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(A) 12 DAME	A Comment			Registered in Merimer	29/0//18
Pre-assign / CCI	-				
Insured Vehicle	va suk	9787D	Claim No.	: 0744	808571SG
Name of Insured	4		Policy No.	05000	11028
D_U	Lin				
Insured Tel No.	8	HP:	Make / Model		AXIO
Excess Sec II :SS	5	D.O.A : 21/18	Place of Accide	nt: PIE (AL	JUNIED WEST FLYING
Is driver the own	er? (YES 🐼)	Nature of Accident			
If NO. Driver No	ame / Age : QTVA PATHA	M SUNDRALINGAM	OI GIA REPOI	RTAS NO : TP GI	A REPORT YES NO
	No. 9010 6659	(V/L/198/NO)	Insured Liabilit		inal? Yes/No
Section Section	1010 6037				
FBM 570	6Y				
INSRS:	() IN	SRS	INSRS	_	INSRS:
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21/01/18 1:-1	3 CK 117770 - N	SA/EGZIRWIZ41/Y	DOE: SHOKING	Non-Reporting Itr (2nd) Non-Reporting Itr (Final	
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10/1/10				After call ltr to OI:	X
03/02/13/4PM	(2)			Authorisation To Act:	X
		I Balanta	200	Release Voucher Final Repair Bill	X
		Reject C	1.	Car Rental Invoice	× -
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				Medical Bill:	X
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				Others: KEJELTIO	N EMAIL
FINALIZATION	Date/Time:	Confirm with		Confirm by:	
Repair Cost	S\$ (days) Reduction:	196	Eir	nail Call
FINAL SETTLEMENT	Date/Time:	Confirm with		Email Call	7
Final Liability:		eed / Assessed) BOLA S/N No.:	UIL CCTV	If NO or B 28, Ass. Li	Tie
Repair Cost.	ss ×		OI W/IN LANE	-	
Loss of Rental (LOR)	SS ^ (days)		aliniety.	15557
Loss of Use (LOU):	SS X (S	x days)			02/12
Loss of Income (LOI): LOR only LOU only	SS (S LOR+LOU	x days) 1.OR + LOI Tick only of	no)	08	00/18
GIA/LTA Search	55	LOR + LOI [Tick only o	ne]		
Medical:	55 ×			1) Claim status: Norma	A/Reject/Private Soute
Disbursement:	e.c	(e.g. Tow/ Independ	ient)	2) Report Format:	Traile Seine
Legal Cost	ss X	Contraction to the second		3) Survey fee:	
Total:	SS	Global Sum SS:		1	
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payee 1:	SS /	Name 1:) H
Payée 2: (Strike if N.A.)	SS X	Name 2:	- 1	EJECTET	>320/-
Payee J. (Strike if N.A.)	55 X	Name 3:			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199507198R GST Reg. No. 19-9607198-R

AIC	ACIA DACIEIO INI	SURANCE PTE LTD	rnationale Des Experts En Auton Ref : CC4/LCR1800	
AIG	ASIA PACIFIC IN	SURANCE PIELID	Nei . GO-//LON 1000	17-10/11/130
	SHENTON WAY #0 ARTIS BUILDINGS	8-16 INGAPORE 079120	Date: 29-01-2018	
			Code: LCR	
1.		Policy Particu	lars :- THIRD PARTY CLA	IM
	Insured Veh.	SLK 9787D	Veh. Inspected	FBM 5706Y
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	29/01/2018
2.		Vehicle i	Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	5	Steering	
	Brakes		Modification	
	General			
3.		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		Desc	ription of Damages	
5.			neral Information	
	Accident Date	21/01/2018	Inspection Date	30/01/2018
	Survey held at			
		BLOCK 1006 BUKIT MERA	H LANE 2 #01-10 SINGAPOR	E 159762
5a.			Remarks	



南方摩哆 SOUTHERN MOTOR

Block 1006, Bukit Merah Lane 2, #01-10 Singapore 159762 Tel:62730369 Fax:62746614

Repair & Dealing in New & Second-hand Motor-cycles, Scooters & Insurance Agent

Date: 29th January 2018 Kloton Clarino Department A19 take Pacific Junione Pte Ltor 78 thenton way # 07-16 Att. Gullding Hingspore 078120 Dear AVA

RASUL 40010068 P/P 30/01/18 P1250 Reas before Tepar

201 Cost of repair to Horda CB400x - 78m 57064

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LKK Auto Consultants hence natity

the Repairer of the following: # . To resurvey before/after spray painting

To display damaged part(s) during regionery and the lancare

. Parts prices are subject to confirmation

* Third party survey is one Without Prejudice best and rung bracket

. No illegal modification(s) is allowed

» Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tresa 14/2

PHYTOF

Nett Franzist Jack fork Labour

11/00 Xul \$47300 134740 3/44-70

How sol -

Yours faithfully, SOUTHERN MOTOR.

> Tel 64192000 Fax 6415-1717

Joy Irene (LKKAuto)

From:

Tee, Chee-Wah < Chee-Wah. Tee@aig.com>

Sent:

Thursday, 8 February 2018 9:35 AM

To:

Joy Irene (LKKAuto)

Cc:

Vivian Lau (LKKAuto)

Subject:

FW: TP / 0744808571SG---FBM5706Y VS SLK9787D (OI) DOA 21/01/2018 *** LKK

REF - CC4/LCR18001748/is3

Dear Joy,

Thanks for your email.

Based on the video footage, we are of the view that OI is not liable for this accident.

Kindly reject TPPD claim.

Thank you.

Regards,

Tee Chee Wah

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191089 | Fax +68357416

Chee-Wah.Tee@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Wednesday, February 07, 2018 8:53 AM

To: Tee, Chee-Wah Cc: Vivian Lau (LKKAuto)

Subject: TP / 0744808571SG---FBM5706Y VS SLK9787D (OI) DOA 21/01/2018 *** LKK REF - CC4/LCR18001748/js3

Dear Mr. Tee,

We refer the subject.

Basing on the video, OI was travelling within lane.

In view of this, we are of the opinion that OI report is probable and OI should not be blamed for the accident.

Kindly let us have your view and opinion whether or not liability be denied.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com|Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

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Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)

Sent: Thursday, 8 February 2018 11:27 AM

To: 'Southern Motor'
Cc: CS A Team; Admin A

Subject: FBM5706Y VS SLK9787D (OI) DOA 21/01/2018 *** LKK REF - CC4/LCR18001748/js3

WITHOUT PREJUDICE

Dear Sirs,

We refer to our e-mail below.

We regret to inform you that we are unable to look into your client's claim.

The video that was provided to your office on 30.01.2018 showed our insured was travelling within lane.

Should you have newly discovered evidence to prove our client's fault, please send us a copy for our review and for our principal's consideration.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: <u>iovirene@lkkauto.com|</u>Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Tuesday, 30 January 2018 4:49 PM

To: 'Southern Motor' <soumotor@hotmail.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre repair inspection request - FBM5706Y VS SLK9787D (OI) DOA 21/01/2018 *** LKK REF -

CC4/LCR18001748/js3

WITHOUT PREJUDICE

Dear Sirs.

We attach a copy of the video from our insured's car for your viewing.

Our insured was travelling within lane.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6749-5792 | email: joyirene@lkkauto.com Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Southern Motor [mailto:soumotor@hotmail.com]

Sent: Tuesday, 30 January 2018 2:41 PM

To: Joy Irene (LKKAuto) < Joylrene@lkkauto.com>

Subject: Re: Pre repair inspection request - FBM5706Y VS SLK9787D (OI) DOA 21/01/2018 *** LKK REF -

CC4/LCR18001748/js3

Dear Madam,

We shall be much obliged if you would let us know whether the above motorcycle No FBM5706Y is authorized for direct settlement.

Thank you.

Yours Faithfully, Southern Motor

From: Shirley Hiew (LKK Auto) < Shirley Hiew@lkkauto.com>

Sent: Monday, January 29, 2018 7:03 PM

To: Southern Motor; assignments

Cc: Admin A; Joy Irene (LKKAuto); Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)

Subject: Pre repair inspection request - FBM5706Y V5 SLK9787D (OI) DOA 21/01/2018 *** LKK REF -

CC4/LCR18001748/js3

Dear Sir/Madam.

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6749 5792. Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	A	d) Submitted	Ins Auth'ed	Status
Main	27 Jan 2018 Edit Reg		29 Jan 2018 00:00 Edit Adj Rpt	\$\$3,183. Edit Est	- 41	\$3,183.20 View Rpt		Pending for Survey Report Cancel Case
	Main	Refere	nce	Claim I	Details		Documents	Show All
CLAIM S	UBFOLDER DET	AILS				10-	[Created by	adjuster]
Insured:		LCRD Pte Ltd	Co. Reg. No.: 1	A				
Main Claim	nant:	ZHANG JUNY	WEI, 1D: G6885	214N				
Vehicle Re	g. No.:	FBM5706Y		Date	of Loss:		21/01/2018 1	4:00 - :59
Claim Type	e:	TP / 07448	TP / 0744808571SG		y/Cover No	te No.:	0999995011	(Comprehensive)
Vehicle Re	g. No. (Insured):	SLK9787D		Polic	y No. (Clair	mant):	DMMPHQ17-0	00944
				Exce				
Repairer:			tor (HQ) BLK 100					
Handling 1	nsurer:	Chee-Wah.Tee		te. Ltd. (Exp	press) - Tel	: 65-6419-300	0 [Handled b	y Tee, Chee-Wah]
Claimant's	Insurer:	EQ Insuranc	e Company Ltd (HQ) - Tel: 6	223 9433			
Adjuster:		07/02/2018		(HQ) - Tel:	6256-3561	[Handled b	y MOHD RASU	L] [Final Rpt due
ASSOCIA	TED MAIL RECE	IVED					View All	Compose Case Mail
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Claim Documents

*FBM5706Y (0744808571SG) [SLK9787D] TP ZHANG JUNWEI Jan 21 2018 2:00PM [LCRD Pte Ltd] Southern Motor

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Documents Checklist

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Our Checklist Remarks - Law Harris	0			
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/LCR18001748/R1JS3Q2

Date:

14/02/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999995011

Claimant Vehicle FBM5706Y No:

Insured Vehicle No:

SLK9787D

Date of Loss:

21/01/2018

Nature of Claim:

TP

Claim No: 0744808571SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Rea No:

FBM5706Y

Make & Model:

HONDA CB400X, 399cc

Engine No:

NC47E5200047

3182 km

Reg. Date:

14/12/2017 (Man. Year: 2017)

Chassis No: Odometer:

JH2NC4793HK200046

Colour: Engine Capacity: Grey 399 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

Pre-accident Condition:

160/60Z R17

Front Tyre Size: Front Left Side:

120/70Z R17 Dunlop 4 mm Rear Tyre Size: Rear Left Side:

Dunlop 4 mm

Front Right Side:

0 mm

Rear Right Side:

0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,375.70	2,893.20	482.50	14.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	415.00	290.00	125.00	30.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,790.70	3,183.20	607.50	16.03
+ GST 7.00/7.00% (S\$)	265.35	222.82	42.53	16.03
Nett Amount (S\$)	4,056.05	3,406.02	650.03	16.03
Global Sum	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

29/01/2018

Date Inspected:

30/01/2018 Inspected At:

Southern Motor (HQ)

BLK 1006 BUKIT MERAH LANE 2, #01-10

Singapore 159762

Estimated Period of Repair:

4.0 days

Adjuster: MOHD RASUL

Manager:

Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WINDSCREEN	Serviceable	210.00 FL	*-FL
2	1		*FRONT SIGNAL	Cracked	90.00 FL	*90.00 FL
3	1		*TOP ENGINE GUARD	Scratched	350.00 FL	*350.00 FL
4	1		*LOWER ENGINE GUARD	Scratched	300.00 FL	*300.00 FL
5	1		*FRONT MUDGUARD	Cracked	250.00 FL	*250.00 FL
6	1		*FRONT FAIRING	Cracked	240.00 FL	*240.00 FL
7	1		*CENTRE FAIRING	Scratched	250.00 FL	*250.00 FL
8	1		*EXHAUST PIPE	Scratched	850.00 FL	*850.00 FL
9	1		*FRONT FOOTREST	Scratched	65.00 FL	*65.00 FL
10	1		*REAR FOOTREST	Scratched	45.00 FL	*45.00 FL
11	1		*FUEL TANK PLATE RH	Cut	195.00 FL	*195.00 FL
12	1		*BRAKE LEVER	Scratched	48.00 FL	*48.00 FL
13	1		*HANDLE BAR	Bent	150.00 FL	*150.00 FL
14	1		*MIRROR	Scratched	180.00 FL	*180.00 FL
15	1		*HANDLE BALANCER	Scratched	35.00 FL	*35.00 FL
16	1		*FORK FAIRING BRACKET	Serviceable	215.00 FL	*-FL
17	1		*GIVI BOX	Scratched	250.00 FS	*150.00 FS
F=Fr	anchise	part S=SpcNe	tt. L=ListItemDisc.	-	a sustantial talk	
				Sub Total (S\$)	3,723.00	3,198.00
			- List Item Discount on L	items 10.00/10.00% (S\$)	347.30	304.80
				Total Parts (S\$)	3,375.70	2,893.20

Report was unsubmitted during this print-out.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

30.00	
	30.00
000.00	
300.00	200.00
85.00	60.00
ost (S\$) 415.00	290.00

Report was unsubmitted during this print-out.