

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 9 February 2018 2:19 PM  
**To:** 'PBSP'; Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Vic (LKKAUTO); assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK  
REF: CC3/AIG18001776/ea3  
**Attachments:** SLP 581M.MP4; OI SKETCH PLAN.pdf

Without Prejudice

Hi Caroline,

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client making a right turn at the control junction without green arrow and did not give way to our insured even after notice insured approaching the junction with an alert by switching on his hazard light and head light.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]  
**Sent:** Friday, 9 February 2018 11:16 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK REF: CC3/AIG18001776/ea3

Dear Asher,

Please let us have your update for this case.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, 5 February 2018 2:12:40 PM  
**To:** PBSP; Mei Kwan (LKKAUTO)  
**Cc:** 甯珺 @; Vic (LKKAUTO); assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK REF: CC3/AIG18001776/ea3

Without Prejudice

Hi Caroline,

We are still pending approval from our principal on the liability.

Shall revert to you upon approval.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Monday, 5 February 2018 2:01 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK REF: CC3/AIG18001776/ea3

Dear Asher

We have arranged for survey this morning at 10am.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, 5 February 2018 1:54:46 PM  
**To:** PBSP; Mei Kwan (LKKAuto)  
**Cc:** 甯珺 @; Vic (LKKAuto); assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK REF: CC3/AIG18001776/ea3

Without Prejudice

Hi Caroline,

We refer to our tele-conversation.

Please kindly arrange your client to arrange for survey.

Thank You.

Best Regards,  
**Asher Sng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Monday, 5 February 2018 12:43 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK REF: CC3/AIG18001776/ea3

Dear Asher,

Have you seen the video link below?

Please advise for this.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP  
**Sent:** Friday, 2 February 2018 1:28:45 PM  
**To:** Asher Sng (LKKAUTO); Mei Kwan (LKKAUTO)  
**Cc:** 甯珺 @; Vic (LKKAUTO); assignments  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK REF: CC3/AIG18001776/ea3

Dear Asher

Please refer to video link below.

[https://www.dropbox.com/s/jv5d10gy1ojx2uk/EVT\\_20180128\\_165358\\_2.avi?dl=0](https://www.dropbox.com/s/jv5d10gy1ojx2uk/EVT_20180128_165358_2.avi?dl=0)

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, 2 February 2018 11:00:38 AM  
**To:** PBSP; Mei Kwan (LKKAUTO)  
**Cc:** 甯珺 @; Vic (LKKAUTO); assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK REF: CC3/AIG18001776/ea3

Without Prejudice

Hi Caroline,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client make a right turn at the control junction and collided into our insured vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Friday, 2 February 2018 10:39 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK REF: CC3/AIG18001776/ea3

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 30 January 2018 10:04 AM  
**To:** PBSP  
**Cc:** 甯珺 @; Asher Sng (LKKAuto); Vic (LKKAuto); assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018 \*\*\* LKK REF: CC3/AIG18001776/ea3

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

***Meanwhile, please arrange appointment for survey.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Tuesday, 30 January, 2018 9:48 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** REQ FOR DIRECT SETTLEMENT- SLP581M AND SLU1283R ON 28/01/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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