INS. CASE OWNER	WINKINE	CC 4/1111800 13	160/R	My SIDAC	
3. Surveyor	Rasul	DOI: ASSIGN	1 18	Date / Time : Mo	1/18
Pre-assign / CCU / Insured Vehicle No Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner? If NO, Driver Name	YES / NO)	HP: D.O.A: VV ovic8 Nature of Accident: EM)	Claim No. Policy No. Make / Model Place of Acciden	MIDMUDIS MIDMUDIS MIDMUDIS BET BATTIK DE BATTIK DE	U LEASS BET
INSRS: WSP: Tel: Liability: RMKS:	<u>₩</u>	ity:	Insured Liability INSRS: WSP: Tel: Liability: RMKS:	INS WSI Tel	RS:
30/11/18 -	SEEK IWY I'V	sto Lynu D	2	Non-Reporting lir (1st): Non-Reporting lir (2nd): Non-Reporting lir (Finali Notification lir (if non-pickup): Sall OI:	DATE/PIC
31/1/18 -	III Agreed 11 - tout to 41;	NY PS	1	After call lir to Ob. Documentation Check List: H Notification lir (if non-pickup) After call lir to Ob. Authorisation To Act	landler Typist
28/2/18 -	Dysent	type mandate.	F C	telease Voucher inal Repair Bill: Car Rental Invoice: 'Owing Invoice TA / GIA	
	RECEIVED	2 3 MAR 2018	F N E	fedical Bill: IR: Indute/Reject Instruction: OD ayment Breakdown Form:	
Repair Cost:	Date/Time: Date/Time: SS (Date/Timg: 16 3 \&	Confirm with: days) Reduction: Confirm with	50	tost-Repair Photos: Others: Confirm by: Email Call	Call
Final Liability: Repair Cost: W 667 Loss of Remai (LOR) Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only	SS 7477.51 SS 749.00 (= SS - (S x x sss - (S x	/ Assessed) BOLA S/N No. 14	1	C M A R	57
Medical: Disbursement: Legal Cost Total: FINAL PAYMENT	SS - SS - SS 8133.96 Date/Time: [6[2]]8	(e.g. Tow/ Independer Global Sum SS: Confirm with: May	(t.) 2 3	Claim status: No hi/Rejec) Report Format: P) Survey foe: \$ 500 mail Call	
Payee 2: (Strike if N.A.)	55 8277. 96 55 55	Name 1: Voltewager Name 2: Name 3:) Centre SIN	glipore	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	nationale Des Experts En Autor	mobile			
NDIA INTERNATIONA	AL INSURANCE PL	Ref : CC4/III180017	60/pb3			
64 CECIL STREET #05-02 IOB BUILDING	SINGAPORE 049711	Date: 29-01-2018 Code: III2				
1.	Policy Particul	ars :- THIRD PARTY CLA	IM			
Insured Veh.	SHD 6514D	Veh. Inspected	SKK 9638M			
Policy No.		Coverage (\$)	0.00			
Claim No.		Excess (\$)	0.00			
Assign From		Assign Date	29/01/2018			
2	Vehicle P	articulars & Condition				
Make & Model		c.c	0			
Engine No.	HIDDEN	Year of Reg.				
Chassis No.		Colour				
Odometer	55	Steering				
Brakes		Modification				
General						
3.	Con	ditions of Tyres				
	Size	Make	Balance			
R/H Front Tyre			mm			
L/H Front Tyre			mm			
R/H Rear Tyre			mm			
L/H Rear Tyre			mm			
1.	Descr	iption of Damages				
5.	Gen	eral Information				
Accident Date	26/01/2018	Inspection Date				
Survey held at	VOLKSWAGEN CENTRE S					
17.14 (Company of the Company of the	247 ALEXANDRA ROAD SINGAPORE 159934					
Sa.		Remarks				
	ON WAS CONDUCTED ON A"					

PDI TUAS

PDI TUAS

ANG CHUA TECK 144 TECK WHYE LANE #07-223 Singapore, 680144 Singapore Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

Service Quote

Customer No.

CV023345

Quote No.

SER/QUO/1800155

QuoteDate

27/01/18

Salesperson

Shirley Tham

Page

1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Model Description Mileage Service Advisor Volkswagen Passeng JETTA A6SPORT 1.4 TSI DSG118K 75,581 Cheong Pearlyn License No. Initial Registration Sales Advisor SKK9638M WVWZZZ16ZDM035875 Shirley Tham 18/09/13 Engine Code Labor Type Engine No. Model Code M4 CTH 014059 162305

	No.	Description	Qty.	UoM	Unit Price Amount
P	B&P ALEX LABOUR	LABOUR	3	UNIT	840 2520.00
P	B&P ALEX LABOUR	REPLACE REAR EXHUAST	1	UNIT	4207 840.00
P	B&P ALEX PAINT	SPRAY PAINT	3	UNIT	1600 800 2400.00
P	B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un	480.00
P	B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un	280.00
		Sum Labor			6,520.00
P	1K0253141M	CLAMP	2	Pieces	pu? 142.74X
P	5C6253609A	Use Predecessor 1K0253141B REAR SILENCER	1	Pieces	71,721.11 X
P	5C6807305	BUMPER REINFORCEMENT	1	Pieces	514.20
P	5C6807393A	BUMPER RETAINER LHS	-1	Pieces	ne - 83.42
P	5C6807393B	BUMPER BRACKET LHS Use Predecessor 5C6807393	1	Pieces	115.65
Р	5C6807394A	BUMPER RETAINER RHS	1	Pieces	ne - 60.84
P	5C6807394B	BUMPER BRACKET RHS Use Predecessor 5C6807394	1	Pieces	104.08
P	5C6807421 GRU	REAR BUMPER	1	Pieces	DE 1,061.34 V
P	5C6807433	SPOILER	1	Pieces	cul 511.06
P	5C6807863	REAR CENTER STRIP	1	Pieces	you? 77.46×
P	5C6945106A	REFELCTOR RHS	1	Pieces	CRA _77.74

10,989.64

PDI TUAS

PDI TUAS

ANG CHUA TECK 144 TECK WHYE LANE #07-223 Singapore, 680144 Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

Service Quote

Customer No.

CV023345

Quote No:

SER/QUO/1800155

QuoteDate Salesperson 27/01/18 Shirley Tham

Page

THIS IS NOT AN OFFICIAL TAX INVOICE

2

Make

Model Description

JETTA A6SPORT 1.4 TSI DSG118K

Volkswagen Passeng License No.

