

ASS. REC. BY:

REF: CS/ASM18001786/GVbez Special Instruction:

SURVEYOR:

Smart claim

610

ASSIGNMENT (Office)

From (Person):

Yvonne Ang

of

ASM

Date/Time: 30/12/18 1053am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKA 8759 G

Insured:

at Workshop m/s

VAG

Tel:

6267 9116

of

48 Toh Guan Rd East #04-123

Policy No:

Claim No:

S8M0070X

Sum Insured:

Excess:

NIL

Make of Veh:

(Client's Record)

D.O.A.

22/12/2018

CA / REV / REP. / REV 24 HRS

05-02-2018 @ 1pm

H.O.D. Endorsement:

Date/Time:

30/12/18 11:11am

Person Contacted:

Farez

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKA 8759 G - CS/AXA13002124/ Tvk3

DOP: 04/01/13

6/1/18

Send preli revised by SMART claim

9/3/18

@ 1149am Farez said vehicle has not send in for repair

10/4/18

@ 1013am Tony said vehicle has not send in for repair

Xhd.

ASM

5/2/18

SKA 8759G 11 Apr 2011

① TR WS TRBS CORPS EVALUATION

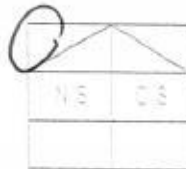
SKA 8759G

VAG

18 Toh Guan Rd East # 04-123

NIL

1pm



Repair: The van had commenced its repair at the time of inspection.

Est. of Van's value \$39k

Q40 Accident Report Consistent? Yes or No

Q41 PP Rep Consistent? Yes or No

Q42 Recent 2 days Rep Yes or No

Q43 Rep 5 days Rep Yes or No

① Rep: Rep: 24/5/18

Date Person Contacted

Vehicle IN/OUT

Date Time Action Instruction

05/2 Trivialized \$ 478.2 (Red 2412.70, 839) (No LS)

