

ASS. REC. BY:

REF:

CS3 / FWD / 8001788 / S bdr

Special Instruction:

Survivor:  
Melimen

Sebastian

ASSIGNMENT (Office)

From (Person):

Clara Li

of

FWD

Date/Time:

29/01/2018 5:42pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBG 9482Y

Insured:

SJD 9383X

at Workshop m/s

Eng Soon

Tel:

6760 6271

of

Blk 4 333J Yew Tee Ind Est

Policy No:

PNPV2017-00007378

Claim No:

1201800001769

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

26/01/2018

CA / REV / REP. / REV 24 HRS 'wpi'

H.O.D. Endorsement:

Date/Time:

30/01/2018 10:44am

Person Contacted:

Mr. Teo

Vehicle IN / OUT

| Date/Time | Action/Instruction ( X ) Estimate      |
|-----------|--|
|           | GBG 9482Y - X                          |
|           | SJD 9383X - CS3 / ALG 14000524 / SB3C3 |
|           | DA: 08/01/2014                         |
|           |  |
|           |  |
|           |  |
|           |  |

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_

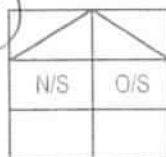
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bat. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: 939 94824 Yr Regn: 2017 / Dec 12  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_

Make: ISUZU NHR85AUR LAA G.C. 2999Colour: White A/C: Insured / Std / NI / NASp. Reading: 1386 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JA11NHR 85-1E14 7100075Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: W / S/Rim / STD A/Rim orTyre Size: F: 185 / 75 R15R: 145 R13 LT~~BS~~ / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front

Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 26/1/18 D.O.I. 30/1/18Survey held at Eng Saon

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Estimated repair range \$1,500 - \$2,000

RECEIVED 12 JUN 2018.

[Signature]  
6/6/2018

Date/Time: File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair: 3Resurvey No. of Trip: -

Survey Fee:

Transportation

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format: PRE

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ Site Insp (\$ \_\_\_\_\_)☐ Interview (\$ \_\_\_\_\_)☐ Tech. Invs (\$ \_\_\_\_\_)☐ Weekend (\$ \_\_\_\_\_)

**Catherine Chong (LKK Auto)**

---

**From:** clara.li@fwd.com  
**Sent:** Monday, 29 January, 2018 5:42 PM  
**To:** assignments@lkkauto.com; admin-a@lkkauto.com; sur@lkkauto.com; admin-d@lkkauto.com  
**Subject:** FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: SJD 9383 X; EngSoon's Vehicle: GBG 9482 Y; ACCIDENT INVOLVING GBG 9482 Y & SJD 9383 X ON 26 January 2018

Hi LKK team,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Kind Regards

Clara Li  
Senior Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E clara.li@fwd.com  
W fwd.com.sg



|  |  |  |  |
|--|--|--|--|
|  | <b>Endowment Plan</b><br>Get the biggest guaranteed return for a 3 year plan available online.<br><b>Limited time offer!</b> |  | <b>2.02%</b><br>p.a.<br>fwd.com.sg<br>save now |
|--|--|--|--|

---

**From:** Clara Li Zirong - SGUser  
**Sent:** Monday, 29 January, 2018 5:42 PM  
**To:** 'bonnie kwok'  
**Cc:** Motor Claims SG - SG Common  
**Subject:** RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: SJD 9383 X; EngSoon's Vehicle: GBG 9482 Y; ACCIDENT INVOLVING GBG 9482 Y & SJD 9383 X ON 26 January 2018

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK AUTO CONSULTANTS PTE LTD, to conduct the pre-repair survey (PRS) on your

client's vehicle, GBG9482Y. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



|  |  |  |   |
|--|--|--|---|
|  | <b>Endowment Plan</b><br>Get the biggest guaranteed return for a 3 year plan available online.<br><b>Limited time offer!</b> |  | <b>2.02%</b> p.a.<br><a href="http://fwd.com.sg">fwd.com.sg</a><br>save now |
|--|--|--|---|

**From:** bonnie kwok [<mailto:litigation@bonniekwok.com>]

**Sent:** Monday, 29 January, 2018 5:39 PM

**To:** Clara Li Zirong - SGUser

**Cc:** Motor Claims SG - SG Common

**Subject:** Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: SJD 9383 X; EngSoon's Vehicle: GBG 9482 Y; ACCIDENT INVOLVING GBG 9482 Y & SJD 9383 X ON 26 January 2018

Dear Sirs,

Our client rejects your list of surveyors.

We have been instructed to propose the following list of surveyors for the Single Joint Expert:-

1. Fong Kok Heng
2. Danny Yap
3. Willy Goh
4. Francis Ng
5. Dennis Yap
6. Louis Ng
7. Michael Yap
8. Lim Yong Tian
9. Patrick Ng
10. Philip Foo

Kindly contact the repairers, M/s Eng Soon Painting Services at 6760 6271 for pre-repair inspection arrangements.

Regards,  
ST

--

**BONNIE KWOK LLC**

Advocates & Solicitors  
101A Upper Cross Street  
#08-12 People's Park Centre  
Singapore 058358  
TEL: 6536 6026  
FAX: 6536 2279  
email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)  
GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.

On 29 January 2018 at 17:37, <[clara.li@fwd.com](mailto:clara.li@fwd.com)> wrote:

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to your letter dated 29 January 2018 of the PRI Notice of your client's vehicle GBG9482Y.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



|   |   |  |   |
|---|---|--|---|
|  | <b>Endowment Plan</b><br>Get the biggest guaranteed return for a 3<br>year plan available online.<br><b>Limited time offer!</b> |  | <b>2.02%</b><br>p.a.<br><a href="http://fwd.com.sg">fwd.com.sg</a><br><b>save now</b> |
|---|---|--|---|

**From:** bonnie kwok [<mailto:litigation@bonniekwok.com>]

**Sent:** Monday, 29 January, 2018 5:35 PM

**To:** Motor Claims SG - SG Common; SG Corporate Contact

**Subject:** Urgent: PRE-REPAIR INSPECTION: Your Vehicle: SJD 9383 X; EngSoon's Vehicle: GBG 9482 Y; ACCIDENT INVOLVING GBG 9482 Y & SJD 9383 X ON 26 January 2018

**Urgent**

Dear, Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. GBG 9482 Y at M/s Eng Soon Painting Services, Block 4 Yew Tee Industrial Estate 393-J Woodlands Road Singapore 677978.

Regards,

ST

--

**BONNIE KWOK LLC**

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the

use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                         |
|-------------------------------------|-------------------------|
| <b>Vehicle Owner Particulars</b>    |                         |
| Owner ID Type:                      | Company                 |
| Owner ID:                           | 0529Z                   |
| <b>Vehicle Details</b>              |                         |
| Vehicle No.:                        | GBG9482Y                |
| Vehicle to be Exported:             | No                      |
| Intended De-registration Date:      | 12 Jun 2018             |
| Vehicle Make:                       | ISUZU                   |
| Vehicle Model:                      | NHR85AUE4AA             |
| Primary Colour:                     | White                   |
| Manufacturing Year:                 | 2017                    |
| Engine No.:                         | 4JJ12Y0532              |
| Chassis No.:                        | JAANHR85EH7100075       |
| Maximum Power Output:               | -                       |
| Open Market Value:                  | \$25,187.00             |
| Original Registration Date:         | 12 Dec 2017             |
| First Registration Date:            | 12 Dec 2017             |
| Transfer Count:                     | 0                       |
| Actual ARF Paid:                    | \$1,260.00              |
| <b>Intended PARF Rebate Details</b> |                         |
| PARF Eligibility:                   | No                      |
| PARF Eligibility Expiry Date:       | -                       |
| PARF Rebate Amount:                 | \$0.00                  |
| <b>Intended COE Rebate Details</b>  |                         |
| COE Expiry Date:                    | 11 Dec 2027             |
| COE Category:                       | C - Goods Vehicle & Bus |
| COE Period(Years):                  | 10                      |
| QP Paid:                            | \$48,902.00             |
| COE Rebate Amount:                  | \$46,438.00             |
| <b>Total Rebate Amount:</b>         | <b>\$46,438.00</b>      |

The information contained herein is correct as at 12 Jun 2018

OK

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**SINGAPORE ACCIDENT STATEMENT****ACCIDENT STATEMENT**

Date Of Report 29/01/2018 17:48  
Date Of Accident 26/01/2018 13:25  
Exact Location Of Accident TERRACE WORKSHOPS BLK 1-6 27A JURONG PORT RD  
Country/State of Loss SINGAPORE

**DETAILS OF OWN VEHICLE**

Vehicle Registration Number GBG9482Y  
**Insured/Policyholder**  
Name Of Registered Owner EXPRESS MODE (S) PTE LTD  
Co Reg No 199000529Z  
Email Address NOEMAIL  
Mobile Phone No  
Alternative Phone No OFFICE-68978117