SKK9638M

WVWZZZ16ZDM035875

Engine Code Labor Type

M4

Mileage 75,581

Initial Registration

18/09/13 Engine No. CTH 014059 Service Advisor Cheong Pearlyn Sales Advisor

Shirley Tham Model Code 1623Q5

Continued

10,989.64

Sum Item

4,469.64

Sum Labor Sum Item

6.520.00 4,469.64

Total

SGD

10,989.64 10,989.64

7% GST

769.27

Total SGD Incl. GST

11,758.91

Explanations

P = Proportionately Charged

Payment Terms

No Credit

LKK Auto Consultants hence notify

the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- * No illegal modification(s) is allowed.
- * Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1 Hp 9000068 5 \$ lays 30/01/18 @ 1320 Resy 64 part

Payments to:

- BBN: - Acc.-No ..:

Service Order Confirmation

SERVICE ORDER NO: 18/P0320

CUSTOMER NO.: CV023345

CUSTOMER NAME: AND CHUA TECK

TELEPHONE NO.:

ADDRESS: 144 TECK WHYE LANE #07-223

Singapore

VEH No.: SKK9638M

Order Date: 31/01/18

Reg Date: 18/09/13 KM; 75,581

VIN NO.: WVWZZZ16ZDM036875 ENGINE NO:

MODEL: JETTA ASSPORT 1.4 TSLUSG118MODEL NO.: 1623Q5

	No.	DESCRIPTION	GTY	UOM	UNIT PRICE	DISC %	AMDUNT
	Labor						
1	BBP DIAG	PROGRAMMING & CALIBRATION-NETT	1	TU	480		480
2	BAP MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	21	TU	290		280
3	B&P ALEX LABOUR	LABOUR + 1 day repair and panel	2	UNIT	BAU		1,000 -
4	BSP ALEX PAINT	SPRIAY PAINT + 1 panel end panel	2	UNIT	800		1,600
5	RUDBAL X LABOUR	REPAIR EXHUAST	0.5	UNIT	840		4010
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00007	Tow SVC- Quality Recovery Services	.1	UNIT	0		0
	item						
	506807421 GHU	HEAR BUMPER	1	PCS	1.061.34		1.061.54
9	508807433	SPOILER	1	PCS	511.06		511.06
10	5068073838	BUMPER BRACKET CHE	21	PCS	116.66		111.80
11	5088073948	BUMPER BRACKET FIRS	1	PCS	104.08		104.08
12	1C6837393A	BUMPER RETAINER LHS	1	PCS	83.42		83.42
13	5/26607394A	BUMPER RETAINER RHS	330	PCS	60.84		90.84
14	506945106A	REFELCTOR RHS	1	PCS	77.74		7174
15	506807305	REINFORGEMENT	1	PCS	514.20		514.90

SA: Cheong Pearlyn

Remarks: INDIA DIRECT SETTLEMENT

DDA 26/1/2018

SURVEYOR LKK

TH VEHICLE SHO6514D

Service Order Confirmation

SERVICE ORDER NO: 18/P0020

			Authorized Signature				Custome	er
			On Behalf Of *COMPANY*			Certified Goods/5	Service received:	
					10	TAL AMOUNT		0.00
						T AMOUNT		7,477.51
						FAL AMOUNT		489.18
								6,988.33
No.		DESCRIPT	DON	QTY	NOW	UNIT PRICE	pisc %	AMQUNT
MODEL	JET	TA ABSPORT 1.4 TSI DSI	5118WODEL NO.: 1623Q5					
VIN NO.:	ww	WZZZ16ZDMG35675	ENGINE NO:				SA	Cheong Pearlyn
Reg Date:	18/0	9(13)	KM: 25,581					
Order Date:	31/0	1/16						
VEH No).:	SKK9638M						
DATE OF THE PERSON		Singapore						
ADDRESS:		144 TECK WHYE LANE	+07-223					
TELEPHONE N		ANG CHUA TECK						
CUSTOMER N		CV023346						

From: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>

Sent: Thursday, 8 February 2018 11:22 AM

To: Rasul (LKKAuto); Admin A; SUR; Hsiao Tong (LKKAuto)

Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore)

Subject: SKK9638M - FINALISE

Attachments: SKK9638M - INDIA DS LKK.pdf; IMG_1161JPG; IMG_1162JPG; IMG_1163JPG; IMG_

1164JPG; IMG_1165JPG; IMG_1166JPG; IMG_1167JPG; IMG_1168JPG; IMG_ 1169JPG; IMG_1170JPG; IMG_1171JPG; IMG_1172JPG; IMG_1173JPG; IMG_ 1174JPG; IMG_1175JPG; IMG_1176JPG; IMG_1177JPG; IMG_1178JPG; IMG_ 1179JPG; IMG_1180JPG; IMG_1156JPG; IMG_1157JPG; IMG_1158JPG; IMG_

1159.JPG; IMG_1160.JPG

Dear Rasul,

Please confirmed

COR \$6988.33 before GST

Total 7 working days

Best regards,

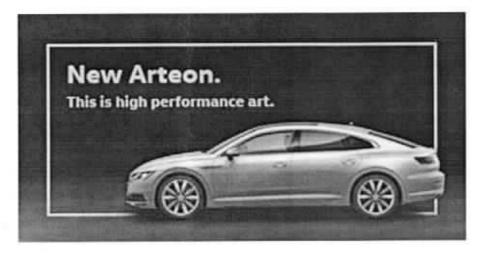
Pearlyn Cheong Service Advisor Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra) 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7288
Mobile: +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643

pearlyn.cheong@vw.com.sg

http://www.vw.com.sg





247 Alexandra Road Singapore 159934 Fax: 64743643 Tel: 63057299

Bir Reg. No. 53103049E GST No. M20098505-2

LETTER OF DEMAND

Your Ref: cc4 / Ir Our Ref: ckk 963	E/2==
To: 9NDIA	
Dear Sirs,	CHEGERON - CHO 6514D - 26-1-18
	ralf of our client ANG CHAN TECK Owner of
	¥ 9(38 M involved in accident on 26 -1 -18
with vehicle £H	b C514D along/at Br. BATE
Description of claims:	
Cost of Repairs	5 6988 - 33 +7% GST = 5 7477 - 51
coss of Use/Rental	s_ /> x_ 7 Days = s_84.
Medical Fee	\$+ 7% GST = \$
Search Fee	s+7% GST=s 7-45
	TOTAL \$ 8324-96
We are claiming in ful	l and final settlement of \$_8324-96
Cost of repair & searc Singapore.	h fee S 74 84 - 96 to be payable to Volkswagen Centre
Soss of use/Rental am	ount/Medical fee of S 240 to be payable to
ANG CHUM T	EUK.
Please note that finaliz	en acknowledgement within 14 days from receipt of this docume cation/settlement offer of this claim should be within 8 weeks from Please email all settlement offers to charmaine.kong@vw.com.s
1200	0 9 MAR 2018
Dat	ed this



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

27 Jan 2018 / 10:13:02

Receipt Date/Time: 27 Jan 2018 / 10:13:02

Tax Invoice/Receipt

Receipt No.: ITNET-00000-180127-000223

Previous Receipt No. :				
S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD6514D As at 26 Jan 2018/15:15:00 Insurance Co: INDIA INT'L INS PTE LTD Insurance Enquiry - SHD6514D Enquiry Fee		7.00	0.49	7.49
20180127101153710675			0,10	25500
Sub-Total		7.00	0.49	7.49
Total Befor	re Rounding	7.00	0.49	7.49
Rounding I	Difference			0.04
Total Amor	unt Payable			7.45
Paid By				
20	180127101210714	Direct Debit: eN (Internet Bankin		7.45
Total				7.45
Cash Chang	ge			0.00
Tendered A	mount			7.45
Excess Refi	undable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Date : 27 2018
Dear Sir or Madam:
To whom it may concern,
RE: Authorization to act on behalf
Vehicle No.: SKK9638 M
I, Ang Chua Teck , bearing NRIC Number 50208253E,
would like to authorize Ang Wan Teng, bearing NRIC
Number ST917299E, to act on my behalf to exercise my
Insurance policy & submit all claims related documents to facilitate the
Commencement of the insurance claim and to proceed with repairs after
Insurance authorization.
Thank You.
Yours Sincerely,
Signature

4.



