

INS. CASE OWNER:

CC 3/EQ11800 1809, K1ja34

LKK:

IDAC:

Surveyor:

Amk

DOI:

ASSIGNMENT

29-01-18

Date / Time:

29-01-18

Registered in Merimen:

Pre-assign / CCU / FTE

FBB 4561 L



Insured Vehicle No.:

Claim No.:

Name of Insured:

Rehman B. Abdulrahman

Policy No.:

Insured Tel No.:

HP:

93813283

Make / Model:

Excess Sec II :SS

D.O.A.:

26-01-18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHB 6711 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

COWS  
LWS

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List:

Handler

Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

26-6-18 @ 210 - OI NO ANSWER

28-6-18 @ 204PM - OI NO. BUCY TONE

29-6-18 @ 1107 - OI SAID HE WAS  
CHARGED FOR CARELESS.  
AGREED TO SETTLE  
& AWARE NCD ISSUE.

RECEIVED 18 JUL 2018

## PRELIMINARY ADVICE

Date/Time:

3/6

Sent By:

Am

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ ( days) Reduction: % Email ☐ Call ☐

## FINAL SETTLEMENT

Date/Time:

18-7-18

Confirm with JIM

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

S\$

3,584.50

Loss of Rental (LOR):

S\$

400.78

(2.5 days) 160.31

Loss of Use (LOU):

S\$

125

(5 x 2.5 days)

Loss of Income (LOI):

S\$

125

(5 x 2.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.49

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

4,117.77

Global Sum S\$: 4,115.XX

## FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

4,115.XX

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

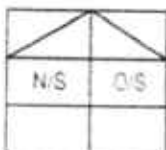
18/7/18

# ASSIGNMENT

From \_\_\_\_\_ Date \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop n/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured \_\_\_\_\_ Excess \_\_\_\_\_  
 (Client's Record) \_\_\_\_\_  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? Yes or No  
 Est. Repairs: 3 days Res: Yes or No  
 Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

Date / Time Action / Instruction  
2/1/15 Label 45 \$3350/ 3672

Vehicle: SHB 6711 L Yr Regn: 29 Apr 2014  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / T. A / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Mitsubishi Viano  
 Colour: White Insured / Std / NI / NA  
 Sp Reading: 542699 Radio Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C.No: NPF 6398132381134  
 Gen. Cond. Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Mod: Nil / SiRim / STD / Rim or  
 Tyre Size: F: 225 / 60R16  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Hankook  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal: 7 mm R/Bal: 7 mm  
 L/Bal: 7 mm L/Bal: 7 mm  
 D.O.A: 26/1/18 D.O.I: 29/1/18  
 Survey held at: CPK (672)  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
o/s Rear  
 The UIC / Chassis frame / Body Structure affected due to collision.

EQ  
42

R( \$1,898.58 / 3672)

Date/Time File Pass to: ☐ Preli. Report  
☐ Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Date/Time File Return to:

2

Add Fee: ☐ Site Insp \$  
☐ Inter. \$  
☐ Test \$  
☐ Visual \$

Report Format

Lump Sum / I.B.F. :



## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305111471

Date : 01/02/18

### FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHB6711L

Date of Accident : 26-Jan-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ INS --- FBB4561L

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

**Total for Part-By-Part Repair Cost**

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20% \$3,350.00

**Final Lumpsum Repair cost \$3,350.00**

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : LIM T S

Name : KALVIN

Tel : 62148398

Date : 2/1/18

Fax : 65468156

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	*****			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHB 6711L

DATE 29/1/2018 15:21

MAKE :

MODEL : MERCEDES BENZ VIANO (REAR)

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper R/H Side, RR ✓ <i>Refit</i>			\$ 473.60
	Tail Lamp Lower Garnish, RH <i>x rego</i>			\$ 61.90
	Tail Lamp Reflector Upper, RH <i>new</i>			\$ 105.74
	Rear Fender (RH) ✓ <i>Refit</i>			\$ 3,188.00
	Rear Fender Protector (RH) <i>x sm</i>			\$ 56.48
	<b>SUB TOTAL</b>			\$ 3,885.72
	<b>LESS 20%</b>			\$ 777.14
	<b>DISCOUNTED TOTAL</b>			\$ 3,108.58
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>1,000.00</del> <i>600</i>
	Spray Painting Charge			\$ <del>500.00</del> <i>3</i>
	Wiring Charge			\$ <del>50.00</del> <i>2</i>
	Tuff Kote			\$ <del>50.00</del> <i>2</i>
	Remove/Refix Cushion & Upholstery Rear			\$ <del>150.00</del> <i>5</i>
	Remove/Refix Rear Windscreen Glass (sealant)			\$ <del>150.00</del> <i>10</i>
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> <i>2</i>
	Rear Wheel Alignment			\$ <del>120.00</del> <i>3</i>
	<b>TOTAL LABOUR</b>			\$ 2,140.00
	<b>ESTIMATE TOTAL</b>			\$ 5,248.58
<p><i>Kali LKK</i></p> <p><i>29/1/18 1545 hrs</i></p> <p><i>3 Days</i></p> <p><i>4/5</i></p> <p><i>After Repair</i></p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

EQ - HS

TS

LKK - Kalvin

## Mei Kwan (LKKAUTO)

**From:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Sent:** Friday, 22 June, 2018 11:46 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Vivian Lau (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Janet Tan  
**Subject:** RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - DM18HO00556 ) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018  
**Attachments:** FBB4561L 26.01.2018.PDF  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

Dear Mei Kwan,

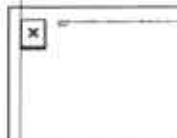
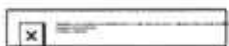
Our insured's report is attached.

Regards,  
**Francis Ng**  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Friday, June 22, 2018 11:15 AM  
**To:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Cc:** Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Janet Tan <janet.tan@eqinsurance.com.sg>  
**Subject:** RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - DM18HO00556 ) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018

Dear Sir /Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.  
Best Regards,

**From:** Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]

**Sent:** Tuesday, 13 March, 2018 5:20 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - DM18HO00556 ) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018

Dear Mei Kwan

We refer to the above claim reference.

Our insured has yet lodge the GIA report.

Traffic Police has yet release his bike from TP compound.

In the meantime, can you kindly request and forward us video footage from SHB6711L.

Thank You.

Regards,  
**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 5433 ext 881 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Tuesday, February 6, 2018 10:31 AM

**To:** Bazlin Ahmad

**Cc:** Joy Irene (LKKAuto); Vivian Lau (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - TBA) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018

Dear Lynn,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LQ  
LKK

Date/Time: 29.01.2018 14:04 Page : 1

am: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO 305111471

OWNER	REGN NO	MILEAGE
COMFORT TRANSPORTATION PTE LTD	SHB6711L	
7010045	MAKE	FUEL
383 SIN MING DRIVE	MERCEDES BENZ	E 1/2 F
Singapore SINGAPORE 575717	MODEL	DATE/TIME IN
65508755	VIANO CDI 2.2L 29.01.2018 12:00	
(R)	YR OF MANU	TARGET DATE
(P)	24.04.2014	
UNT CARD NO.	CHASSIS CODE	COMPLETION DATE/TIME:
	WDF63981323811341	

Accident Date: 26.01.2018  
NATURE: 3P 26.01.18/C  
NO LABOR CODE DESCRIPTION

RECEIVED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Checklist Slip Exit Pass

to: SHB6711L LIMITS Vehicle No.: SHB6711L

Service Advisor Signature/Date Name of Service Advisor Date

Returned to Service Reception upon collection To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHB 6711L

DATE 29/1/2018 15:21

MAKE :

MODEL : MERCEDES BENZ VIANO (REAR)