RECEIVED 24 MAY 2018

Dispute Resolution ☐ Prel. Report

☐ Final Report

Days Of Repair 2

Resurvey No. of Times 1

Dispute Definition

24/5- typist

Add Fee

Dispute Fee

Dispute Fee

SMART claim

P/P \$ 478.20



Dispute Fee

Dispute Fee

Dispute Fee

Dispute Fee

Volkswagen Jetta 1390

white

146/25

WVW 2281K8 BM 014785

① Rep: Rep: 24/5/18

Q40 Accident Report Consistent? Yes or No

Q41 PP Rep Consistent? Yes or No

Q42 Recent 2 days Rep Yes or No

Q43 Rep 5 days Rep Yes or No

Q44 Rep 10 days Rep Yes or No

Q45 Rep 15 days Rep Yes or No

Q46 Rep 20 days Rep Yes or No

Q47 Rep 25 days Rep Yes or No

Q48 Rep 30 days Rep Yes or No

Q49 Rep 35 days Rep Yes or No

Q50 Rep 40 days Rep Yes or No

Q51 Rep 45 days Rep Yes or No

Q52 Rep 50 days Rep Yes or No

Q53 Rep 55 days Rep Yes or No

Q54 Rep 60 days Rep Yes or No

Q55 Rep 65 days Rep Yes or No

Q56 Rep 70 days Rep Yes or No

Q57 Rep 75 days Rep Yes or No

Q58 Rep 80 days Rep Yes or No

Q59 Rep 85 days Rep Yes or No

Q60 Rep 90 days Rep Yes or No

Q61 Rep 95 days Rep Yes or No

Q62 Rep 100 days Rep Yes or No

Q63 Rep 105 days Rep Yes or No

Q64 Rep 110 days Rep Yes or No

Q65 Rep 115 days Rep Yes or No

Q66 Rep 120 days Rep Yes or No

Q67 Rep 125 days Rep Yes or No

Q68 Rep 130 days Rep Yes or No

Q69 Rep 135 days Rep Yes or No

Q70 Rep 140 days Rep Yes or No

Q71 Rep 145 days Rep Yes or No

Q72 Rep 150 days Rep Yes or No

Q73 Rep 155 days Rep Yes or No

Q74 Rep 160 days Rep Yes or No

Q75 Rep 165 days Rep Yes or No

Q76 Rep 170 days Rep Yes or No

Q77 Rep 175 days Rep Yes or No

Q78 Rep 180 days Rep Yes or No

Q79 Rep 185 days Rep Yes or No

Q80 Rep 190 days Rep Yes or No

Q81 Rep 195 days Rep Yes or No

Q82 Rep 200 days Rep Yes or No

Q83 Rep 205 days Rep Yes or No

Q84 Rep 210 days Rep Yes or No

Q85 Rep 215 days Rep Yes or No

Q86 Rep 220 days Rep Yes or No

Q87 Rep 225 days Rep Yes or No

Q88 Rep 230 days Rep Yes or No

Q89 Rep 235 days Rep Yes or No

Q90 Rep 240 days Rep Yes or No

Q91 Rep 245 days Rep Yes or No

Q92 Rep 250 days Rep Yes or No

Q93 Rep 255 days Rep Yes or No

Q94 Rep 260 days Rep Yes or No

Q95 Rep 265 days Rep Yes or No

Q96 Rep 270 days Rep Yes or No

Q97 Rep 275 days Rep Yes or No

Q98 Rep 280 days Rep Yes or No

Q99 Rep 285 days Rep Yes or No

Q100 Rep 290 days Rep Yes or No

Q101 Rep 295 days Rep Yes or No

Q102 Rep 300 days Rep Yes or No

Q103 Rep 305 days Rep Yes or No

Q104 Rep 310 days Rep Yes or No

Q105 Rep 315 days Rep Yes or No

Q106 Rep 320 days Rep Yes or No

Q107 Rep 325 days Rep Yes or No

Q108 Rep 330 days Rep Yes or No

Q109 Rep 335 days Rep Yes or No

Q110 Rep 340 days Rep Yes or No

Q111 Rep 345 days Rep Yes or No

Q112 Rep 350 days Rep Yes or No

Q113 Rep 355 days Rep Yes or No

Q114 Rep 360 days Rep Yes or No

Q115 Rep 365 days Rep Yes or No

Q116 Rep 370 days Rep Yes or No

Q117 Rep 375 days Rep Yes or No

Q118 Rep 380 days Rep Yes or No

Q119 Rep 385 days Rep Yes or No

Q120 Rep 390 days Rep Yes or No

Q121 Rep 395 days Rep Yes or No

Q122 Rep 400 days Rep Yes or No

Q123 Rep 405 days Rep Yes or No

Q124 Rep 410 days Rep Yes or No

Q125 Rep 415 days Rep Yes or No

Q126 Rep 420 days Rep Yes or No

Q127 Rep 425 days Rep Yes or No

Q128 Rep 430 days Rep Yes or No

Q129 Rep 435 days Rep Yes or No

Q130 Rep 440 days Rep Yes or No

Q131 Rep 445 days Rep Yes or No

Q132 Rep 450 days Rep Yes or No

Q133 Rep 455 days Rep Yes or No

Q134 Rep 460 days Rep Yes or No

Q135 Rep 465 days Rep Yes or No

Q136 Rep 470 days Rep Yes or No

Q137 Rep 475 days Rep Yes or No

Q138 Rep 480 days Rep Yes or No

Q139 Rep 485 days Rep Yes or No

Q140 Rep 490 days Rep Yes or No

Q141 Rep 495 days Rep Yes or No

Q142 Rep 500 days Rep Yes or No

Q143 Rep 505 days Rep Yes or No

Q144 Rep 510 days Rep Yes or No

Q145 Rep 515 days Rep Yes or No

Q146 Rep 520 days Rep Yes or No

Q147 Rep 525 days Rep Yes or No

Q148 Rep 530 days Rep Yes or No

Q149 Rep 535 days Rep Yes or No

Q150 Rep 540 days Rep Yes or No

Q151 Rep 545 days Rep Yes or No

Q152 Rep 550 days Rep Yes or No

Q153 Rep 555 days Rep Yes or No

Q154 Rep 560 days Rep Yes or No

Q155 Rep 565 days Rep Yes or No

Q156 Rep 570 days Rep Yes or No

Q157 Rep 575 days Rep Yes or No

Q158 Rep 580 days Rep Yes or No

Q159 Rep 585 days Rep Yes or No

Q160 Rep 590 days Rep Yes or No

Q161 Rep 595 days Rep Yes or No

Q162 Rep 600 days Rep Yes or No

Q163 Rep 605 days Rep Yes or No

Q164 Rep 610 days Rep Yes or No

Q165 Rep 615 days Rep Yes or No

Q166 Rep 620 days Rep Yes or No

Q167 Rep 625 days Rep Yes or No

Q168 Rep 630 days Rep Yes or No

Q169 Rep 635 days Rep Yes or No

Q170 Rep 640 days Rep Yes or No

Q171 Rep 645 days Rep Yes or No

Q172 Rep 650 days Rep Yes or No

Q173 Rep 655 days Rep Yes or No

Q174 Rep 660 days Rep Yes or No

Q175 Rep 665 days Rep Yes or No

Q176 Rep 670 days Rep Yes or No

Q177 Rep 675 days Rep Yes or No

Q178 Rep 680 days Rep Yes or No

Q179 Rep 685 days Rep Yes or No

Q180 Rep 690 days Rep Yes or No

Q181 Rep 695 days Rep Yes or No

Q182 Rep 700 days Rep Yes or No

Q183 Rep 705 days Rep Yes or No

Q184 Rep 710 days Rep Yes or No

Q185 Rep 715 days Rep Yes or No

Q186 Rep 720 days Rep Yes or No

Q187 Rep 725 days Rep Yes or No

Q188 Rep 730 days Rep Yes or No

Q189 Rep 735 days Rep Yes or No

Q190 Rep 740 days Rep Yes or No

Q191 Rep 745 days Rep Yes or No

Q192 Rep 750 days Rep Yes or No

Q193 Rep 755 days Rep Yes or No

Q194 Rep 760 days Rep Yes or No

Q195 Rep 765 days Rep Yes or No

Q196 Rep 770 days Rep Yes or No

Q197 Rep 775 days Rep Yes or No

Q198 Rep 780 days Rep Yes or No

Q199 Rep 785 days Rep Yes or No

Q200 Rep 790 days Rep Yes or No

Q201 Rep 795 days Rep Yes or No

Q202 Rep 800 days Rep Yes or No

Q203 Rep 805 days Rep Yes or No

Q204 Rep 810 days Rep Yes or No

Q205 Rep 815 days Rep Yes or No

Q206 Rep 820 days Rep Yes or No

Q207 Rep 825 days Rep Yes or No

Q208 Rep 830 days Rep Yes or No

Q209 Rep 835 days Rep Yes or No

Q210 Rep 840 days Rep Yes or No

Q211 Rep 845 days Rep Yes or No

Q212 Rep 850 days Rep Yes or No

Q213 Rep 855 days Rep Yes or No

Q214 Rep 860 days Rep Yes or No

Q215 Rep 865 days Rep Yes or No

Q216 Rep 870 days Rep Yes or No

Q217 Rep 875 days Rep Yes or No

Q218 Rep 880 days Rep Yes or No

Q219 Rep 885 days Rep Yes or No

Q220 Rep 890 days Rep Yes or No

Q221 Rep 895 days Rep Yes or No

Q222 Rep 900 days Rep Yes or No

Q223 Rep 905 days Rep Yes or No

Q224 Rep 910 days Rep Yes or No

Q225 Rep 915 days Rep Yes or No

Q226 Rep 920 days Rep Yes or No

Q227 Rep 925 days Rep Yes or No

Q228 Rep 930 days Rep Yes or No

Q229 Rep 935 days Rep Yes or No

Q230 Rep 940 days Rep Yes or No

Q231 Rep 945 days Rep Yes or No

Q232 Rep 950 days Rep Yes or No

Q233 Rep 955 days Rep Yes or No

Q234 Rep 960 days Rep Yes or No

Q235 Rep 965 days Rep Yes or No

Q236 Rep 970 days Rep Yes or No

Q237 Rep 975 days Rep Yes or No

Q238 Rep 980 days Rep Yes or No

Q239 Rep 985 days Rep Yes or No

Q240 Rep 990 days Rep Yes or No

Q241 Rep 995 days Rep Yes or No

Q242 Rep 1000 days Rep Yes or No

Q243 Rep 1005 days Rep Yes or No

Q244 Rep 1010 days Rep Yes or No

Q245 Rep 1015 days Rep Yes or No

Q246 Rep 1020 days Rep Yes or No

Q247 Rep 1025 days Rep Yes or No

Q248 Rep 1030 days Rep Yes or No

Q249 Rep 1035 days Rep Yes or No

Q250 Rep 1040 days Rep Yes or No

Q251 Rep 1045 days Rep Yes or No

Q252 Rep 1050 days Rep Yes or No

Q253 Rep 1055 days Rep Yes or No

Q254 Rep 1060 days Rep Yes or No

Q255 Rep 1065 days Rep Yes or No

Q256 Rep 1070 days Rep Yes or No

Q257 Rep 1075

Survey Department Check List (Case Handler)