Biz Reg. No. 53103069E GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT	INVOLVING	SKK 9638M	and	SHI	65ND	on 26/a/2a)
along		Own vehicle's nun BukiT Batol	nber	Othe	er vehicle's number	Date of accident
		7,	Accident I	ocation		
					Ob., ##	
BY THE LE	TTER OF AU	THORITY, I/we,			Policy Holder & IC /	Pessport number
of		57917299E		7440747-07	T UNITY THOUSE & TO T	_ owner of Vehicle Registration
Number	Skk 9638 Own vehicle's	hereby	rrevocable	appoin	t Volkswager	Centre Singapore
(hereinafte Alexandra	refer to VGS Road, Singa	, a company incorp	ents of any	perso	n authorized by	its registered office at 247 y VGS to be *my / our Attorney an
have again *party/parti	st the other *p es or alternati	arty/parties to the A lively under Insuran	ce Policy n	d unde	the insurance	legal proceedings) which *I/we mage *policy/policies taken up by such taken up by *me/us a arising from the Accident (loss a
						mage, such payment to be made receipt and discharge therefore.
For any of	he purpose af	oresaid, to execute	, sign and	deliver	all documents	whatsoever in relation thereto.
Generally of	o all such acts	s as it shall deem n	ecessary fo	or the p	urpose of setti	ing such claim.
behalf by the effectual to own proper	e Attorney, its all intents and person(s) and	agents or any personal purposes whatsoe	son authori ever as if the and confir	zed by e same m, all a	VGS in that be had been don	e of this letter of authority on *my/ chalf shall be as good valid and ne or executed by *me/us in *my/o ts and documents done or execut
*I/We here!	y further decl	are that the letter o	f authority	hereb	y conferred s	hall remain irrevocable.
		the acceptance by n(s) in respect of s				n respect of such constitute the fu
IN WITNES	S WHEREOF	, *I/we have hereur	nto to set *r	ny/our l	hand and sign	thisof the month
Februa	<u> </u>	ear 2018				
Signed & D	elivered By:	_,				
Witness By	The Holder					



Biz Reg. No. 53103069E GST No. M2009B505-2

DISCHARGE VOUCHER

I/We	ANS C	Hua -	Teok	(Passpo	rt No.	574	17299E) the
owner of	vehicle num	ber	DR 9638	n he	reby ac	cept	from	
			_ (Insu	ance Comp	any) th	e su	m of	
	(total r	epair co	st) in fu	ll and final	settlem	ent	for the co	st of repair
arising fro	om the loss d	lamage (of prope	rty as a res	ult of th	ne ac	cident in	volving
SQL 96381	n_&	SHOR	540	along	Bu	n-i t	FATOR	
on	26/01/2018							
	e total cost o	ort allov	vance / 1	rental recei			70	
	Dated ti	nis on _	/6	2/2018	(DD	/MN	I/YYYY)	
(Signature	of owner/	Compan	y stamp	<u>, , , , , , , , , , , , , , , , , , , </u>				
Name	: ANR CHIMA	TECK						
NRIC No.	574172	99E						
Date :	09/02/00							



Tax Invoice

2nd February 2018

ANG CHUA TECK BLK 144 TECK WHYE LANE #07-223

SINGAPORE 680144

Allention - ANG CHUA TECK

Veh# - SLL3609U

Inv # - RK724754

RA# - B12242 0/0 From - 02/02/2018

To :- 09/02/2018

Terms - C.O.D

Remarks - MICHELLE

(95) 6474 3355

Main Office And the pro-

Workshop Dept.

- (65) 5272 3892

NEWSCOOL ST.

De	scr	ption	

RENTAL CHARGES FROM 02/02/2018 TO 09/02/2018

VW JETTA SLL3609U

RENTAL AGREEMENT B12242 DRIVEN BY: ANG CHUA TECK

YOUR REF: VW-ALEX-SKK9638M

Qty

7 DAY

U.Price 112.15

Amounts S\$

RK135029

785.05

BY: WASTER PORT OF 18 4840 00

Singapore Dollars:

Eight Hundred Forty Only

AMOUNT S\$

785.05

GST @ 7%

54.95

Thank you for your continuous support.

AMOUNT DUE S\$

840.00

MOVA AUTOMOTIVE PTE LTD



AUTOMOTIVE PTE LTD

Websits, www.mova.com.sg Co. Reg. No.: 198904033Q

Automotive Pte Ltd

Main Office: No. 22 Jatan Kilang, Singapore 159419

Bukit Merah Branch:
Bik 122 Buidt Morah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 8270 8314

24 Hours Breakdown Sarvice: (55) 9799 8888

Bedok Branch: 218 Bedok Central #01-138, Singapore 480219

Tel: (65) 6804 7877

RENTAL AGREEMENT

RANO.: B

green attendance for his

	RENTAL DETAILS	INSURANCE EXCESS AMOUNT				
Vehicle Make/Model:	V/W Jetter	Vehicle No: SLL 365911	Singapore	Mataysia	Signature	
Date:Time Out: Petrol Level Out:	E 1/6 1/4 (5/6)1/2	5/8 3/4 7/0 F	SS 2500 = 0 Per Accident	ss 45 00 00 Per Accident	أسرمه	
Dain/ Time in:			CI	harges		
Peirol Level In:	E 1/6 1/4 3/8 1/2	5/8 3/4 7/6 F	Months @S	Per Month		
Change Over I	Date:	Initial	Weeks @S	Por Week.		
Change Over 2	Date:	Irvliat.	/ Cays @6	77-4-13 Per Day	\$783.00	
KM Out.	KM In.		Mutas @\$	Per Hour		
	HIRER DETAILS	4 2 10000000	Su	b-Total		
Named Hirer			Less Discount	%		
Wes	Any Chus Tec	K	Renu	d Charges	1 12 00 0	
Address	POS 144 TEXE		cow @s	per-lay fill work - month		
	オル1・203		PAI (ES	perday - week - month	677	
	86 2365		Permi Top-Usi Misc Charges		W/W02 5	
Identity Card No.	30208253E		GST .		\$ 54. 7	
Date of Birth	18- 11-1953			Total	14870 -	
Driving License:			WEAT MATTER CARD MIET	CASH, COMMAN STYLES GOVER	\$1	
Country of Issue	Simple.		Pre-	Payment	1	
Test	(HP) 76201150	(0)	Downpaymen	t and Deposit	100	
Nationality*	Singapunian		Amount Refu	suC \inetno		
Effective Date.			Signature of I	Refund		
Additional Hirer			Romarks	1717 : Pane		
Name	Fing Wan Te	المتاع				
Arioress:	314 186 BON	iny me	100 K	96.500		
	# 18-114	1	Invoce No.		Rei No	
	8:640 (41)		Checked Out By:	Checked in By:	Checked By	
dentity Card No	377.7297E		C N			
Date of Birth:	01-0 1975		Guile			
Driving License:			Sales-	n Charge:	17.	
Country of Issue			Past 3 years accided	nis YES NOV		
Tel:	(HP)	(0)				
Nationality	3-49-					
Effoctive Oate.						

I fully understand and agreed to the learns and condition appended on both sides of this Vehicle Flental Agreement, I histo agreed that if there is any delistationing entount unveiling after the conclusion of my remain not restricted to parking or traffic intringements during my period of hire. I will agreed that these substancing payerions be talked to my characteristic rand/ confidence allowers. At above, after the property of the manufacture of the parking of the parking of the parking my characteristic rand/ vouchor given afterward. 外北北

×	15			
1- may				
Hirer's Signatory // Cor	mpany Str	amp (ii)	corporate ?	time()

Authorised Manager Signature

0-218 Dain 3 Tine

1. Only authorized deniers with valid driving license of minimum 2 years may drive the rental vehicle.

All rental vehicles has strictly for Singapore see only, and may not be driven outside Singapore vehicle under approval is Nitral report to MCVA Automorphic than the time shall arrive a present and mainters presented.

In Hinr shall be listed for all opposes changes (if any) for late return as the bourty rish shown, including of COW and PAL cate return a risk to the answer of any part of the country of the co

as it stay sensal.

All untils initingenous and summons lift are use the responsibility of the Hire-

REAR BUMPER

SPOILER

13



Service Tax Invoice No. SV18P05919

Bia Reg. No. 53103069E GST No. M20098505-2

1,001.34

511.06

SERVICE ORDER NO: 18IP0320 VEH NO.: SKK9638M SERVICE CUSTOMER NO.: CV000179 08/02/18 DATE SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE WW/2221620M035875 KM: 75,581 VIN NO.: TELEPHONE NO .: GEARBOX CODE: ADDRESS: 64 CECIL STREET JETTA ASSPORT 1.4 TSI DSG118KW #04-05 IOB BUILDING Cheong Pearlyn SA: Singepore Next Appointment Date : Post Code: 049711 Next Appointment Mileage: UNIT PRICE AMOUNT DESCRIPTION QTY No. INDIA DIRECT SETTLEMENT DOA 26/1/2018 SURVEYOR LKK TP VEHICLE SHD6514D LABOUR + 1 day repair and panel UNIT 840.00 1,680.00 430.00 UNIT 840.00 REPAIR EXHUAST 0.50 1,600.00 SPRAY PAINT + 1 penel end penel 2.00 UNIT 800,00 Tow SVC- Quality Recovery Services Tow SVC- Quality Recovery Services 1.00 LINIT TU 450.00 480.00 PROGRAMMING & CALIBRATION- NETT 1.00 290.00 ELECT WIRING & MECH COMPONENT CHECK NE ΤÚ 280.00 REINFORCEMENT PCS 514.20 514.20 83.42 PC8 83.42 BUMPER RETAINER LHS 1.00 115.65 BUMPER BRACKET LHS 1.00 PC8 115.65 10 60.84 BUMPER RETAINER RHS PC8 50.54 11 104.08 BUMPER BRACKET RHS 1.00 PCS 104.08 12

1,061,34

511.08

PCS

PCS

1.00



Service Tax Invoice No. SV18P05919

Bir Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP0320

SERVICE CUSTOMER NO.: CV000179

SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE

TELEPHONE NO.:

ADDRESS:

64 CECIL STREET

#04-05 IOB BUILDING

Singapore

Post Code:

049711

VEH NO .:

SKK9638M

VIN NO.:

06/02/18

WVWZZZ16ZDM035675

GEARBOX CODE:

MODEL:

JETTA ASSPORT 1.4 TEI DSG118KW

Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage:

15

DESCRIPTION

REFELCTOR RHS

OTY 1.00

PCS

UNIT PRICE 77.74

AMOUNT

77.74

Sub Total

GST (7%) AMOUNT

5,988.33

7,477.51

Authorised Signatory

Customer

,Phone: Fax:

Claim Audit

-	AUDIT TRAIL			
1	29 Jan 2018 18:00	Clm Veh Model Changed	(205140) VOLKSWAGEN JETTA 1.4 (A).	[A] Late Shu Po
2	29 Jan 2018 18:00	Clm Created	Reg No: SKK9638M. Acct Date: 2018/01/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (Alexandra)	(A) Luu Shu Po
3	29 Jan 2018 18:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pe
4	29 Jan 2018 18:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/07	[A] Lau Shu Pe
5	29 Jan 2018 18:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pe
6	29 Jan 2018 18:01	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pe
7	29 Jan 2018 18:01	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pel
8	30 Jan 2018 10:12	Clm Registration Modified	Rep:200071->200843.	[A] Lau Shu Pe
9	30 Jan 2018 10:15	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third part γ .	[A] CHEW HSIAO TONG
10	31 Jan 2018 09:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/07	[1] NATALI LEE
11	31 Jan 2018 09:53	Adj Mandate Set	Approved:0.00.	NATALII LEE
12	31 Jan 2018 15:42	Adj Adjuster Assigned	MOHD TAUFIRH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pe
13	31 Jan 2018 15:44	Adj Rpt Initiated		[A] Lau Shu Pe
14	31 Jan 2018 15:44	Clm Dtl Modified	Claimant's Name: -> Claimaint's ID: ->	[A] Lau Shu Po
15	31 Jan 2018 15:44	Clm Details Notified		[A] Lau Shu Pe
16	10 Mar 2018 15:02	Adj Mandate Request	Cur.Req:8233.96:PODS Liability: 100% Quantum: (a)CORw/GST:\$7,477.51 + (b)L ORw/GST(7daysx \$100.00): \$749.00 + (c)LTA search fee:\$7.45 = Total: 8,233.96 Vehicle Model: Volkswagen Jetta (1390cc) For your approval please	[A] CHEW HSIAO TONG

ACTIVITY

No record

Merimen Billir	ng for this case -	Transaction	History			
1710968	31/01/2018 15:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKK9638M	10.70

Print Received Message

This mail is associated with:

*SKK9638M (MCT18010819) [SHD6514D] ANG CHUA TECK Jan 26 2018 3:00PM

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 12/03/2018 10:44 AM.

Alert - Adj Mandate Approved (S\$8233.96) - SKK9638M - Claim Handler: NATALIE LEE Subject

Approved:8233.96.

Date: 27/1/2018
Dear Sir or Madam :
To whom it may concern,
RE: Authorization to act on behalf
Vehicle No.: SKK9638 M
I, Ang Chua Teck, bearing NRIC Number 30208253E,
would like to authorize Ang Wan Teng , bearing NRIC
Number Startage, to act on my behalf to exercise my
Insurance policy & submit all claims related documents to facilitate the
Commencement of the insurance claim and to proceed with repairs after
Insurance authorization.
Thank You.
Yours Sincerely,
Signature Signature



Biz Reg. No. 53103069E GST No. M20098505-2

DISCHARGE VOUCHER

1 / We	ANG	CHUA	TEQK	(Passport N	io. 579	117299E) the
owner of	vehicle nu	mber _	SPX 9638	hereby	accept	from	
			(Insu	rance Company) the su	m of	
	(tota	l repair	cost) in fu	ıll and final set	lement	for the co	st of repairs
arising fro	om the los	s damag	e of prope	erty as a result	of the ac	cident in	volving
St 96381	n_&_	Shi	065410	along	BUXIT	PATOR	
	26/01/201						
*! **! **** ****	use (tran			our behalf. rental receipts)	to be pa	iyable to	
	Dated	l this on	_/0	2/2018	DD/MN	4/YYYY)	
(Signature Name NRIC No.	of owner	/ Compa		•	DD/MN	4/YYYY)	

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 15 March 2018 2:23 PM

To: Cc

'Kong, Charmaine (VWG Singapore)'; Cheong, Pearlyn (VWG Singapore) Wong, Meiy (VWG Singapore); Rasul (LKKAuto); Admin A; Zaini (LKK Auto)

Subject:

RE: SKK9638M - FINALISE *LKK REF: CC4/III18001760/R1pb3

Without Prejudice

Hi.

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)

\$ 7,477,51

Loss of Rental (7days x \$100.00) (w/GST)

\$ 749.00

3. LTA/GIA Search Fee

7.45 \$

TOTAL \$ 8,233.96

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewhteelkkanto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]

Sent: Friday, 9 March 2018 5:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg> Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A

<admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: SKK9638M - FINALISE *LKK REF: CC4/III18001760/R1pb3

Dear Hsiao Tong,

LOD attached for your perusal, Will mail original to you today.

Thanks.

From:

Wong, Meiy (VWG Singapore) < meiy.wong@vw.com.sg>

Sent:

Thursday, 15 March 2018 7:10 PM

To:

Hsiao Tong (LKKAuto); Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG

Singapore)

Cc:

Rasul (LKKAuto); Admin A; Zaini (LKK Auto)

Subject:

RE: SKK9638M - FINALISE *LKK REF: CC4/III18001760/R1pb3

Dear Hsian Tong

Offer acceptance, please send DV for our action. Thanks.

Thanks and Best Regards.

Insurance Service Advisor

Aftersales

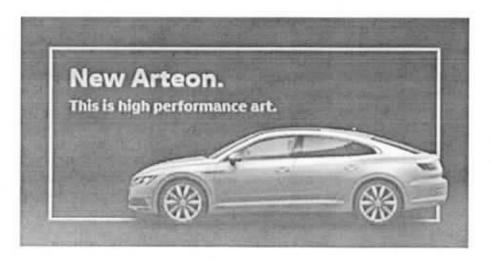
Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax +65 6474 3643

mely wong@vw.com.sg http://www.vw.com.sg



It's not e-mail if you print it. Think Blue.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, March 15, 2018 2:23 PM

To: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore) Cc: Wong, Meiy (VWG Singapore); Rasul (LKKAuto); Admin A; Zaini (LKK Auto) Subject: RE: SKK9638M - FINALISE *LKK REF: CC4/III18001760/R1pb3

Without Prejudice

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 31 January 2018 11:01 AM

To: 'Cheong, Pearlyn (VWG Singapore)'

Cc: Kong, Charmaine (VWG Singapore; Wong, Meiy (VWG Singapore; Goh, Edmund

(VWG Singapore; Admin A; Zaini (LKK Auto); assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKK9638M &

SHD6514D ON 26.1.18 ***LKK REF:CC4/III18001760/pb3

Without Prejudice

Dear Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 30 January 2018 3:20 PM

To: 'Cheong, Pearlyn (VWG Singapore)' <Pearlyn.cheong@vw.com.sg>

Cc: Kong, Charmaine (VWG Singapore <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore <edmund.goh@vw.com.sg>; Admin A <admina@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKK9638M & SHD6514D ON 26.1.18 ***LKK

REF:CC4/III18001760/pb3

Dear Pearlyn,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pel | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]

Sent: Tuesday, 30 January, 2018 2:40 PM

To: 'sur@lkkauto.com' <<u>sur@lkkauto.com</u>'; Catherine Chong (LKK Auto) <<u>admin-d@lkkauto.com</u>'>
Cc: Natalie Lee <<u>natalie@iii.com.sg</u>'; Kong, Charmaine (VWG Singapore) <<u>charmaine.kong@vw.com.sg</u>'; Wong, Meiy (VWG Singapore) <<u>meiy.wong@vw.com.sg</u>'; Goh, Edmund (VWG Singapore) <<u>edmund.goh@vw.com.sg</u>'>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKK9638M & SHD6514D ON 26.1.18

Dear Catherine,

Please advise on the liability on this case.

Our customer inform that third party have already reported.

Best regards,

Pearlyn Cheong

Service Advisor Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra) 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7288
Mobile +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg

http://www.vw.com.sg



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Monday, 29 January, 2018 4:49 PM

To: Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore); 'sur@lkkauto.com'; Catherine Chong

(LKK Auto) Cc: Natalie Lee

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKK9638M & SHD6514D ON 26.1.18

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SKK9638M and let us have your report urgently.

This claim will be handled by Ms Natalie.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]

Sent: 29 January, 2018 2:17 PM

To: Motor Claim - III < motorclaim@iii.com.sg>; Kong, Charmaine (VWG Singapore) < charmaine.kong@vw.com.sg>

Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore)

<edmund.goh@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKK9638M & SHD6514D ON 26.1.18

Dear Claims,

We choose LKK, thanks.