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper R/H Side, RR ✓			\$ 473.60
	Tail Lamp Lower Garnish, RH ✕			\$ 61.90
	Tail Lamp Reflector Upper, RH ✓			\$ 105.74
	Rear Fender (RH) ✓			\$ 3,188.00
	Rear Fender Protector (RH) ✕			\$ 56.48
	<b>SUB TOTAL</b>			\$ 3,885.72
	<b>LESS 20%</b>			\$ 777.14
	<b>DISCOUNTED TOTAL</b>			\$ 3,108.58
	<b>Labour Charge</b>			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 500.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Rear Windscreen Glass (sealant)			\$ 150.00
	Remove/Refix Reverse Sensor			\$ 120.00
	Rear Wheel Alignment			\$ 120.00
	<b>TOTAL LABOUR</b>			\$ 2,140.00
	<b>ESTIMATE TOTAL</b>			\$ 5,248.58

Kali LKK  
 29/1/18 1545h  
 3 Days  
 4/5  
 After Repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) to be resurveyed and is subject to final approval by insurance company

Acknowledged by Repairer  
 Signature:  
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC3/EQI18001809/K1ja3

Date: 31.01.2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

**PRELIMINARY ADVICE OF VEHICLE NO.**

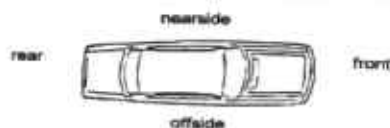
**SHB 6711L**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 29.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	5,248.58
Revised Estimate Amount	: S\$	4,183.87
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
O/S Rear portion



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 3.0 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser



e-Services (/content/policehubhome/homepage.html)

Log in

# Status of Driving Licence

## Qualified Driving Licence

### Qualified Driving Licence Number

S9431073C

### Status of Qualified Driving Licence

Valid

### Class(es) of Qualified Driving Licence

2A,2B

### Expiry Date

Valid for life unless revoked,suspended or disqualified

## Provisional Driving Licence

### Provisional Driving Licence Number

S9431073C

### Status of Provisional Driving Licence

Expired (Click here for explanation)

### Class(es) of Provisional Driving Licence

HOME (<https://www.police.gov.sg/>)

ABOUT US (<https://www.police.gov.sg/about-us>)

SGSECURE (<https://www.police.gov.sg/sgsecure>)

I-WITNESS (<https://www.police.gov.sg/iwitness>)

COMMUNITY PROGRAMMES (<https://www.police.gov.sg/community-programme>)

RESOURCES (<https://www.police.gov.sg/resources>)

NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)

JOIN US (<https://www.police.gov.sg/join-us>)

FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)

CONTACT US (<https://www.police.gov.sg/content/contact-us>)

E-FEEDBACK (/content/policehubfeedback/efeedback.html)

SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use

(<https://www.police.gov.sg/content/terms-of-use>) . © 2018 Singapore Police Force. A Member of The Home Team

•(<https://www.mha.gov.sg>).



Oref T0118/SHB6711L/jw  
Jim Wong See Pah to: Joylrene

05/04/2018 11:57 AM

From: Jim Wong See Pah/cdge/delgronotes  
To: Joylrene@lkkauto.com

Dear Joy

We refer the attached mail of 19.03.2018.

We further attached police investigation result whereby action taken against your client, together with video footage.

Look forward your favourable reply soon.

Thank you.

Best Regards  
Jim Wong  
Claims Department / ComfortDelgro Engineering Pte Ltd  
Off: 62148374 / Fax: 62141843



img-405112030-0001.pdf



img-405112016-0001.pdf



SHB6711L VC (TS).avi

Our Ref : T 0118 / SHB6711L / JW(st)  
Your ref : \_\_\_\_\_  
Date : 12-Feb-18

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 8755

www.cdge.com.sg

Company Registration No: 198200481V

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB6711L YOUR INSURED FBB4561L  
AND OTHER \_\_\_\_\_ ON 26.01.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHB6711L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving FBB4561L we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,584.50
2	<u>3</u> days Loss of Rental @ \$ 160.31 per day	\$ 480.93
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 4,072.92</b>

### HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per day	\$ 240.00
<b>Total Claims:</b>		<b>\$ 4,312.92</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.  
b) LTA search slip/s of : FBB4561L  
c) GIA / Police report/s of : SHB6711L  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( X ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Jim Wong*

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



**Joy Irene (LKKAuto)**

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Tuesday, 26 June 2018 2:18 PM  
**To:** 'iwanchubby@hotmail.com'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING FBB 4561L AND SHB 6711L ON 26/01/2018 ALONG PIE (JURONG)

Our Ref: CC3/EQI18001809/Kja3

**REDUAN BIN ABDULLAH**

Policy Holder

Dear Sir/Madam,

**ACCIDENT INVOLVING FBB 4561L AND SHB 6711L ON 26/01/2018 ALONG PIE (JURONG)**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING VIANO (Maxi Cab) SHB6711L , FBB 4561 L ON 26-Jan-18 19:30  
ALONG PIE TOWARDS JURONG BEFORE TOH GUAN RD EXIT**

I / We **SABTU B SAWAM** (Hirer) NRIC No.: **S1371697H**

and/or (Relief) NRIC No.:

Taxi Number **SHB6711L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **27-Jan-2018**

Name of Hirer **SABTU B SAWAM**  
Hirer NRIC **S1371697H**

Signature :



Address **191 BOON LAY DRIVE 08-210  
640191**

Contact No. **92386663**

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK  
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO  
SHB6711L

MAKE  
MERCEDES BENZ

MODEL  
VIANO CDI 2.2L

DATE OF REG  
24.04.2014

CHASSIS CODE  
WDF63981323811341

INV. NO/DATE  
91355735 05.02.2018

JOB NO.  
305111471

ODOMETER READING

JOB TYPE

Description : 3P 26.01.18

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,350.00
Add GST @ 7.000 %	234.50
<b>Total Invoice amount</b>	<b>3,584.50</b>

Issued by : CHEWBEELING 05.02.2018 16:07:23  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WEILAT TAKHERUK REASONABLE PRECAUTIONS ADHERED TO, THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS RESPONSIBILITY FOR LOSS OF OTHER PROPERTIES BELONGING TO CUSTOMER'S VEHICLE AND EQUIPMENT. TOTAL OWNERS RISK.

CUSTOMERS SHALL BE RESPONSIBLE FOR THEIR VEHICLES WORTHINESS UPON DELIVERY AND SHALL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR EQUIPMENT. NOTICE IN WRITING TO THE COMPANY OF ANY DAMAGE SHALL BE GIVEN TO THE COMPANY IMMEDIATELY UPON DELIVERY OF THE VEHICLE OR EQUIPMENT. OTHERWISE THE VEHICLE SHALL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID BY THE 10th DAY OF PAYMENT OR AFTER 10 DAYS FROM THE DATE OF THE PERIOD OF DEFALCY.

PLEASE EXAMINE THE VEHICLE IMMEDIATELY UPON DELIVERY AND ADVISE THE COMPANY OF ANY DAMAGE, IN WRITING, WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS NOTICE AS ACCEPTED AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.



Our Ref: CT18010827

Date: 05 February 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 26/01/2018 @ 19:30 hrs  
ALONG PIE TOWARDS JURONG BEFORE TOH GUAN RD EXIT  
INVOLVING FBB 4561 L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6711L** (the "Taxi"). The Taxi was hired to **SABTU B SAWAM IC NO S1371697H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$160.31** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (10)		DATE	NAME OF DRIVER
		5	4	3		FROM	TO		
25.1.18	S. Arasu				/	17.30	1.30		
26.1.18	S. Arasu				/	19.10	2.35		
27.1.18	S. Arasu				/	15.50	1.20		
28.1.18	S. Arasu	5	4	7	5	19.45	2.00		
29.1.18	S. Arasu					7.15	10.50		
29.01.18						1200	-		
31.01.18	Accident Report					-	13.50		

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
FBB4561L	26 Jan 2018 / 19:30:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SHB 6711L