Reference No.: CS | ASM 18001786 | Gvb

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

| | | Y-Date | N-Date | Y-Date | N-Date |
|---|---------------------------------------|--------|--------|--------|--------|
| C | Reference No. | ✓ | | | |
| C | Customer Code | | | | |
| N | Assign From | | | | |
| C | Assign Date | ✓ | | | |
| C | Veh No (Inspected) | ✓ | | | |
| C | Veh No (Insured) | | | | |
| C | D.O.A | ✓ | | | |
| C | Policy No | | | | |
| C | Claim No | ✓ | | | |
| C | Insurance Authorisation (CA /REV/REP) | ✓ | | | |
| C | Report Type | ✓ | | | |
| C | Weekend Charges | | | | |
| N | Survey held at/Repairer | ✓ | | | |
| C | Excess | ✓ | | | |

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

| | | | | | |
|---|------------------------|---|--|--|--|
| C | Vehicle No | ✓ | | | |
| C | Regn Month/Year | ✓ | | | |
| N | Vehicle Type | ✓ | | | |
| N | Make & Model | ✓ | | | |
| C | Engine Capacity. (C.C) | ✓ | | | |
| N | Colour | ✓ | | | |
| C | Odometer. (Sp.Reading) | ✓ | | | |
| C | Chassis No | ✓ | | | |
| N | General Condition | ✓ | | | |
| N | Steering | ✓ | | | |
| N | Brake | ✓ | | | |
| N | Modification (Modi) | ✓ | | | |
| C | Tyre Size | ✓ | | | |
| N | Tyre Make | ✓ | | | |
| C | Tyre Balance | ✓ | | | |
| C | Date of Inspection | ✓ | | | |
| N | Survey held | ✓ | | | |
| N | Des.of Damages | ✓ | | | |

(2) System - (Views/Merimen)

| | | | | | |
|---|--------------------------------------|---|--|--|--|
| C | Damaged Vehicle Photographs Uploaded | ✓ | | | |
|---|--------------------------------------|---|--|--|--|

(3) Workshop Estimate/Assignment Form

| | | | | | |
|---|---|---|--|--|--|
| N | ALL Parts condition | ✓ | | | |
| C | Market Value for OD cases | ✓ | | | |
| C | Estimate Repair Cost for PRI (RSI, TMI, MSIG) | | | | |
| C | Days of repair | ✓ | | | |
| C | Finalised Amount | ✓ | | | |
| C | Re-inspection Cases to Finalize within 5 Days | | | | |

(4) System - (Views/Merimen)

| | | | | | |
|---|-------------------------|---|--|--|--|
| C | Resurvey photo Uploaded | ✓ | | | |
|---|-------------------------|---|--|--|--|

Check By: VERON 23/5/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18001786/Gvb

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 30-01-2018



Code : ASM

1. Policy Particulars :- OWN DAMAGE

| | | |
|--------------------------------------|----------------|------------|
| Insured Veh. | Veh. Inspected | SKA 8759G |
| Policy No. | Coverage (\$) | 0.00 |
| Claim No. S8M0070X | Excess (\$) | 0.00 |
| Assign From SMART CLAIM (YVONNE ANG) | Assign Date | 30/01/2018 |

2. Vehicle Particulars & Condition

| | | |
|-------------------|--------------|---|
| Make & Model | c.c | 0 |
| Engine No. HIDDEN | Year of Reg. | |
| Chassis No. | Colour | |
| Odometer - | Steering | |
| Brakes | Modification | |
| General | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| |
|--|
| |
|--|

5. General Information

| | |
|---|-----------------|
| Accident Date 22/01/2018 | Inspection Date |
| Survey held at VAG SINGAPORE PTE LTD 48 TOH GUAN ROAD EAST #04-123 ENTERPRISE HUB SINGAPORE 608586 | |

5a. Remarks

| |
|--|
| A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS. |
|--|




Service Request Details

Claim

S8M007OX

Reference

None 

Loss Date

January 22, 2018

Request Date

January 30, 2018

Due Date

February 6, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKA8759G

Make

VOLKSWAGEN

Service Address

48 Toh Guan Road East, , 628457

Primary Contact/Insured

YIEW CHEONG LOH

BLK 21 HOLLAND DRIVE, #07-415, 271021, Singapore, Singapore

lohmarcus@gmail.com

Claim Handler

Yvonne ANG

6568804461

yvonne.ang@axa.com.sg

Additional Instructions

EXCESS NIL

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



IA SUBMITTED

Type

🔍 Question

Message

Dear Yvonne, Please be informed that IA submitted. Repairer's Estimate (Gross) : S\$2,890.90 Revised Estimate Amount : S\$478.20 "Check" Items Amount : S\$ Total : S\$478.20 Market Value : S\$39,000.00 COE/PARF Rebate : S\$27,758.00 Nett Value : S\$11,242.00 Thanks Veron Chen

