

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 8 February 2018 11:27 AM
To: 'Southern Motor'
Cc: CS A Team; Admin A
Subject: FBM5706Y VS SLK9787D (OI) DOA 21/01/2018 *** LKK REF - CC4/LCR18001748/js3

WITHOUT PREJUDICE

Dear Sirs,

We refer to our e-mail below.

We regret to inform you that we are unable to look into your client's claim.

The video that was provided to your office on 30.01.2018 showed our insured was travelling within lane.

Should you have newly discovered evidence to prove our client's fault, please send us a copy for our review and for our principal's consideration.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Tuesday, 30 January 2018 4:49 PM
To: 'Southern Motor' <soumotor@hotmail.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Pre repair inspection request - FBM5706Y VS SLK9787D (OI) DOA 21/01/2018 *** LKK REF - CC4/LCR18001748/js3

WITHOUT PREJUDICE

Dear Sirs,

We attach a copy of the video from our insured's car for your viewing.

Our insured was travelling within lane.

Best Regards,
Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Southern Motor [<mailto:soumotor@hotmail.com>]
Sent: Tuesday, 30 January 2018 2:41 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Re: Pre repair inspection request - FBM5706Y VS SLK9787D (OI) DOA 21/01/2018 *** LKK REF - CC4/LCR18001748/js3

Dear Madam,

We shall be much obliged if you would let us know whether the above motorcycle No FBM5706Y is authorized for direct settlement.

Thank you.

Yours Faithfully,
Southern Motor

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, January 29, 2018 7:03 PM
To: Southern Motor; assignments
Cc: Admin A; Joy Irene (LKKAuto); Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)
Subject: Pre repair inspection request - FBM5706Y VS SLK9787D (OI) DOA 21/01/2018 *** LKK REF - CC4/LCR18001748/js3

Dear Sir/Madam,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6749 5792. Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

