



**WORLD AUTO PTE LTD**

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

05/08/2019

Your Ref :

Our Ref : TP/1809/2018

EQ INSURANCE COMPANY LIMITED  
5 MAXWELL RD  
#17-00 TOWER BLOCK MND COMPLEX  
SINGAPORE 069110

Attn : Motor Claims Dept – Third Party

Dear Sirs,

**ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018**

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PL)

Enclosed herewith are the following documents for your information and necessary actions only:-

- a) Our Final Repair Bill

Please assist in our claims of:-

Final Bill	\$ 3183.12 (already finalised)
GST 7%	\$ 222.82
Loss of Use (\$60 x 4 days)	\$ 240.00

Amount	<u>\$ 3645.94</u>
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Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,



## LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : 21/01/2018

CLIENT'S VEHICLE NO : SLM4548A

PLACE OF ACCIDENT : 539E EAST COAST RD

THIRD PARTY VEHICLE NO : FBK3311B

I/We, **LCRF PTE LTD**

ADDRESS: **29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE**

UEN/NRIC/FIN NO : **201624597K**

Tel. ( O ) \_\_\_\_\_ ( H ) \_\_\_\_\_ (MOBILE ) \_\_\_\_\_

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS 23<sup>TH</sup> OF JANUARY YEAR 2018



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Name: **LCRF PTE LTD**  
UEN No: **201624597K**

**WORLD AUTO PTE LTD**  
**47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG**  
**S'PORE 577200**  
**Tel No. : 64513933 Fax No. : 64557576**  
**E-Mail : worldaut@singnet.com.sg**  
**Website : www.worldauto.com.sg**  
**Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H**

**EQ INSURANCE COMPANY LTD**  
**5 MAXWELL RD, MND BUILDING**  
**S'PORE 069110**

**Attention : Motor Claim Department**  
**Contact : 62239433 Fax No. : 62234190**

## Tax Invoice : F189472

**Date : 05/08/2019**  
**Vehicle Num. : SLM 4548A**  
**Make/Model : TOYOTA PRIUS, 1.8 HYBRID**  
**Chassis/Eng# :**  
**Accident Date : 21/01/2018**  
**Claim No. : TP/1809/2018**  
**Reference :**  
**Policy No. :**

S/N	Quantity	Particular	Unit Price	Amount S\$
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		LIST ITEMS :		
1.	1	REAR BUMPER		423.90
2.	1	REAR LOWER BUMPER		552.30
3.	1	REAR BUMPER REINFORCEMENT		318.80
4.	1	TAILGATE		922.50
				<hr/>
		List TotalS\$ :		2,217.50
		25.00% Discount S\$ :		554.38
				<hr/>
				1,663.12
<hr/>				
		SPECIAL NETT ITEMS :		
1.	1SET	REAR BUMPER CLIPS		30.00
2.	1SET	TAILGATE OUTER GARNISH CLIPS		30.00
3.	1	SEALANT		50.00
				<hr/>
		Special Nett Total S\$ :		110.00
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		LABOUR :		
		CHECK & RECTIFY WIRINGS WHERE NECESSARY		30.00
		REMOVE & REFIT REAR WINDSCREEN GLASS		120.00
		TRANSFER REAR BOOTLID MECHANISM & ACCESSORIES		60.00
		REMOVE & REPLACE DAMAGED PARTS TO FACILITATE REPAIRS INCLUDING PANEL BEAT, STRAIGHTEN CHASSIS		600.00
		PUTTY & SPRAY PAINT ON AFFECTED AREAS		600.00
				<hr/>
		Labour Total S\$ :		1,410.00

**Total S\$ : 3,183.12**  
**GST 7% S\$ : 222.82**  
**Amount Due S\$ : 3,405.94**  
**=====**



**WORLD AUTO PTE LTD**

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 30 September 2019 4:14 PM  
**To:** RUZDAN@OUTLOOK.COM  
**Subject:** ACCIDENT INVOLVING FBK 311B(EQ) AND SLM 4548A ALONG/ AT 539 EAST COAST RD INFRNT OF THE SOUND CONDOMINIUM ON 21/01/2018

30 Sept 2019

**Mr Muhammad Ruzdan Faiz Bin Ruzlan**

Dear Sir/ Mdm

**OUR REF : CC4/EQ18001743/Spb3**

**YOUR REF : FBK3311B**

**ACCIDENT INVOLVING FBK 311B(EQ) AND SLM 4548A ALONG/ AT 539 EAST COAST RD INFRNT OF THE SOUND CONDOMINIUM ON 21/01/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SLM 4548A against your insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **10/10/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAUTO)

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**From:** daniel@worldauto.com.sg  
**Sent:** Tuesday, 2 February 2021 3:30 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** 'Adrian'; 'Geraldine Foong'; 'Gan Ping'  
**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

**Importance:** High

Dear Hsiao Tong,  
Please refer below for the information you require.

Thks & Rgds,  
*Daniel Tan*  
*World Auto Pte Ltd*  
Tel: 64513933

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, 2 February 2021 3:19 PM  
**To:** daniel@worldauto.com.sg  
**Cc:** 'Adrian' <adrian22@worldauto.com.sg>; 'Geraldine Foong' <geraldine@worldauto.com.sg>; 'Gan Ping' <ganping@worldauto.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

Without Prejudice

Hi Daniel,

Thank you for your email.

We confirm settlement at \$1,800.00(all-in) as full and final settlement.

EQ is moving to E-payment modes. Kindly let us have your company's bank details for our necessary action: -

Account Name	WORLD AUTO PTE LTD
Account Number	923-344-019-8
Bank Name	UOB
Bank Code	7375
Branch Code	007

For EQ, no DV is needed if settlement amount < \$20K.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.