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M0070X
Our ref: CS/ASM18001786/Gvb

Date: 6/2/2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SKA 8759G

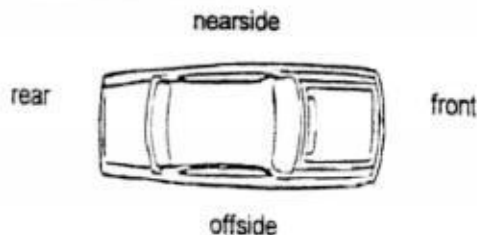
We thank you for your instruction on 30/1/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 5/2/2018 at the premises of M/s VAG SINGAPORE PTE LTD and have the following to report:-

| | |
|-----------------------------|----------------|
| Repairer's Estimate (Gross) | : S\$2,890.90 |
| Revised Estimate Amount | : S\$478.20 |
| "Check" Items Amount | : S\$ |
| Total | : S\$478.20 |
| Market Value | : S\$39,000.00 |
| COE/PARF Rebate | : S\$27,758.00 |
| Nett Value | : S\$11,242.00 |

Description of Damage:

The vehicle sustained damages at the front n/s portion



Survey date and time: 5/2/2018 at 1.30PM

We have authorised repair.

No of days : 2 days

Yours faithfully,

XING GUO QIANG

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|--------------------------------|----------------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 7759D |
| Vehicle Details | |
| Vehicle No.: | SKA8759G |
| Vehicle to be Exported: | No |
| Intended De-registration Date: | 06 Feb 2018 |
| Vehicle Make: | VOLKSWAGEN |
| Vehicle Model: | JETTA 1.4 TSI AT 1K23Q5 MX |
| Primary Colour: | White |
| Manufacturing Year: | 2010 |
| Engine No.: | CAV216195 |
| Chassis No.: | WVWZZZ1KZBM014785 |
| Maximum Power Output: | 118.0 kW (158 bhp) |
| Open Market Value: | \$21,580.00 |
| Original Registration Date: | 11 Apr 2011 |
| First Registration Date: | 11 Apr 2011 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$21,580.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 10 Apr 2021 |
| PARF Rebate Amount: | \$14,027.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 10 Apr 2021 |
| COE Category: | A - Car (1600cc & below) |

| | |
|-----------------------------|--------------------|
| COE Period(Years): | 10 |
| QP Paid: | \$43,212.00 |
| COE Rebate Amount: | \$13,731.00 |
| Total Rebate Amount: | \$27,758.00 |

The information contained herein is correct as at 06 Feb 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|------------------|
| Date Of Report | 24/01/2018 11:40 |
| Date Of Accident | 22/01/2018 17:40 |
| Exact Location Of Accident | NEWTON CIRCUS |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|------------------------|
| Vehicle Registration Number | SKA8759G |
| Insured/Policyholder | |
| Name Of Registered Owner | LOH YIEW CHEONG |
| NRIC No | S1517759D |
| Email Address | PURELAND7415@GMAIL.COM |
| Mobile Phone No | (LOCAL) +65-90077170 |
| Alternative Phone No | OFFICE-90077170 |

Vehicle Particulars

| | |
|--------------|---------------|
| Manufacturer | VOLKSWAGEN |
| Model | JETTA-1.4 (A) |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

| | |
|------------------|-------------|
| Vehicle Category | PRIVATE CAR |
|------------------|-------------|

Insurance Company

| | |
|---------------------------|-----------------------|
| Name of Insurance Company | AXA INSURANCE PTE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | |
| Cover Note Number | |

Driver

| | |
|----------------------|------------------------|
| Name of Driver | JESSIE GOH |
| NRIC No | S1349576I |
| Date Of Birth | 10/09/1959 |
| Occupation | INDOOR |
| Date Of Driving Pass | 20/11/2003 |
| Driving Experience | 14 YEARS AND 2 MONTHS |
| Gender | FEMALE |
| Mobile Number | (LOCAL) +65-92728843 |
| Fax Number | |
| Contact Number | |
| Email Address | PURELAND7415@GMAIL.COM |

Address

BLK 21 HOLLAND DRIVE #07-415

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

AS ATTACHED

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHB1853T

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

AXA INSURANCE PTE LTD
 8 Shenton Way, #24-01
 AXA Tower, Singapore 068811
 Customer Service Centre #B1-01
 Tel: (65) 63387288 Fax: (65) 63382522
 Website: www.axa.com.sg
 GST Registration Number: 199903512M
 Customer service@axa.com.sg



CERTIFICATE OF INSURANCE

*Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) *Motor Vehicles (Third-Party Risks and Compensation) Rules, 1967 *Road Transport Act, 1987 (Malaysia) *Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P1242389 Account No. : 13820
 Coverage : Comprehensive
 Sum Insured : Market Value At The Time Of Loss
 Name of Policy Holder : LOH VIEW CHEONG
 Vehicle Registration No. : SKA8759G
 Period of Insurance : From 11/04/2017 To 10/04/2018 (Both Dates Inclusive)

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

- (a) The Policyholder
 The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner.
 (b) Any other person who is driving on the Policyholder's order or with his permission
 Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade, or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes. (01)

Basic Own Damage Excess : SGD 2,750.00
 Windscreen Excess : SGD 100.00

An Additional Excess is applicable as follows:
 S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.
 S\$5,000.00 for Undeclared Young and Inexperienced Driver.
 (Please refer to your policy on the terms & conditions)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

N.B. (Private Car Only)

You have signed an Undertaking to use exclusively AXA Premium Workshops for all your accident repairs insured by AXA.

Basic Own Damage Excess for Insured & Named Drivers is reduced as follows:

- 50% NCD - Nil Excess
- 0% - 40% - Excess Halved

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOMOHA on 23/03/2017

IMPORTANT:

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).
 The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

Scanned by CamScanner

Describe Circumstances of the Accident

22 Jan 2018 5.40pm

I was driving at Newton Circus. Driving at the 2nd turning lane. At the point in time, a red taxi driver grazed at my left front fender and bumper.

I saw the red paint on my car turning from my left lane. He was rushing to change shift.

We exchanged our driving licence on the spot.

There was ^{no Carib} personal injury to all parties at the point of accident and no damages to any government property.

Taxi Driver : Goh Hsiao Pheng
(Wu Xiao Ping)

V/c No : 5772-3239G

Taxi No plate : SHB 1853T (SMRT - maroon)

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by (Name) / Signature

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts will allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insured companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of this report being made available aforesaid.

Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA"), may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers who have insured vehicle(s) involved in this accident (all insurer(s)), the insurers' law vers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law vers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their law vers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature: _____ Date & Time: _____

Driver's Signature (If driver is not the policyholder): _____ Date: _____

Witnessed by Reporting Centre Personnel: _____

Sketch Plan

Newton Road

Bukit Timah Road

Kampong Java Road

Scotts Road

(A) SKA 8759 G

(B) Taxi SHB 1853 T

OWNER - SKA 87596 - VW Jetta 1.4



Hp: 90077170

Email: pureland7415@gmail.com

DRIVER- SKA 87596 - VW Jetta 1.4Tsi



Hp: 9272-8843

Email: pureland7415@gmail.com

Weather condition: Sunny

Road condition: Dry

No of person: 1



LKK Auto Insurance will hence notify the insurer of the following:

- To inspect before/after spray painting
- To display during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

