18001811/K1pa3

Dear Mr Chan,

ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018

We refer to the above matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 4413K.

As per our tele-conversation yesterday, kindly let us have the following documents for our necessary action.

- A copy of Hirer's rental agreement between your company and Mr Neo Yurong Melvin
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

HITCHCAR

Vehicle rental contract

Contract is made on the 20/01/18

Between NEO XURONG MELVIN (HP: 90855203)
(NRIC: 583203174)

Having a correspondence address of

JURONG WEST ST 42 31K5T6 #06-41

Hereinafter known as the "Hirer" of one part

HITCHCAR(HP:85111991)

(Identification number/ UEN:53342225J)

Having a correspondence address of

126 Pasir Ris Street 11, #09-363

Singapore 510126

Hereinafter known as the "OWNER" of one part



Signature of Owner and Company Stamp



Signature of HIRER

HITCHCAR

Vehicle: SJL 12995

Registration number: SJL 12995

Vehicle Model: HONDA CIVIC 1.0A

Chassis Number: JHMFD2640 95200455

Engine Number K20Z24500452

Hereinafter known as the "VEHICLE" of one part



Signature of Owner and Company Stamp



Signature of HIRER

HITCHCAR

1. TERMS OF RENTAL

1.1 The OWNER will let and the HIRER will take on the hire upon the terms and conditions of VEHICLE.

1.2 The contract is for a fixed period of 6 months commencing from 20/01/18 to 20/01/18

2. PAYMENT OF RENTAL

2.1 The rental rate is S\$ 360 per week with interest-free security deposit of S\$ 500 refundable upon the completion of the contract period and return of vehicle in fit and proper condition.

2.2 The HIRER shall pay the OWNER the full rental rate and the interest-free security deposit upon collection of the VEHICLE. Thereafter, rental will be due every Monday.

2.3 The HIRER shall pay the OWNER all charges relating to the rental of the VEHICLE, together with any additional amount that may be due at the end of the rental. Where the HIRER is a company, the HIRER shall be jointly and severally liable with the owners of the business/ company.

2.4 The credit term for the rental due is 3 days from the date of invoice. OWNER may at its discretion charge an interest of 5% per month in lapse until the full payment of all overdue amounts is collected.

2.5 The HIRER will pay the OWNER on demand; expenses for the collection or repossession, including court fees and reasonable attorney's fees, incurred by the OWNER in pursuing claims against the HIRER.

3. TERMINATION OF RENTAL

3.1 This contract shall terminate if the HIRER is in breach of any of his or her obligations under the contract.

3.2 This contract shall terminate if the HIRER is facing or awaiting bankruptcy proceedings.



Signature of Owner and Company Stamp

Signature of HIRER

HITCHCAR

3.3 Should the HIRER terminate the contract permanently, the HIRER will be liable to pay the OWNER the balance of the unused periods during the fixed term, including all rentals due and unpaid (including interest) at the date of termination. The interest-free security deposit will be forfeited. Section 2.5 will apply when applicable.

3.4 The OWNER reserves the right to terminate the Contract at any time for breach of clause 5.4 default under clause 2. In the case, Clause 2.5 shall apply the interest free security deposit will be forfeited.

3.5 Upon termination of the contract, the HIRER shall return the VEHICLE an all its accessories, tools and documents as stated in Section 4.

4. VEHICLE CONTRACT AND RETURN

4.1 VEHICLE is delivered to the HIRER in good condition. The HIRER agrees to return the VEHICLE in the same working condition with no unauthorized repair (except ordinary wear abd tear) to the OWNER and on the date specified (or sooner, if demand by OWNER) with the fuel level as per commencement date of the rental.

4.2 OWNER shall be responsible for the reasonable maintenance and repair only, as per recommended by the manufacture or appointed workshop. OWNER shall also change worn and bald tyres when necessary. HIRER shall be responsible for punctures or cracked tyres due to negligence. HIRER shall also be responsible for suitable tyre pressure and similar, basic maintenance like radiator water/ oil level. HIRER will inform OWNER immediately when vehicle mileage clocked every 10,000 KM due for servicing/maintenance.

4.3 HIRER shall not fix any accessories to or modify the VEHICLE in any way without prior written consent of the OWNER and prior to the expiry or termination hereof to remove any approved accessories and to reinstate the VEHICLE to its former conditions at all costs of the HIRER. HIRER shall not remove or deface any label marks or indicia affixed to the VEHICLE.

4.4 In the event of accidental damage to the VEHICLE or if the VEHICLE is returned in an unsatisfactory condition, all charges for repair (up to insurance excess value), damage cost, servicing and / or restoration works to its original condition will be imposed to the HIRER.



Signature of Owner and Company Stamp



Signature of HIRER

HITCHCAR

4.5 If the VEHICLE is lost due to theft, negligence, total loss (HIRER will pay the difference from insurance claim pay out) or confiscated due to illegal acts by the HIRER during the rental period and while in the possession of the HIRER/ Driver, the HIRER shall pay the OWNER the full cost (the market value of the VEHICLE) or the cost of obtaining a replacement vehicle as well as compensation to OWNER for the loss of use of such vehicle for the period to obtain the replacement vehicle.

4.6 The "loss of use" shall be the charges of rental (of the current and remaining period) as agreed by the HIRER in this agreement. Section 2.5 will apply when applicable.

5. AUTHORIZED AND PROHIBITED USE

5.1 The VEHICLE can only be driven by the HIRER or by the person whom have been expressly authorised. HIRER shall also inform the OWNER of any changes of Driver/s and/ or authorized person without delay. Failure to do so, HITCHCAR shall not be responsible: (a) for the incorrect furnishment of particulars for traffic offences; (b) declined coverage of motor insurance.

5.2 The HIRER (and authorised Driver/s) will be liable for the policy excess for all damage/s and claims incurred during the rental contractual period.

5.3 For passenger vehicles, HIRER (and authorised Driver/s must be more than 21 years of age and below 69 years of age (P-plate may use the car provided the owner inform first by the HIRER), otherwise an excess of S\$3000 will be charged for Singapore use only. HIRER has to inform OWNER should the VEHICLE require to be used in Malaysia, an excess of S\$2500 (Section I) & (Section II) will be charged for Malaysia use.

5.4 The VEHICLE must NOT be used;

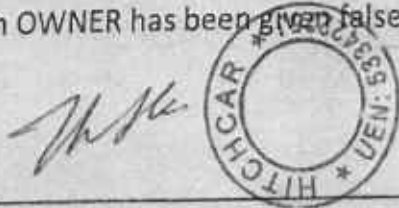
(a) For testing or racing or for illegal purposes whether in connection with theft, drug peddling or trafficking, smuggling of goods or any other criminal activities;

(b) In the abusive, careless, reckless or negligent manner;

(c) By anyone under the influence of alcohol, intoxicants, medications or drugs which will affect the ability to drive or operate the VEHICLE;

(d) To carry chemicals and goods that are improperly packed or contain offensive smelling or contaminated or hazardous or flammable products;

(e) By anyone whom OWNER has been given false name, age, address or other information.



Signature of Owner and Company Stamp

Signature of HIRER

HITCHCAR

6. LIABILITY INSURANCE

6.1 The HIRER (and authorised Driver/s) will immediately report any accident within 24 hours to OWNER and will also deliver to OWNER every summon, complaint or paper of any kind received by HIRER and authorised Driver in any way relating to any accident involving the VEHICLE while rented under this agreement.

6.2 The HIRER (and authorised Driver/s) will not aid or encourage the filing of any claim by any third party claimant as a result of any accident and will cooperate fully with the OWNER and its insurer in the investigation and defence of any claim or lawsuit. All repairs must be carried out by OWNERS or its insurer's authorised workshop unless with prior approval by OWNER.

6.3 Coverage does NOT apply to:

- (a) Injury to or destruction of property owned by, rented to, in charge of or transported by the HIRER;
- (b) Any liability of any nature whatsoever of driver who is not at Authorised Driver; an accident which occurs while VEHICLE is violation of section 5;
- (c) Any authorised driver who has been rejected insurance coverage by any insurance company.

7. CHANGE OF VEHICLE

7.1 If for any reason, the VEHICLE or any vehicle ordered by the HIRER prior to the commencement of the period of rental is not available at the time of commencement, OWNER shall have the right to replace the vehicle with an alternative vehicle of the similar type, seating capacity and performance but not necessarily with the same make & model.

7.2 For the purposes of servicing or repair to be carried out by the OWNER, OWNER WILL SUBSTITUTE THE vehicle WITH ANOTHER VVEHIVLE BUT NOT NECESSARILY WITH TONE OF THE SAME MAKE AND MODEL. THIS REPLACEMENT IS VARIABLE AT owner's DISCRETION.

7.3 In the event of VEHICLE breakdown, the OWNER shall provide a replacement vehicle to the HIRER within a reasonable time frame. This 24 hours service is provided within Singapore only.



Signature of Owner and Company Stamp

Signature of HIRER

HITCHCAR

8. HIRER'S COVENANT

The HIRER agrees with the OWNER as follows:

- (a) To operate or cause with VEHICLE to be operated at all times during the terms hereof by qualified drivers having valid and current license.
- (b) NOT make or permit to be made any repairs or adjustments to the VEHICLE but shall promptly notify the OWNER of all the cases of breakdown or damage.
- (c) To pay for all fines and penalties in respect of arising out the use of the VEHICLES that may be imposed by any authority in relation to traffic offences.
- (d) To inform OWNER when VEHICLE is due for servicing and servicing shall be only done at the OWNER appointed workshop.
- (s) To constantly check and maintain VEHICLE engine oil and radiator level and to inform OWNER immediately of any malfunction of the VEHICLE.
- (f) The HIRER shall provide an authorised Driver/s for the vehicle/s.

9. ACCEPTANCE OF RENTAL

IN WITNESS OF the parties hereto having set their respective hands and seals and of the day and year first above written.

Signed by the OWNER

HITCHCAR



Signed by the HIRER

NEO TUNG MELVIN

NRIC: S8P20365H

Witness name: _____

Witness NRIC: _____

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 11 May 2018 12:55 PM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: Your Ref: T 0118/ SHB4413K/ WT(st) *Our Ref: CC3/CTI18001811/K1pa3 [ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018]

Your Ref: **T 0118/ SHB4413K/ WT(st)**
Our Ref: CC3/CTI18001811/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018

We refer to the above matter.

We are of the view that BOLA scenario 17 applies for this matter.

For an amicable settlement, we are prepared to offer at a global sum of **\$650.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Wednesday, 16 May 2018 1:56 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: CC3/CTI18001811/K1pa3(SJL 1299 S) vs SHB 4413 K ON 26/01/2018 China

Without Prejudice.

Dear Hsiao Tong

This morning, we spoke.

This is to confirm we had negotiated and agreed settlement at global sum of \$740.00.

Kindly forward your DV and payment to CDGE.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>, "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>
Date: 11/05/2018 12:54 PM
Subject: Your Ref: T 0118/ SHB4413K/ WT(st) *Our Ref: CC3/CTI18001811/K1pa3 [ACCIDENT INVOLVING SJL 1299S(CHINA TAIPIING) & SHB 4413K ON 26/01/2018]

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

COMFORTDELGRO ENGINEERING

Our Ref : T 0118 / SHB4413K /WT(st)
Your Ref : _____
Date : 12-Feb-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB4413K YOUR INSURED SJL1299S
AND OTHER _____ ON 26.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHB4413K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJL1299S we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

- 1 Cost of Repair
- 2 3.5 days Loss of Rental @ \$ 125.00 per day
- 3 Survey Report Fees (Surveyed by M/s LKK)
- 4 LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing / Medical / Transportation Fees

\$	946.31
\$	437.50
\$	-
\$	7.49
\$	-
\$	-
Sub Total :	\$ 1,391.30

HIRER'S CLAIM

- 7 3.5 days Loss of Income @ \$ 80.00 per days

\$	280.00
Total Claims :	\$ 1,671.30

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs :
- b) LTA search slip/s of : SJL1299S
- c) GIA / Police report/s of : SHB4413K
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 4 May 2018 9:12 AM
To: 'czh12419@hotmail.com'
Subject: ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018
Attachments: SHB4413K doa 26.1.18.mov

Your Ref: **SJL 1299S**
Our Ref: CC3/CTI18001811/K1pa3

Dear Mr Chan,

ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018

We refer to the above matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have reviewed the matter and based on all available information on hand for the accident, we are of the view that there is certainly a portion of liability on us. Kindly refer to the attached video from SHB 4413K for your easy reference. Both vehicles side-swipe against each other. Therefore, we will proceed to negotiate for an amicable settlement with the Third Party.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **16/05/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan Zhi Hao [<mailto:czh12419@hotmail.com>]
Sent: Friday, 27 April 2018 3:33 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: <Request for Hirer's Rental Agreement> ACCIDENT INVOLVING SJL 1299S(CHINA TAIPING) & SHB 4413K ON 26/01/2018

LETTER OF AUTHORISATION

(NAF / PAF)

ON 26-Jan-18 21:30

ACCIDENT INVOLVING
ALONGi 40 SHB4413K , SJL 1299S
ALONG LORONG N, TELOK KURAU.

I / We

HO ENG BENG

(Hirer) NRIC No.: S0148793J

and/or

(Relief) NRIC No.:

Taxi Number

SHB4413K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

27-Jan-2018

Name of Hirer

HO ENG BENG

Hirer NRIC

S0148793J

Signature :



Address

1 MARSILING DRIVE #04-85
730001

Contact No.

87824266

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN1802791800 Claim No : SNM18D00581C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$740.00
Singapore Dollars SEVEN HUNDRED FORTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB4413K
Insured Vehicle No. : SJL1299S

Date of Loss : 26/01/2018
Place of Accident : LORONG N TELOK KURAU

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HITCHCAR
Driver Name : NEO YURONG MELVIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	740.00
	=====	
TOTAL	S\$	740.00
	=====	

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
80 JOYANG DRIVE
SINGAPORE 637503

Claimant Name : _____ NRIC No : _____

Signature :  Date : 18-5-18

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB4413K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
07.01.2016

CHASSIS CODE
KMHLB41UMGU083036

INV. NO/DATE
91354739 31.01.2018

JOB NO.
305111161

ODOMETER READING

DATE/TIME IN
26.01.2018 22:50

Description : 3P 26.01.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0594	WING MIRROR RH	1	980.50	20.00	784.40
SUB-TOTAL			:			784.40

JOB NATURE

0001	L	PANEL BEATING	50.00		50.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	50.00		50.00
SUB-TOTAL			:		100.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
005 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010012	91354739	946.31	

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHE4413K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
07.01.2016

CHASSIS CODE
KMHLB41UMGU083036

INV. NO/DATE
91354739 31.01.2018

JOB NO.
305111161

ODOMETER READING

DATE/TIME IN
26.01.2018 22:50

Items total		884.40
Add GST @	7.000 %	61.91
Invoice amount		946.31

Issued by : CHEWBEELENG 31.01.2018 11:45:22
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ
8010012	91354739	946.31	

Our Ref: CT18010822



Date: 31 January 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	26/01/2018 @ 21:30 hrs
ALONG	ALONG LORONG N, TELOK KURAU.
INVOLVING	SJL 1299S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4413K** (the "Taxi"). The Taxi was hired to **HO ENG BENG IC NO S0148793J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

12/27/2018

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SJL12995 26 Jan 2018 / 21:30:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#) [OK](#)

SHB4413K

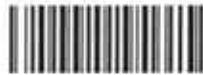


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18001811/K1pa3q2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 25-05-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJL 1299S	Veh. Inspected	SHB 4413K	
Policy No.	DMHCSN1802791800	Coverage (\$)	0.00	
Claim No.	SNM18D00581C02	Excess (\$)	0.00	
Assign From		Assign Date	29/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU083036	Colour	BLUE	
Odometer	29097	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S WING MIRROR. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/01/2018	Inspection Date	29/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 4413K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	WING MIRROR RH	CRACKED	980.50	980.50
	LESS 20% DISCOUNT		-196.10	-196.10
			784.40	784.40
	<u>LABOUR</u>			
	PANEL BEATING .		150.00	50.00
	SPRAYPAINT ON AFFECTED AREA.		150.00	50.00
			300.00	100.00
	GRAND TOTAL		1,084.40	884.40
RECOMMENDED COST OF REPAIRS				884.40

Report Ref No. CC3/CTI18001811/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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