

Joy Irene (LKKAuto)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Friday, 3 August 2018 3:47 PM
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: RE: TP / 2285492078SG - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

Dear Joy,

As discussed, we will settle on a global sum basis. You may wish to consider to use the following;

Strictly for settlement purpose and without the need to protract the matter further, we hereby agree to resolve the matter at global sum of \$3,000.00. The term of settlements should not be disclosed in any future cases.

Thank you.

Regards,

Tee Chee Wah
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191089 | Fax +68357416
Chee-Wah.Tee@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Friday, August 03, 2018 3:13 PM
To: Tee, Chee-Wah
Cc: Admin A
Subject: RE: TP / 2285492078SG - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

Dear Tee,

TP is chasing for our improve offer.

Please advise your maximum allowed rate on their loss of income claim at \$150/day.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Thursday, 2 August 2018 10:27 AM
To: 'Tee, Chee-Wah' <Chee-Wah.Tee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP / 2285492078SG - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

Dear Tee,

Attached for your perusal. TP countered for \$3k (all-in). Our max offer for loss of rental and income for GRAB cases with Pegasus is at \$120/ day only.

For your instruction.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tee, Chee-Wah [<mailto:Chee-Wah.Tee@aig.com>]
Sent: Thursday, 2 August 2018 10:15 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP / 2285492078SG - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

Dear Joy,

Kindly request for income statement for 2 weeks before and after DOA and their settlement proposal.
Thank you.

Regards,

Tee Chee Wah
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191089 | Fax +68357416
Chee-Wah.Tee@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Thursday, August 02, 2018 10:07 AM
To: Tee, Chee-Wah
Cc: Admin A
Subject: TP / 2285492078SG - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

Dear Tee,

We refer to the subject.

We are seeking for your instruction as TP repairer is persistent to claim \$150 per day for the loss of income alone.

We maintained our offer as below.

Kindly let us have your opinion/instruction on this matter.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: claims@pegasusengrg.com.sg <claims@pegasusengrg.com.sg>
Sent: Wednesday, 4 July 2018 1:18 PM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>; 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: RE: LOD - THIRD PARTY CLAIM - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

Our rental already \$79.95 per day

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Thursday, 28 June 2018 11:56 AM
To: claims@pegasusengrg.com.sg
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: LOD - THIRD PARTY CLAIM - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

WITHOUT PREJUDICE

Dear Sharon,

Our offer of \$2,828.49 (all-in) is already fair and reasonable. As such, we maintain as follows:

Cost of Repair + GST	:	\$ 2,461.00	As per surveyor's finalization
Loss of Rental & Income	:	\$ 360.00	3 days @ S\$120/day
LTA Search Fee	:	\$ 7.49	
Total	:	\$ 2,828.49	

Kindly confirm acceptance.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: claims@pegasusengrg.com.sg [<mailto:claims@pegasusengrg.com.sg>]
Sent: Thursday, 28 June 2018 9:12 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: LOD - THIRD PARTY CLAIM - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

Please let us hear from u soon.

From: claims@pegasusengrg.com.sg <claims@pegasusengrg.com.sg>
Sent: Saturday, 23 June 2018 11:59 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Subject: RE: LOD - THIRD PARTY CLAIM - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

We are unable to accept. WPS has given.

We counter offer \$3000.00 all in

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Friday, 22 June 2018 10:06 AM
To: Pegasus Engineering <claims@pegasusengrg.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: LOD - THIRD PARTY CLAIM - ACCIDENT INVOLVING SLQ 7257Z (LCRF/AIG) & SLS 9511R ON 26/01/2018

WITHOUT PREJUDICE

Dear Sharon,

On without prejudice basis and without admission of liability, for a full and final settlement on your client's claim, we offer \$2,828.49 (all-in).

Kindly confirm acceptance.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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