CarCrafters Singapore Pte Ltd

48 Toh Guan Road East

#05-155, Enterprise Hub

Singapore 608586

Repair Estimate

Tel: 6267 9916

Fax: 6267 9313

www.carcrafters.sg

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way, #27-01 AXA Tower

AXA Tower

Singapore 058716

Our Client,

MR LOH YIEW CHEONG

Date : 30/1/2018

Vehicle Num : SKA8759G

Make/Model : VW JETTA 1.4 TSI

Chassis No : WAUZZZ1KZBM014785

Accident Date : 22/01/2018 @ 1740HRS

COST

| S/N | PARTS | QTY | PRICE | TOTAL |
|-----|--|------|-----------|-------------|
| 1 | FRONT BUMPER <i>X Repair.</i> | 1 pc | \$ 690.00 | \$ 690.00 |
| 2 | BUMPER GUIDE PIECE LH <i>X</i> | 1 pc | \$ 23.00 | \$ 23.00 |
| 3 | BUMPER GUIDE PIECE RH <i>X</i> | 1 pc | \$ 23.00 | \$ 23.00 |
| 4 | BUMPER BRACKET LH <i>X</i> | 1 pc | \$ 27.00 | \$ 27.00 |
| 5 | BUMPER BRACKET RH <i>X</i> | 1 pc | \$ 27.00 | \$ 27.00 |
| 6 | LOWER SPOILER <i>X</i> | 1 pc | \$ 225.00 | \$ 225.00 |
| 7 | COOLING AIR GRILL LH <i>X</i> | 1 pc | \$ 83.00 | \$ 83.00 |
| 8 | FRONT BUMPER CHROME LH <i>/ Scr</i> | 1 pc | \$ 68.00 | \$ 68.00 |
| | | | | |
| | TOTAL PARTS | | | \$ 1,166.00 |
| | AFTER MARGIN 15% ON PARTS | | | \$ 174.90 |
| | LABOUR COST | | | |
| 1 | TO REMOVE/REPLACE/REFIT & PANEL BEAT FOR FRONT BUMPER & OTHER AFFECTED AREAS | | | \$ 700.00 |
| | | | | |
| 2 | TO PUTTY & RESPRAY OF FRONT BUMPER | | | \$ 700.00 |
| | | | | |
| 3 | TO CHECK ACCIDENT AFFECTED WIRING SYSTEM & RECOVER | | | \$ 50.00 |
| | | | | |
| 4 | TO RECODE & DECODE ENGINE MANAGEMENT SYSTEM & FAULT CODE CLEARING AFTER REPAIR WORKS | | | \$ 100.00 |
| | | | | |
| | TOTAL | | | \$ 2,890.90 |
| | GST 7% | | | \$ 202.36 |
| | GRAND TOTAL | | | \$ 3,093.26 |

2 Days.

part by part.

05/2/18.

After repair photos.

Guo Qiang - 8268 0282

Guo Qiang @ lkkauto.com

Guo Qiang
12/2/18

478.2

78.2

200

200

X *un*

4.0

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 24 May 2018 12:53 PM
To: 'Farez - CarCrafters Singapore'
Cc: Guo Qiang (LKKAUTO); SUR; Tony - CarCrafters Singapore; Faisal - CarCrafters Singapore
Subject: RE: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SKA8759G

Dear Farez,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Farez - CarCrafters Singapore [mailto:farez@carcrafters.sg]
Sent: Thursday, 24 May 2018 11:25 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Faisal - CarCrafters Singapore <faisal@carcrafters.sg>
Subject: Re: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SKA8759G

Dear Veron,

As requested.

Attached is the Final Invoice and DV for your perusal.

Thank You.

On Wed, May 23, 2018 at 2:55 PM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Farez,

Confirmed part by part \$478.20 before GST with 2 working days.

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Farez - CarCrafters Singapore [mailto:farez@carcrafters.sg]

Sent: Wednesday, 23 May 2018 2:31 PM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Faisal - CarCrafters Singapore <faisal@carcrafters.sg>

Subject: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SKA8759G

Dear Guo Qiang,

Please find attached finalized repair amount and photos after repair.

Please do revert to me your favourable **part by part** with **2 working days** repaired.

Appreciate your fast confirmation.

Thank You.

Regards,

Muhammad Farez Bin Zaini



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East, #05-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

www.carcrafters.sg

Regards,

Muhammad Farez Bin Zaini



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East, #05-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

www.carcrafters.sg

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 23 May 2018 2:56 PM
To: 'Farez - CarCrafters Singapore'; Guo Qiang (LKKAUTO); SUR
Cc: Tony - CarCrafters Singapore; Faisal - CarCrafters Singapore
Subject: RE: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SKA8759G

Dear Farez,

Confirmed part by part \$478.20 before GST with 2 working days.

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Farez - CarCrafters Singapore [mailto:farez@carcrafters.sg]

Sent: Wednesday, 23 May 2018 2:31 PM

To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Faisal - CarCrafters Singapore <faisal@carcrafters.sg>

Subject: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SKA8759G

Dear Guo Qiang,

Please find attached finalized repair amount and photos after repair.

Please do revert to me your favourable **part by part** with **2 working days** repaired.

Appreciate your fast confirmation.

Thank You.