**Vehicle Particulars**

Manufacturer ISUZU  
Model NHR85AUE4AA  
Exact Purpose for which vehicle was being used at time of accident COMPANY USAGE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY  
Vehicle Category COMMERCIAL VEHICLE

**Insurance Company**

Name of Insurance Company EQ INSURANCE COMPANY LTD  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number DMCPHQ17-006992  
Cover Note Number

**Driver**

Name of Driver LIM SEE SENG  
NRIC No S1329057A  
Date Of Birth 28/12/1958  
Occupation OUTDOOR  
Date Of Driving Pass 12/08/1977  
Driving Experience 40 YEARS AND 5 MONTHS  
Gender MALE  
Mobile Number (LOCAL) +65-96822354  
Fax Number  
Contact Number  
Email Address NOEMAIL

BLK 224 WESTWOOD AVE #01-16 SINGAPORE

Address

648356

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

**General Information of the Accident**

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

**Details of Police Action**

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

**Circumstances of Accident**

PLEASE REFER TO THE DOCUMENT ATTACHED.

**Attachment(s)**

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SJD9353X

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

PRIVATE CAR



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

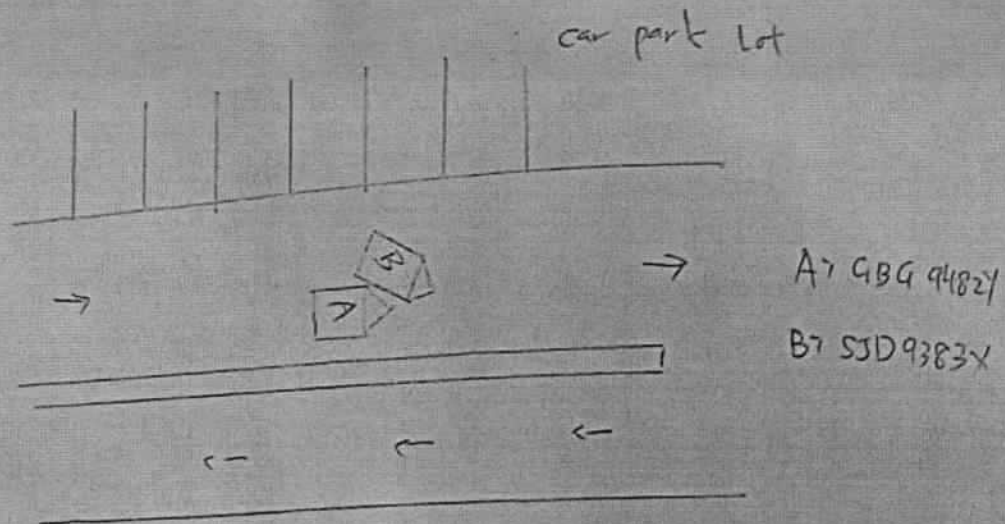


Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/PIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 26/1/2018 at about 13:25 hrs, I was driving my lorry no. GBG 9842Y at the carport of Terrace Workshops Blk 1 to 6, 27A Jurong Port Road. I saw a stationary car no. SJD 9383X with hazard lights on ahead of me and I waited for about 5 seconds. Car no. SJD 9383X still did not move. I then honked to alert the driver and I proceeded straight. When I was travelling halfway past the stationary car, the stationary car (SJD 9383X) suddenly moved off and collided into the front left portion of my lorry. I am lodging this report to claim the other party's insurance.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |   |               |   |  |  |             |   |
|--------------------------|---|---------------|---|--|--|-------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                              | Ins Auth'ed | Status  |
| Main                     | 31 Jan 2018<br><a href="#">Edit Reg</a> |               | 29 Jan 2018 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$0.00</b><br><a href="#">Edit Estimates</a> | <b>S\$0.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference | Claim Details   | Documents  | Show All |         |             |              |            |       |
|---|-----------|---|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>   |           |   |            |          |         |             |              |            |       |
| Insured: <b>Chia Juan Meng</b> , ID: S0197128Z  |           |   |            |          |         |             |              |            |       |
| Main Claimant: -  |           |   |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>GBG9482Y</b>   |           | Date of Loss: 26/01/2018 00:00 - :59<br>[1 Months and 14 Days From LTA Reg Date (Man Yr)] |            |          |         |             |              |            |       |
| Claim Type: <b>TP / 1201800001769</b>   |           | Policy/Cover Note No.: PNPV2017-00007378 (Comprehensive)                                  |            |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured): <b>SJD9383X</b>   |           | Policy No. (Claimant):  |            |          |         |             |              |            |       |
|   |           | Excess:   |            |          |         |             |              |            |       |
| Repairer: <b>Eng Soon Painting Svc (HQ)</b> BLK 4 YEW TEE IND EST 393J WOODLANDS ROAD, 677969 Woodlands - Tel:  |           |   |            |          |         |             |              |            |       |
| Handling Insurer: <b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Clara Li Zi Rong</b> ]  |           |   |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sebastian Yeang Wai Keen</b> ] ... [Final Rpt due 08/02/2018]                          |           |   |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |           |   |            |          |         |             |              |            |       |
| There are no mail for this case.  |           |   |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |           |   |            |          |         |             |              |            |       |
| Due Date  | Priority  | Type  | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |           |   |            |          |         |             |              |            |       |

## Claim Documents





















**\*GBG9482Y (1201800001769)**  
**[SJD9383X]**

TP

-  
**Jan 26 2018 12:00AM**

**[Chia Juan Meng]**

**Eng Soon Painting Svc**

|                  |                 |                                   |               |  |                    |  |      |  |                                     |                                     |
|------------------|-----------------|-----------------------------------|---------------|--|--------------------|--|------|--|-------------------------------------|-------------------------------------|
| Upload Documents |                 |                                   | Upload Photos |  | Compose New Letter |  | View |  | View in Browser                     |                                     |
| Photos/Images    |                 |                                   |               |  |                    |  |      | 3 per page   |                                     | <input checked="" type="checkbox"/> |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |                    |  |      | Thumbnail  | Print                               |                                     |
| 1                | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 2                | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 3                | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 4                | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 5                | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 6                | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 7                | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 8                | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 9                | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 10               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG  | <input checked="" type="checkbox"/> |                                     |
| 11               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 12               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 13               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 14               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 15               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 16               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 17               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 18               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 19               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 20               | 28/05/18 17:36  | General View                      |               |  |                    |  |      |  Load JPG | <input checked="" type="checkbox"/> |                                     |

## Documents Checklist

|  |       |      |       |
|--|-------|------|-------|
| <b>DOCUMENTS CHECKLIST</b>                   | Reset | Save | Print |
| There are no document checklists configured. |       |      |       |

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD18001788/SBE2

Date: 18/06/2018

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00007378  
 Claimant Vehicle No: GBG9482Y Insured Vehicle No: SJD9383X  
 Date of Loss: 26/01/2018 Nature of Claim: TP Claim No: 1201800001769

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **GBG9482Y**  
 Make & Model: ISUZU NHR85AUE4AA, 3.0 D (M) Engine No: 4JJ12Y0532  
 Reg. Date: 12/12/2017 (Man. Year: 2017) Chassis No: JAANHR85EH7100075  
 Colour: White Odometer: 1386 km  
 Engine Capacity: 2999 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/75 R15 Rear Tyre Size: 145 R13LT  
 Front Left Side: Bridgestone 7 mm Rear Left Side: Bridgestone 7 mm  
 Front Right Side: Bridgestone 7 mm Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS           | Repairer's  | Adjuster's  | Difference  | Diff % |
|--------------------------|-------------|-------------|-------------|--------|
| Parts                    | 0.00        | 0.00        | 0.00        |        |
| Miscellaneous Items      | 0.00        | 0.00        | 0.00        |        |
| Labour                   | 0.00        | 0.00        | 0.00        |        |
| Paintwork Labour         | 0.00        | 0.00        | 0.00        |        |
| Towing                   | 0.00        | 0.00        | 0.00        |        |
| <b>Nett Amount (S\$)</b> | <b>0.00</b> | <b>0.00</b> | <b>0.00</b> |        |

## INSPECTION

Date of Assignment: 29/01/2018  
 Date Inspected: 30/01/2018 Inspected At: Eng Soon Painting Svc (HQ)  
 BLK 4 YEW TEE IND EST 393J  
 WOODLANDS ROAD  
 Singapore 677969  
 Estimated Period of Repair: 3.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$1,500.00 - \$2,000.00

## REPAIR DETAILS

### Reference

|                      |  |   |
|----------------------|--|---|
| <b>Part Source:</b>  | (Last Synchronised: 18 Jun 2018)   |   |
| <b>Parts:</b>        | N/A  | ISUZU NHR85AUE4AA 3.0 D (M) (Model not available in database) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                             |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for GBG9482Y)  |   |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |   |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |   |

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

|   |
|---|
| Report was unsubmitted during this print-out. |
|---|

< END OF ESTIMATES >