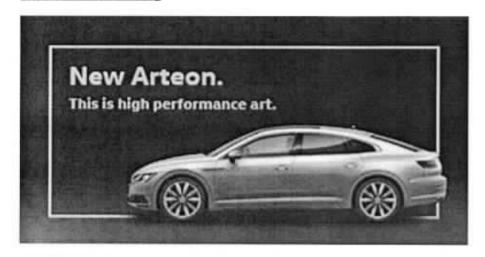
Best regards,

Pearlyn Cheong

Service Advisor Aftersales Body & Paint Department Volkswagen Group Singapore (Alexandra) 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7288
Mobile: +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg

http://www.vw.com.sg



From: Motor Claim - III [mailto:motorclaim@iii.com.sq]

Sent: Monday, 29 January, 2018 1:54 PM To: Kong, Charmaine (VWG Singapore)

Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKK9638M & SHD6514D ON 26.1.18

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]

Sent: 29 January, 2018 11:32 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Wong, Meiy (VWG Singapore) < meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) < Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) < edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKK9638M & SHD6514D ON 26.1.18

Dear claims,

Please revert on liability and survey arrangements.

Thanks

Best Regards.

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

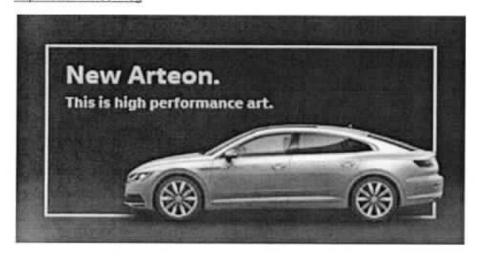
Direct line: +65 6305 7176

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

charmaine kong@vw.com.sg

http://www.vw.com.sg



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]

Sent: Monday, 29 January, 2018 12:56 PM To: Kong, Charmaine (VWG Singapore)

Subject: ricohscan

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby

notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

From:

Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent:

Friday, 9 March 2018 5:17 PM

To:

Hsiao Tong (LKKAuto); Cheong, Pearlyn (VWG Singapore)

Cc:

Wong, Meiy (VWG Singapore); Rasul (LKKAuto); Admin A. Zaini (LKK Auto)

Subject:

RE: SKK9638M - FINALISE *LKK REF: CC4/III18001760/R1pb3

Attachments:

LOD.pdf

Dear Hsiao Tong,

LOD attached for your perusal, Will mail original to you today.

Thanks.

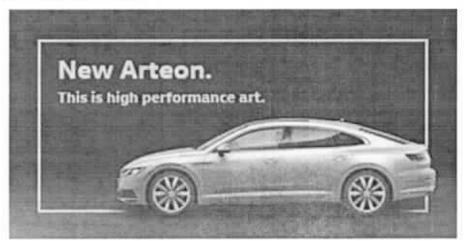
Best Regards,

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg

http://www.vw.com.sg



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 28 February, 2018 1:53 PM

To: Cheong, Pearlyn (VWG Singapore)

Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Rasul (LKKAuto); Admin A; Zaini (LKK Auto)

Subject: RE: SKK9638M - FINALISE *LKK REF: CC4/III18001760/R1pb3

Without Prejudice

Hi.

We refer to the above matter.

For cost of repair, recommended amount at P/P \$6,988.33(before GST) with 07days.

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]

Sent: Thursday, 8 February 2018 11:22 AM

To: Rasul (LKKAuto) < Rasul@lkkauto.com >; Admin A < admin-a@lkkauto.com >; SUR < sur@lkkauto.com >; Hsiao Tong

(LKKAuto) < chewht@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) < charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore)

<meiy.wong@vw.com.sg> Subject: SKK9638M - FINALISE

Dear Rasul,

Please confirmed

COR \$6988.33 before GST

Total 7 working days

Best regards,

Pearlyn Cheong Service Advisor Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra) 247 Alexandra Road Singapore 159934

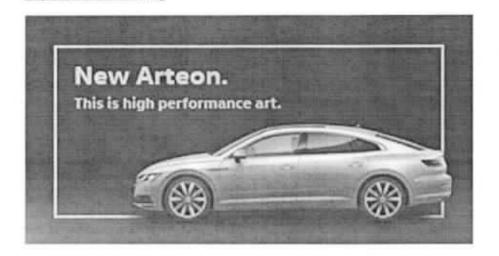
Direct line:

+65 6305 7288

Mobile :

+65 9236 1336

Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
http://www.vw.com.sg





247 Alexandra Road Singapore 159934 Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC4 / ITI18 Our Ref: Ckk 9638M	44
	TIONAL INSUKAME P(U
То:	
Dear Sirs,	
ACCIDENT INVOLVING	G SEK 9 (38M & SHO 6514D ON 26-1-18
	of our client ANG CHUM TECK owner of
vehicle number	9(38 M involved in accident on 26-1-18
	S14P along/at Br. BATE
Description of claims:	
Cost of Repairs	5 6988-33 +7% GST = 5 7477-51
Loss of Use/Rental	5_ /> X_ 7_ Days = 5_84 *
Medical Fee	S+ 7% GST = S
Search Fee	S+ 7% GST = S
	TOTAL 5 8324-96
	nd final settlement of S 8324-96
Cost of repair & search for Singapore.	to be payable to Volkswagen Centre
Loss of use/Rental amoun	to be payable to
ANG CHUR TEU	e
Please note that finalization	acknowledgement within 14 days from receipt of this document, on/settlement offer of this claim should be within 8 weeks from the case email all settlement offers to charmaine.kong@vw.com.sg
Dated	this of 0.9 MAR 2018
Dated	uno Ut

1.

2.

3.

4.



Biz Reg. No. 53103069E GST No. M2009B505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING	SKK 9638M	and	SHO 65MD)	on	26/0/201
along	Own vehicle's number BukiT Batak		Other vehicle	s number		Date of accident
		Accident k	ocation			
	and the second control of the second		And Chin	-		
BY THE LETTER OF AU			ANA CHUA Name of Policy Ho	TECK	assport i	number
of	S7917299E		Heather ord decree May			er of Vehicle Registration
Number Skk 9638	M hereby irre	vocable	appoint Volks	swagen	Centr	e Singapore
(hereinafter refer to VGS)	, a company incorpora ore 159934, its agent	s of any	person author	rized by		stered office at 247 to be *my / our Attorney and
have against the other *party/parties or alternati	arty/parties to the Acci vely under Insurance	dent an Policy n	d under the in umber VP	surance /Pluz	*policy	oceedings) which *I/we may y/policies taken up by such taken up by *me/us ar g from the Accident (loss ar
						such payment to be made to t and discharge therefore.
For any of the purpose af	oresaid, to execute, si	gn and	deliver all doc	uments	whatso	ever in relation thereto.
Generally do all such acts	as it shall deem nece	ssary fo	or the purpose	of settli	ng suc	h claim.
behalf by the Attorney, its effectual to all intents and	agents or any person purposes whatsoever i *I/we hereby ratify an	authori as if the	zed by VGS in e same had b rm, all acts, in:	that be een don	half sh e or ex	s letter of authority on *my/o call be as good valid and secuted by *me/us in *my/or documents done or execute
*I/We hereby further declar	are that the letter of a	uthority	y hereby cont	ferred s	hall re	main irrevocable.
*I/We further confirm that discharge of *my/our clair				mount ir	respe	ect of such constitute the ful
IN WITNESS WHEREOF	*I/we have hereunto	to set *r	my/our hand a	nd sign	this	of the month
February Ye	ear 2018					920
Signed & Delivered By : Policy Holder Witness By:						
The	_					

Provide always that this discharge of my claim

INDIA for damages relating to the damage to my vehicle DIA INTERNATIONAL INSURANCE PTE LTD

INTERNATIONAL INTERNATIONAL INSURANCE PTE LTD

INTERNATIONAL INSURANCE PTE LTD

INSURANCE PT

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18010819 Claimant Ref : SKK 9638M

		and of contribution and the	APPLICATION OF THE PERSON AND THE	workshop") hereby confirm e Pte Ltd LKK Auto Co \$ _ 7,477.51 (repair	JUNUITADIS PIA I N	m
win/rental)	S\$ 7.45 (ue	earch fee), v	vehicle no SKK 963	SM that was damaged pu	cost). S\$_ 749.0	(loss of
on 26/01/2	2018 (date) at		Bukit Batok	(location) is	revenue to the accider	nt which opcurred
vehicle). This	is pursuant to tr		conducted on 30/01/	/2018 (date) at "the works		1D 65 14D (maured
We/l confirm	that we/l are/	am authorize	ed by the owner	Ang Chua Te	eck	("The third party
claimant*) of	vehicle no SK	K 9638M ₀ n	nake the claim as se	et out in the above paragrar	the mind thou hor do	Acceptance of the Control of the Con
the matter o	resident period	if in a mann	er that we/l deem f	fit. We/I enclose herein the	e letter of authority of	iven by "the third
party Damian						
We/I further	confirm that we	e/I will indem	nnify India Internatio	nal Insurance Pte Ltd for a	all damages loss an	diar company that
mine and on	heave assessed to	ncurred in It	he event that "the t	hird party claimant" after	the phone and con-	CHARLES AND ADDRESS OF THE PARTY OF THE PART
The state of the s	against the ru	mer for any	1088 and expenses	suffered pertaining to co-	to the second second by the	ental and/or loss
or use pursua	ant to the dama	age to SKK	9638M(vehicle no.)	as a result of the accident		
We/I confirm	that the agree	ement reach	and ahous is in 6.0			
pursuant to th	ne accident and	that further	this settlement is	and final settlement of all reached on a without preju-	I claims of the third	party claimant"
basis			this settlettictit to t	eached on a without breid	dice and without ado	nission of liability
basis					and thinself stall	massish of nathing
Dasis					The state of the s	master of naturey
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This agreement dispute arising	nt is subject to out of the same	the application	on of Singapore law	and the Singapore Courts	a have exclusive juris	00
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This agreement dispute arising We/I authorize Dated this CLAIMANT: Signature: Name NRIC: Address:	nt is subject to out of the same re you to pay the day of	volks SING	on of Singapore law unit of Ss 8.233.96 20 V8 WAGEN OUP APORE	witness: Name NRIC Address:	Signed by app LKK Auto Consu 199607198R 51 Ubi Avenue	MPB rointed Surveyor litants Pte Ltd



Service Tax Invoice No. SV18P05919

Biz Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP0320

SERVICE CUSTOMER NO.: CV000179

SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE

TELEPHONE NO.:

ADDRESS:

64 CECIL STREET

#04-05 IOB BUILDING

Singapore

Post Gode:

14

049711

VEH NO .:

SKK9638M

08/02/18

Pickup:

DATE VIN NO.:

WVWZZZ16ZDM035875

KW :

75,581

GEARBOX CODE:

Engine No.:

MODEL:

JETTA A6SPORT 1.4 TSI D5G118KW

Cheong Pearlyn

Next Appointment Date:

Next Appointment Mileage :

DESCRIPTION

QTY.

MOU

UNIT PRICE

AMOUNT

No.

INDIA DIRECT SETTLEMENT DOA 26/1/2018

SURVEYOR LKK

	Labor		UNIT	840.00	1,680.00
	LABOUR + 1 day repair end panel	2.00	2000	640.00	420 00
	REPAIR EXHUAST	0.50	UNIT		1,600.00
	SPRAY PAINT + 1 panel and panel	2.00	UNIT	900.00	
	Tow SVC- Quality Recovery Services	1.00	UNIT		
		1.00	UNIT		480.00
	Tow SVC- Quality Recovery Services	1.00	TU	480.00	
6	PROGRAMMING & CALIBRATION-NETT	1.00	TU	280.00	290.00
ř	ELECT WIRING & MECH COMPONENT CHECK NE				
	liseria.			514.20	514.20
	REINFORCEMENT	1.00	PCS		83.42
	DUMPER RETAINER LHS	1.00	PCS	83.42	115.65
9		1.00	PCS	115.65	60.84
10	BUMPER BRACKET LHS	1.00	PCS	60.64	104.08
11	BUMPER RETAINER RHS	1.00	PCS	104.08	12.5
12	BUMPER BRACKET RHS	1.00	PCS	1,061.34	1,061.34
13	REAR BUMPER	1.00	PCS	511.06	511.06
64	SPOILER	1.00	10227		

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P05919

Biz Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP0320

SERVICE CUSTOMER NO.: CV000179

SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE

TELEPHONE NO.:

ADDRESS:

84 CECIL STREET

#04-05 IOB BUILDING

Singapore

Post Code:

049711

DESCRIPTION REFELCTOR RHS

No.

VEH NO .:

SKK9638M

08/02/18

Pickup:

VIN NO.:

DATE:

W/WZZZ16ZDM035875

76,581 KM:

GEARBOX CODE:

Engine No.:

MODEL

UOM

PC8

QTY

1.00

Choong Pearlyn

Next Appointment Date :

UNIT PRICE

77.74

Next Appointment Mileage:

JETTA AGSPORT 1.4 YSI D5G118KW

AMOUNT

77.74

Sub Total GST (7%) AMOUNT 6,988.33

489.18

7,477.51

Authorised Signatory

Customer

Phone : Fax :



RK135029

02/02/2018

Terms C.O.D

Veh #

Inv.# RA#

Erom:

Tο

Remarks - MICHELLE

- SLL3609U

RK724754

B12242 0/0

09/02/2016

Allermon: ANG CHUA TECK

SINGAPORE 680144

BLK 144 TECK WHYE LANE

Tax Invoice

2nd February 2018

ANG CHUA TECK

#07-223

Description	Qty		U Price	Amounts S\$
RENTAL CHARGES FROM 02/02/2018 TO 09/02/2018	7	DAY	112 15	785.05

VW JETTA SLL3609U RENTAL AGREEMENT B12242 DRIVEN BY ANG CHUA TECK YOUR REF. VW-ALEX-SKK9638M



Singapore Dollars		
Eight Hundred Forty Only	AMOUNT SS GST @ 7 %	785.05 54.95
Thank you for your continuous support	AMOUNT DUE SS	840.00



AUTOMOTIVE RIE LTD

Websit I www.mova.com.ag Co. Ray, No. 1989040350

Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singspore 159419. Buich Merah Branch. Blk 122 Bald Mersh Lure 1 401-50. Singspore 150122 Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore \$2979) Tel. (85) 8476 3333 Fan (85) 8270 8314 24 Hours Beautown Service: (65) 9799 8888

RENTAL AGREEMENT

RANO. B

Bedok Branch: 219 Bedok Central #01-136, Singapore 480016 Tel #65) 8804 7877

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Virtuali Madrat Model	Www Jethin	Vehicle No.S.LL. 5659 M.	Зицироп	Managana		
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Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

27 Jan 2018 / 10:13:02

Receipt Date/Time: 27 Jan 2018 / 10:13:02

Tax Invoice/Receipt

Receipt No.: ITNET-00000-180127-000223

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD6514D As at 26 Jan 2018/15:15:00 Insurance Co: INDIA INT'L INS PTE LTD Insurance Enquiry - SHD6514D Enquiry Fee		7.00	0.49	7.49
20180127101153710675	Sub-Total	7.00	0.49	7.49
	# 34.72(1).Th. 2011		100000	
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20180127101210714	Direct Debit: eNI (Internet Banking		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Page 1 of 1

No results.

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Jan 2018 Edit Reg		29 Jan 2018 00:00 Edit Adj Rpt	S\$6,988.33 Edit Estimates	S\$6,988.33 View Rpt		Pending for Survey Report Cancel Case
	Main	Refere	nce	Claim Details		ocuments	Show All
CLAIM S	UBFOLDER DET	AILS				[Created by a	djuster]
Insured:		COMFORT TO	RANSPORTATION	PTE LTD, Co. Reg.	No.: -		
Main Clain	sant:	ANG CHUA T	ECK, ID: S02082	253E			
Vehicle Re	g. No.:	SKK9638M	1	Date of Loss:		26/01/2018 15:0	00 - :59
Claim Type	e:	TP / MCT18	3010819	Policy/Cover	Policy/Cover Note No.: MCOM0015		
Vehicle Re	g. No. (Insured):	SHD6514D		Policy No. (C	laimant):	VPA/P1424053	
				Excess:			
Repairer:		Volkswagen	Centre Singapore	(HQ) 247 Alexando	ra Road, 159934 A	lexandra - Tel: 63	057288
Handling I	nsurer:	India Intern ext 243]	ational Insurance	Pte Ltd (HQ) - Tel	: 63476100 [H	andled by NATALI	IE LEE - 63476100
Claimant's	Insurer:	AXA Insurar	ice Pte Ltd (HQ) -	Tel: 6338 7288			
Adjuster:		07/02/2018		(HQ) - Tel: 6256-3	561 [Handled b	y MOHD RASUL]	[Final Rpt du
ASSOCIA	TED MAIL RECE	IVED				View All	Compose Case Mail
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ALL ACC	OCIATED TASKS	-E			ew All Search T	asks Create No	w Task Complete

Claim Documents

*SKK9638M (MCT18010819) [SHD6514D] ANG CHUA TECK Jan 26 2018 3:00PM [COMFORT TRANSPORTATION PTE LTD] Volkswagen Centre Singapore

Pho	otos/Images		3 pe	r page 🔍	V
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Documents Checklist

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
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1. 12.00

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6258-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18001760/R1PB3Q2

23/03/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle

SKK9638M

Insured Vehicle No:

SHD6514D

Date of Loss:

26/01/2018

Nature of Claim:

TP

Claim No: MCT18010819

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

SKK9638M

Make & Model:

VOLKSWAGEN JETTA, 1,4 (A)

Engine No: Chassis No: CTH014059

75956 km

Reg. Date:

18/09/2013 (Man. Year: 2012)

Odometer:

WVWZZZ16ZDM035875

Colour Engine Capacity: Red

Market Value/New Car Price:

1390 cc N/A

Sum Insured (S\$):

Market Value/New Car Price

Yes Engine Modification:

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side:

Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side:

Pirelli 6 mm Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		4,469.64	2,528.33	1,941.31	43.43
Miscellaneous Items		0.00	0.00	0.00	
Labour		6,520.00	4,460.00	2,060.00	31.60
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	10,989.64	6,988.33	4,001.31	36.41
	+ GST 7.00/7.00% (S\$)	769.27	489.18	280.09	36.41
	Nett Amount (S\$)	11,758.91	7,477.51	4,281.40	36.41
	+ Car Rental (7.0 x S\$100.00/day	+ 7.00% GST) (S\$)	749.00		
	+ Do	oc/Search Fee (S\$)	7.45		
		Nett Liability (S\$)	8,233.96		

INSPECTION

Date of Assignment:

29/01/2018

Date Inspected:

30/01/2018 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road

Singapore 159934

Estimated Period of Repair:

7.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD RASUL Manager: CHEW HSIAO TONG

NOTE. This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Referen	ce				
Part Source	: MRM-SG	Version: 1.0 (Last Synchronised: 01 Mar 2018)			
Parts:	143	VOLKSWAGEN JETTA 1.4 (A) (Catalogue:Merimen Singapore 1.0)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted,	no print-code for SKK9638M)			
Validity:		These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	tems/values r	not in reference catalogue are prefixed with an asterisk *.			

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*CLAMP	Serviceable	142.74 FS	*-FS
2	1		*REAR SILENCER	Serviceable	1,721.11FS	*-FS
3	1		*BUMPER REINFORCEMENT	Bent	514.20FS	*514.20FS
4	1		*BUMPER RETAINER LHS	Necessary	83.42FS	*83.42 FS
5	1		*BUMPER BRACKET LHS	Necessary	115.65 FS	*115.65 FS
6	1		*BUMPER RETAINER RHS	Necessary	60.84 FS	*60.84 FS
7	1		*BUMPER BRACKET RHS	Necessary	104.08FS	*104.08 FS
8	1		*REAR BUMPER	Deformed	1,061.34FS	*1,061.34FS
9	1		*SPOILER	Cut	511.06FS	*511.06FS
10	1		*REAR CENTER STRIP	Serviceable	77.46FS	*-FS
11	1		*REFLECTOR RHS	Cracked	77.74FS	*77.74FS
F=Fra	nchise	part. S=SpcNe	tt.	722 S.CO. 16 17:226	19712-030	George St.
				Total Parts (S\$)	4,469.64	2,528.33

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR	New	2,520.00	1,680.00
2	REPLACE REAR EXHAUST	New	840.00	420.00
3	SPRAY PAINT	New	2,400.00	1,600.00
4	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
5	ELECT WIRING & MECH COMPO	New	280.00	280.00
	Gross Lab	our Cost (S\$)	6,520.00	4,460.00
	Report was unsubmitted during	a this print out		

< END OF ESTIMATES >