**SINGAPORE  
POLICE FORCE**

TAXI BUSINESS

05 APR 2018

FLEET SAFETY

Traffic Police  
10 Ubi Avenue 3  
Singapore 408665  
Tel +65 6547 0000  
Fax +65 6547 6259  
www.police.gov.sg

Our Ref : TP/IP/06131/2018  
Date : 29 March, 2018

SABTU BIN SAWAM  
BLK 191 BOON LAY DRIVE  
#08-210  
SINGAPORE 640191



COCC  
C718010827

3days LAI \$240 paid on 13-04-18

Dear Sir/Madam


**ACCIDENT INVOLVING SHB6711L / FBB4561L / JPT8246 ON 26/01/2018 AT 1926 HRS  
ALONG PIE**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the rider of **FBB4561L** has committed an offence of Careless Driving under Rule 29 Road Traffic Rules. Action has been initiated against the rider for the said offence.

3. If you have any queries, please contact the Investigation Officer, T.JEYATHESH at telephone number 6547 6232 or email at Thabagesh\_JEYATHESH@spf.gov.sg.

Yours faithfully

  
Roslan Ahmad, Stn Insp  
For Head Investigation  
Traffic Police  
Singapore Police Force

Please release  
LOI based on  
PIR  
13/4/18



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/07/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	FBB 4561L (Insd Veh)	Your Ref. No. : DM18HO00556
	SHB 6711L (TP Veh)	Our Ref. No. : CC3/EQI18001809/K1ja3q2
Date of Accident	26/1/2018	

Liability	100%	
Final Repair Cost	: \$ 3,584.50	
Loss of Income	: \$ 125.00	2.5 days
Rental (If any)	: \$ 400.78	2.5 days
Others:	: \$ 7.49	
	: \$	
	4,117.77	
Final Settlement Sum	: \$ 4,115.00	GLOBAL SUM
Remarks	:	

<b><u>Payment Instruction: Payee's Breakdown</u></b>		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 4,115.00
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQI18001809/K1ja3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 19-07-2018	
			Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	FBB 4561L	Veh. Inspected	SHB 6711L	
Policy No.	DMMPHQ17-000943	Coverage (\$)	0.00	
Claim No.	DM18HO00556	Excess (\$)	0.00	
Assign From		Assign Date	29/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ VIANO	c.c	2143	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	WDF63981323811341	Colour	WHITE	
Odometer	547699	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/60 R16C	HANKOOK	7 mm	
L/H Front Tyre	225/60 R16C	HANKOOK	7 mm	
R/H Rear Tyre	225/60 R16C	HANKOOK	7 mm	
L/H Rear Tyre	225/60 R16C	HANKOOK	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.				
DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	26/01/2018	Inspection Date	29/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9507198-R

Page No: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 6711L**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BUMPER R/H SIDE ,RR	DEFORMED	473.60	473.60
1	TAIL LAMP LOWER GARNISH ,RH	TO REPAIR SEE LABOUR	61.90	-
1	TAIL LAMP REFLECTOR UPPER ,RH	MISSING	105.74	105.74
1	REAR FENDER (RH)	DENTED	3,188.00	3,188.00
1	REAR FENDER PROTECTOR (RH)	SERVICEABLE	56.48	-
	LESS 20% DISCOUNT		-777.14	-753.47
			3,108.58	3,013.87
	<b><u>LABOUR</u></b>			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF TAIL LAMP LOWER GARNISH ,RH .		1,000.00	600.00
	SPRAY PAINTING CHARGE .		500.00	360.00
	WIRING CHARGE .		50.00	20.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR .		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS (SEALANT).		150.00	100.00
	REMOVE /REFIX REVERSE SENSOR.		120.00	20.00
	REAR WHEEL ALIGNMENT .	NOT NECESSARY	120.00	-
			2,140.00	1,170.00
	<b>GRAND TOTAL</b>		<b>5,248.58</b>	<b>4,183.87</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>3,350.00</b>

Report Ref No. CC3/EQ18001809/K1ja3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

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