Regards,

Muhammad Farez Bin Zaini



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East, #05-155 Enterprise Hub
Singapore 608586

Tel: (65) 6267 9916
Fax: (65) 6267 9313
Towing: (65) 6795 5005
Spray Paint & Bodywork Specialist



TAX INVOICE

VAG Singapore Pte Ltd

VAG WEST

48 Toh Guan Road
East
#04-123 Enterprise Hub
Singapore 608586

Tel: 6515 9515

VAG EAST

8 Kaki Bukit Ave 4
#06-48 Premier @ Kaki
Bukit
Singapore 415875

Fax: 6795 5015

VAG NORTH

160 Sin Ming Drive
#08-01 Sin Ming AutoCity
Singapore 575722

ask@vag.sg

Invoice No. : INV2018-050477

Invoice Date : 24/05/2018
Job No. : SO2018-03328
Membership Start Date :
Payment Mode : AXA

Registration Number : SKA8759G
Chassis Number : WVVZZZ1KZABM014785
Mileage : 0
Next Servicing Mileage :
Next Servicing Date :
Vehicle Make & Model : Volkswagen Jetta 1.4 Tsi

Invoice To :

AXA Insurance Singapore Ltd
8 Shenton Way
#27-01/02 AXA Tower S (068811)

| S/N | Item No. | Description | Qty | Price (SGD) | Amount (SGD) |
|-----|----------|---|-----|-------------|--------------|
| 1 | 415300 | Front Bumper Chrome LH | 1 | 68.00 | 68.00 |
| 2 | 415300 | Margin on L,N items 15.00% | 1 | 10.20 | 10.20 |
| 3 | 415800 | To remove/replace/refit & panel beat for front bumper & other affected areas. | 1 | 200.00 | 200.00 |
| 4 | 415800 | To putty & respray of front bumper. | 1 | 200.00 | 200.00 |

Terms & Conditions

- * Warranty where applicable is subject to the terms and conditions listed at www.vag.sg/warranty.
- * Quotations are subject to prevailing GST and valid for 30 days.
- * Goods sold are not returnable or refundable.
- * Deposits paid for indent items shall be forfeited if the balance is not paid and goods collected within 90 days.
- * Interest is chargeable on overdue payments at a rate of 1% per month or part thereof.
- * These terms and conditions are subject to change without prior notice.

I hereby accept all terms and conditions of this invoice and certify that all goods and services described herein have been satisfactorily delivered to me. I hereby agree that VAG Singapore Pte Ltd, its agents, affiliates, services providers or related companies may collect, use and disclose my personal data to provide service, marketing and other information in accordance with VAG's personal data protection policy available at www.vag.sg/privacy.

| | |
|------------------|---------------|
| Sub Total | 478.20 |
| GST 7% | 33.47 |
| Total SGD | 511.67 |

Customer Signature

GST REGISTRATION NO: 201111738H

Prepared By: Alvina

BANK ACCOUNT: DBS CURRENT -107-900719-8



redefining / insurance

SATISFACTION VOUCHER / WORKSHOP'S WARRANTY

To: AXA Insurance Pte Ltd

I/We LOH YEN CHEONG hereby confirm that I/we have taken delivery of my/our vehicle of registration number SEA 8496 from the Workshop, Messrs VAG SINGAPORE PTE LTD and that all necessary and reasonable repairs arising from the accident involving my/our vehicle that occurred on 22/01/2018 have been effected to my/our entire satisfaction. Save for my/our rights under the Warranty set out below, I/we confirm that I/we have no further claims against the Workshop in respect of such repairs.

I/We hereby authorise my/our insurer, AXA Insurance Pte Ltd, to pay the costs of such repairs (less the excess) which amounts to S\$ 511.67 directly to the said Workshop and I/we confirm that such payment shall wholly discharge any and all liability on the part of AXA Insurance Pte Ltd to indemnify me/ us for all damage to my/our said vehicle arising from the said accident.

Dated: 10/05/2018

Signature of the Policyholder or duly authorized representative and company stamp where applicable.

WORKSHOP'S WARRANTY

Subject to provisions (a) to (d) below, the repairs effected to the abovementioned vehicle are warranted good by the Workshop for twelve (12) months from the date of this Satisfaction Voucher and during this period, rectification of repairs effected by the Workshop which prove to be faulty shall be undertaken by the Workshop free of charge.

This Warranty shall be inapplicable to:

- (a) faults arising out of abnormal usage of the vehicle;
- (b) faults due to attempts to correct any defect in the repairs effected by the Workshop or the mishandling of rectification work to the vehicle by persons other than the Workshop;
- (c) manufacturing defects in any parts replaced that could not reasonably have been detected by the Workshop at the time the repairs were effected;
- (d) faults or defects arising out of normal wear and tear, misuse, neglect, accident, flood, acts of God, or use in violation of the specifications relevant to the vehicle.

Signature and stamp of the Workshop