

INS. CASE OWNER:

CC 4/III1800

LKK:
IDAC

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

3/1/18

ASH

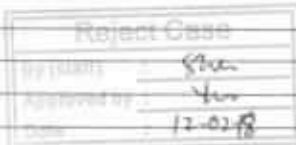
1/2/18

SLJ6882L - X ; SHA46412 - X

(SEE MANDATE FOR CND VIDEO)

PND DID VIDEO: SAVE (V/L ALBITE: 2018: III) VIDEO SHOW TP GO STRAIGHT ON RIGHT TURN CRANE ONLY.

RECEIVED 13 FEB 2018



STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

TP GO STRAIGHT ON RIGHT TURN CRANE ONLY

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(\$

x

days)

Loss of Income (LOI):

\$5

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18001777/ea3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 30-01-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 4641Z	Veh. Inspected	SLJ 6882L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/01/2018	Inspection Date		
Survey held at	MOTORWAY CAR CARE CENTRE PTE LTD 1094 LOWER DELTA ROAD MOTORWAY BUILDING . SINGAPORE 169205			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



1094 Lower Delta Road Motorway Building Singapore 169205

Main +65.6468 2200 | Fax +65.6273 5535

INDIA INTERNATIONAL INSURANCE PTE LTD

MOTOR CLAIMS DEPARTMENT

64 Cecil Street

#04 / #05 IOB Building

SINGAPORE 047911

ATTN TO: MOTOR CLAIMS DEPT

ESTIMATES

VEHICLE NO. : SLJ6882L

CHASSIS NO : KPT30B1VSGP106439

ENGINE NO : 17391002055317

MAKE / MODEL : SSANGYONG TIVOLI 1.6A

YEAR : 2016

DATE OF ACCIDENT : 26/01/201 @ 14:30HRS

YOUR INSURED VEHICLE NUMBER : SHA4641Z

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

PARTS DISCRIPTION

	QTY	List Price	Total List Price
FRT BUMPER	1	\$ 750.00	\$ 750.00 R
FRT LH BUMPER SIDE RETAINER	1	\$ 75.00	\$ 75.00 ?
FRT BUMPER CLIPS	10	\$ 2.50	\$ 25.00 ?
FRT LH FENDER ASSY	1	\$ 550.00	\$ 550.00 dd-
FRT LH FENDER GARNISH	1	\$ 117.00	\$ 117.00 ant-
		Total	\$ 1,517.00
		Less 10%	\$ 151.70
		Total Spare Part	\$ 1,365.30

LABOUR CHARGES

SUNDRIES	Net	\$ 50.00 30.
TO SPRAY PAINT ON THE AFFECTED AREAS	350	\$ 900.00 700.
TO REPAIR, REMOVE & REPLACE ALL THE DAMAGE ITEMS	450.	\$ 1,350.00 900
	Total Labour	\$ 2,250.00
	SUB ToTal	\$ 3,615.30
	GST @ 7%	\$ 253.07
	Grand Total	\$ 3,868.37

Tony Kuan

Motor Claims

Motorway Car Care Centre Pte Ltd

TEL: 6571 9635

FAX : 6278 5535

EMAIL: klkuan@motorway.com.sg

Tanjin 97495749.
wp'
2/2/18 @ 345pm
Lumpsum
Resurvey after repair
4 days.

Print Received Message

This mail is associated with :

***SLJ6882L (MCT18010806)**
[SHA4641Z]

TP

AUTOMOBIL LEASING PTE LTD
Jan 26 2018 2:00PM
[COMFORT TRANSPORTATION PTE LTD]
Motorway Car Care Centre Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 12/02/2018 14:41 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLJ6882L - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 12 February 2018 2:59 PM
To: 'klkuan@motorway.com.sg'
Cc: Vic (LKKAUTO)
Subject: Your Ref: SLJ 6882L, ACCIDENT INVOLVING SLJ 6882L AND SHA 4641Z ON 26/01/2018
Attachments: OI SKETCH PLAN.pdf; Video - Accident(OID) (1).MP4

Your Ref: SLJ 6882L
Our Ref: CC4/III18001777/T1ea3

Without Prejudice

Hi Tony,

We refer to the above matter.

ACCIDENT INVOLVING SLJ 6882L AND SHA 4641Z ON 26/01/2018

We attached here with a copy of our insured's accident statement and insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client going straight on a right turn lane.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

You are returning to a previous page. This page may be outdated.
Please click 'Refresh' to refresh the page.

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	31 Jan 2018 Edit Reg		30 Jan 2018 00:00 Edit Adj Rpt	\$52,200.30 Edit Estimates	\$52,200.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	AUTOMOBIL LEASING PTE LTD, Co. Reg. No.: 200701438D								
Vehicle Reg. No.:	SLJ6882L	Date of Loss:	26/01/2018 14:00 - :59						
Claim Type:	TP / MCT18010806	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA4641Z	Policy No. (Claimant):	17-MV012529-R01						
	Excess:								
Repairer:	Motorway Car Care Centre Pte Ltd (HQ) 1094 Lower Delta Road, Motorway Building, 169205 Bukit Merah - Tel: 65719666/64682200								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 08/02/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (12/02/2018): Alert - Adj Mandate Approved (\$0.00) - SLJ6882L - Claim Handler: Zuhaidah Bte S... - III_SG (01/02/2018): Alert - Adj Mandate Maintained - SLJ6882L - Claim Handler: Zuhaidah Bte Samsuri									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ6882L (MCT18010806)
[SHA4641Z]
TP
AUTOMOBIL LEASING PTE LTD
Jan 26 2018 2:00PM
[COMFORT TRANSPORTATION PTE LTD]
Motorway Car Care Centre Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Video								1 per page		☒	
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail		Print	
1	12/02/18 14:22	Video - Accident(OID)								Load MP4	
Photos/Images								3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	12/02/18 14:48	Odometer Reading								Load JPG ☒	
2	12/02/18 14:48	Chassis Number								Load JPG ☒	
3	12/02/18 14:48	General View								Load JPG ☒	
4	12/02/18 14:48	General View								Load JPG ☒	
5	12/02/18 14:48	General View								Load JPG ☒	
6	12/02/18 14:48	General View								Load JPG ☒	
7	12/02/18 14:48	General View								Load JPG ☒	
8	12/02/18 14:48	General View								Load JPG ☒	
9	12/02/18 14:48	General View								Load JPG ☒	
10	12/02/18 14:48	General View								Load JPG ☒	
11	12/02/18 14:48	General View								Load JPG ☒	
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15	12/02/18 14:48	General View								Load JPG ☒	
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18	12/02/18 14:48	General View								Load JPG ☒	
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20	12/02/18 14:48	General View								Load JPG ☒	
21	12/02/18 14:48	General View								Load JPG ☒	
22	12/02/18 14:48	General View								Load JPG ☒	
23	12/02/18 14:48	General View								Load JPG ☒	
24	12/02/18 14:48	General View								Load JPG ☒	
25	12/02/18 14:48	General View								Load JPG ☒	
Documentation								1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	30/01/18 10:23	ACKNOWLEDGEMENT EMAIL TO III DD 30.01.2018								Load PDF	
2	30/01/18 10:23	TP ESTIMATE + TP GIA REPORT								Load PDF	
3	06/02/18 12:04	TP ESTIMATE - MARKED								Load PDF	
4	12/02/18 15:01	EMAIL WSP TO REJECT TP CLAIM								Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail		Print	

1 | 31/01/18 08:43 | Singapore Accident Statement

1 | Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18001777/T1EA3Q2

Date: 14/02/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SLJ6882L Insured Vehicle No: SHA4641Z
 Date of Loss: 26/01/2018 Nature of Claim: TP Claim No: MCT18010806

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ6882L
 Make & Model: SSANGYONG TIVOLI, 1.6 G 6AT ABS 2WD (A) Engine No: 17391002055317
 Reg. Date: 21/12/2016 (Man. Year: 2016) Chassis No: KPT30B1VSGP106439
 Colour: Bronze Odometer: 27387 km
 Engine Capacity: 1597 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Nexen 6 mm Rear Left Side: Nexen 6 mm
 Front Right Side: Nexen 6 mm Rear Right Side: Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,365.30	600.30	765.00	56.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,250.00	1,600.00	650.00	28.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,615.30	2,200.30	1,415.00	39.14
+ GST 7.00/7.00% (S\$)	253.07	154.02	99.05	39.14
Nett Amount (S\$)	3,868.37	2,354.32	1,514.05	39.14
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 30/01/2018
 Date Inspected: 02/02/2018 Inspected At: Motorway Car Care Centre Pte Ltd (HQ)
 1094 Lower Delta Road, Motorway Building
 Singapore 169205
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Feb 2018)
Parts:	M1-SUV	SSANGYONG TIVOLI 1.6 G 6AT ABS 2WD (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLJ6882L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Repair	750.00 FL	*- FL
2	1		*FRT LH BUMPER SIDE RETAINER	*Check	75.00 FL	*- FL
3	10		*FRT BUMPER CLIPS	*Check	25.00 FL	*- FL
4	1		*FRT LH FENDER ASSY	Dented	550.00 FL	*550.00 FL
5	1		*FRT LH FENDER GARNISH	Cut	117.00 FL	*117.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	1,517.00	667.00
- List Item Discount on L Items 10.00/10.00% (S\$)	151.70	66.70
Total Parts (S\$)	1,365.30	600.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO SPRAY PAINT ON THE AFFECTED AREAS	New	900.00	700.00
2	TO REPAIR ,REMOVE & REPLACE ALL THE DAMAGE ITEMS	New	1,350.00	900.00
Gross Labour Cost (S\$)			2,250.00	1,600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >