

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 12 March, 2019 2:25 PM
To: Pegasus Engineering
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Check Liability - Pegasus Ref: SM375012018; LKK Ref: CC4/ASM18001753/Uhb3; Accident involving SLR1697X (Grab) & SGE9722G (AXA) on 28.01.2018 *LKK REF: CC4/ASM18001753/Uhb3

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are pending for instruction from our principal with regards to your counter proposed amount.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Friday, 18 January, 2019 8:30 AM

To: Vic (LKKAUTO)

Subject: Re: Check Liability - Pegasus Ref: SM375012018; LKK Ref: CC4/ASM18001753/Uhb3; Accident involving SLR1697X (Grab) & SGE9722G (AXA) on 28.01.2018 *LKK REF: CC4/ASM18001753/Uhb3

Without Prejudice

Dear Vic,

Rejected our revised offer.

As explained, the number of day took 11days instead of 4 days is because of the delay in the survey arrangement.

Our counter proposed of \$4954.44 is for the cost of repair \$4012.50. LTA\$7.49 and LOR\$934.45. Hence, unable to reduce further.

Please refer to the attachment for the clarification of the above.

Please review and revise.

Please reply by 22.01.2019.

Thanks & Regards,
Sharon Ow
Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Thu, Jan 17, 2019 at 10:03 AM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal is prepared to improve and increase our offer to a global sum of **\$4,750.00** (all in) to settle your client's claim.

Kindly let the owner chop and sign the attached DV and forward a copy back to us for payment processing.

The above amount is to be made payable to **PEGASUS ENGINEERING & TRADING PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement

should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 19 December, 2018 4:27 PM

To: Pegasus Engineering

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Check Liability - Pegasus Ref: SM375012018; LKK Ref: CC4/ASM18001753/Uhb3; Accident involving SLR1697X (Grab) & SGE9722G (AXA) on 28.01.2018 *LKK REF: CC4/ASM18001753/Uhb3

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are currently pending for our principal's mandate with regards to your counter proposal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Tuesday, 11 December, 2018 12:18 PM

To: Vic (LKKAuto)

Cc: CHAN Kian Chuan

Subject: Re: Check Liability - Pegasus Ref: SM375012018; LKK Ref: CC4/ASM18001753/Uhb3; Accident involving SLR1697X (Grab) & SGE9722G (AXA) on 28.01.2018 *LKK REF: CC4/ASM18001753/Uhb3

Dear Claim Handlers,

We refer to the above matter.

We have sent numerous reminders to you on several occasions, but you have not responded to us so far.

Please note that our client's claim has been pending for more than 7 months.

As such, please resolve the matter within the next TEN (10) days if your principal is still keen on direct settlement.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (CO)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Fri, Dec 7, 2018 at 11:13 AM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Reminder

Without prejudice

Dear Vic

Please let us have your reply.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Wed, Nov 21, 2018 at 12:21 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Without Prejudice

Dear Vic,

Rejected your offer.

Our rental rate is \$84.95 and vehicle was grounded for 11days from 28.01.2018 till completed repair and discharged on 07.02.2018.

Hence, appeal for \$4950.00 all in.

Please reply.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Wed, Nov 21, 2018 at 12:01 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$4,610.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner chop and sign the attached DV and forward a copy back to us for payment processing.

The above amount is to be made payable to **PEGASUS ENGINEERING & TRADING PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Thursday, 15 November, 2018 12:44 PM

To: Vic (LKKAuto)

Subject: Re: Check Liability - Pegasus Ref: SM375012018; LKK Ref: CC4/ASM18001753/Uhb3; Accident involving SLR1697X (Grab) & SGE9722G (AXA) on 28.01.2018 *LKK REF: CC4/ASM18001753/Uhb3

Dear Vic,

Please let us have your reply.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Wed, Feb 7, 2018 at 11:15 AM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Hi Vic,

We have checked with your insured moments ago.

According to your insured (Mrs Tan), she informed us that her driver has filed the SAS report at ARC recently.

As such, please reply within two (2) days whether AXA is agreeable to direct settle with us at 100% liability on this matter. Otherwise, our clients will take over the conduct of this matter through their solicitors without further reference to you.

Thanks & Regards,

Alvin Low

(JC)

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, Feb 5, 2018 at 8:44 AM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

-

Dear Alvin,

-

We refer to your below email.

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Please be informed that we are still pending for our Insured's GIA report.

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We will follow up and will get back to you for an update.

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Thank you.

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Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

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From: Hsiao Tong (LKKAuto)

Sent: Monday, 5 February, 2018 7:44 AM

To: Pegasus Engineering; Vic (LKKAuto)

Cc: Zaini (LKK Auto); Asher Sng (LKKAuto); Admin A

Subject: RE: Check Liability - Pegasus Ref: SM375012018; Accident involving SLR1697X (Grab) & SGE9722G (AXA) on 28.01.2018 *LKK REF: CC4/ASM18001753/Uhb3

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Without Prejudice

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Hi Alvin,

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Thank you for your email.

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The case is handled by Vic.

-

Hi Vic/ Shu Pei,

-

FYNA. CC4/ASM18001753/Uhb3

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-

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

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From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Saturday, 3 February 2018 3:25 PM

To: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Check Liability - Pegasus Ref: SM375012018; Accident involving SLR1697X (Grab) & SGE9722G (AXA) on 28.01.2018

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Dear Zaini / Hsiao Tong,

-
We refer to the above matter.

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Survey has been conducted on 02.02.2018.

-
As such, please reply within two (2) days whether AXA is agreeable to direct settle with us at 100% liability on this matter.

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Thanks & Regards,

Alvin Low

(JC)

Pegasus Engineering & Trading Pte Ltd

[51 Defu Lane 10](#)

Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg