

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 13 September 2019 2:40 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: our veh SKR3688X, your veh SJN2773Y on 26/01/2018 ****LKK
REF:CC4/LPC18001744/jb3 [External Confidential]

Lonpac External - Confidential
Dear Jia Le,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - Confidential data is for use by authorised external parties only.

-----Original Message-----

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Wednesday, 11 September, 2019 11:09 AM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN
Subject: RE: our veh SKR3688X, your veh SJN2773Y on 26/01/2018 ****LKK REF:CC4/LPC18001744/jb3

Lonpac Ref: 17/18/18/VP05/020353
LKK Ref: CC4/LPC18001744/T1db3

Dear Sirs/Madam,

We refer to the above matter.

We have checked with our surveyor and the damages is consistent.

We have highlighted to your good office on 07/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured opened door and resulted accident. Liability is not in our driver's favour.

Summary to offer to third party repairer, "CYCLE & CARRIAGE KIA PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,110.15	\$ 4,146.25
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00	\$ 749.00 (7days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,968.15	\$ 4,897.25

**04days recommendation for repair + 1weekend + 1PRS = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlur Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Thursday, 8 February 2018 8:55 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: our veh SKR3688X, your veh SJN2773Y on 26/01/2018 ****LKK REF:CC4/LPC18001744/jb3

Dear Gerald,

Attached inspection photos for your reference.

We will check with our surveyor on the consistency of damages.

Thank you.

Dear Taufikh,

For your confirmation on damage consistency.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: Shu Pei (LKKAuto)

Sent: Wednesday, 7 February 2018 5:28 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: FW: our veh SKR3688X, your veh SJN2773Y on 26/01/2018 ****LKK REF:CC4/LPC18001744/jb3

Hi Joy,

Fyi. Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 7 February 2018 5:26 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: our veh SKR3688X, your veh SJN2773Y on 26/01/2018 *****LKK REF:CC4/LPC18001744/jb3

Dear Shu Pei,

Kindly advise if the surveyor look into the queries raised by us in our email of 31 January 2018.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Wednesday, 7 February, 2018 5:06 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto); Vivian Lau (LKKAuto)

Subject: RE: our veh SKR3688X, your veh SJN2773Y on 26/01/2018 *****LKK REF:CC4/LPC18001744/jb3

WITHOUT PREJUDICE

Dear Gerald,

We refer to the above matter.

We had inspected TP vehicle SKR 3688X at M/s Cycle & Carriage Kia Pte Ltd.

Enclosed for your perusal is:

-Preliminary advice

-TP estimated cost of repair

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 29 January 2018 5:33 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: our veh SKR3688X, your veh SJN2773Y on 26/01/2018 *****LKK REF:CC4/LPC18001744/jb3

Our Ref: 17/18/18/VP05/020353

Dear Shu Pei,

We attached a copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Monday, 29 January, 2018 5:20 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto); Vivian Lau (LKKAuto)

Subject: RE: our veh SKR3688X, your veh SJN2773Y on 26/01/2018 *****LKK REF:CC4/LPC18001744/jb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Joy and she can be contacted at DID: 6749 5792.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Monday, 29 January 2018 12:00 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: our veh SKR3688X, your veh SJN2773Y on 26/01/2018

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 29 January, 2018 10:38 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: FW: our veh SKR3688X, your veh SJN2773Y on 26/01/2018

Our Ref: TBA

Dear Catherine,

Kindly proceed to conduct the survey and revert to them on direct settlement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: Monday, 29 January, 2018 10:25 AM

To: MT_Claim_SG; ERIC WOO JUN KIAT; GERALD POH WEE BIN

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: our veh SKR3688X, your veh SJN2773Y on 26/01/2018

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06 [mailto:pgmfp6@cyclecarriage.com.sg]

Sent: Monday, 29 January, 2018 9:57 AM

To: Coco Lu Ting

Subject:

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Cycle & Carriage Kia Pte Ltd

Kia Customer Service centre
209 Pandan Gardens Singapore 609339
T 6568 4555 F 6569 1056 W kia.com
Company No. 199405410K

Our ref : SKR3688X
Your ref: SJN2773Y (LONPAC)

Date: 02nd March 2019

Ms. Joy Irene (Case Handler)
LKK Auto Consultants Pte. Ltd.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1, #02-25
Singapore 408933

Dear Madam,

RE: SUBMISSION OF DOCUMENTS FOR SKR3688X

Kindly be informed that our customer, Mr. Mah YingJie, owner of vehicle registration no. SKR3688X (insured with MSIG) holds vehicle registration no. SJN2773Y which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 4,146.25
Loss of rental	:	\$ 856.00 (\$107.00 x 8 days)
GIA search fee	:	\$ 2.00
Total	:	<u>\$ 5,004.25</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE KIA PTE LTD

