

Mei Kwan (LKKAUTO)

From: Francis Ng <francis.ng@eqinsurance.com.sg>
Sent: Friday, 22 June, 2018 11:46 AM
To: Mei Kwan (LKKAUTO)
Cc: Vivian Lau (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Janet Tan
Subject: RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - DM18HO00556) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018
Attachments: FBB4561L 26.01.2018.PDF
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan,

Our insured's report is attached.

Regards,
Francis Ng
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Friday, June 22, 2018 11:15 AM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - DM18HO00556) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018

Dear Sir /Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 26 March, 2018 12:09 PM

To: Francis Ng <francis.ng@eqinsurance.com.sg>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; janet.tan@eqinsurance.com.sg

Subject: RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - DM18HO00556) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018

Dear Francis,

We refer to the above matter.

Please be informed that we are still pending CCTV footage from TP.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 13 March, 2018 6:11 PM

To: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - DM18HO00556) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018

Dear Lynn,

We refer to the below email and the contents were duly noted.

By copy to Joy.

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Tuesday, 13 March, 2018 5:20 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - DM18HO00556) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018

Dear Mei Kwan

We refer to the above claim reference.

Our insured has yet lodge the GIA report.
Traffic Police has yet release his bike from TP compound.
In the meantime, can you kindly request and forward us video footage from SHB6711L.

Thank You.

Regards,
Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, February 6, 2018 10:31 AM
To: Bazlin Ahmad
Cc: Joy Irene (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving FBB4561L (OI : CTI - TBA) AND SHB6711L (TP : LKK REF - CC3/EQI18001809/K1ja3) on 26/01/2018

Dear Lynn,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 31 January, 2018 10:35 AM
To: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving FBB4561L (OI : CTI - TBA) AND SHB6711L (TP : LKK REF - CC3/EQ18001809/K1ja3) on 26/01/2018

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 6711L at Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)