MANAGER
SERVICE OPERATIONS – PG

AUTHORIZATION TO ACT



I, Maha Ying Jie ("the third party claimant")
of BLK. 30 DOVER MSE #08-02 S 138687 (address), owner of
SKR 3688X (vehicle no.) hereby authorize
Cycle & Carriage K&A Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SKR 3688X
that was damaged pursuant to the accident which occurred on 26/1/18
(date) along Kings Road heading toward Mayang Primary School
(location) Involving vehicle no/s SJN 27734
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 day of Jan (month) 20 18 (year)


Signed by "the third party claimant"

 
Signed by "the workshop"



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020353
DATE : 16 SEPTEMBER 2019

DISCHARGE VOUCHER

I/We, MAH YINGJIE confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SJN 2773Y the sum of Singapore Dollar Four Thousand Eight Hundred Ninety-Seven and Cents Twenty-Five Only (\$4,897.25) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKR 3688X and SJN 2773Y on 26 January 2018 along KING'S ROAD HEADING TWDS NANYANG PRIMARY SCHOOL.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR CHEONG HUN HENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYCLE & CARRIAGE KIA PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**

.....
Signature of vehicle owner/Date

.....
MAH YINGJIE
Name of vehicle owner /Date

27 / 9 / 2019

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Mah Yingjie	Cust No/Name LCV03281/Mr Mah Yingjie
30 Dover Rise	Reg No/Reg Date SKR3688X / 29/10/2010
#08-02 Dover Parkview	Date In/Mileage 06/02/2018/ 86008
Singapore 138687	Chassis/Package KNAFW411MA5252349 /KC17
Contact No Mobile: 86063688	Engine No G4FCAH204548
06/02/	Make/Model KIA/CERATO 1.6 A SX (2010)
	Colour/Trim LC / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	09/11/2018/ 15:19	TLT	884 / Lauro Songcuan	22335	81381872

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW FRONT LH FENDER AND FRONT LH SIDE MIRROR, REPAIR FRONT LH DOOR				1100.00
E PNT98000 SPRAY PAINT FRONT LH FENDER, FRONT LH DOOR , FRONT LH SIDE MIRROR				1050.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00
M SUNDRY APPLY ANTI COROSSION ON AFFECTED PORTIONS				80.00
M SUNDRY SUNDRIES				20.00
M SUNDRY SUPPLY FRONT LH SOLAR FILM				200.00
X MIRROR ASSY-OUTSIDE RR VIEW,LH	1.00	500.00	00.00	500.00
X PANEL-FENDER,LH	1.00	464.00	00.00	464.00
X GLASS-FRONT DOOR WINDOW,LH	1.00	231.00	00.00	231.00
Z TEXT LOMPAC TP CLAIM SJN2773Y DOA: 26.01.2018 SURVEYOR: TAUFIKH LKK 06.02.18				
<i>"Guarantee your warranty, maintain with Cycle & Carriage."</i>				

Parts	1,195.00	Nett	3,875.00
Labour	2,380.00	7% GST on	271.25
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	4,146.25
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	300.00	Total Due	4,146.25
Total(w/o GST)	3,875.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's

www.chans.com.sg

TAX INVOICE

MAH YINGJIE

INVOICE : AR1802-0218
DATE : 13/02/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201802-0056

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKZ1942H
Make / Model : TOYOTA ALTIS 1.6 AUTO
Rental Dates : Rental Billing From 06/02/2018 To 13/02/2018 (incl)
Period : 8 days
Rental Rate : S\$ 107.00 Per Day (Including GST)
Reference No : SKR3688X

800.00

AMOUNT : S\$
EIGHT HUNDRED FIFTY-SIX DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 800.00
GST 7% : 56.00

TOTAL S\$: 856.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

201802-0056

Hirer's Name Mah Ying Jie		Date of Birth 21/3/81	Passport/ Nric No. S8107289B	Nationality
Address Blk 30 Dover Rise #08-02		Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code 138687		Contact No.	Mobile Phone No. 90062646	
Joint Hirer's / Guarantor's Name Tan Yi Jie, Hazel		Date of Birth 9/12/82	Passport/ Nric No. S8239472/E	Nationality
Address As Above		Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 6.2.18	Time 8.35am.	Mileage KM	E 1/4 1/2 3/4 F
Date 13.2.18	Time 5 pm	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	8 @	100	800.00
DISCOUNT			
GST @ 7%			56.00
TOTAL			856.00
EXTENSION			
KIA Cerato Cycle/Tax SKR3688X			
DEPOSIT (refundable) S\$.			
CHANGED OVER FROM VEH. DATE			

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SK21942H

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-014636
Date of Request: 27/01/2018

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 27/01/2018
Enquiry By Tay Jian Ye
TP Vehicle No. SJN2773Y
Accident Date 26/01/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJN2773Y	Lonpac Insurance Bhd	11/02/2016-10/02/2017	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-014636
Date of Request: 27/01/2018

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 27/01/2018
Enquiry By Tay Jian Ye
TP Vehicle No. SJN2773Y
Accident Date 26/01/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque